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DIRECTOR OC PARKS

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ACTING COUNTY LIBRARIAN OC PUBLIC LIBRARIES

December 10, 2018

TO:

All SCSEP Subrecipients of the Orange County

Development Board

FROM:

Carma Lacy

Director of Workforce Development

SUBJECT:

SCSEP Participant Reporting Timeline

Information Notice No. 18-OCDB-06

Supersedes Information Notice No. 06-OCWDA-04

PURPOSE:

This policy provides guidance regarding the Senior Community Service Employment Program (SCSEP) participant reporting requirements and timeline in the SCSEP Performance and Results QPR (SPARQ) System.

This policy supersedes Information Notice No. 06-OCWDA-04 dated October 25, 2006.

EFFECTIVE DATE:

This policy is effective on the date of issuance.

REFERENCES:

OMB Approval Number: 1205-0040

BACKGROUND:

The SCSEP is required by federal regulations to submit accurate participant reports and validated individual participant data to the Department of Labor (DOL) on a quarterly and annual basis.

On July 25, 2018, the SCSEP National Office announced that the fields in SPARQ for entering PY 2017 data during the "Fifth Quarter" were removed when PY 2017 was officially closed in SPARQ on September 26, 2018. As a result, the SCSEP National Office revised all four hard copy forms to eliminate fields that are no longer relevant for PY 2018.

The SCSEP National Office also emphasizes the need to enter participant data into the SPARQ system in a correct manner within acceptable timeframes.

POLICY AND PROCEDURES:

 All OCDB Subrecipients for the SCSEP are required to report individual participant data via the SPARQ system, the SCSEP's system of record.



CC Community Services
1300 SOUTH GRAND, BLDG. B

SANTA ANA, CA 92705 PHONE: 714.480.6550 FAX: 714.480.2978

2. All SCSEP Subrecipients shall:

- a. Ensure strict adherence to all Federal, State, and OCDB requirements related to SPARQ:
- b. Use the appropriate SPARQ forms supplied by the OCDB (Attachment I);
- c. Establish quality control procedures to protect the integrity of data pertaining to participants, services, and outcomes;
- d. Establish a review process for SPARQ reports that includes participant rosters and other reports provided by the OCDB; and
- e. Ensure strict adherence to the proper handling of personally identifiable information (PII) and other confidential participant information.

3. In addition:

- a. Follow efficient internal data entry and data management processes that require timely submission of participant data to the OCDB;
- b. Submit participant data to the OCDB <u>within 5 business days</u> from the start or end date of any activity (i.e. application, enrollment, service provision, exit, follow-up, etc.). Data shall be submitted to <u>CIDMIS@occr.ocgov.com</u>, ensuring PII is properly handled. The 5 business day timeline shall also apply to all updates in start or end dates;
- c. Ensure that staff designated to handle data entry and data management are given prior training on SPARQ functionalities and limitations; and,
- d. Implement a system to establish staff accountability for data entered.
- 4. Failure to submit data in a timely manner can result in the following:
 - a. Loss of performance outcomes, as delays in data submission may result in missing timely match with performance records;
 - b. Errors/warnings due to failure to update activities/services, closures, etc.:
 - c. Data change requests to California Department of Aging by the OCDB will be denied if reason is due to simple failure to submit data; and
 - d. Loss of SPARQ data quality and integrity.
- 5. The accuracy and reliability of program reports submitted by Subrecipients are fundamental elements of good public administration and are necessary tools for maintaining and demonstrating system integrity. In order to ensure the accuracy and reliability of reported information, Subrecipients are required to validate the data submitted in SPARQ. Failure to demonstrate the validity of reported data will be deemed to be a failure to report and subject to corrective action or sanction, as appropriate.
- 6. To ensure that Subrecipients are able to successfully implement data validation, the OCDB will monitor on a regular schedule.

Any late submission of participant data is considered noncompliant and may result in cash holds or de-obligation of funds.

SCSEP Participant Reporting Timeline Information Notice No. 18-OCDB-06 PAGE 3 OF 3 DECEMBER 10, 2018

ACTION:

Bring this Information Notice along with the attachment to the attention of all staff.

INQUIRIES:

If you have any questions, please contact appropriate contract administration staff at 714-480-6500.

