



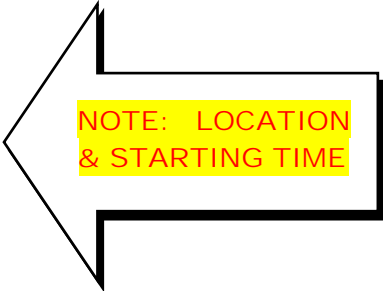
ORANGE COUNTY DEVELOPMENT BOARD
1300 S. GRAND AVENUE, BLDG. B, 3RD FLOOR
SANTA ANA, CA 92705-4407
PHONE: (714) 480-6500

Orange County Development Board
Service Delivery and Performance Committee

January 9, 2020

1:00 P.M.

**Orange County Development Board
1300 S. Grand Ave.
Building B – Conference Room A/B
Santa Ana, CA 92705
(714) 480-6500**



AGENDA

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

CALL TO ORDER

PLEDGE OF ALLEGIANCE

BOARD MEMBER ROLL CALL

PUBLIC COMMENTS:

Members of the public may address the Service Delivery & Performance Committee on items listed within this agenda so long as the subject matter is within the jurisdiction of the OCDB (3 minutes max).

- | | |
|---|--------------------|
| 1. SUMMARY ACTION MINUTES | INFORMATION |
| The Summary Action Minutes of the October 10, 2019 Service Delivery and Performance Committee meeting will be provided. | |
| 2. REGIONAL AND LOCAL TRAINING POLICIES | ACTION |
| Local Training Policies will be presented individually for review and approval. | |
| 3. ONE-STOP SYSTEM UPDATE | INFORMATION |
| Staff will provide an update on the One-Stop Centers MOU and CID mandated partners. | |
| 4. GRANTS UPDATE | INFORMATION |

Staff will provide information on recent grant activity.

- 5. WIOA PERFORMANCE DASHBOARD PY 2019-20** **INFORMATION**
Staff will provide information on the WIOA Performance Dashboard for all programs for the period ending December 31, 2019.

- 6. CEDS/BUSINESS SOLUTIONS UPDATE** **INFORMATION**
Staff will provide an update on CEDS/Business Solutions.

ADJOURNMENT

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at www.ocboard.org.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.

Item #1 - INFORMATION

Orange County Development Board
Service Delivery & Performance Committee
October 10, 2019
1:00 p.m.
Orange County Development Board
1300 S. Grand Ave.
Building B – Conference Room A/B
Santa Ana, CA 92705
(714) 480-6500

SUMMARY ACTION MINUTES

BOARD MEMBER ROLL CALL:

Present: Alireza Jazayeri, Rob Claudio, Barbara Mason, Gary Matkin

Absent: John Luker, Ernesto Medrano

PUBLIC COMMENTS:

Al Rodriguez, City of La Habra

- 1. SUMMARY ACTION MINUTES** **INFORMATION**
The minutes of the July 11, 2019 Service Delivery & Performance Committee meeting were presented.
- 2. ONE-STOP SYSTEM UPDATE** **INFORMATION**
An update on the One-Stop System was provided.
- 3. GRANTS UPDATE** **INFORMATION**
Information on recent grant activity was provided.
- 4. WIOA PERFORMANCE DASHBOARD PY 2019-20** **INFORMATION**
Staff provided information on the WIOA Performance Dashboard for all programs for the period ending September 30, 2019.
- 5. CEDS/BUSINESS SOLUTIONS UPDATE** **INFORMATION**
Staff provided a Business Solutions update. No update provided on CEDS.

Item #2 – ACTION

LOCAL TRAINING POLICIES

January 9, 2020

BACKGROUND:

WIOA Title I programs are required to meet applicable local, state, and federal requirements. The County of Orange is responsible for providing direct oversight of all WIOA services, implementing new policies, and as required, updating instituted policies in order to ensure continuous improvement and alignment with mandated guidance from WIOA law; Federal Register - Code of Federal Regulations (CFR); Department of Labor (DOL); and Employment Development Department (EDD).

Policies are intended to provide principles of guidance, systems of conduct, and support to the regional and local plans of a governing body. As part of the Local Plan implementation, the County of Orange is aligning strategic, objective, explicable and actionable planning policies across the Orange County region to support serving individuals with employable barriers. Implementation of these local policies could enable a participant to receive the same level of service at any One-Stop Center located throughout Orange County—including Anaheim and Santa Ana, without a barrier.

Presented for review are new regional and local policies, as well as revised policies that will comply with current local, state, and federal requirements.

RECOMMENDATION(S):

1. Approve the proposed local policies #1 – 2 listed below for submission to the OCDB Executive Committee and/or the Orange County Development Board.
2. Allow staff to make non-substantive changes as required.

ATTACHMENTS:

1. Self-Sufficiency Draft Policy
2. Underemployed Draft Policy



DYLAN WRIGHT
DIRECTOR
OC COMMUNITY RESOURCES

CYMANTHA ATKINSON
ASSISTANT DIRECTOR
OC COMMUNITY RESOURCES

ROGER UMINSKI II
DIRECTOR
ADMINISTRATIVE SERVICES

MIKE KAVIANI
DIRECTOR
OC ANIMAL CARE

SHANNON LEGERE
DIRECTOR
OC HOUSING & HOMELESS SERVICES

RENEE RAMIREZ
DIRECTOR
OC COMMUNITY SERVICES

STACY BLACKWOOD
DIRECTOR
OC PARKS

SHERRY TOTH
ACTING COUNTY LIBRARIAN
OC PUBLIC LIBRARIES

OC Community Resources

January 3, 2020

To: WIOA Subrecipients of the Orange County
Development Area

From: Carma Lacy
Director of Workforce Development

**Subject: Self-Sufficiency
Information Notice No. 20-OCDB-01
Supersedes Information Notice No. 17-OCDB-24**

PURPOSE

The purpose of this policy is to provide guidance and establish the self-sufficiency standard for Workforce Innovation Opportunity Act (WIOA) Adults and Dislocated Workers.

REFERENCES

- WIOA (Public Law 113-128)
- WIOA Section 134(c)(3)(A)(i) and 134(d)(1)(A)(x)
- Title 20 CFR 680.210

EFFECTIVE DATE

This policy is effective immediately upon issuance.

BACKGROUND:

In accordance with WIOA Section 134(c)(3)(A)(i), individuals (employed and unemployed) who receive training must be unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment through career services alone. Additionally, they must be in need of training services to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment. Under WIOA sec. 134(d)(1)(A)(x) local areas have the flexibility to adjust the State standard for economic self-sufficiency for local considerations.

POLICY AND PROCEDURES

The Orange County Development Board (OCDB) has adopted a self-sufficiency model that is to be utilized in determining eligibility for WIOA Adult and Dislocated Worker customers in need of training services to obtain or retain employment that leads to self-sufficiency and allowing enrollment of employed WIOA Adult and Dislocated Workers who are not earning a self-sufficient wage.



COMMUNITY INVESTMENT DIVISION
1300 SOUTH GRAND
BLDG. B, FIRST FLOOR
SANTA ANA, CA 92705
PHONE: 714.480.6500
FAX: 714.567-7132

Self-Sufficiency Standard

Self-sufficiency is based on the two hundred and sixty sixth percentile (266%) of the 2019 Federal Poverty Levels (FPL) as report in an All County Welfare Directors Letter (ACWDL), provided by the Department of Health Care Services (DHCS). The ceilings were derived from the annual Federal Poverty Level (FPL) figures updated periodically in the Federal Register by the U.S. Department of Health and Human Services for family sizes of 1-12. By limiting the self-sufficiency model to a family size of 5 within the chart below, the eligibility determination process is simplified.

