

ORANGE COUNTY DEVELOPMENT BOARD

Executive Committee

October 20, 2017 8:30 AM Orange County One-Stop Center Newport Room (1st Floor) 17891 Cartwright Rd. Irvine, CA 92614 949-341-8000



AGENDA

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

CALL TO ORDER

BOARD MEMBER ROLL CALL

PUBLIC COMMENTS

Members of the public may address the Executive Committee on items listed within this agenda so long as the subject matter is within the jurisdiction of the Committee (3 minutes max).

1. MINUTES ACTION

The minutes of the July 21, 2017 Executive Committee meeting will be presented for review and approval.

2. REGIONAL PLAN UPDATE

INFORMATION

Staff will provide an update on the Regional Plan.

3. GRANTS UPDATE

INFORMATION

Staff will provide information on recent grant activity.

4. WIOA PERFORMANCE REPORTS

DISCUSSION

Staff will present the WIOA Performance Reports for all programs for the period ending June 30, 2017.

5. CHAIR'S REPORT

INFORMATION

The Chair will provide an update on OCDB activities.

ADJOURNMENT

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at www.ocboard.org

In compliance with the Americans with Disabilities Act, those requiring accommodations for this meeting should call (714) 480-6500 or the TDD at (714) 834-7163. Please call 48 hours in advance to allow the County to make reasonable arrangements to ensure accessibility to this meeting. (28 CFR 35.102-35.104 American Disabilities Act Title II).

Item #1 - ACTION

Minutes Recommendation Summary October 20, 2017

Orange County Development Board Executive Committee

July 21, 2017 8:30 AM Orange County One-Stop Center Newport Room 17891 Cartwright Rd. Irvine, CA 92614

Guests:

Doug Wooley David Baquerizo Rick Adams Rene Drake Esther Landin

MINUTES

CALL TO ORDER

Bob Bunyan called the meeting to order 8:28 a.m.

BOARD MEMBER ROLL CALL

<u>Present:</u> Bob Bunyan, Doug Mangione, Barbara Mason, Tom Porter were present for roll call. Tod Sword arrived at 8:31am.

Absent: Lauray Holland-leis and Frank Talarico.

PUBLIC COMMENTS

Bob Bunyan opened the floor to public comment at 8:29 a.m. No public comment received.

1. MINUTES ACTION

The minutes of the April 21, 2017 Executive Committee meeting were presented for review and approval.

Doug Mangione motioned for approval. Barbara Mason seconded. Tom Porter abstained. Motion passed.

2. WIOA ONE-STOP OPERATOR & CAREER SERVICES INFORMATION REQUEST FOR PROPOSALS

Information was provided on the WIOA One-Stop Operator & Career Services Request for Proposals (RFP) as noted in the background of the agenda.

Staff presented information regarding the current RFP cycle, the tentative timeline for the upcoming RFP, legislative background, comprehensive and affiliate One-Stop Centers, duties of the One-Stop Operator and the Career Services Provider, and possible coordination with Anaheim and Santa Ana.

The Committee discussed the roles of the One-Stop Operator and Career Services Provider and the RFP framework, timeline and process of developing the RFP with feedback received from the OCDB.

3. AGREEMENT WITH THE CITY OF ANAHEIM INFORMATION Information was provided on the agreement with the City of Anaheim.

Staff presented information on WIOA Section 106, coordination of workforce development activities with Anaheim and Santa Ana, and the development of an agreement with the City of Anaheim to carry out services for the Orange County Region.

The Committee discussed the development of the agreement with Anaheim, the services provided throughout the County and the collaboration with Anaheim and Santa Ana.

4. ANAHEIM / OC JOB FAIR

INFORMATION

Information was provided on the Anaheim / OC Job Fair.

Staff presented information on the upcoming Job Fair and the tentative timeline. Additional information was presented on potential future job fairs and coordination between the Board of Supervisors.

The Committee discussed representation by the Orange County Supervisor at the Job Fair.

5. REGIONAL PLAN UPDATE

INFORMATION

Information was provided on the Orange County Regional Plan.

Staff presented information on the Orange County Regional Plan timeline and approval process.

The Committee discussed the mandated alignment of activates at the State level.

6. GRANTS UPDATE

INFORMATION

Information was provided on recent OCDB grant activity.