ATTACHMENTS:

• Attachment I: SPARQ Forms

OMB Approval Number: 1205-0040 Expiration Date: 12/31/2018

Participant Information

1. Last name	2. First name	
3. Middle initial	4. Social Security #	
a. Participant ID 5. Home phone ()		
5a. Cell phone ()	_	
6. Mailing address		
a. Number and Street, Apt. Number; or PO E	Box	
b. City	c. State	
d. ZIP Code	e. County	
6a. Participant's e-mail address		
6b. Emergency contact: NameRelationship	Phone ()	
7. State of residence if different from ma	ailing address	
8. Homeless Yes No	8a. Urban/rural Urban Rural	
9. Application date for enrollment or re-	enrollment(MM/DD/YYYY)	
Eligibili	ity Information	
10. Date of birth(MN	M/DD/YYYY) 11. Number in family	
12. Receiving public assistance? (Check	k as many as apply)	
 □ a. No □ c. TANF □ e. Suppl. Nutrition Assistance (SNAF □ g. Social Security Disability (SSDI) (specify) 	b. Supplemental Security Income (SSI) d. State or local welfare (General Assistance) f. Subsidized housing h. Other	

This reporting requirement is approved under the Paperwork Reduction Act of 1995, OMB Control No. 1205-0040. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Public reporting burden for this collection of information required to obtain or retain benefits (PL 109-365 Sec 501-518) is estimated to average twelve (12) minutes per response; including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Investment, Room C-4510, 200 Constitution Avenue, NW, Washington, DC 20210 (PRA Project 1205-0040).

ETA-9120 (Rev. 11/1/2018)

13. Employed prior to par ☐ i. Employed ☐ ii. E		ice of termination	on 🗌 iii	. Not employed
14. Total includable fami	ly income (12-month o	or 6-month anni	ıalized)	
15. Family income at or b	pelow 100% of poverty	level?	Yes	☐ No
16. Formerly a participan	t in any SCSEP projec	t?	Yes	☐ No
	other project? grantee code		Yes	No No
	tee? sub-grantee code		Yes	□ No
Other	Personal Characteris	stics and Infor	mation	
18. Gender	Female Did	l not voluntarily	report	
19. Ethnicity: Hispanic,	Latino, or Spanish orig	gin?		
Yes	☐ No ☐ Did	l not voluntarily	report	
20. Race (Check as many	as apply)			
a. American Indian or c. Black, African Ame e. White		□ b. Asian□ d. Native H□ f. Did not v		acific Islander report
21. Education	last grade completed (Select one code	from follo	owing list)
00=no grade school 1-11 years of school A11=completed 12 years of school but no HS diploma 12=HS diploma	88=GED or certificate of 13-15 years of school con 16=BA/BS or equivalent 17=education beyond a ba 18=master's degree	npleted (1-3 years		19=doctoral degree 21=vocational/technical degree 22=associate's degree
22. Limited English Profi	• , , ,	Yes No)	

^{*}No data entry in SPARQ. Field is system-generated.

23. If LEP, please spo	ecify primary language	e (Select one code from	following list)
10. Amharic 11. Arabic 12. Armenian 13. Bosnian 14. Cantonese (Yue) 15. French 16. French Creole 17. German 18. Greek 19. Gujarathi	20. Hebrew 21. Hindi 22. Miao (Hmong) 23. Italian 24. Hungarian 25. Ilocano 26. Japanese 27. Korean 28. Laotian 29. Mandarin	30. Mon-Khmer (Cambodian) 31. Navajo 32. Persian (including Dari) 33. Polish 34. Portuguese 35. Punjabi 36. Russian 37. Samoan 38. Serbo-Croatian 39. Somali	40. Spanish 41. Tagalog 42. Thai 43. Urdu 44. Vietnamese 45. Yiddish 46. Other
24. Low literacy skill		No	
25. Veteran (or eligib	ole spouse of veteran)?	1	
	o. Eligible spouse of ve -9/11 era veteran?	eteran	person
26. Disability? Yes, self-report Yes, documentation Did not voluntarily report			
27. At risk of homelessness?			
28. Displaced homen	naker? Yes	□ No	
29. Failed to find employment after using WIA Title I? Yes No			
30. Low employment prospects?			
31. Personal characte	eristics comments		

Certification

I hereby certify that the above information is true and accurate to the best of my knowledge and belief. I understand that if I intentionally provide inaccurate information, I may be terminated from the SCSEP program and may be subject to legal penalties.

