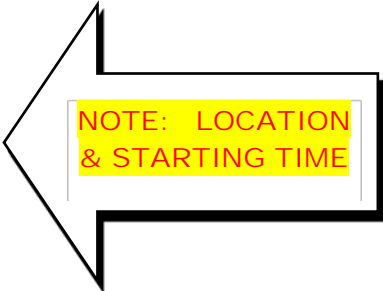




ORANGE COUNTY DEVELOPMENT BOARD  
1300 S. GRAND AVENUE, BLDG. B, 3<sup>RD</sup> FLOOR  
SANTA ANA, CA 92705-4407  
PHONE: (714) 480-6500

**Orange County Development Board**  
**SPECIAL MEETING**

September 12, 2018  
8:30 A.M.  
Orange County Development Board  
1300 S. Grand Ave.  
Building B - Conference Room A/B  
Santa Ana, CA 92705  
714-480-6500



**AGENDA**

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

**CALL TO ORDER**

**PLEDGE OF ALLEGIANCE**

**BOARD MEMBER ROLL CALL**

**PUBLIC COMMENTS:**

Members of the public may address the Orange County Development Board (OCDB) on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the OCDB (3 minutes max).

1. **MINUTES** **ACTION**  
The minutes of the July 25, 2018 Orange County Development Board meeting will be presented for review and approval.
2. **WIOA TITLE I CAREER SERVICES & ONE-STOP OPERATOR REQUEST FOR PROPOSALS RATINGS** **ACTION**  
The ratings of the Evaluation Committee's review of the WIOA Title I Career Services and One-Stop Operator Request for Proposals (RFP) will be presented for review and approval.
3. **WIOA ONE-STOP SYSTEM OPERATOR & CAREER SERVICES FUNDING AWARD** **ACTION**  
The WIOA One-Stop System Operator & Career Services Program funding award recommendations will be presented for review and approval.

**4. WIOA PERFORMANCE DASHBOARD**

**INFORMATION**

Staff will present the WIOA Performance Report Dashboard for the period of July 1, 2017 through June 30, 2018.

**5. CHAIR AND DIRECTOR'S REPORT**

**INFORMATION**

The Chair and Director will provide an update on OCDB activities.

**6. ADJOURNMENT**

*This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.*

*Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at [www.ocboard.org](http://www.ocboard.org).*

*This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.*

**Item #1 – ACTION**

**Approve Minutes**

**Orange County Development Board**

**July 25, 2018**

**8:30 AM**

**Orange County Development Board  
1300 S. Grand Ave.  
Building B – Conference Room A/B  
Santa Ana, CA 92705  
714-480-6500**

**MINUTES**

**Guests:**

Alexis Altounian  
Doug Wooley  
Esther Landin  
Rena Drake

John Gutierrez  
Chris Wolff  
Kristina Meza  
David Baquerizo

Gloria Gaitan  
MaryAnn Profeta  
Maritza Gamboa  
Jeff Critchley

**CALL TO ORDER**

Bob Bunyan called the meeting to order 8:33 a.m.

**PLEDGE OF ALLEGIANCE**

**BOARD MEMBER ROLL CALL:**

Present: Bob Bunyan, Tod Burnett, Rob Claudio, Janelle Cranch, Alireza Jazayeri, Kevin Landry, John Luker, Doug Mangione, Barbara Mason, and Ernesto Medrano were present for roll call.

Absent: Trung Le, Lauray Holland-Leis, Gary Matkin, Mike Ruane, Tod Sword, Tom Tassinari and Kay Turley-Kirchner.

**PUBLIC COMMENTS:**

**1. MINUTES ACTION**

The minutes of the April 25, 2018 Orange County Development Board meeting were presented for review and approval.

Janelle Cranch motioned to approve the minutes, Ernesto Medrano seconded. Rob Claudio and Doug Mangione abstained. Motion passed.

**2. COMPREHENSIVE ECONOMIC DEVELOPMENT STRATEGY ACTION**

The draft Orange County Comprehensive Economic Development Strategy (CEDS) for 2018-2023 was presented for review and approval.

Staff provided information on the timeline, development and implementation of the CEDS. Additional information was provided on the five (5) goals that will be included within the report.

The Board discussed the importance of sector partnerships, red zones areas and how they are defined, and priority sectors identified in the Orange County Regional Plan aligning with the CEDS. Additional information was discussed regarding the importance of having an education component incorporated and the opportunity for interested board members to be involved in the drafting of the CEDS.

The following staff directives were discussed:

- Ensure public comments received are evaluated and incorporated into the CEDS Report as necessary.
- Review the process in drafting the report, allowing for the possibility of interested board members and partners to be involved in the development.

A motion was made to approve the recommendations with modifications to recommendation #1:

1. Approve the draft 2018-2023 Comprehensive Economic Development Strategy ~~for submission to EDA~~ for 30-day public comment release, submission to Board of Supervisors for approval, and final submission to the U.S Economic Development Administration (EDA).

Rob Claudio motioned to approve. Ernesto Medrano seconded. Motion passed.

**3. OC REGIONAL PLAN UPDATE** **INFORMATION**

Staff provided an update on the Orange County Regional Plan efforts.

Staff provided information on the OC Regional Plan, including the collaboration with Anaheim Workforce Development Board and Santa Ana Workforce Development Board, priority sector partnerships, capacity-building and policy alignment.

The Board discussed sector partnerships with education and policy alignment with Anaheim and Santa to support the OC Regional Plan implementation.

**4. SOUTH COUNTY JOB FAIR** **INFORMATION**

Staff provided information on the South County Job Fair that took place on Wednesday, June 6, 2018 at the Laguna Hills Mall. The job fair hosted 52 businesses representing approximately 1,100 open positions and 300 job seekers.

The Board discussed challenges to recruit for entry level type jobs, and the necessity of having relative experience to receive higher paying jobs.

**5. OCDB ELECTION OF OFFICERS** **ACTION**

The OCDB Election of Officers for Program Year 2018-19 was conducted.

The Ad Hoc Nominating Committee presented the Slate of Nominees.

The election process was opened to accept nominations from the floor. There were no nominations from the floor and a motion was made to close the nominations process and accept the slate of nominees.

Bob Bunyan will serve as Chair, Lauray Holland-Leis will serve as Vice Chair, and Tod Sword will serve as 2<sup>nd</sup> Vice Chair.

Tod Burnett motioned to approve. Doug Mangione seconded. Motion passed.

**6. CHAIR'S & DIRECTOR'S REPORT** **INFORMATION**

The Chair provided a update encouraging interested board members to tour the One-Stop Center to get a better understanding of the programs.

Meeting adjourned at 10:01 a.m.

## **Item #2 – ACTION**

### **WIOA Title I Career Services & One-Stop Operator Request for Proposals Ratings Recommendation Summary**

#### **BACKGROUND:**

In early 2017, the County embarked on a new procurement cycle for One-Stop System Operator and Career Services, as required under the Workforce Innovation & Opportunity Act (WIOA). This effort included the development, release, and evaluation of a formal Request for Proposal (RFP). Throughout this time, staff has periodically updated the Orange County Development Board (OCDB) on the status of this effort. Below is a brief chronology and summary of activities, and a description of next steps.

#### Timeline

- July 26, 2017. The OCDB discussed the RFP structure and evaluation procedures.
- October 25, 2017. The OCDB discussed the status and framework of the RFP.

#### RFP #012-182810

- October 31, 2017. RFP #012-182810 was released through BidSync.
- January 4, 2018. Deadline for RFP responses.
- February 28, 2018. The OCDB considered Item #5 - WIOA One-Stop System Operator & Career Services RFP Evaluation Committee Report, which included a recommended action to approve a list of eligible applicants. On a vote of 5-7 with one abstention, the OCDB voted to take no action on this item.
- April 10, 2018. Consistent with the County's procurement rules and Section I.C.9.c. of the RFP, the County exercised its right at its sole discretion to cancel RFP # 012-182810.