The 2019 Federal Poverty Level (FPL) Calculations for California based on the 266% ceiling were:

Family Size	Hourly	Monthly Total	Annual Total
1	\$17.31	\$2,769	\$33,224
2	\$23.43	\$3,749	\$44,981
2 Adults	\$23.43	\$3,749	\$44,981
3	\$29.56	\$4,729	\$56,738
4	\$35.68	\$5,708	\$68,495
5	\$41.80	\$6,688	\$80,253

Eligibility for customers in subsequent years shall be determined using the most recent report published. The report can be found here:

<https://www.dhcs.ca.gov/services/medi-cal/eligibility/Documents/ACWDL/2019/19-06.pdf>

ACTION

Bring this policy to the attention of all affected staff and all relevant parties.

INQUIRIES

If you have any questions regarding this policy, please contact your Contract Administrator at 714-480-6500.

January 2, 2020

DYLAN WRIGHT
DIRECTOR
OC COMMUNITY RESOURCES

CYMANTHA ATKINSON
DEPUTY DIRECTOR
OC COMMUNITY RESOURCES

ROGER UMINSKI
DIRECTOR
ADMINISTRATIVE SERVICES

MIKE KAVIANI
DIRECTOR
OC ANIMAL CARE

SHANNON LEGERE
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OC HOUSING & HOMELESS
SERVICES

RENEE RAMIREZ
DIRECTOR
OC COMMUNITY SERVICES

STACY BLACKWOOD
DIRECTOR
OC PARKS

SHERRY TOTH
ACTING COUNTY LIBRARIAN
OC PUBLIC LIBRARIES

To: WIOA Subrecipients of the Orange County Development Area
From: Carma Lacy, Director of Workforce Development
Subject: **WIOA Underemployed Eligibility Policy**

PURPOSE:

Individuals who are underemployed represent a significant number of job seekers. In addition to providing career and training services to individuals who are unemployed, those who are underemployed and meet the definition of a low-income individual may also receive the same services under the Adult program on a priority basis as defined in the TRAINING AND EMPLOYMENT GUIDANCE LETTER WIOA NO. 19-16 OPERATING GUIDANCE for the Workforce Innovation and Opportunity Act Section 10. Individuals who are underemployed may include those who are:

- Employed less than full-time and are seeking full-time employment;
- Employed in a position that is inadequate with respect to their skills and training;
- Employed and meet the definition of a low-income individual
- Employed, but whose current job's earnings are not sufficient compared to their previous job's earnings from their former employment, per State and/or local policy.

Individuals who meet the definition of an individual with a barrier to employment (see WIOA sec. 3(24)) who are underemployed may also be served in the Adult program; however, unless they are a recipient of public assistance, a low-income individual, or are basic skills deficient, they are not eligible for service on a priority basis. Individuals who are determined by State and/or local policies to be underemployed, and deemed eligible for the Dislocated Worker program, may still be considered eligible to receive services. For instance, an individual that is dislocated from a full-time job who has found part-time employment may still be considered a dislocated worker by State and/or local policies.

EFFECTIVE DATE:

This notice is effective on the date of issuance.

REFERENCES:

WIOA sec. 3(36)
20 CFR 680.600
Training and Employment Guidance Letter (TEGL) 3-15
WIOA sec. 3(24)
20 CFR 680.640
TEGL 10-09
WIOA sec. 134(c)(3)(A)
20 CFR 680.780
TEGL 22-04



ORANGE COUNTY
DEVELOPMENT BOARD



OC Community Services
1300 SOUTH GRAND
BLDG. B, THIRD FLOOR
SANTA ANA, CA 92705
PHONE: 714.480.6500
FAX: 714.834.7132

BACKGROUND:

Workforce Innovation Opportunity Act (WIOA) of 2014 provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult, Dislocated Worker, and Youth programs provide training and employment services in the American Job Center network, and are required partners under the law. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused American Job Center network that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

POLICY AND PROCEDURES:

Under WIOA regulations, training services may be made available to employed and unemployed adults and dislocated workers who, among other criteria, are:

- Unlikely or unable to obtain or retain employment that leads to economic self-sufficiency or wages comparable to or higher than wages from previous employment through career services, and
- Are in need of training services to obtain or retain employment leading to economic self-sufficiency or wages comparable to or higher than wages from previous employment.

WIOA program Service Provider staff may enroll employed adults and dislocated workers when:

- 1) An applicant's current wage/income does not provide for self-sufficiency as defined by OCDB Self-Sufficiency Policy; and,
- 2) It is determined that WIOA services may assist the applicant in obtaining/progressing to a self-sufficient wage.

The Workforce Investment and Opportunity Act allows enrollment of employed adults and dislocated workers who are not earning a self-sufficient wage. WIOA requires that local Workforce Development Boards (WDB's) set the criteria for determining whether an employed applicant needs WIOA Title 1 funded adult or dislocated worker services to obtain or retain employment leading to self-sufficiency. The regulation provides maximum flexibility, with the requirement that self-sufficiency is defined as employment which pays at least the lower living standard income level. The regulation allows self-sufficiency for a dislocated worker to be defined in relation to a percentage of the lay-off wage.

Priority of Services

Priority selection is established, and local areas must target certain populations in accordance with WIOA Section 134(c)(3)(E) and proposed 20 CFR 680.600 and 20 CFR 680.640. These targeted populations must first meet the eligibility requirements for the Adult program.

The matrix below describes the order and rationale for prioritization based on the requirements in WIOA Section 134(c)(3)(E), proposed 20 CFR 680.600, proposed 20 CFR 680.640, and TEGL 10- 09. For purposes of this section, the term "covered person(s)" refers to veterans and eligible spouses per priority of service for veterans. According to 20 CFR 680.120, 680.130, and 680.210, the priority requirements referenced in the chart below do not necessarily mean that only the recipients of public assistance and other low-income individuals can receive WIOA adult funded career and training services.

Priority requirements for the WIOA Title I adult program are as follows:

Priority	Mandatory Priority Group
1	Veterans and eligible spouses who meet the programs statutory priority requirement (e.g., veterans and eligible spouses who are also recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient).
2	Non-covered persons who meet the programs statutory priority requirement (e.g., non-covered persons who are recipients of public assistance, other low-income individuals, or individuals who are basic skills deficient). The mandatory priority criteria (low-income / public assistance recipients / basic skills deficient) have preference over covered persons (veterans and eligible spouses) who do not meet the mandatory priority criteria.
3	Veterans and eligible spouses who do not meet the programs statutory priority requirement. Priority of Service apply in the third category (individuals who are not low-income / public assistance recipients / basic skills deficient).
4 (optional)	Priority populations established by the Governor and/or Local Workforce Development Board.
5 (optional)	Non-covered persons outside the programs statutory priority requirement.

With respect to funds allocated to a local area for adult employment and training activities, WIOA section 133(b)(2)(A) and (3)(A), states that priority shall be given to recipients of public assistance and other low-income individuals, and individuals who are basic skills deficient for receipt of career services described in paragraph (2)(A)(xii) and training services.

In the OCDB, Service Provider staff may also serve other eligible individuals, including those who are not recipients of public assistance, low-income individuals, or those who are basic skills deficient. Service to these individuals who be done after first serving eligible individuals who meet the established priority selection criteria.