32.	Signature of applicant	
33.	Date of signing	
		(MM/DD/YYYY)

Eligibility Determination

34. Eligible Ineligible		
35. If ineligible, reason (Check as many as apply)		
a. Age b. Income c. Residence outside of state d. Failed to complete application or provide required documentation e. Other (specify)		
36. If ineligible, action taken (Check as many as	apply)	
a. Referred to One-Stop b. Referred to social services c. Referred to another project d. Placed in unsubsidized employment pursuant to MOU e. Other (specify)		
Enrollment Info	ormation	
37. Placed on waiting list?	Yes No	
38. Community service assignment?	Yes No	
39. Grantee name		
39a. County of authorized position		
40. Co-enrollments? (Check as many as apply)		
a. WIA	_	
f. None		
40a. Date of orientation	(MM/DD/YYYY)	
40b. Date of last physical or waiver	(MM/DD/YYYY)	
40c. Date of last IEP	(MM/DD/YYYY)	

40d. Job interest codes: 1	2	3	
 Art, Design, Entertainment, Sports, and Media Business and Financial Operations Community and Social Services Computer and Mathematical Construction, Installation, and Repair Education, Training, and Library Farming, Fishing, and Forestry 	 8. Food Preparation and S 9. Healthcare 10. Legal 11. Maintenance and Cust 12. Management 13. Office and Administr Support 14. Personal Care and Se 	etodial ative	 15. Production, Assembly, Light Industrial 16. Protective Service 17. Retail, Sales, and Related 18. Self-Employment 19. Transportation and Material Moving
41. Enrollment comments			
42. Signature of director or authorized representative			
43. Date of eligibility determinates	ation		
	(MM/DD/YYY	Y)	

Recertification
44. Number in family
45. Total includable family income (12-month or 6-month annualized) \$
Certification
I hereby certify that the above information is true and accurate to the best of my knowledge and belief. I understand that if I intentionally provide inaccurate information, I may be terminated from the SCSEP program and may be subject to legal penalties.
46. Signature of participant on recertification
47. Eligible Ineligible
48. If ineligible, reason (Check as many as apply)
a. Income b. Failed to complete application or provide required documentation c. Other (specify)
49. Signature of director or authorized representative on recertification
50. Date of recertification determination (MM/DD/YYYY)

Waiver of Durational Limit

51. Severe disability? Yes No 51a. Date of last update	(MM/DD/YYYY)
52. Frail? Yes No 52a. Date of last update	(MM/DD/YYYY)
53. Old enough for but not receiving SS Title II? 53a. Date of last update	
54. Severely limited employment prospects in area Yes No	of persistent unemployment?
54a. Date of last update	(MM/DD/YYYY)
55. Limited English Proficiency (LEP)? Yes 55a. Date of last update	
56. Low literacy skills? Yes No 56a. Date of last update	(MM/DD/YYYY)
*57. 75 or over?	
58. Recertification/waiver comments	

^{*}No data entry in SPARQ. Field is system-generated.

Repair

6. Education, Training, and Library

7. Farming, Fishing, and Forestry

1. Name of participant	2. PID _	
3. Grantee		
	Host Agency Information	
4. Name of host agency		
5. Host agency mailing addre	ess	
a. Number and Street, Suite Num	ber; or PO Box	
b. City		
c. State		d. ZIP code
6. FEIN		
7. Host agency type: No	ot-for-profit Government	
7a. Date of host agency agree	ement	_ (MM/DD/YYYY)
7b. Date of host agency moni	toring visit	(MM/DD/YYYY)
8. Host agency site name and	l location	
	ii ii	
1. Art, Design, Entertainment, Sports, and Media	8. Food Preparation and Service	15. Production, Assembly, Light Industrial
2. Business and Financial Operations	9. Healthcare	16. Protective Service
3. Community and Social Service		17. Retail, Sales, and Related
4. Computer and Mathematical	11. Maintenance and Custodial	18. Self-Employment
5. Construction, Installation, and	12. Management	19. Transportation and Material

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13. Office and Administrative

14. Personal Care and Service

Support

ETA-9121 (Rev. 11/1/2018)