Staff presented information on current grants and the services provided through each grant.

The Committee requested additional on the recent grant awards.

7. CHAIR'S REPORT INFORMATION

The OCDB chair provided a report on OCDB activities and opened it up to the Committee to provide updates.

The Chair provided information on the upcoming OCDB Election of Officers, board member recruitment, the Anaheim/OC Job Fair, and the State Association Conference in September.

The Committee discussed the current status workforce and economic development in Orange County.

The meeting adjourned at 9:38am.

<u>Item #2 – INFORMATION</u>

REGIONAL PLAN UPDATE Recommendation Summary October 20, 2017

BACKGROUND:

The Workforce Innovation and Opportunity Act Section 106 requires local boards and chief elected officials within each designated region to prepare and submit a single Regional Plan (OCRP) that includes a description of the activities that incorporates a Local Plan. On February 24, 2016, the Employment Development Department of the State of California issued a directive designating Orange County as a single economic sub-region and regional planning unit. Each Regional Planning Unit (RPU) is required to develop a Regional Plan.

The Orange County Development Board approved the OCRP on February 22, 2017. The OCRP was submitted to the State Board by March 15, 2017. The Santa Ana City Council approved the OCRP on April 4, 2017. The Anaheim City Council approved the plan on May 9, 2017. The Orange County Board of Supervisors approved the OCRP on May 23, 2017. The State Board conditionally approved the OCRP on June 15, 2017. No deficiencies were noted for the OCRP by the State Board by July 1, 2017. Final full approval of the OCRP was received on September 1, 2017.

The OCRP identifies regional coordination and alignment strategies to increase collaboration and alignment between the Anaheim and Santa Ana Workforce Development Boards and the Orange County Development Board. On October 12, 2017, the Directors of the three local workforce development boards met with the Regional Organizer to discuss the implementation of the OCRP.

The discussion focused on the engagement of partners and employers in the four industry sectors identified in the OCRP and constructing strategies to develop regional training, education and workforce architecture that aligns with the Orange County labor market and California State Plan policy objectives.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

None

<u>Item #3 – INFORMATION</u>

GRANTS UPDATE Recommendation Summary October 20, 2017

Current Active Grants for OCDB

Grant Name	Funder	Fiscal Agent	Description	Tot	al Grant	OCDB Awarded Amount	Current Status	OCDB Role	Targeted Customer(s)	Term	Match	Subrecipient(s)
Supervised Population Workforce Training	CA Workforce Development Board/EDD	OCDB	Workforce training for individuals on probation/mandatory supervision	\$	400,000	\$ 400,000	In Progress	Administrator / One-Stop Center System	Individuals on probation/mandatory supervision	06/30/2016- 03/31/2018	100%	ProPath, Inc.
Slingshot	CA Workforce Development Board/EDD	OCDB	Focused on Regional Systems Delivery	\$	1,000,000	\$ 1,000,000	In Progress	Administrator / Regional Planning Lead / One-Stop Center System	One-Stop Center System and Businesses	03/01/2016 - 03/31/2018	0%	Santa Ana
Regional Training Coordination	CA Workforce Development Board/EDD	OCDB	Incentivize regional capacity building and infrastructure development in support of WIOA	\$	351,184	\$ 351,184	In Progress	Administrator / Regional Planning Lead / One-Stop Center System	One-Stop Center System and Businesses	06/01/2016 - 03/31/2019	0%	Santa Ana/ Anaheim
VEAP 8	CA Workforce Development Board/EDD	OCDB	Coordinated Veterans Services Delivery in OC	\$	500,000	\$ 500,000	In Progress	Administrator / One-Stop Center System	One-Stop Center Customers/Veterans	06/01/2016- 03/31/2018	100%	ProPath/PGWIN
WIOA Regional Implementation Grants RII-1	CA Workforce Development Board/EDD	OCDB	Regional alignment to build a sector pathways project targeting four priority industry sectors	\$	250,000	\$ 250,000	In Progress	Administrator / Regional Planning Lead / One-Stop Center System	One-Stop Center System and Businesses	06/01/2016 - 03/31/2018	0%	Santa Ana/ Anaheim/Tonia Reyes Uranga
Second Chance Grants - LEAP 2	Department of Labor	OCDB	Job Centers inside correctional facilities serving prisoners	\$	500,000	\$ 500,000	In Progress	Administrator / One-Stop Center System	Incarcerated Individuals Preparing for Release	07/01/2016- 06/30/2018	0%	Working Wardrobes
English Language Learner Navigator Pilot	CA Workforce Development Board/EDD	OCDB	Placing English Language Learner Navigators within the OC One-Stop Centers	\$	500,000	\$ 500,000	In Progress	One-Stop Center System	English Language Leaners and Immigrants	06/01/2017 - 12/31/2018	0%	OCAPICA
VEAP 9	CA Workforce Development Board/EDD	Goodwill of Orange County	Coordinated Veterans Services Delivery in OC	\$	500,000	\$ 150,000	Awarded	One-Stop Center System	One-Stop Center Customers/Veterans	04/01/2017 - 01/01/2019	100%	OCDB/ProPath, Inc.
VEAP 9	CA Workforce Development Board/EDD	PGWIN	Coordinated Veterans Services Delivery in OC	\$	500,000	TBD	Awarded	One-Stop Center System	One-Stop Center Customers/Veterans	04/01/2017 - 01/01/2019	100%	OCDB/ProPath, Inc.
Regional Capacity Building RII-2	CA Workforce Development Board/EDD	OCDB	Incentivize regional capacity building and infrastructure development in support of WIOA	\$	350,000	\$ 350,000	Awarded	Administrator	One-Stop Center System and Businesses	06/30/2017 - 03/31/2019	0%	Santa Ana/ Anaheim
Regional Training Coordinator-2	CA Workforce Development Board/EDD	OCDB	Deepen the regional coalition and workforce development partnership building	\$	200,000		Awarded	Administrator	One-Stop Center System and Businesses	06/30/2017 - 03/31/2018	0%	TBD
			TOTAL	ı		\$ 4,201,184						