Employed Adult Participants

Employed individuals who do not meet the other priority for services criteria may be enrolled under this priority if:

- They have a family income that does not exceed the Self-Sufficiency Guidelines set by OCDB
- They are determined by the program operator to be in need of and be able to benefit from services; and
- The program operator documents that they have a barrier to employment.
- Up to ten percent (10%) of the total number of participants enrolled in any program year may be enrolled using these criteria.

- Employed Adults shall be defined as family wages before deductions (gross wages) that total 266% or more of the OMB Poverty Guidelines in the six months previous to application for WIOA Adult funded services.
- The 266% guideline can be found in the OCDB Self-Sufficiency policy which is updated once a year and viewable on the OCDB website.
- If an employed adult applicant meets priority 1 or 2, must identify and enroll based on appropriate priority
- Priority 4 & 5 – Self-sufficiency for Employed Adults is to be used when the employed adult is not low income and is not a veteran (use Priority 3 for non-low-income veterans whether they are unemployed or employed).

Limitation for enrollment of Employed WIOA Adults using Priority 4 & 5:

In a program year (July 1 through June 30), up to 10% of the total number of adults enrolled may be enrolled using the self-sufficiency criteria (priority 4 & 5).

Employed Dislocated Workers

Employed dislocated worker is defined as employment which provides the worker a wage that is equal to or greater than 80% of his or her wage at the time of dislocation. Methods to determine wage and/or income for dislocated workers: The word “wage” and “income” are interchangeable for this policy. Therefore, you could calculate the wage/income to meet the 80% criteria by either:

- Comparing the hourly wage at time of dislocation to the current hourly wage.
- Comparing the monthly income (total earnings for the month) to the current monthly earnings.
- An applicant must have been dislocated from a job as their eligibility will be based upon the job of dislocation.
- If the applicant, after being dislocated, took a job for income maintenance, whether a permanent, temporary or as a Stop-Gap job, the 80% rule still applies.

Employment that does not provide a self-sufficient wage is considered by OCDB to be stop-gap as it is reasonable to expect that the dislocated worker will leave for a job that provides a self-sufficient wage or opportunity to advance to a self-sufficient wage upon finding employment that requires training and experience.

An otherwise eligible Dislocated Worker remains eligible if either prior to, or during Dislocated Worker program participation, stop-gap employment is obtained for the purpose of income maintenance. If dislocation from a stop-gap position occurs, the job of dislocation remains the original job that established the self-sufficient income. If, at any time, an individual obtains employment that meets the OCDB definition of self-sufficiency, including a scenario where the employment period exceeds OCDB

established criteria for temporary employment, then that position would be considered the self-sufficient job of dislocation in the event of a future dislocation.

Any discrepancies arising between OCDB policy with federal and state provisions due to current or future revisions will default to the current minimum federal and state regulations and guidance available. OCDB policy may set forth stricter requirements than provided by federal and state guidance, but in no case will OCDB policy not meet minimum federal and state policy.

ACTION:

Bring this policy and procedure to the attention of all staff.

INQUIRIES:

If you have any questions regarding this policy, please contact your Contract Administrator at 714-480-6500.

ATTACHMENTS:

Item #4 - Information

Grants Update

Current and Recently Completed Grants

Grant Name	Funder	Fiscal Agent	Description	OCDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Current Status	Match	Subrecipient(s)
AB1111	California Workforce Development Board	County of Orange	The Breaking Barriers to Employment Initiative is intended to supplement existing workforce and education programs by providing services to ensure the success of individuals either preparing to enter or already enrolled in workforce and education programs.	Administrator / One-Stop Center System	Adults and Youth with Disabilities	\$ 500,000	04/01/20	9/30/2021	Grant Awarded	100%	Goodwill of Orange County
Prison to Employment Initiative Planning (P2E)	CA Workforce Development Board/EDD	County of Orange	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved	Administrator / Regional Planning Lead	Formerly incarcerated and other justice involved individuals	\$ 142,500	10/01/18	03/31/20	In Progress	0%	Santa Ana WDB/ Anaheim WDB
Regional Training & Regional Organizer	CA Workforce Development Board/EDD	County of Orange	The Regional Organizer (RO) supports ongoing efforts to enhance regional workforce leadership collaboration and implement the Regional Plans by building on the efforts of the SlingShot Coalitions that are operational in California. Regional Training Coordinators (RTC) and training funds support continued professional development and capacity building efforts for staff and partners in the region.	Administrator / Regional Planning Lead	Orange County Regional Planning Unit – Regional Workforce System	\$ 161,600	04/01/19	09/30/20	In Progress	0%	Santa Ana WDB/ Anaheim WDB
VEAP 17-18	CA Workforce Development Board/EDD	County of Orange	Coordinated Veterans services delivery in OC	Administrator / One-Stop Center System	One-Stop Center customers and Veterans	\$ 500,000	04/01/18	03/31/20	In Progress	100%	KRA Corporation, Managed Career Solutions
Regional Plan Implementation Grant	CA Workforce Development Board/EDD	County of Orange	Funding to support regional plan implementation priority goals and sector focused work	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 400,000	01/01/18	06/30/19	completed	0%	Anaheim WDB, Santa WDB, Regional Organizer
Regional Training Coordinator-2 (RTC 2)	CA Workforce Development Board/EDD	County of Orange	Deepen the regional coalition and workforce development partnership building	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 200,000	06/30/17	03/31/19	completed	0%	Santa Ana WDB
Regional Capacity Building RII-2	CA Workforce Development Board/EDD	County of Orange	Incentivize regional capacity building and infrastructure development in support of WIOA	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 350,000	06/30/17	03/31/19	Completed	0%	Santa Ana WDB/ Anaheim WDB
English Language Learner Navigator Pilot	CA Workforce Development Board/EDD	County of Orange	Placing English language learner navigators within the OC One-Stop Centers	Administrator / One-Stop Center System	English language learners and immigrants	\$ 500,000	06/01/17	03/31/19	Completed	0%	OCAPICA
Regional Organizers	CA Workforce Development Board/EDD	County of Orange	Industry engagement, system alignment and collaboration across the workforce development system.	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 85,714	03/01/17	03/31/19	Completed	0%	Regional Organizer
National Dislocated Worker Grant - 2017 Wildfires	Employment Development Department	County of Orange	Clean-up and recovery of areas affected by 2017 Wildfires	Administrator / One-Stop Center System	Long-term unemployed young adults	\$ 1,000,000	10/01/17	12/31/18	Completed	0%	Orange County Conservation Corps
Second Chance Grants - LEAP 2	Department of Labor	County of Orange	Job centers inside correctional facilities serving prisoners	Administrator / One-Stop Center System	Incarcerated Individuals Preparing for Release	\$ 500,000	07/01/16	12/31/18	Completed	0%	Working Wardrobes
TOTAL						\$ 3,839,814					