Moving

OMB Control Number: 1205-0040

Expiration Date: 12/31/2018

8b. Host agency continued availability \(\subseteq \) Available \(\subseteq \) Not available
Contact/Supervisor Information
9. Name of contact person
10. Contact person's mailing address if different from number 5
a. Organization
b. Number and Street, Suite Number; or PO Box
c. City
d. State e. ZIP Code
11. Contact person's title
11a. Contact person's salutation
12. Contact person's phone number
12a. Contact person's fax number
12a1. Contact person's cell phone number
12b. Contact person's e-mail address
Complete fields 12c-12i if supervisor is different from contact person (number 9). If supervisor is the same as contact person, skip to field 12j.
12c. Name of supervisor
12d. Supervisor's mailing address if different from number 5
a. Organization
b. Number and Street, Suite Number; or PO Box
c. City
d. State e. ZIP Code
12e. Supervisor's title

126 Samuel 2 - 124 time
12f. Supervisor's salutation
12g. Supervisor's phone number
12h. Supervisor's fax number
12h1. Supervisor's cell phone number
12i. Supervisor's e-mail address
12j. Funding source of supervisor or contact person/supervisor: Federal Non-federal (hourly rate) (average hours per week)
Assignment Information
13. Assignment date(MM/DD/YYYY)
14. Start assignment date (MM/DD/YYYY)
15. End date (MM/DD/YYYY)
15a. Approved break in participation Start date (MM/DD/YYYY) Expected end date (MM/DD/YYYY) Actual end date (MM/DD/YYYY)
15b. Reason for approved break in participation i. Family/health ii. Personal iii. Administrative iv. Other (specify)
15c. Comments on approved break in participation
16. Participant assigned to: i. Grantee or sub-recipient/local project ii. Workforce partner iii. Other host agency 16a. If participant assigned to i or ii: 1. CSA wage (per hour) \$
16b. Participant's schedule

16c. Date of safety consultation	with participant	(MM/DD/YYYY)
17. Community service assignment codefollowing lists)		lect only one code from
Service to the general community inclu G1. Education G2. Health and Hospitals G3. Housing and Home Rehabilitation G4. Employment Assistance G5. Recreation, Parks, and Forests	G6. Environmental Quality G7. Public Works & Transpor	G11. Counseling G12. Conservation G13. Community Betterment G14. Other
Service to the elderly community inclu E1. Project Administration E2. Health and Home Care E3. Housing and Home Rehabilitation E4. Employment Assistance E5. Recreation/Senior Centers	E6. Nutrition Programs E7. Transportation	E11. Counseling E12. Conservation E13. Community Betterment E14. Other
18. Community service assignm	nent title	
18a. Participant's job code 1. Art, Design, Entertainment, Sports, and Media	8. Food Preparation and Service	15. Production, Assembly, Light Industrial
2. Business and Financial Operations	9. Healthcare	16. Protective Service
3. Community and Social Services	10. Legal	17. Retail, Sales, and Related
4. Computer and Mathematical	11. Maintenance and Custodial	18. Self-Employment
5. Construction, Installation, and Repair	12. Management	19. Transportation and Material Moving
6. Education, Training, and Library	13. Office and Administrative Support	
7. Farming, Fishing, and Forestry	14. Personal Care and Service	
18b. Participant's workers' com	pensation code	
19. Total hours paid in quarter		
Quarter 1	Quarter 3	
Quarter 2	Quarter 4	
20. Types of training received (a. General training (basic sk b. Specialized training (special conditions) c. On-the-job experience (Conditions)	kills)	r (specify)

20a.1. Type of supportive service provided:	
i. Dependent care (child or adult)	v. Needs-related payments, such as
	utilities or food
ii. Health and medical services	☐ vi. Special job-related or personal
	counseling
iii. Housing, including temporary shelter	vii. Transportation
iv. Incidentals such as work shoes, badges,	viii. Other (specify)
uniforms, eyeglasses, and tools	
20a.2. Date supportive service provided	(MM/DD/YYYY)
20a.3. Supportive service provided by: i. Grantee or sub-recipient/local project ii. Workforce partner iii. Both i and ii iv. Other (specify)	
21. Total hours of paid training received in quar	ter
Quarter 1	Quarter 3
Quarter 2	Quarter 4
22. Community service assignment comments	