#### RFP # 012-182811

- April 10-27, 2018. County staff reviewed and updated the prior RFP package. The revised RFP updated/clarified what back-up documentation bidders were required to submit and clarified minor questions raised during the prior RFP process. Prospective bidders submitted 52 questions during the prior procurement
- April 30, 2018. RFP #012-182811 was released through BidSync.
- June 21, 2018. Deadline for RFP responses.
- September 25, 2018. Request OC Board of Supervisors to approve funding and vendor selection recommendations and enter into contract negotiations.

- November 20, 2018. Request OC Board of Supervisors approval to enter into negotiated contracts.

On June 21, 2018, eleven (11) organizations responded to the RFP, nine (9) were deemed responsive and two (2) were deemed non-responsive. In total, forty-seven (47) responsive applications were submitted to four (4) RFP Components.

The Evaluation Committee consisted of five (5) subject matter experts including mandated partners, workforce professionals and County staff. The Committee had an initial meeting to discuss the process and receive copies of all responsive proposals along with the scoring sheets. Over the following three weeks, each Committee member reviewed and rated each of the proposals. The Committee then reconvened to consolidate scores. The process concluded with interviews of each of the applicants followed by a final scoring and ranking. The Evaluation Committee's scores are reflected on the Evaluation Committee Ratings Report.

**RECOMMENDATION:**

1. Approve list of eligible Applicants outlined on the attached Evaluation Committee Ratings Report, pursuant to WIOA Section 108 (d) (10).

**ATTACHMENT(S):**

Evaluation Committee Ratings Report

## Evaluation Committee Ratings Report

### **Part II: Comprehensive One-Stop Services - North**

Ranking	Contractor Name	Score
1	KRA Corporation	80.12
2	Managed Career Solutions, SPC	70.08

### **Part II: Comprehensive One-Stop Services – South**

Ranking	Contractor Name	Score
1	KRA Corporation	79.96
2	Managed Career Solutions, SPC	70.08

### **Part III: Affiliate Services – Adult Dislocated Worker**

Ranking	Contractor Name	Score
1	Orange County Asian and Pacific Islander Community Alliance, Inc. (OCAPICA) – Buena Park	77.88
2	OCAPICA – Huntington Beach	77.88
3	KRA Corporation	75.32
4	Managed Career Solutions, SPC	70.56

### **Part III: Affiliate Services – Industry Specific**

Ranking	Contractor Name	Score
1	KRA Corporation	77.56

### **Part VI: Special Programs - Senior Community Service Employment Program (SCSEP)**

Ranking	Contractor Name	Score
1	Working Wardrobes for a New Start	76.92
2	Managed Career Solutions, SPC	66.88

### **Part VI: Special Programs - Veterans Employment-Related Assistance Program (VEAP)**

Ranking	Contractor Name	Score
1	KRA Corporation	73.88
2	Managed Career Solutions, SPC	68.16
3	Goodwill Industries of Orange County, CA	65.08

### **Part VI: Special Programs - Supervised Population**

Ranking	Contractor Name	Score
1	Charitable Ventures of Orange County	73.6
2	KRA Corporation	71.32
3	Managed Career Solutions, SPC	66.88



**Part VI: Special Programs - OC4VETS**

Ranking	Contractor Name	Score
1	KRA Corporation	73.88
2	Working Wardrobes for a New Start	71.80
3	Goodwill Industries of Orange County, CA	70.84
4	Managed Career Solutions, SPC	66.88

**Part VI: Special Programs - Welfare to Work Program**

Ranking	Contractor Name	Score
1	Orange County Asian and Pacific Islander Community Alliance	84.28

**Part VI: Special Programs - Individuals with Disabilities**

Ranking	Contractor Name	Score
1	KRA Corporation	73.88
2	Goodwill Industries of Orange County, CA	72.76
3	Managed Career Solutions, SPC	70.72

**Part VI: Special Programs - Individuals with Limited English**

Ranking	Contractor Name	Score
1	OCAPICA	77.88
2	KRA Corporation	72.60
3	Managed Career Solutions, SPC	66.88

**Part VI: Special Programs - Homeless Population**

Ranking	Contractor Name	Score
1	OCAPICA	76.60
2	KRA Corporation	72.60
3	Managed Career Solutions, SPC	65.60

**Part VI: Special Programs - Linking to Employment Activities Pre-Release (LEAP)**

Ranking	Contractor Name	Score
1	Working Wardrobes for a New Start	71.80
2	Managed Career Solutions, SPC	66.88
3	Goodwill Industries of Orange County, CA	66.36

**Part VI: Special Programs – Incumbent Worker**

Ranking	Contractor Name	Score
1	KRA Corporation	72.60

**Part VI: Special Programs – Justice Involved**

Ranking	Contractor Name	Score
1	No Recommendation	N/A

**Part VI: Special Programs – Displaced Homemaker**

Ranking	Contractor Name	Score
1	No Recommendation	N/A

**Part VI: Special Programs – Disconnected Young Adult/Youth**

Ranking	Contractor Name	Score
1	OCAPICA	83.64
2	Managed Career Solutions, SPC	66.88

**Part V: One-Stop Operator**

Ranking	Contractor Name	Score
1	KRA Corporation	71.96

### **Item #3– ACTION**

## **WIOA ONE-STOP SYSTEM OPERATOR & CAREER SERVICES FUNDING AWARD Recommendation Summary**

### **BACKGROUND:**

The Workforce Innovation and Opportunity Act (WIOA) Title I Career Services and One-Stop Operator Request for Proposal (RFP) was released on April 30, 2018. This procurement is valid for four years. One-Stop Career Services are currently provided by ProPath, Inc. through a sole source contract that will end on December 31, 2018. Programs under this contract include Job Seeker Services (Adult and Dislocated Workers), Business Services (Rapid Response) and One-Stop Operator. New allocations for these services are outlined below. Contracts will be for eighteen months, beginning January 1, 2019 and ending June 30, 2020. On September 25, 2018, staff will seek approval from the Board of Supervisors to start contract negotiations with recommended vendors within funding estimates.

It is important to note that the funding estimates listed below are only projections and may be more or less based on factors including

- Unspent funds from FY 2018-19;
- Funding agency allocations;
- Provider capacity;
- System needs;
- Timing of funding allocations from funding agencies; and
- Prior years' performance, if applicable.

**Job Seeker Services:** Adult and Dislocated Worker funding is used to fund WIOA services to eligible job seekers in the Orange County Development Area. WIOA funding provides employment and training services to assist eligible individuals in finding and qualifying for meaningful employment and to help employers find the skilled workers they need to compete and succeed in business. Service delivery strategies support workers in activities that align with areas of anticipated economic and job growth.

**Business Services:** Rapid Response funding is used to fund required activities provided by Business Services. Rapid Response is a pro-active, business-focused service that responds to layoffs and plant closings by quickly providing assistance to companies and their affected workers. Rapid Response teams work with employers and employee representatives to minimize disruptions associated with job loss. Rapid Response funding is also intended to provide lay-off aversion services for businesses. Some Adult and Dislocated Worker funds may also be used to supplement Business Service activities.

**Training:** There are two broad categories of training – Classroom-based (Occupational Skills through Individual Training Accounts (ITA)) and Work-based (On-the-Job, Customized). ITA funds and payments have been managed by the County while work-

based funds are incorporated into the provider's contract and managed by them. Beginning on or before July 1, 2019, all training funds will be incorporated into the provider's contract and managed by them. The OCDB will still provide administrative oversight and manage the Approved Training Provider List.

**One-Stop Operator:** The One-Stop Operator (OSO) and the Adult and Dislocated Worker Career Services Providers fulfill two distinct and separate roles within the local workforce system. Since the OSO wishes to serve as the Career Services Provider, they must have appropriate firewalls in place between the staff providing services, the staff responsible for oversight and monitoring of services and the OCDB. The firewalls must conform to Title 20 CFR Section 679.430 for demonstrating internal controls and preventing conflicts of interest.

The OSO must coordinate the service delivery of required one-stop partners and service providers. The OSO is responsible for the cohesive way in which partners and service providers interact with each other and how services are offered to all customers. The OSO will ensure the implementation of all Partner MOUs and convene and facilitate quarterly partner meetings to ensure provision of quality customer service as outlined in WIOA and scope of work.