Grants Under Consideration / Applications in Progress or Submitted

Grant Name	Funder	Fiscal Agent	Description	OCDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Current Status	Match	Subrecipient(s)
Orange County's Regional Implementation/Slingshot 3.0	CA Workforce Development Board/EDD	County of Orange	Further the objectives of the State Plan, accomplish the regional plan implementation activities, and attain indicators of regional coordination by developing regional leadership, organizing regional industry leaders, building community partnerships, and promoting workforce, education and economic development services and partners through outreach and by conducting a community scan of businesses and sectors that are on track to provide job readiness opportunities and high-road employment placement in industries that promote sustainability, human capital, resources and retention.	Administrator / Regional Planning Lead	Local Businesses/Industry Leaders	\$ 581,216	04/01/20	09/30/21	Application submitted	45%	Santa Ana WDB/ Anaheim WDB
Orange County's Regional Implementation/Accelerator 8.0 Project	CA Workforce Development Board/EDD	County of Orange	Provide employment services onsite at the City of Tustin Temporary Emergency Shelter, a 50-bed temporary shelter. The shelter provides an array of intervention services to assist residents with transitioning out of homelessness and reintegrating back into the community. In addition, outreach services will be provided at eight shelters throughout the City of Anaheim, and at one interim homeless shelter in the City of Santa Ana.	Administrator / Regional Planning Lead	Homeless Individuals who are unemployed or underemployed	\$ 300,000	04/01/20	09/30/21	Application submitted	100%	Santa Ana WDB/ Anaheim WDB/One Stop Center
Support to Communities: Fostering Opioid Recovery Through Workforce Development National Dislocated Worker Grant (NDWG)	CA Workforce Development Board/EDD	County of Orange	Engage with employers to educate them on opioid and substance abuse addition, and to Expand workforce services and vocational training opportunities to recovering substance abusers placed at in-patient and out-patient addiction treatment facilities throughout Orange County	Administrator / One-Stop Center System	Recovering Substance Users	\$ 1,220,000	04/01/20	03/31/22	Application submitted	100%	OC Health Care Agency (OCHCA)
Prison to Employment Initiative (P2E)	CA Workforce Development Board/EDD	Santa Ana WDB	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved	Administrator / Regional Planning Lead	Formerly incarcerated and other justice involved individuals	\$ 4,400,000	05/01/19	2021	Application submitted	0%	TBD
ELL Co-Enrollment Pilot Program - February 2019	CA Workforce Development Board/EDD	County of Orange	Placing English language learner navigators within the OC One-Stop Centers	Administrator / One-Stop Center System	English language learners and immigrants	\$ 300,000	06/01/19	12/31/20	Turned down funding due to partnership requirements	100%	OCAPICA
Summer Training and Employment Program for Students (STEPS)	California Department of Rehabilitation	County of Orange	Provide job preparation and work experience to students with disabilities.	Administrator / One-Stop Center System	Students with disabilities	\$ 250,000	03/07/19	06/30/20	Turned down funding due to additional requirements from State	0%	Goodwill of Orange County



Item #5

OCDB Performance Report Dashboard
October 1, 2019 – December 31, 2019

Item #5 – INFORMATION

WIOA PERFORMANCE DASHBOARD

January 9, 2020

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs for the 2nd Quarter of Program Year 2019/20.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Performance Reports

1. OCDB 2nd Quarter Performance Report Dashboard (October 1, 2019 - December 31, 2019)
2. KRA One-Stop Operator Performance Update
 - a. One-Stop Operator Quarterly Report
 - b. One-Stop Operator Stakeholders Meeting Update
3. WIOA One-Stop VOS Greeter Report 2nd Quarter Report
4. Orange County One-Stop System 2nd Quarter Report
 - a. Adult
 - b. Dislocated Worker
 - c. Youth
5. KRA WIOA Title Career Services One-Stop South 2nd Quarter Report
6. MCS WIOA Title Career Services One-Stop North 2nd Quarter Report
7. La Habra WIOA Youth 2nd Quarter Report
8. OCAPICA WIOA Youth 2nd Quarter Report
9. KRA WIOA Youth 2nd Quarter Report
10. Working Wardrobes; Senior Community Service Employment Program (SCSEP) 2nd Quarter Report
11. OCAPICA; Social Services Agency (SSA) 2nd Quarter Report

ORANGE COUNTY DEVELOPMENT BOARD

PERFORMANCE REPORT DASHBOARD

PY 2019-20

2ND QUARTER
(10/1/19 -12/31/19)

The following executive snapshot provides a high-level overview of Providers, programs and performance.

“Performance” is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations

● IN COMPLIANCE AND EXCEEDING METRICS	↑	UPWARD TREND
● IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS	↓	DOWNWARD TREND
● MINOR CORRECTIVE ACTION NEEDED	→	NO CHANGE
● SIGNIFICANT CORRECTIVE ACTION NEEDED		

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES	%
Managed Career Solutions	Adult (North)	● ↓	WIOA	\$1,481,205.00	\$589,488.81	39.80%
	DW (North)	● ↓	WIOA	\$2,218,795.00	\$798,304.39	35.98%
	Business Services (North)	● ↓	WIOA	\$262,500.00	\$151,958.30	57.89%
	*Veterans (North)	● ↑	WIOA	\$150,000.00	\$70,544.54	47.03%
KRA Corporation	Adult (South)	● ↓	WIOA	\$1,480,000.00	\$638,280.13	43.13%
	DW (South)	● ↓	WIOA	\$2,220,000.00	\$898,506.30	40.47%
	Business Services (South)	● ↓	WIOA	\$262,500.00	\$117,388.14	44.72%
	*Veterans (South)	● ↑	WIOA	\$150,000.00	\$93,296.77	62.20%
	One-Stop Operator	● ↑	WIOA	\$37,500.00	\$23,612.00	62.97%
Working Wardrobes	Senior Community Service Employment Program (SCSEP)	● →	California Department of Aging	¹ \$779,085.00	¹ \$229,340.43	29.44%
OCAPICA	Employment Preparation Program (EPP)	● →	Social Services Agency	\$2,925,752.00	\$757,374.94	25.89%
	Vocational Training (VTR)	● →	Social Services Agency	\$330,000.00	\$106,239.80	32.19%
	Work Experience (WEX)	● →	Social Services Agency	\$300,000.00	\$99,072.97	33.02%
ADULT AND DISLOCATED WORKER PROGRAMS TOTAL				¹\$12,597,337.00	¹\$2,789,808.73	36.30%
City of La Habra	Youth (ISY) – North	● →	WIOA	\$150,600.00	\$74,427.62	49.42%
	Youth (OSY) – Region 1	● →	WIOA	\$586,600.00	\$235,253.34	40.10%
OCAPICA	Youth (OSY) – Region 2	● ↓	WIOA	\$435,946.00	\$173,128.38	39.71%
	Youth (OSY) – Region 3	● →	WIOA	\$219,701.00	\$63,233.58	28.78%
	Youth (OSY) – Region 4	● ↓	WIOA	\$519,683.00	\$190,178.04	36.60%
	Youth (OSY) – Region 5	● ↑	WIOA	\$354,969.00	\$109,203.50	30.76%
	Youth (OSY) – Region 6	● →	WIOA	\$219,701.00	\$78,536.34	35.75%
KRA Corporation	Youth (OSY) – Region 7	● ↓	WIOA	\$210,465.00	-	0.00%
	Youth (OSY) – Region 8	● ↑	WIOA	\$435,235.00	-	0.00%
YOUTH PROGRAM TOTAL				\$3,132,900.00	\$923,960.80	29.49%

Core Indicators of Performance Key: ● 0%-54%, ● 55%-69%, ● 70%-89%, ● 90%-100%+

Source: CalJOBS and Subrecipient Reports

^{*} Multi-year grants
¹ Revised Budget

Expenditures as of December 31, 2019.