Grants Under Consideration / Applications in Progress

Grant Name	Funder	Fiscal Agent	Description	Total Grant	OCDB Awarded Amount	Current Status	OCDB Role	Targeted Customer(s)	Term	Match	Subrecipient(s)
Performance Partnership Pilots for Disconnected Youth (P3)	Department of Education, Department of Labor, Health and Human Services	OCDB	Regional Systems Delivery - Focused on Specific Communities/Populations	\$ 250,000	-	Submitted. Awaiting Results	Administrator / Young Adult System	Disconnected Youth/Young Adults	FY 17/18	0%	TBD
Dislocated Worker Additional Assistance Projects	EDD	OCDB	Expand capacity to serve dislocated workers	\$ 1,000,000	-	Submitted. Awaiting Results	Administrator / One-Stop Center System	Dislocated Workers	FY 17/18	0%	TBD
CalFresh Employment and Training Statewide Service RFI	California Department of Social Services	OCDB	Offer CalFresh recipients more high-quality, voluntary workforce opportunities that lead to increased employment rates and wages	N/A	-	Submitted. Awaiting Results	Administrator	CalFresh recipients	RFP to be released 12/29/2017	50%	Anaheim/Santa Ana
Accelerator Fund 6.0	CA Workforce Development Board/EDD	OCDB	Address gaps and increase efficiencies in the service delivery pipeline for targeted populations	\$ 150,000	-	Submitted. Awaiting Results	Administrator	Long-term unemployed/veterans /individuals with disabilities/low- income	January 2018- June 2019	100%	осп
Disability Employment Accelerator	CA Workforce Development Board/EDD	OCDB	Services to People with Disabilities in OC	\$ 350,000	-	Under Consideration Due 10/25/17	Administrator	People with disabilities	24 months	Minimum 40%	ProPath, Inc.

<u>Item #4 – DISCUSSION</u>

WIOA PERFORMANCE REPORTS Recommendation Summary October 20, 2017

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs as of June 30, 2017.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Performance Reports

ORANGE COUNTY DEVELOPMENT BOARD

PERFORMANCE REPORT DASHBOARD FOR 4TH QUARTER PY 2016-17



The following executive snapshot provides a high-level overview of Providers, programs, and performance.

"Performance" is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations.

- IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS
- MINOR CORRECTIVE ACTION NEEDED
- SIGNIFICANT CORRECTIVE ACTION NEEDED

CONTRACTOR	Program Name		FUNDING STREAM	BUDGET	Expenses
ProPath, Inc.	Adult (North)	0	WIOA	\$900,685.00	\$844,047.31
	Adult (South)	0	WIOA	\$931,930.00	\$920,116.14
	Dislocated Worker (North)		WIOA	\$1,322,752.00	\$1,315,783.25
	Dislocated Worker (South)		WIOA	\$1,318,895.00	\$1,300,165.16
	*Veterans' 8 Adult	0	State of California	\$108,000.00	\$70,569.59
	*Veterans' 8 Dislocated Worker	0	State of California	\$92,000.00	\$63,232.55
	OC4Vets		Health Care Agency	\$433,540.00	\$276,832.20
	Senior Community Service Employment Program (SCSEP)		Office on Aging	\$691,853.00	\$687,094.48
	*Supervised Population	0	State of California	\$225,000.00	\$143,394.53
PGWIN	*Veterans' 8 Adult	0	State of California	\$121,500.00	\$79,917.35
	*Veterans' 8 Dislocated Worker	0	State of California	\$103,500.00	\$51,646.43
Goodwill of OC	*LEAP-1 Jail Program	0	Department of Labor	\$361,674.00	\$320,992.11
Working Wardrobes	*LEAP-2 Jail Program	•	Department of Labor	\$192,355.00	\$82,378.34
OCAPICA	Employment Preparation Program (EPP)	0	Social Services Agency	\$364,782.00	\$349,004.82
	Vocational Training (VTR)	0	Social Services Agency	\$70,000.00	\$68,255.51
	Work Experience (WEX) Incumbent Worker	0	Social Services Agency	\$127,030.00	\$119,055.95
New Horizons	WIOA	\$200,000.00	\$193,718.00		
ADULT (SERVING INDI	VIDUALS 18+) TOTAL	\$7,565,496.00	\$6,886,203.72		
City of La Habra	Youth (ISY) - North	0	WIOA	\$311,700.00	\$189,348.99
=	Youth (OSY) - Region 1	0	WIOA	\$334,793.00	\$286,401.95
OCAPICA	Youth (OSY) - Region 2	0	WIOA	\$290,626.00	\$231,926.38
	Youth (OSY) - Region 3	0	WIOA	\$294,933.00	\$166,513.90
	Youth (OSY) - Region 4	0	WIOA	\$304,775.00	\$226,750.37
	Youth (OSY) - Region 5	0	WIOA	\$321,010.00	\$208,933.52
	Youth (OSY) – Region 6	0	WIOA	\$291,947.00	\$128,263.25
KRA Corporation	Youth (OSY) – Region 7	•	WIOA	\$275,986.00	\$186,284.33
Saddleback College	Youth (OSY) – Region 8	0	WIOA	\$309,230.00	\$159,726.97
	VIDUALS 17-24) TOTAL	\$2,735,000.00	\$1,784,149.66		
OCDB TOTAL Source: CalJOBS and Subrecip	ient Reports			\$10,300,496.00	\$8,670,353.38 *Multi-year grant

ADULT AND DISLOCATED WORKER **PROGRAMS**

PY 2016-17

4TH QUARTER

BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system, and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

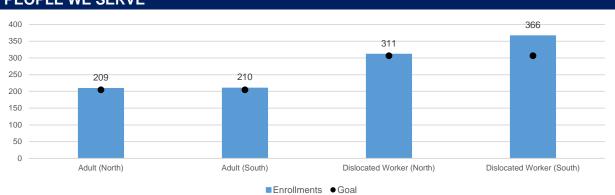
WHO, WHAT, WHERE

SERVICE PROVIDER(S): PROPATH, INC.

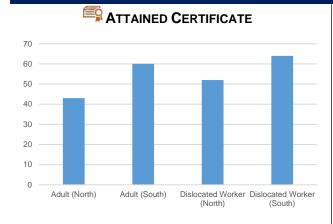
CONTRACT TERM: JULY 1, 2016 - JUNE 30, 2017

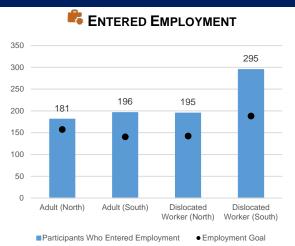
SERVICE LOCATIONS: GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