**One-Stop System Allocations (\$ not-to-exceed)**

**January 1, 2019 to June 30, 2020 (18 months)**

Vendor	Program	Operations	Training	Total
<i>KRA Corporation</i>	<i>Comprehensive One-Stop Services – North</i>			
	Job Seeker Services (North)	2,400,000	1,000,000	3,400,000
	Business Services (North)	262,500	0	262,500
<i>KRA Corporation</i>	<i>Comprehensive One-Stop Services – South</i>			
	Job Seeker Services (South)	2,400,000	1,000,000	3,400,000
	Business Services (South)	262,500	0	262,500
<i>KRA Corporation</i>	<i>One-Stop Operator</i>	37,500	0	37,500
<i>KRA Corporation</i>	<i>Veterans Employment Related Assistance Program</i>	225,000	75,000	300,000
	<b>Total</b>	<b>5,587,500</b>	<b>2,075,000</b>	<b>7,662,500</b>

As referenced in the prior Agenda Item, KRA Corporation was the highest scoring bidder for the components listed above.

The above funding recommendations are based on best estimates at this point in time. All WIOA Agreements will contain a thirty (30) day termination clause that may be implemented when there are deficiencies in the Contractor's ability to deliver services as outlined in the Statement of Work.

If required, additional contracts for FY 2019-20 will be presented to the OCDB for approval in February 2019. Working Wardrobes and Orange County Asian Pacific Islander Community Alliance (OCAPICA) were procured through the Employment and Economic Development Services RFP for FY 2018-19. Working Wardrobes is providing the Senior Community Service Employment Program and OC4VETS. OCAPICA is providing the Welfare-to-Work Employment Programs. These contracts were for a one-year term ending June 30, 2019.

As other funding streams become available, the OCDB reserves the right to continue to fund the One-Stop System utilizing approved providers. The OCDB may incorporate other entities that have submitted a 'fundable' proposal under the Title I Career Services and One-Stop Operator RFP, competitively procure other providers, and/or fund additional activities that are in the best interest of the OCDB.

**RECOMMENDATIONS:**

1. Approve funding recommendations as outlined "One-Stop System Allocations (\$)" above.
2. Approve recommendation to enter into contract negotiations with KRA Corporation within the not-to-exceed Total Funding parameters referenced in Recommendation #1.
3. Approve cost contingency increases not to exceed a total of 10% of the first year contract amount, pursuant to County Contract Policy Manual Section 2.2-113.
4. If negotiations do not yield a contract, authorize staff to negotiate with the next ranked fundable provider(s) as procured through the WIOA One-Stop System Operator & Career Services RFP or through other means authorized by the County Contract Policy Manual.
5. If allocated funds and/or the carry-in from FY 2017-18 are less than or greater than the estimated amounts, authorize staff to adjust allocations accordingly.

**ATTACHMENT(S):**

None

**Item #4– INFORMATION**

**WIOA PERFORMANCE DASHBOARD  
Recommendation Summary**

**BACKGROUND:**

Staff will present the WIOA Performance Report for all programs for the period of July 1, 2017 through June 30, 2018.

**RECOMMENDATION(S):**

Receive and File

**ATTACHMENT(S):**

Performance Reports

## ORANGE COUNTY DEVELOPMENT BOARD PERFORMANCE REPORT DASHBOARD FOR PY 2017-18

The following executive snapshot provides a high-level overview of Providers, programs and performance.

“Performance” is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations

<span style="color: blue;">●</span>	IN COMPLIANCE AND EXCEEDING METRICS	<span style="color: gray;">▲</span>	UPWARD TREND
<span style="color: green;">●</span>	IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS	<span style="color: gray;">▼</span>	DOWNWARD TREND
<span style="color: yellow;">●</span>	MINOR CORRECTIVE ACTION NEEDED	<span style="color: gray;">➡</span>	NO CHANGE
<span style="color: red;">●</span>	SIGNIFICANT CORRECTIVE ACTION NEEDED		

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES	%
ProPath, Inc.	Adult (North)	<span style="color: blue;">●</span> ➡	WIOA	\$705,411	\$702,860	100%
	Adult (South)	<span style="color: blue;">●</span> ➡	WIOA	\$743,276	\$736,909	99%
	DW (North)	<span style="color: blue;">●</span> ➡	WIOA	\$927,072	\$863,876	93%
	DW (South)	<span style="color: blue;">●</span> ➡	WIOA	\$1,052,650	\$1,001,633	95%
	Business Services	<span style="color: blue;">●</span> ➡	WIOA	\$350,000	\$341,669	98%
	OC4Vets	<span style="color: green;">●</span> ➡	Health Care Agency	\$433,540	\$276,309	64%
	SCSEP	<span style="color: yellow;">●</span> ▲	Office on Aging	\$633,522	\$620,614	98%
	*Supervised Population	<span style="color: yellow;">●</span> ▲	State of California	\$191,605	\$149,323	78%
Working Wardrobes	*LEAP-2 Jail Program	<span style="color: yellow;">●</span> ▲	Department of Labor	\$265,355	\$188,902	71%
OCAPICA	Employment Preparation Program (EPP)	<span style="color: green;">●</span> ➡	Social Services Agency	\$364,782	\$334,709	92%
	Vocational Training (VTR)	<span style="color: green;">●</span> ➡	Social Services Agency	\$70,000	\$65,252	93%
	Work Experience (WEX)	<span style="color: yellow;">●</span> ▲	Social Services Agency	\$127,030	\$114,662	90%
	*English Language Learner	<span style="color: yellow;">●</span> ▲	WIOA	\$331,000	\$147,986	45%
<b>ADULT PROGRAMS TOTAL</b>				<b>\$6,195,243</b>	<b>\$5,544,704</b>	<b>89%</b>
City of La Habra	Youth (ISY) – North	<span style="color: red;">●</span> ▲	WIOA	\$301,115	\$241,322	80%
	Youth (OSY) – Region 1	<span style="color: green;">●</span> ▲	WIOA	\$305,952	\$242,351	79%
OCAPICA	Youth (OSY) – Region 2	<span style="color: yellow;">●</span> ▲	WIOA	\$353,113	\$296,612	84%
	Youth (OSY) – Region 3	<span style="color: red;">●</span> ▲	WIOA	\$280,186	\$186,971	67%
	Youth (OSY) – Region 4	<span style="color: green;">●</span> ▲	WIOA	\$289,536	\$251,105	87%
	Youth (OSY) – Region 5	<span style="color: red;">●</span> ▲	WIOA	\$357,965	\$243,887	68%
	Youth (OSY) – Region 6	<span style="color: red;">●</span> ▲	WIOA	\$277,350	\$181,163	65%
KRA Corporation	Youth (OSY) – Region 7	<span style="color: green;">●</span> ▲	WIOA	\$262,187	\$161,760	62%
	Youth (OSY) – Region 8	<span style="color: green;">●</span> ▲	WIOA	\$110,500	\$72,453	66%
OC Conservation Corps	*National Dislocated Worker Grant, 2017 California Wildfires	<span style="color: green;">●</span> ▲	State of California	\$721,000	\$275,810	38%
<b>YOUTH / YOUNG ADULT PROGRAMS TOTAL</b>				<b>\$3,258,904</b>	<b>\$2,153,434</b>	<b>66%</b>