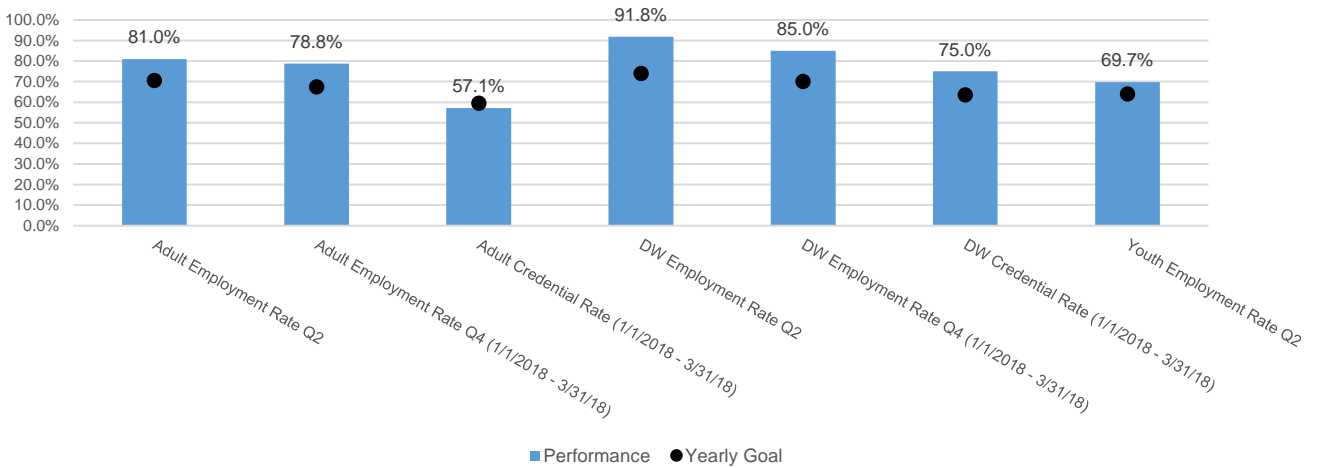
ADULT, DISLOCATED WORKER AND YOUTH COMMON MEASURES

PY 2019-20
2ND QUARTER
(10/1/19 -12/31/19)

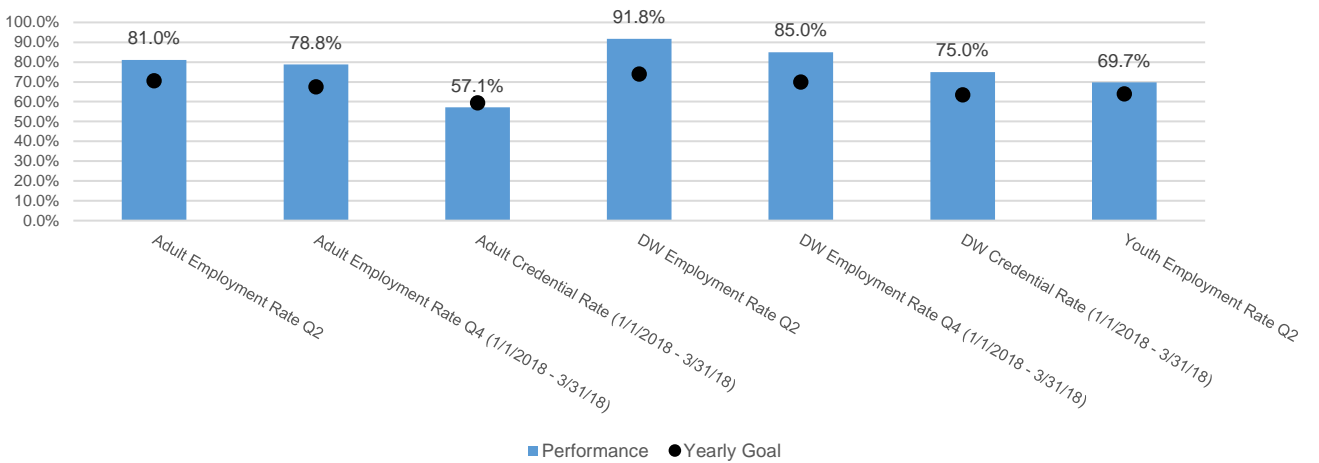


OVERALL WIOA PERFORMANCE MEASURES

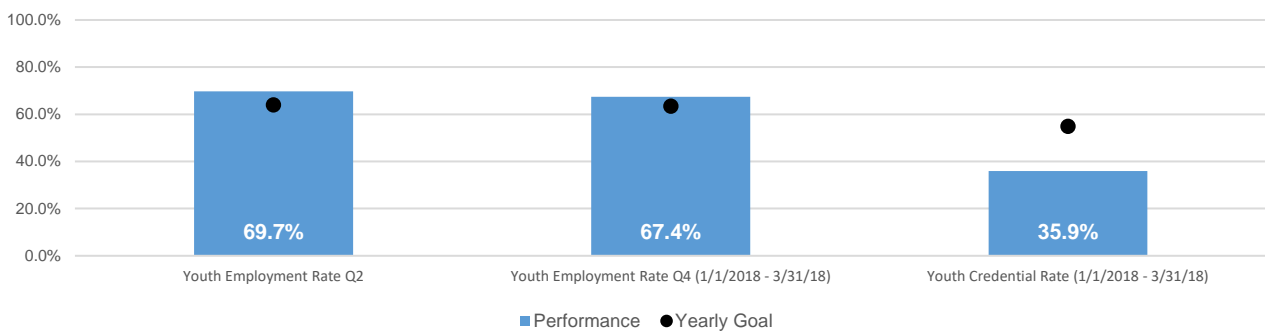
ADULT



DISLOCATED WORKER



YOUTH / YOUNG ADULT





ADULT AND DISLOCATED WORKER PROGRAMS

PY 2019-20

2ND QUARTER
(10/1/19 -12/31/19)

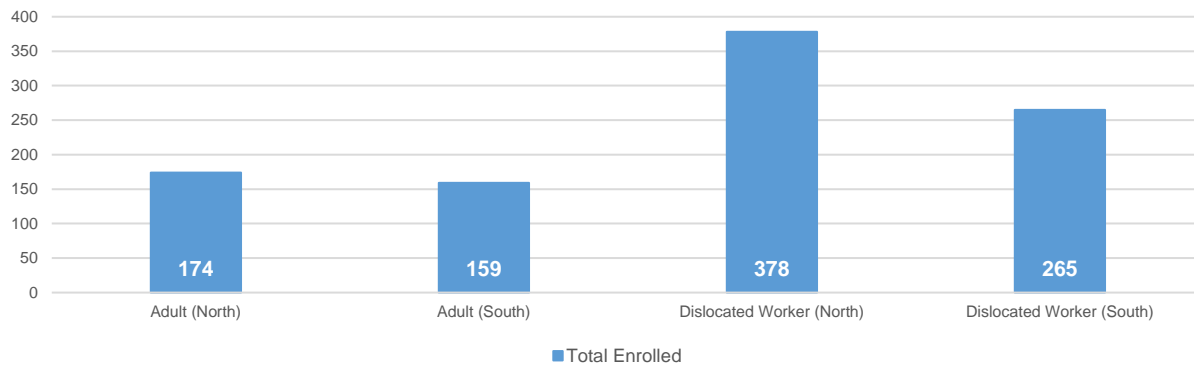
BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system, and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