Sub	o-Grantee Provided Training Information	
	Training Provider Information	
23.	Name of training provider or OJE employer	
24.	4. Training provider or OJE employer mailing address	
	a. Number and Street, Suite Number; or PO Box	
	b. City	
	c. State d. ZIP code	
25.	Training provider continued availability \(\subseteq \text{Available} \) Not available	
	Contact Person Information	
26.	Name of training provider or OJE employer contact person	
27.	Contact person's mailing address if different from number 24	
	a. Organization	
	b. Number and Street, Suite Number; or PO Box	
	c. City	
	d. State e. ZIP Code	
28.	Contact person's title	
29.	Contact person's salutation Mr. Dr.	
30.	Contact person's phone number	
31.	Contact person's fax number	
31a	. Contact person's cell phone number	
32.	Contact person's e-mail	

Training Information		
33. Types of training received (Check only one per training record)		
a. General training (basic sk	cills)	(specify)
b. Specialized training (specialized training (specialized training trainin	· —	(speeny)
c. On-the-job experience (C		
34. Job code for which training 1. Art, Design, Entertainment,	8. Food Preparation and Service	15. Production, Assembly, Light
Sports, and Media	6. Food Freparation and Service	Industrial
2. Business and Financial	9. Healthcare	16. Protective Service
Operations 3. Community and Social Services	10. Legal	17. Retail, Sales, and Related
4. Computer and Mathematical	11. Maintenance and Custodial	18. Self-Employment
5. Construction, Installation, and Repair	12. Management	19. Transportation and Material Moving
6. Education, Training, and Library	13. Office and Administrative Support	1120 Ying
7. Farming, Fishing, and Forestry	14. Personal Care and Service	
35. Participant's workers' compensation code in training 36. Start training date (MM/DD/YYYY)		
37. End training date (MM/DD/YYYY)		
38. Average number of hours of training per week		
39. Average number of hours of community service per week during training		
40. If OJE, wages paid by:		
Sub-grantee Employe	er and reimbursed by sub-grantee	e at rate of%
41. Training wage (per hour) \$		
42. Total wages paid to particip	ant or reimbursed to employer \$	·
43. Total amount paid to training provider for provision of training (other than reimbursement to employer) \$		
44. Training Comments		

SCSEP Exit Form

OMB Approval Number: 1205-0040 Expiration Date: 12/31/2018

Exit Information

1. Name of participant 2	. PID
3. Participant mailing address (if changed)	
a. Number and Street, Apt. Number; or PO Box	
b. City	c. County
d. State	e. ZIP Code
4. Phone number of participant (if changed)	
5. Exit due to unsubsidized placement? (Select one ☐ i. Yes, regular employment ☐ ii. Yes, self-emp	
6.1. For PY18, if exit is not due to unsubsidized emonly) i. Moved from area ii. For cause v. Deceased vi. Participant's health/r vii. Institutionalized viii. Reserve personnel ix. Ineligible due to income at recertification	iii. Voluntary
6a. Non-exit reasons for closing the record (Select of i. Withdrew application prior to assignment ii. Transferred to another project (specify giii. Moved to another sub-grantee (specify giv. Dual enrollment	t grantee code)
6b. Date of termination letter	(MM/DD/YYYY)
7. Date of exit or other closing of record	(MM/DD/YYYY)
*No data entry in SPARQ. Field is system-generate	d

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SCSEP Exit Form

<i>I</i> ,	, hereby authorize
I,[name of participant]	[name of employer]
to release to[name of sub-grant	information regarding my employment status
and wages for a period of thirteen mon for statistical purposes and may not be	ths from the date below. This information may be used solely disclosed to anyone not connected with the Senior Community) in a manner that is individually identifying.
8. Signature of participant	
9. Date of signing	(MM/DD/YYYY)
9c. For PY18, has the participant die ☐ Yes ☐ No	ed since exit?
10. Exit comments	

Expiration Date: 12/31/2018 1. Name of participant______ 2. PID _____ **Employer Information** 3. Name of employer _____ 4. Employer mailing address a. Number and street, suite number; and/or PO Box b. City d. ZIP code c. State 5. FEIN_____ 6. Employer type Not-for-profit For-profit Government Self-employment 7. Is employer a host agency? Yes □ No 8. Did employer provide an OJE training site for this participant? Yes 9. Employment site name and location_____ 9a. * Date for next customer satisfaction survey for this employer ______ 9b. Employer continued availability Available Not available

*No data entry in SPARQ. Field is system-generated.