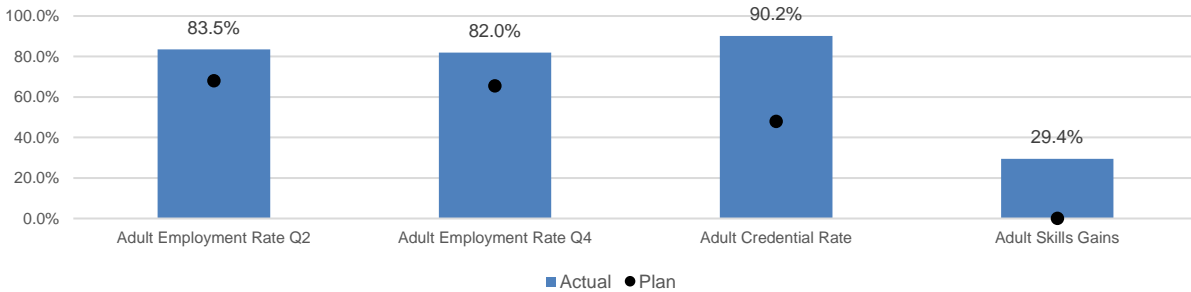
\*Multi-year grants

## ORANGE COUNTY DEVELOPMENT BOARD PERFORMANCE REPORT DASHBOARD FOR PY 2017-18 (CONTINUED)

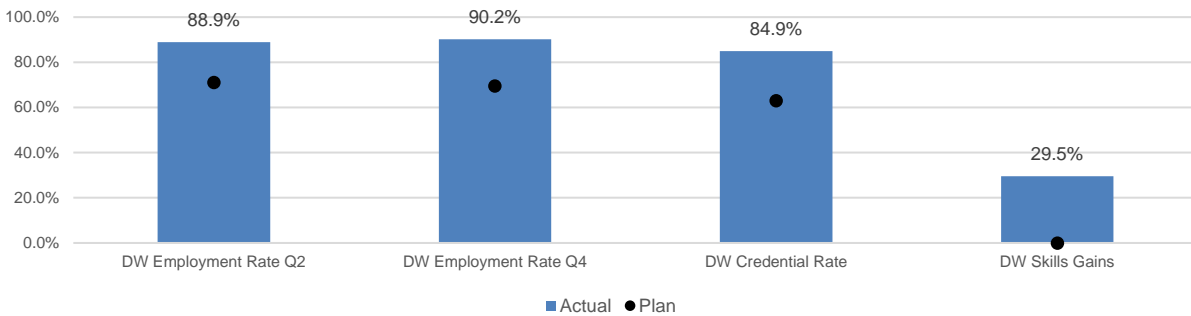
CONTRACTOR	PROGRAM NAME	STATUS	CORRECTIVE ACTION
City of La Habra	Youth (ISY) – North	● ↑	Did not achieve enrollment targets.
OCAPICA	Youth (OSY) – Region 3	● ↑	Did not achieve enrollment targets.
	Youth (OSY) – Region 5	● ↑	Did not achieve enrollment targets.
	Youth (OSY) – Region 6	● ↑	Did not achieve enrollment targets.
			Lowered in-school youth enrollment goals for PY 2018-19. Developing partnership with OC Probation to co-locate staff within the Probation Office.
			Opened location in Westminster mall across from Huntington Beach Adult School (HBAS). Working closely with HBAS to enroll high school dropouts.
			Collaborating with YouthBuild Charter School of California to enroll high school dropouts in their Irvine location.
			Lowered enrollment goals for PY 2018-19. Co-locating with OC Social Services Agency in Laguna Hills to increase enrollments.

### OCDB OVERALL WIOA PERFORMANCE MEASURES

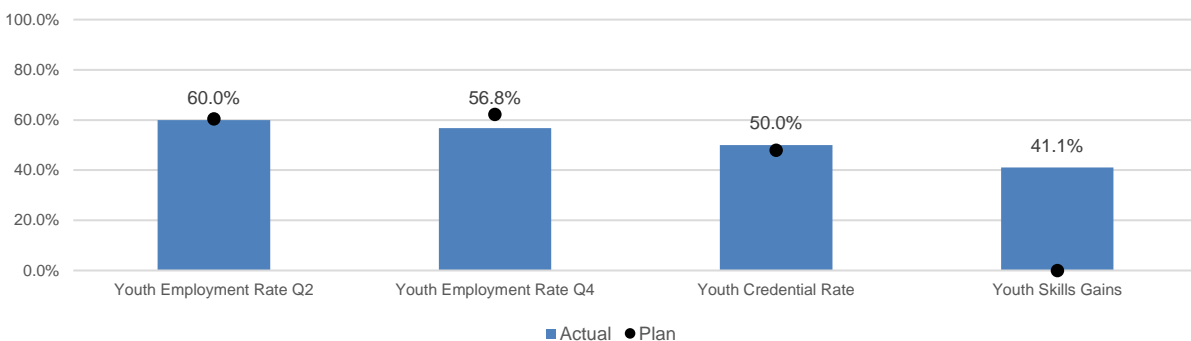
#### ADULT



#### DISLOCATED WORKER



#### YOUTH / YOUNG ADULT










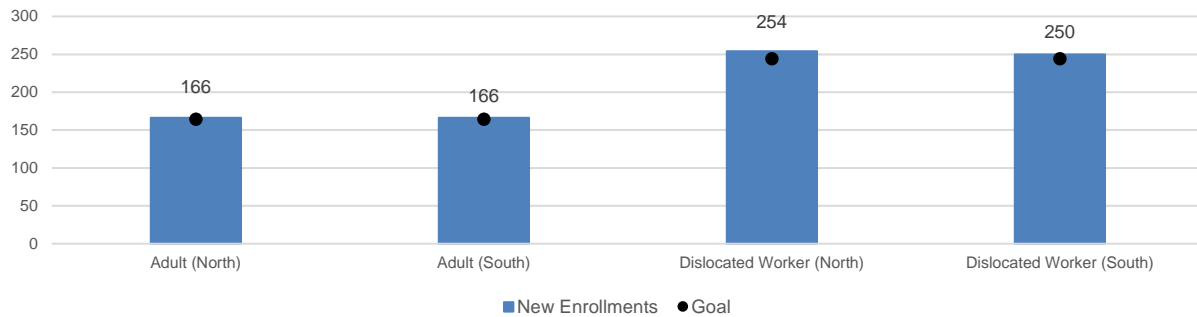
**BACKGROUND**

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system, and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

**WHO, WHAT, WHERE**

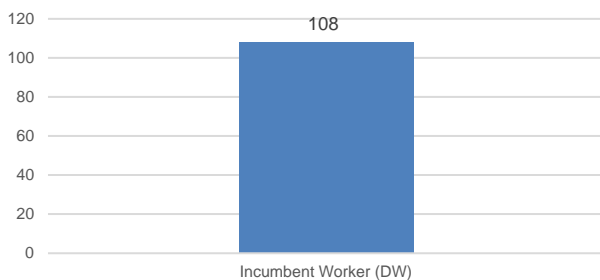
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