WHO, WHAT, WHERE

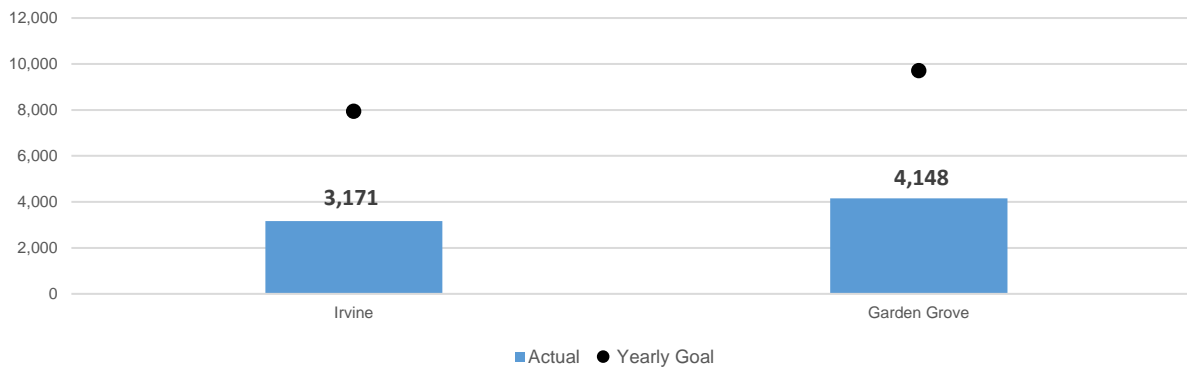
- SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
- CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

PEOPLE WE SERVE



SERVICE RESULTS

TOTAL FIRST-TIME VISITORS BY LOCATION – YEAR TO DATE





BUSINESS SERVICES PROGRAM




PY 2019-20

2ND QUARTER
(10/1/19 -12/31/19)

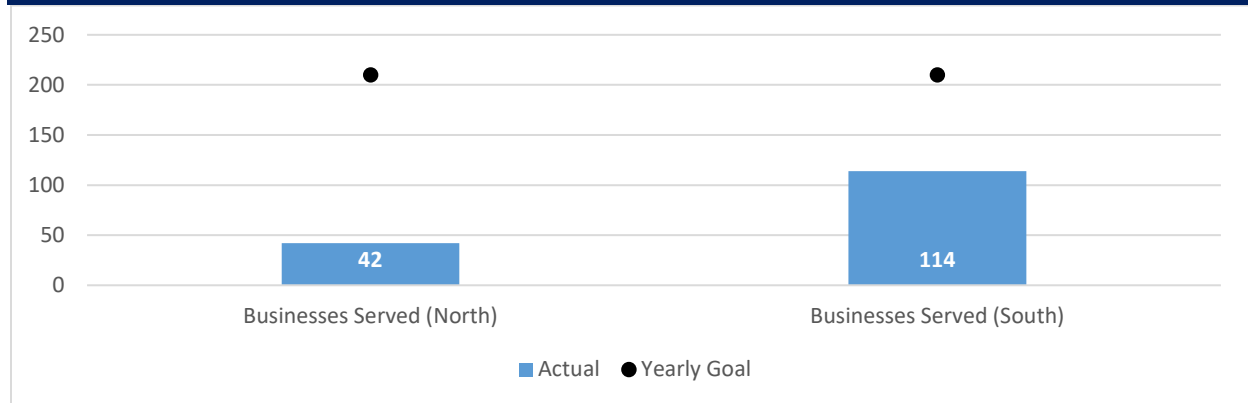
BACKGROUND

The purpose of the Workforce Innovation and Opportunity Act (WIOA) is to align employment, education, and training programs to strengthen the labor market. These programs are designed to meet the needs of employers in relation to their economic needs. It is the responsibility of business service staff to perform ongoing outreach activities such as: conducting on-site meetings with employers or maintaining a presence at job fairs; encouraging employer access to resources provided through grants and tax funding; consulting employers on how to reduce high employee turnover rates; providing information concerning employee training programs as they relate to labor market trends.

WHO, WHAT, WHERE

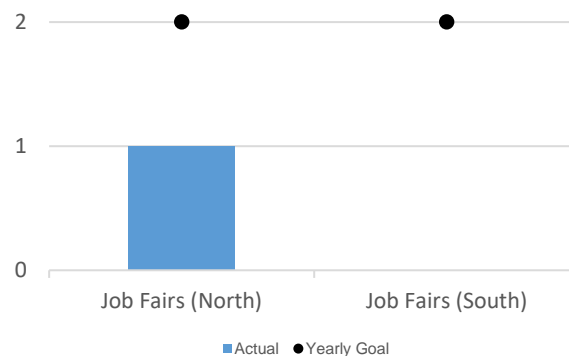
-  **SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
-  **CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

BUSINESS WE SERVE



JOB FAIRS

JOB FAIRS





YOUTH / YOUNG ADULT PROGRAM

PY 2019-20

2ND QUARTER
(10/1/19 -12/31/19)

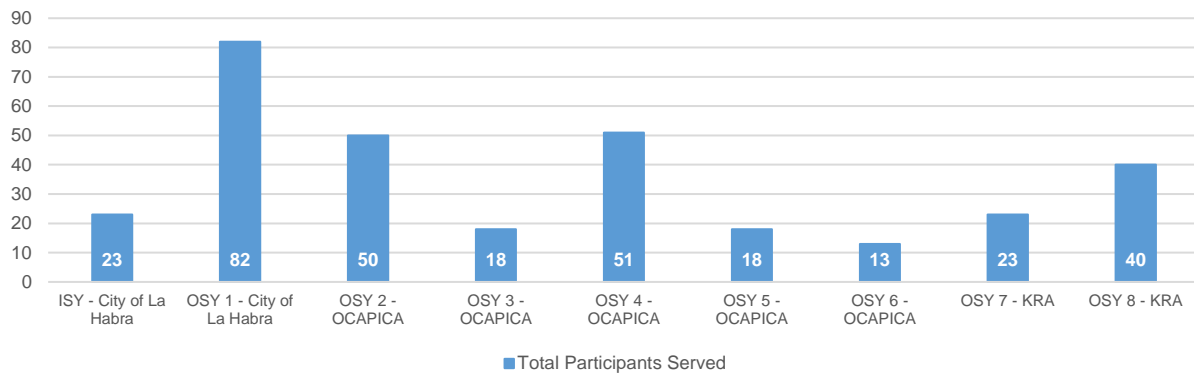
BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment support for young people still in school.

WHO, WHAT, WHERE

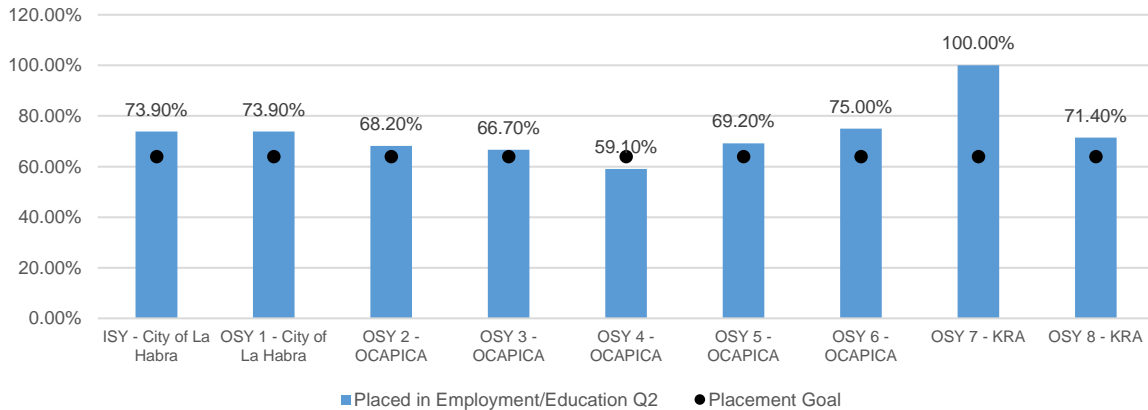
- SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION
- CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, LAGUNA HILLS, SAN JUAN CAPISTRANO