PEOPLE WE SERVE



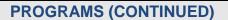
SERVICE RESULTS





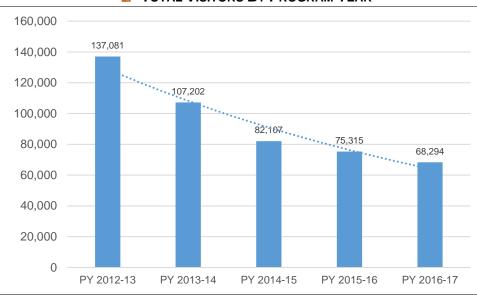
ADULT AND DISLOCATED WORKER

PY 2016-17

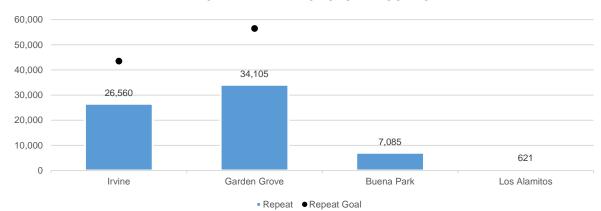




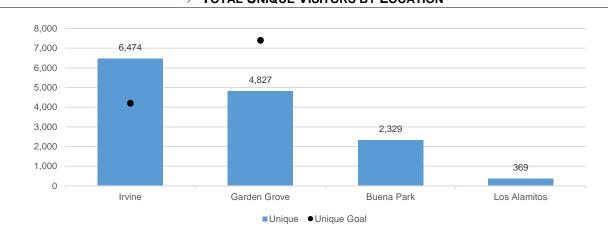
TOTAL VISITORS BY PROGRAM YEAR



TOTAL REPEAT VISITORS BY LOCATION



TOTAL UNIQUE VISITORS BY LOCATION



4TH QUARTER

BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment supports for young people still in school.

WHO, WHAT, WHERE

🔽 SERVICE PROVIDER(S): CITY OF LA HABRA, OCAPICA, KRA CORPORATION,

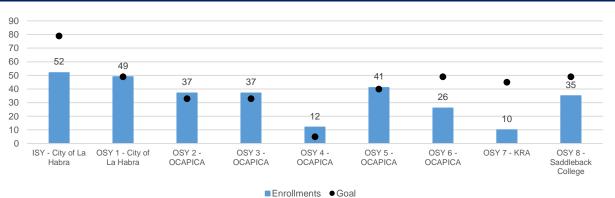
SADDLEBACK COLLEGE

CONTRACT TERM: JULY 1, 2016 – JUNE 30, 2017

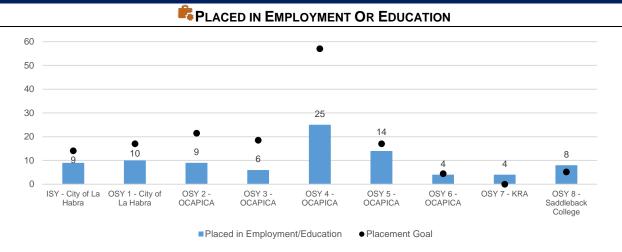
SERVICE LOCATIONS: LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE,

IRVINE, LAKE FOREST, SAN JUAN CAPISTRANO

PEOPLE WE SERVE



SERVICE RESULTS



4TH QUARTER

BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD), in collaboration with Pacific Gateway Workforce Innovation Network (PGWIN), to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the eighth VEAP grant awarded to Orange County. The Project helps prepare veterans for careers in a variety of industries through education and employment assistance. The Project serves all of Orange County as well as veterans referred from Los Angeles County. Veterans are able to access training, supportive services, and job referrals unique to their skillsets and career goals.

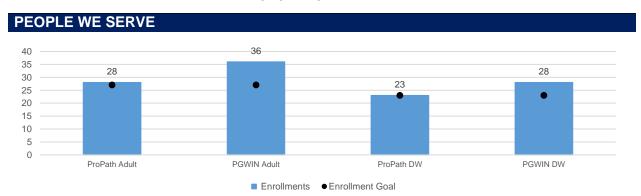
WHO, WHAT, WHERE

SERVICE PROVIDER(S): PROPATH, INC., PGWIN

☐ GRANT TERM: JUNE 1, 2016 − DECEMBER 31, 2017

SERVICE LOCATIONS: GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

LONG BEACH





BACKGROUND

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

WHO, WHAT, WHERE

SERVICE PROVIDER(S): PROPATH, INC.