**PEOPLE WE SERVE**

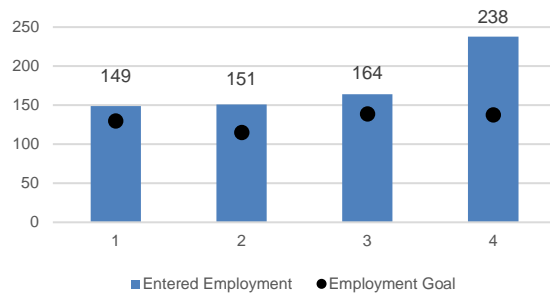


**SERVICE RESULTS**

 **INCUMBENT WORKERS**



 **ENTERED EMPLOYMENT**



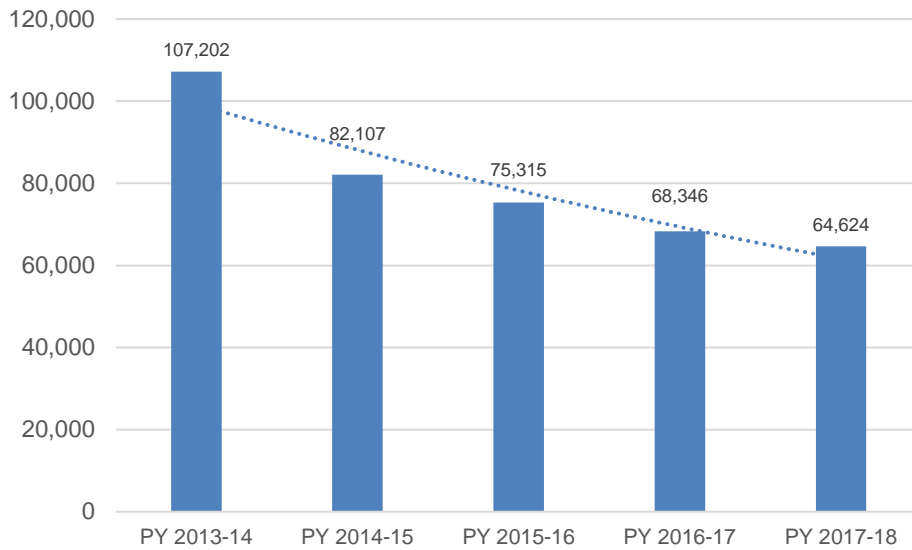


# ADULT AND DISLOCATED WORKER PROGRAMS (CONTINUED)

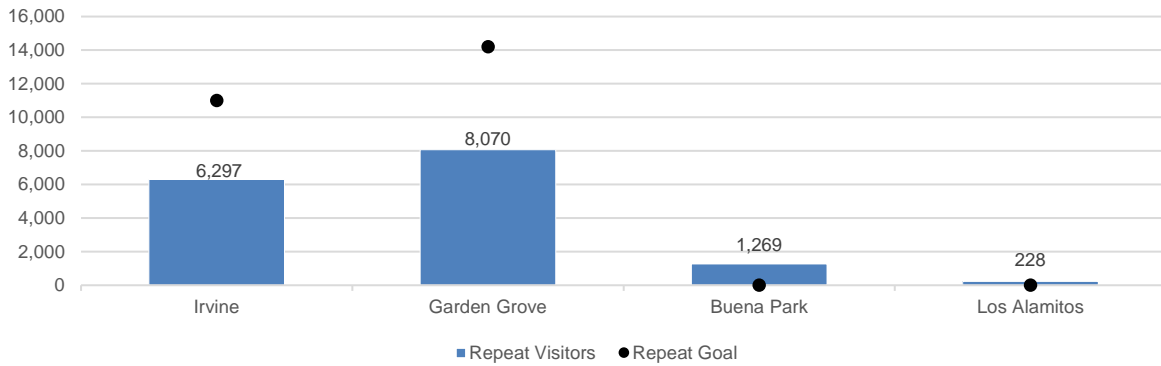
PY 2017-18



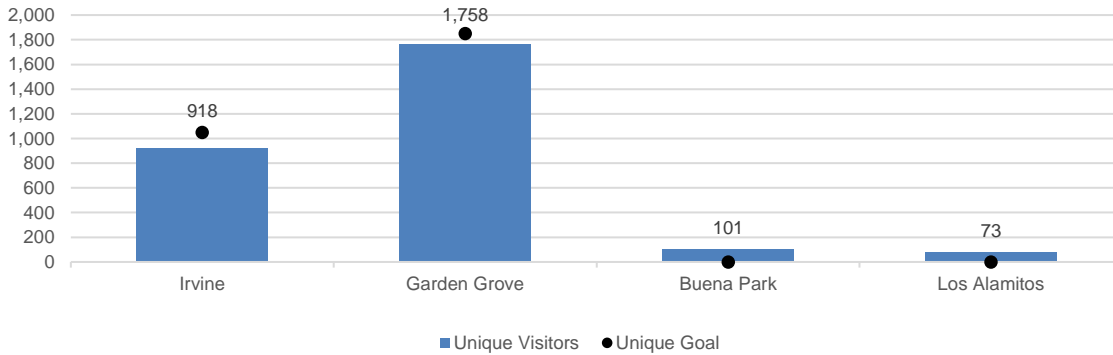
## TOTAL VISITORS BY PROGRAM YEAR



## TOTAL REPEAT VISITORS BY LOCATION



## TOTAL UNIQUE VISITORS BY LOCATION








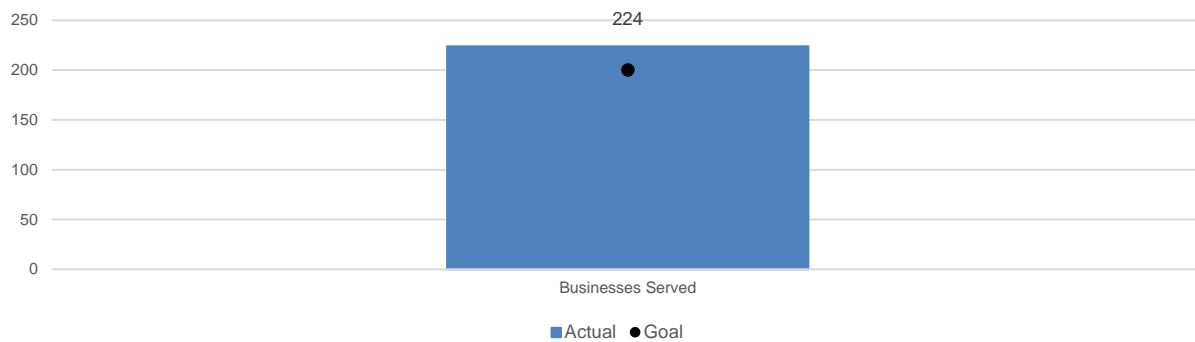
**BACKGROUND**

The purpose of the Workforce Innovation and Opportunity Act (WIOA) is to align employment, education, and training programs to strengthen the labor market. These programs are designed to meet the needs of employers in relation to their economic needs. It is the responsibility of business service staff to perform ongoing outreach activities such as: conducting on-site meetings with employers or maintaining a presence at job fairs; encouraging employer access to resources provided through grants and tax funding; consulting employers on how to reduce high employee turnover rates; providing information concerning employee training programs as they relate to labor market trends.

**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

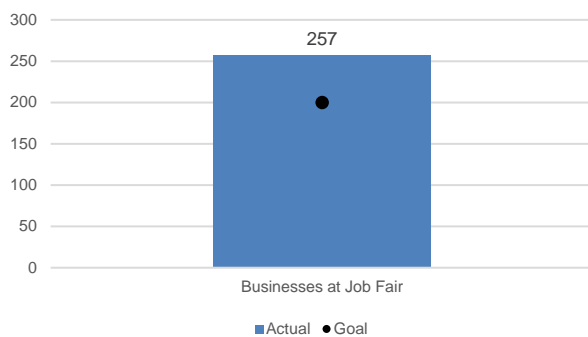
**BUSINESSS WE SERVE**



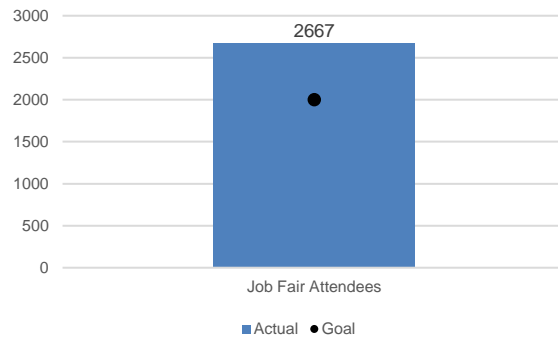
**JOB FAIRS**



**BUSINESSES AT JOB FAIRS**



**JOB FAIR ATTENDEES**








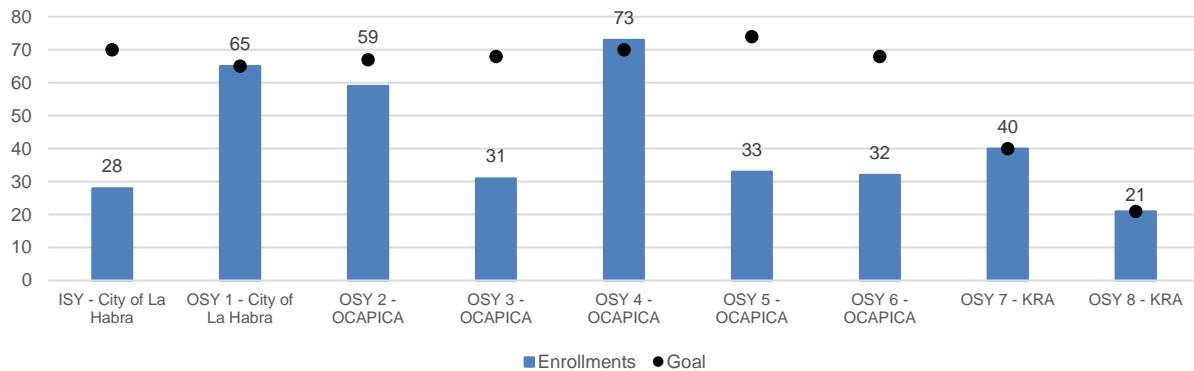
**BACKGROUND**

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment supports for young people still in school.