PEOPLE WE SERVE



SERVICE RESULTS

PLACED IN EMPLOYMENT OR EDUCATION





SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)


PY 2019-20

2ND QUARTER
(10/1/19 -12/31/19)

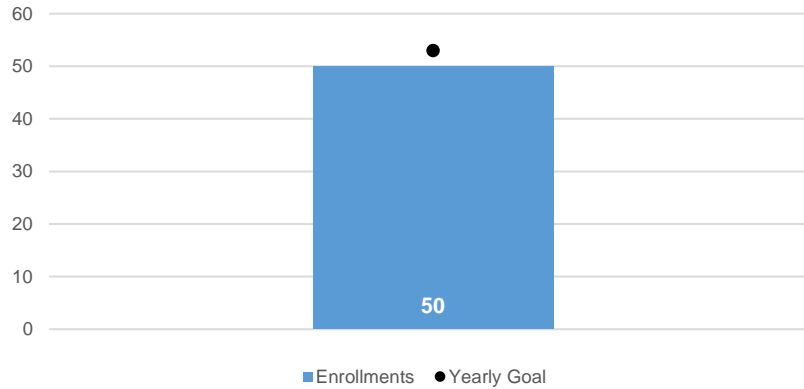
BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

WHO, WHAT, WHERE

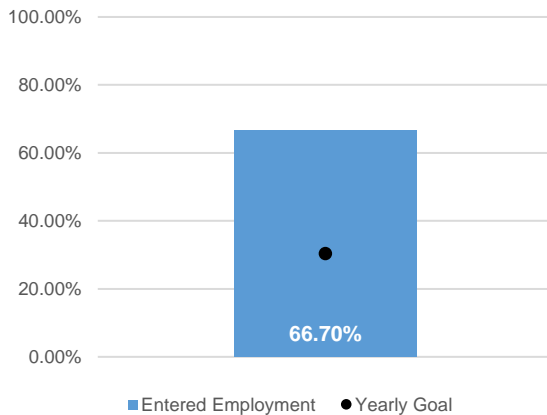
-  **SERVICE PROVIDER(S):** WORKING WARDROBES.
-  **CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

PEOPLE WE SERVE

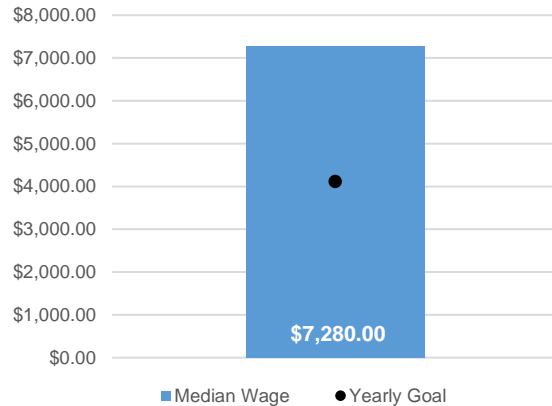


SERVICE RESULTS

ENTERED EMPLOYMENT IN Q2



MEDIAN WAGE IN Q2





VETERANS' EMPLOYMENT-RELATED ASSISTANCE PROGRAM (VEAP)




PY 2019-20

***2ND QUARTER**
(10/1/19 -12/31/19)

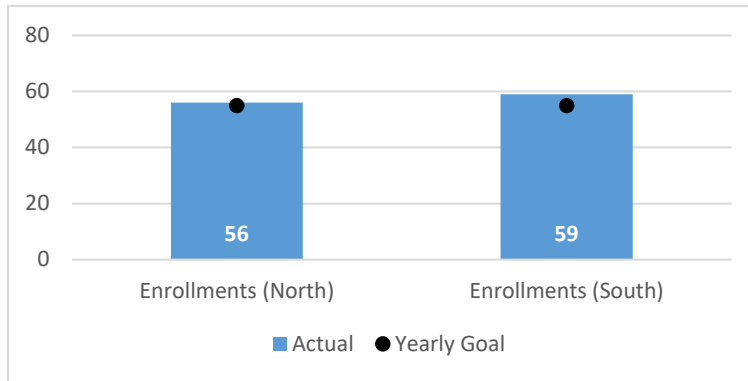
BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD) to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the ninth VEAP grant awarded to Orange County. The Project helps prepare Orange County veterans for careers in a variety of industries through education and employment assistance. The Project focuses on serving female veterans. Veterans are able to access training, supportive services, and job referrals unique to their skillsets and career goals.

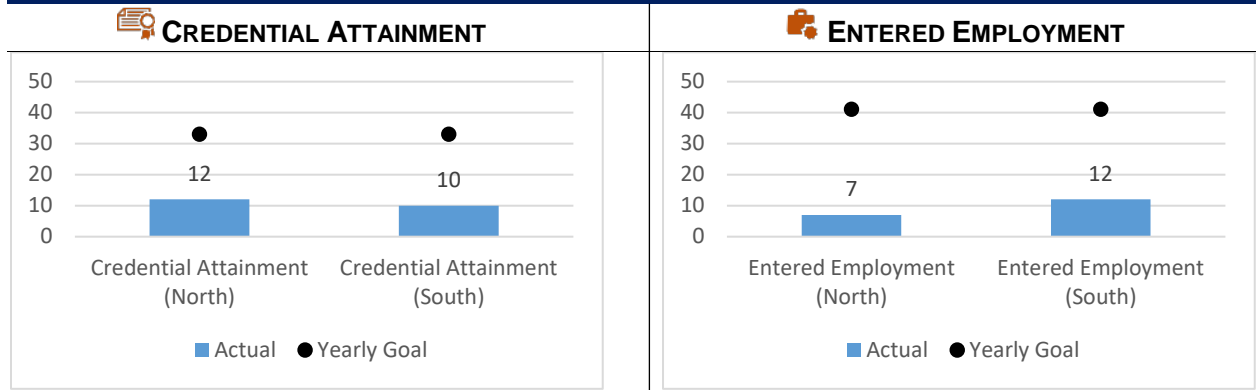
WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
-  **CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

PEOPLE WE SERVE



SERVICE RESULTS



**DECEMBER DATA NOT INCLUDED IN TOTAL*



SSA EMPLOYMENT PREPARATION PROGRAM (EPP)

PY 2019-20




***2ND QUARTER**
(10/1/19 -12/31/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

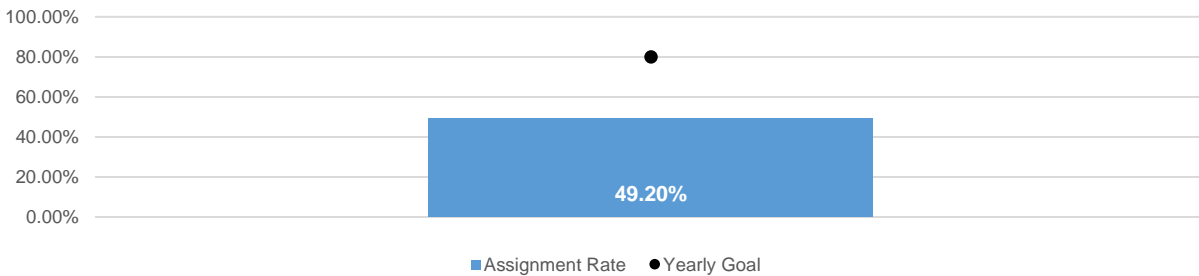
In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