□ GRANT TERM: NOVEMBER 1, 2011 – JUNE 30, 2018

SERVICE LOCATIONS: OC VETERANS SERVICE OFFICE: SANTA ANA





SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2016-17

4TH QUARTER

BACKGROUND

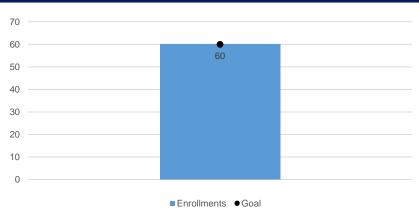
The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

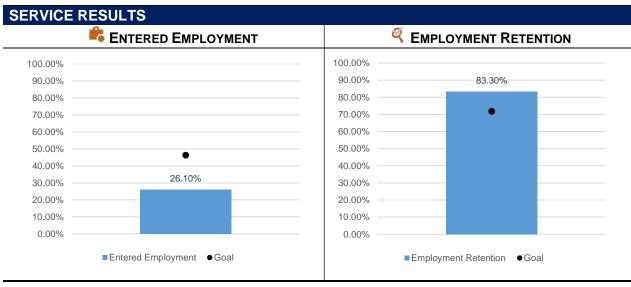
WHO, WHAT, WHERE

🔽 SERVICE PROVIDER(S): PROPATH, INC.

CONTRACT TERM: JULY 1, 2016 – JUNE 30, 2017

SERVICE LOCATIONS: GARDEN GROVE, IRVINE





4TH QUARTER

BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. The "supervised population" includes all persons who are on probation, mandatory supervision, or post-release community supervision. The program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the "supervised population."

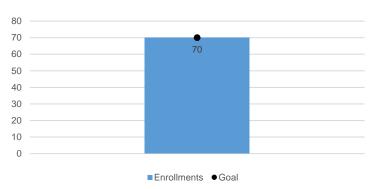
WHO, WHAT, WHERE

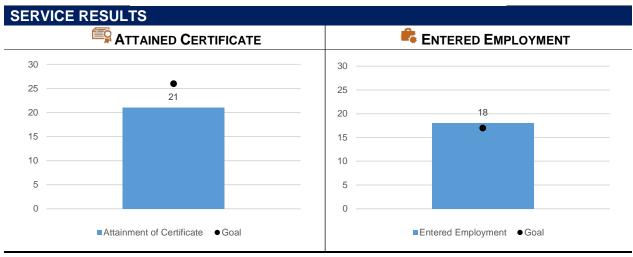
SERVICE PROVIDER(S): PROPATH, INC.

Grant Term: June 30, 2016 – March 31, 2018

SERVICE LOCATIONS: OC PROBATION OFFICE: SANTA ANA, GARDEN GROVE, IRVINE,

BUENA PARK







BACKGROUND

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 1 program. The LEAP 1 program aims to establish a Transition Center within the Theo Lacy facility and assist male offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

PY 2016-17

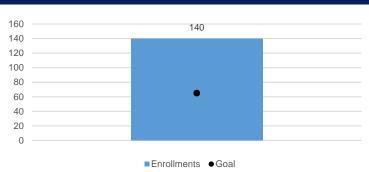
This innovative and unique grant proposal was one of only three awarded in California and was made possible as a result of OCDB's collaborative relationships with the OC Sheriff's Department, Probation Department and the OC Health Care Agency.

WHO, WHAT, WHERE

SERVICE PROVIDER(S): GOODWILL INDUSTRIES OF ORANGE COUNTY

GRANT TERM: JUNE 15, 2015 – JUNE 14, 2017

SERVICE LOCATIONS: THEO LACY FACILITY: ORANGE, GARDEN GROVE, IRVINE







4TH QUARTER

BACKGROUND

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 2 program. The LEAP 2 program aims to establish a Transition Center within the Central Women's Jail and Intake Release Center and assist female offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was made possible as a result of OCDB's collaborative relationships with the OC Sheriff's Department, Probation Department and the OC Health Care Agency.