**WHO, WHAT, WHERE**

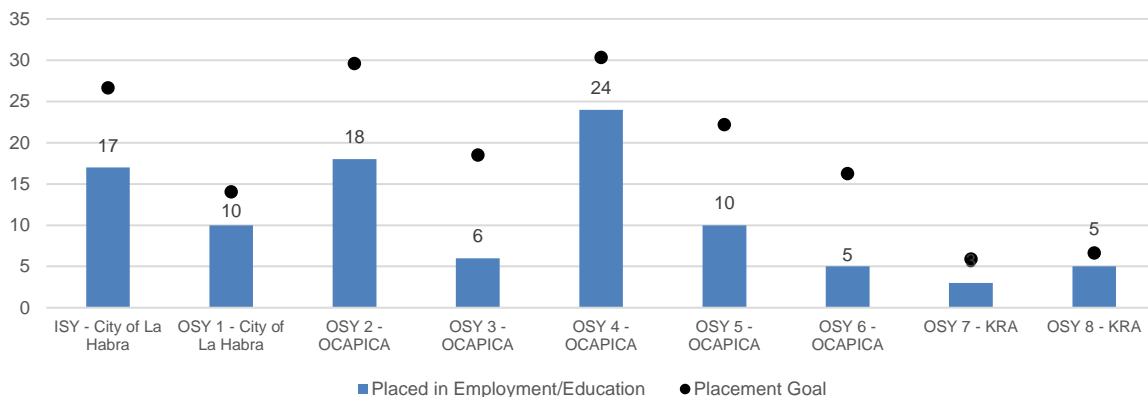
-  **SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, SAN JUAN CAPISTRANO

**PEOPLE WE SERVE**



**SERVICE RESULTS**




**PLACED IN EMPLOYMENT OR EDUCATION**



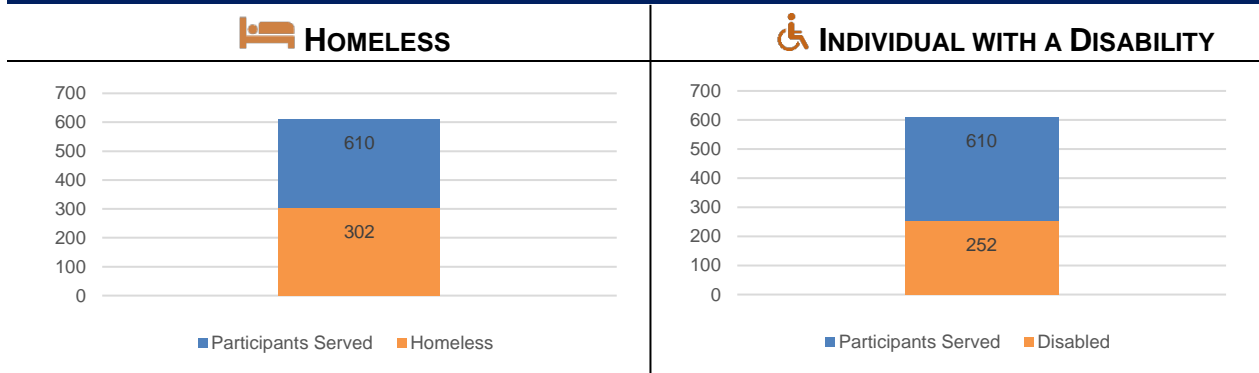
**BACKGROUND**

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

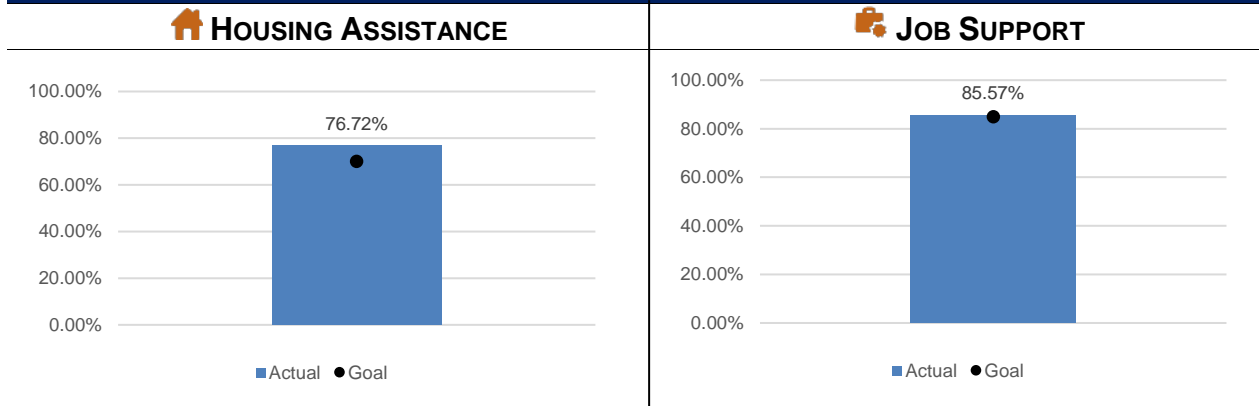
**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2011 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** OC VETERANS SERVICE OFFICE (SANTA ANA)

**PEOPLE WE SERVE**



**SERVICE RESULTS**





# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2017-18

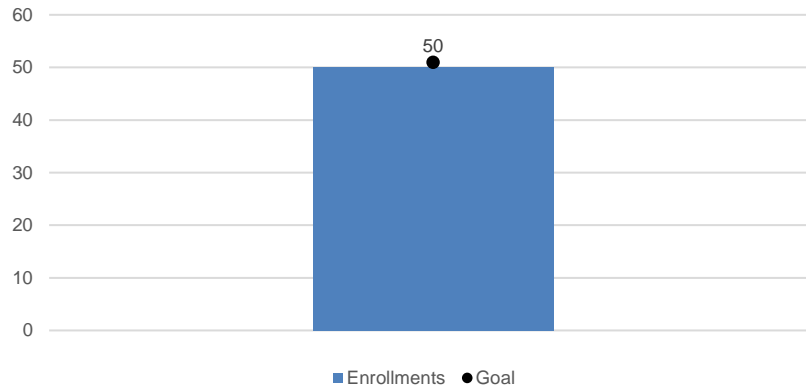
## BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

## WHO, WHAT, WHERE

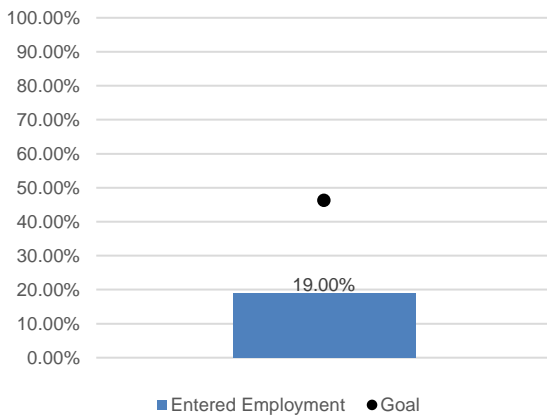
- SERVICE PROVIDER(S):** PROPATH, INC.
- CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

## PEOPLE WE SERVE

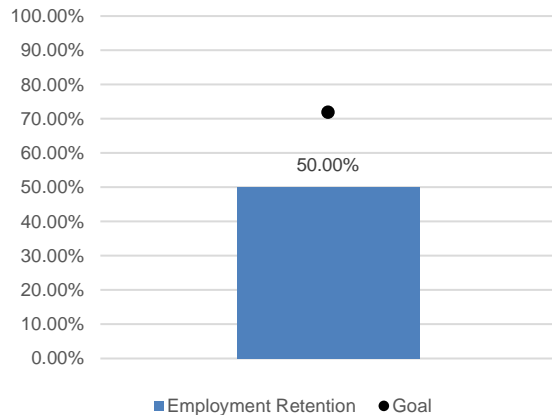


## SERVICE RESULTS

### ENTERED EMPLOYMENT



### EMPLOYMENT RETENTION





# SUPERVISED POPULATION PROGRAM




PY 2017-18

## BACKGROUND

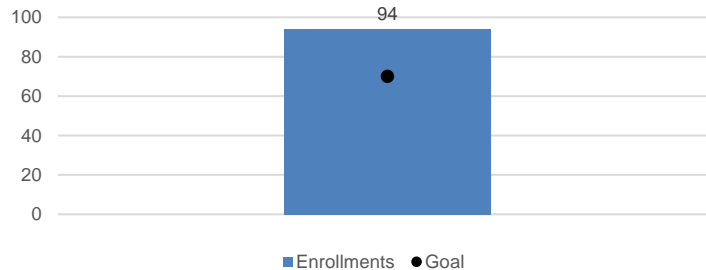
The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program.