SCSEP Unsubsidized Employment Form

This reporting requirement is approved under the Paperwork Reduction Act of 1995, OMB Control No. 1205-0040. Persons are not required to respond to this collection of information unless it displays a currently valid OMB number. Public reporting burden for this collection of information required to obtain or retain benefits (PL 109-365 Sec 501-518) is estimated to average six minutes per response; including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of Workforce Investment, Room C-4510, 200 Constitution Avenue, NW, Washington, DC 20210 (PRA Project 1205-0040).

OMB Control Number: 1205-0040

Contact/Supervisor Information

10. Name of contact person	
1. Contact person's mailing address if different from number 4	
a. Organization name	_
b. Number and Street, Suite Number; and/or PO Box	
c. City	
d. State e. ZII	P Code
12. Contact person's title	
12a. Contact person's salutation Mr. Ms.] Dr.
13. Contact person's phone number	
13a. Contact person's fax number	
13a1. Contact person's cell phone number	
13b. Contact person's e-mail address	
Complete fields 13c-13i if supervisor is different from contact supervisor is the same as contact person, skip to field 14.	et person (number 10).
13c. Name of supervisor	
13d. Supervisor's mailing address if different from number 4	
a. Organization name	
b. Number and Street, Suite Number; or PO Box	
c. City	
d. State	e. Zip Code
13e. Supervisor's title	
13f. Supervisor's salutation	
13g. Supervisor's phone number	
13h. Supervisor's fax number	

13h1. Supervisor's cell phone number		
13i. Supervisor's e-mail address		
	Placement Information	
14. Start date	(MM/DD/YYYY)	
15. End date	(MM/DD/YYYY)	
16. Starting wage per hour \$		
17. Benefits (check all that app	ly)	
a. Health insurance		
18. At time of placement, is employment expected to be full- or part-time?		
Full-time Part-time		
If part-time, number of hours per week expected		
if part-time, number of flours pe	week expected	
19. Job title		
19a. Participant's job code		
Art, Design, Entertainment, Sports, and Media	8. Food Preparation and Service	15. Production, Assembly, Light Industrial
2. Business and Financial	9. Healthcare	16. Protective Service
Operations 1 Sec. 1 Sec	10.11	17. Day 1. Calar and Data 1
3. Community and Social Services	10. Legal 11. Maintenance and Custodial	17. Retail, Sales, and Related
4. Computer and Mathematical 5. Construction, Installation, and	12. Management	18. Self-Employment 19. Transportation and Material
Repair	12. Management	Moving
6. Education, Training, and Library	13. Office and Administrative	
	Support	
7. Farming, Fishing, and Forestry	14. Personal Care and Service	
19b. High-growth placement		
1. Automotive	6. Financial Services	11. Retail
2. Advanced Manufacturing		12. Transportation
☐ 3. Biotechnology ☐ 8. Health Care ☐ 13. None		
4. Construction		13. None
	9. Hospitality 10. Information Technology	ogy
5. Energy	10. miorillation recillion	ပဠy

20. Training-related placement? Yes	☐ No
21. Was placement the result of a substantial se sub-grantee?	ervice provided to the employer by the No
21a. Type of supportive service provided: i. Dependent care (child or adult) ii. Health and medical services iii. Housing, including temporary shelter iv. Incidentals such as work shoes, badges, uniforms, eyeglasses, and tools	v. Needs-related payments, such as utilities or food vi. Special job-related or personal counseling vii. Transportation viii. Other (specify)
21b. Date supportive service provided	(MM/DD/YYYY)
21c. Supportive service provided by: i. Grantee or sub-recipient/local project ii. Workforce partner iii. Both i and ii iv. Other (specify)	
Customer Service Sur	rvey Information
23. CS survey number 1Date of d	lelivery(MM/DD/YYYY)
24. CS survey number 2Date of d	lelivery(MM/DD/YYYY)
25. CS survey number 3Date of d	lelivery(MM/DD/YYYY)

Follow-up Information

26.	*90-day date	(MM/DD/YYYY)
27.		to program within the first 90 days after exit?
27a	Has the participant re-enro	lled in SCSEP within the first 90 days after exit?
32.	b. Completed date	(MM/DD/YYYY) (MM/DD/YYYY) r second quarter after exit quarter?
33.	b Completed date	(MM/DD/YYYY)(MM/DD/YYYY) nd quarter after exit quarter \$
34.	Completed date	(MM/DD/YYYY) (MM/DD/YYYY) r fourth quarter after exit quarter?
35.	Customer satisfaction and f	ollow-up comments.

^{*}No data entry in SPARQ. Field is system-generated.