WHO, WHAT, WHERE

SERVICE PROVIDER(S): WORKING WARDROBES

GRANT TERM: JULY 1 2016 – JUNE 30, 2018

SERVICE LOCATIONS: CENTRAL WOMEN'S JAIL: SANTA ANA, GARDEN GROVE, IRVINE





SSA EMPLOYMENT PREPARATION PROGRAM (EPP)

PY 2016-17

4TH QUARTER

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

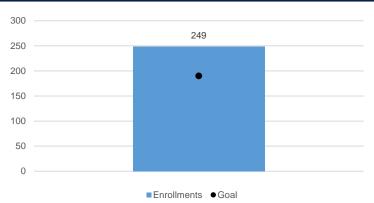
WHO, WHAT, WHERE

🔽 Service Provider(s): OCAPICA

CONTRACT TERM: JULY 1, 2016 – JUNE 30, 2017

SERVICE LOCATIONS: GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE







SSA VOCATIONAL TRAINING

PY 2016-17

PROGRAM (VTR)

4TH QUARTER

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

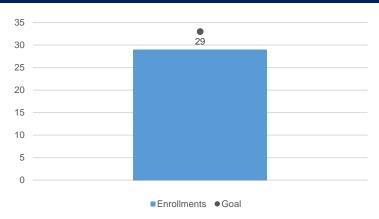
VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

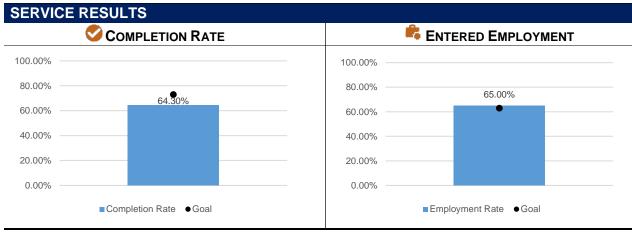
WHO, WHAT, WHERE

🤽 Service Provider(s): OCAPICA

CONTRACT TERM: JULY 1, 2016 – JUNE 30, 2017

SERVICE LOCATIONS: GARDEN GROVE, IRVINE, BUENA PARK





4TH QUARTER

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

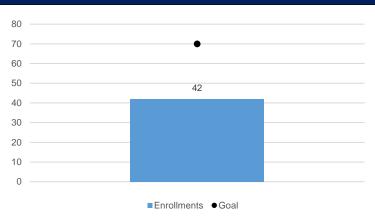
In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

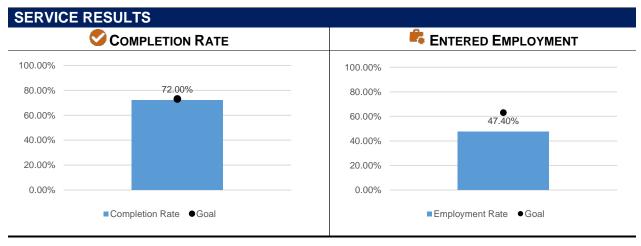
WHO, WHAT, WHERE

🔽 Service Provider(s): OCAPICA

CONTRACT TERM: JULY 1, 2016 – JUNE 30, 2017

SERVICE LOCATIONS: GARDEN GROVE, IRVINE, BUENA PARK





4TH QUARTER

BACKGROUND

Incumbent worker training (IWT) under WIOA provides both workers and employers with the opportunity to build and maintain a quality workforce and increase both participants' and companies' competitiveness. It is a type of work-based training and upskilling designed to ensure that employees of a company can acquire the skills necessary to retain employment and advance within the company, or to acquire the skills necessary to avert a layoff.

New Horizons Computer Learning Centers was contracted to outreach to businesses that were in need of IWT that leads to job growth in high demand industries such as Professional and Business Services, Tourism, Information Technology, Advanced Manufacturing, and Healthcare. Training included, but was not limited to: Microsoft Office Applications, Project Management, Leadership Principles and Management Practices, Enterprise Resources Planning (ERP Systems), Lean Six Sigma, and Cyber Security.

WHO, WHAT, WHERE

SERVICE PROVIDER(S): NEW HORIZONS COMPUTER LEARNING CENTERS

CONTRACT TERM: APRIL 1, 2017 – JUNE 30, 2017

SERVICE LOCATIONS: VARIOUS EMPLOYER SITES & NEW HORIZONS

PEOPLE WE SERVE

SERVICE RESULTS