The “supervised population” includes all persons who are on probation, mandatory supervision, or post-release community supervision. The program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the ”supervised population.”

## WHO, WHAT, WHERE

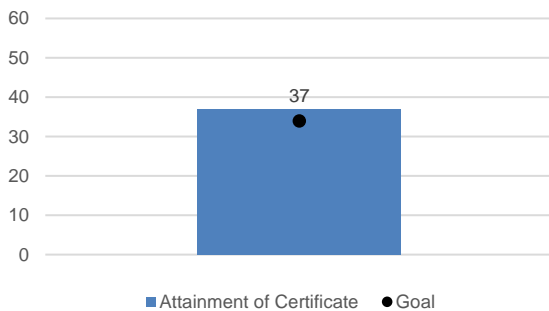
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** JUNE 30, 2016 – MAY 31, 2018
-  **SERVICE LOCATIONS:** OC PROBATION OFFICE (SANTA ANA)

## PEOPLE WE SERVE

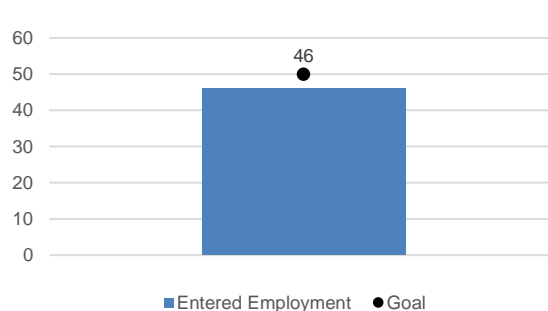


## SERVICE RESULTS

### ATTAINED CERTIFICATE



### ENTERED EMPLOYMENT








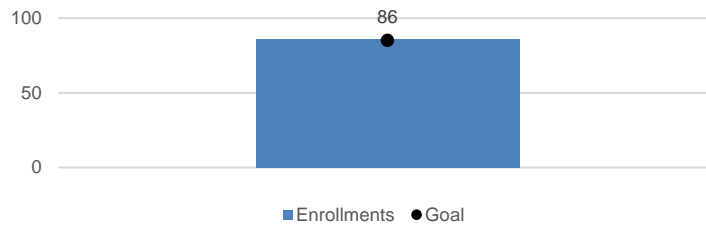
**BACKGROUND**

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 2 program. The LEAP 2 program aims to establish a Transition Center within the Central Women’s Jail and Intake Release Center and assist female offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System. This innovative and unique grant proposal was made possible as a result of OCDB’s collaborative relationships with the OC Sheriff’s Department, Probation Department and the OC Health Care Agency.

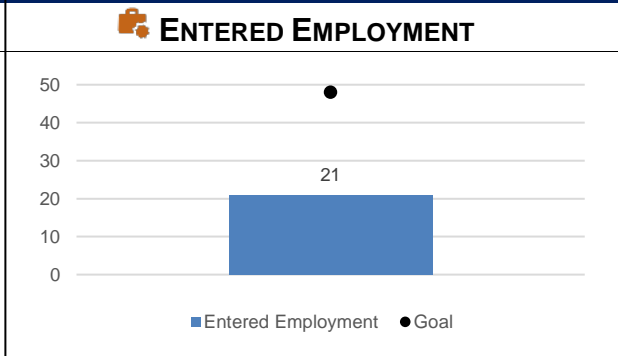
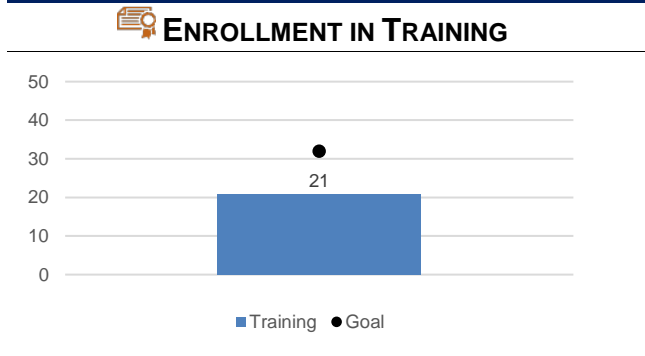
**WHO, WHAT, WHERE**

-  **SERVICE PROVIDER(S):** WORKING WARDROBES
-  **CONTRACT TERM:** JULY 1, 2016 – DECEMBER 31, 2018
-  **SERVICE LOCATIONS:** CENTRAL WOMEN’S JAIL (SANTA ANA)

**PEOPLE WE SERVE**



**SERVICE RESULTS**







BACKGROUND

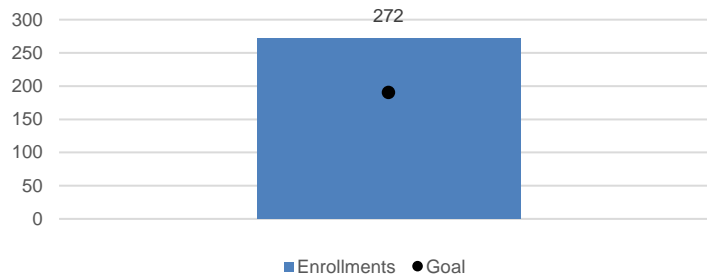
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

WHO, WHAT, WHERE

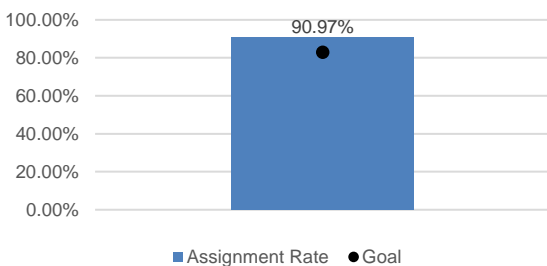
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE

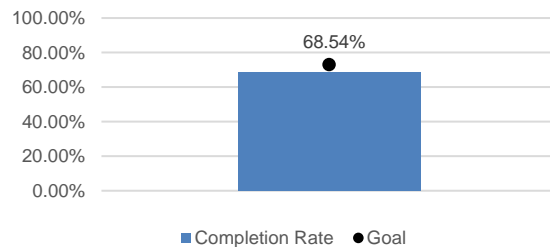


SERVICE RESULTS

ASSIGNMENT TO WORK EXPERIENCE



COMPLETION OF WORK EXPERIENCE





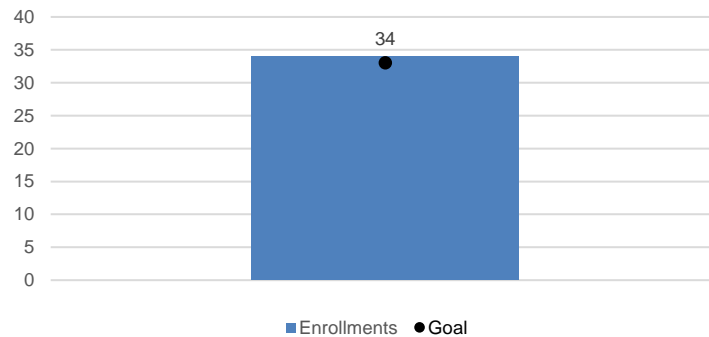
BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based. VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

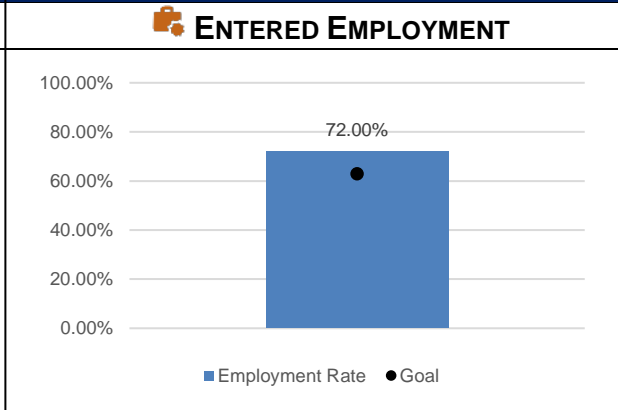
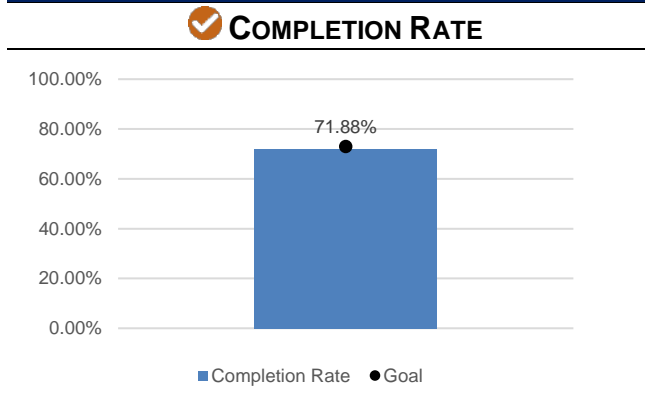
WHO, WHAT, WHERE

- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE



SERVICE RESULTS





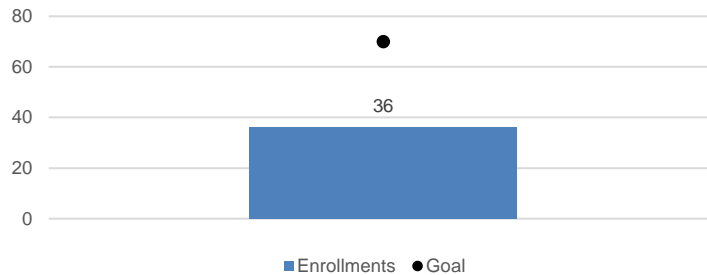
BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based. In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

WHO, WHAT, WHERE

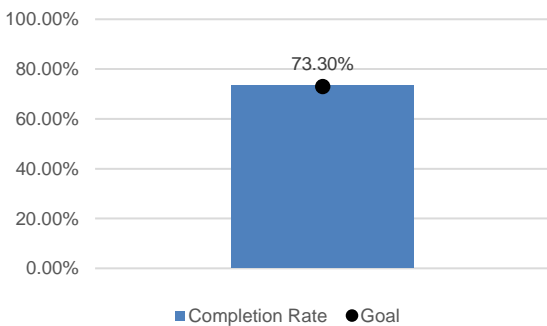
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE

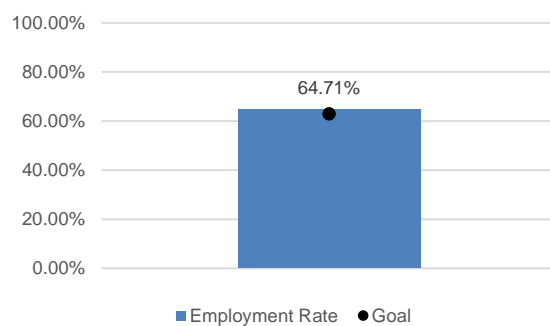


SERVICE RESULTS

COMPLETION RATE



ENTERED EMPLOYMENT





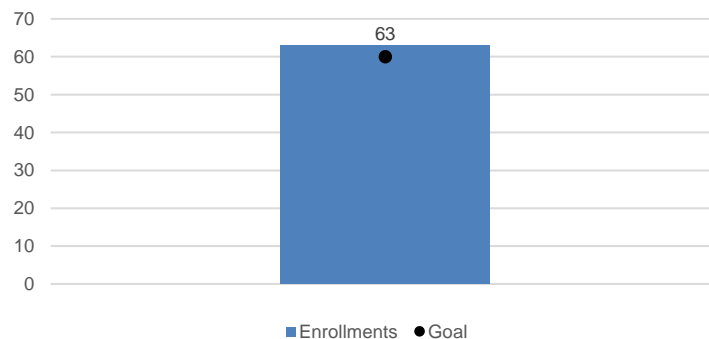
BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$500,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the English Language Learner and Immigrant Workforce Grant. The grant will assist in aligning resources available under the Workforce Innovation and Opportunity Act (WIOA) Title I and Title II programs to serve the English Language Learner population. Funding will align WIOA program partner's efforts to provide increased access to effective employment and training services.

WHO, WHAT, WHERE

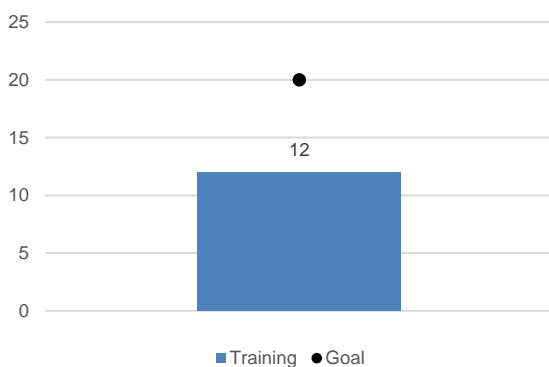
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2017 – DECEMBER 31, 2018
- SERVICE LOCATIONS:** GARDEN GROVE, BUENA PARK

PEOPLE WE SERVE

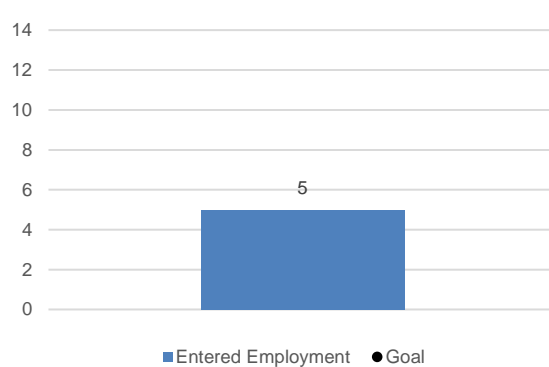


SERVICE RESULTS

ENROLLMENT IN TRAINING



ENTERED EMPLOYMENT





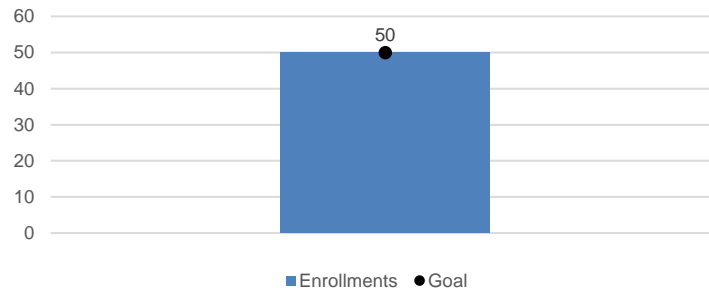
## BACKGROUND

The Orange County Development Board (OCDB), in coordination with OC Parks, was awarded \$1,000,000 in emergency funding from the State Employment Development Department for the 2017 California Wildfires. On October 9, 2017, the Canyon Fire 2 started near the intersection of the 91 and 241 freeways in Orange County. Of the more than 9,000 acres estimated damaged in the Canyon Fire 2, 7,060 acres are within four County park properties managed by OC Community Resources/OC Parks. Through this funding, OC Parks will clean-up and repair damaged and/or burned areas affected by the Canyon Fire 2.

## WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** ORANGE COUNTY CONSERVATION CORPS
-  **GRANT TERM:** OCTOBER 18, 2017 – DECEMBER 31, 2018
-  **SERVICE LOCATIONS:** IRVINE REGIONAL PARK, SANTIAGO OAKS REGIONAL PARK PETERS CANYON REGIONAL PARK, IRVINE RANCH OPEN SPACE

## PEOPLE WE SERVE



## SERVICE RESULTS

### ENROLLMENT IN WORK EXPERIENCE