WHO, WHAT, WHERE

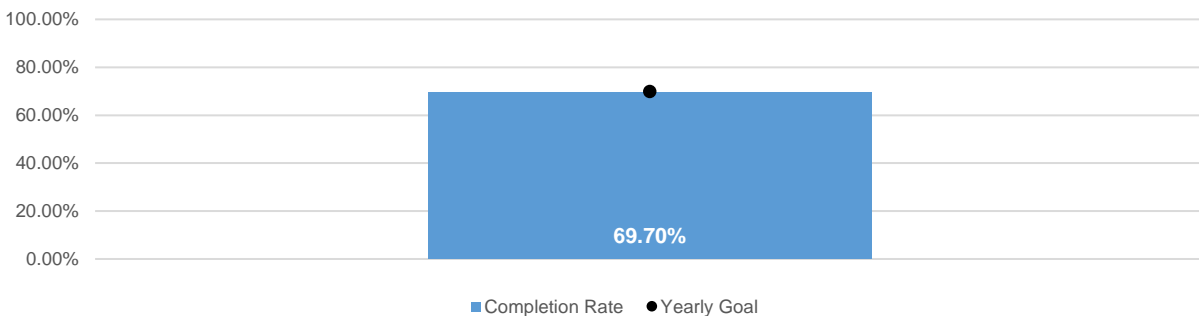
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

ASSIGNMENT TO WORK EXPERIENCE



COMPLETION OF WORK EXPERIENCE



**DECEMBER DATA NOT INCLUDED IN TOTAL*



SSA VOCATIONAL TRAINING PROGRAM (VTR)

PY 2019-20




***2ND QUARTER**
(10/1/19 -12/31/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

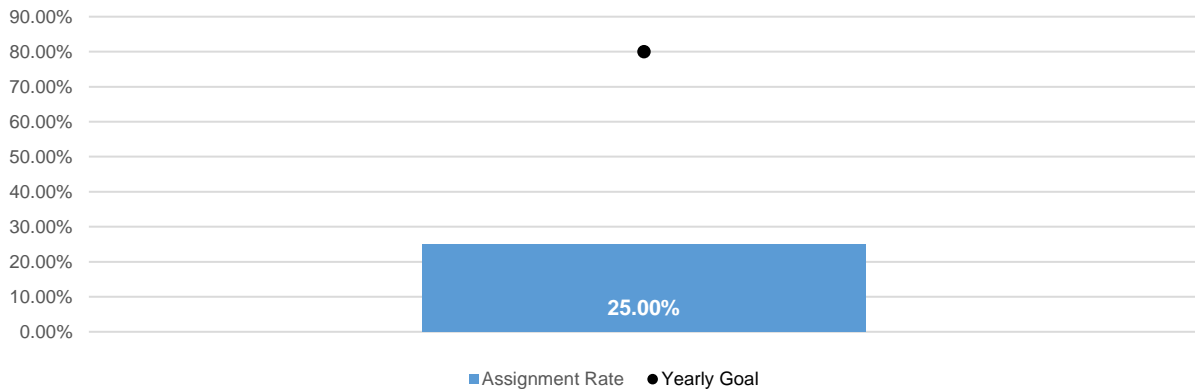
VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

WHO, WHAT, WHERE

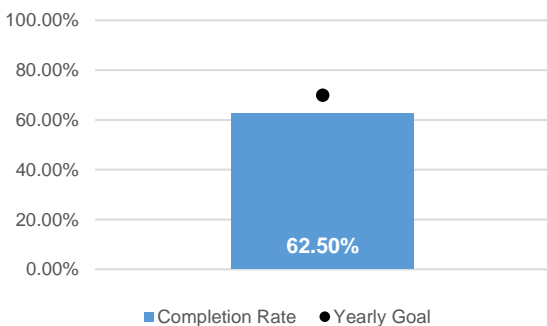
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

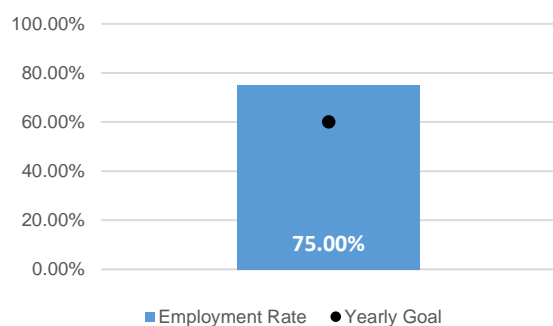
ASSIGNMENT TO VOCATIONAL TRAINING



COMPLETION RATE



ENTERED EMPLOYMENT



*DECEMBER DATA NOT INCLUDED IN TOTAL



SSA WORK EXPERIENCE PROGRAM (WEX)

PY 2019-20




***2ND QUARTER**
(10/1/19 -12/31/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

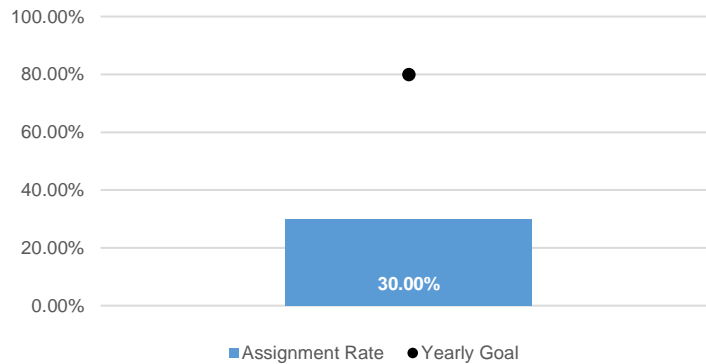
In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

WHO, WHAT, WHERE

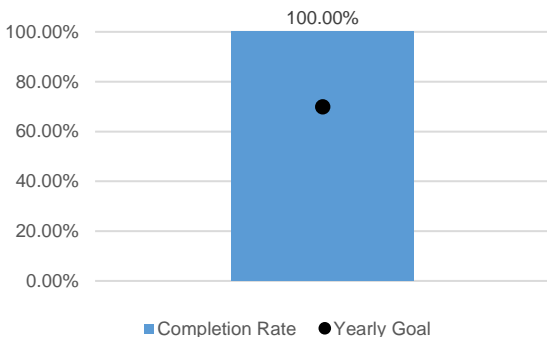
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

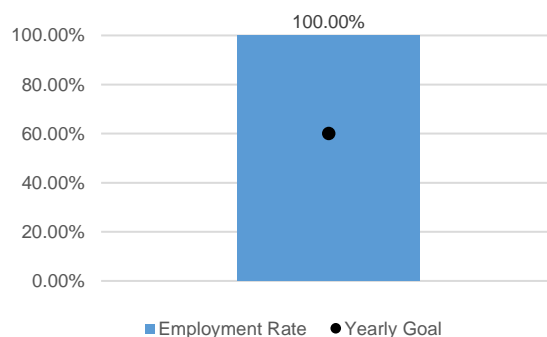
ASSIGNMENT TO WORK EXPERIENCE



COMPLETION RATE



ENTERED EMPLOYMENT



**DECEMBER DATA NOT INCLUDED IN TOTAL*



Item #5

KRA One-Stop Operator
2nd Quarter Report
PY19/20

One-Stop Operator (OSO) - David Baquerizo – KRA Corporation

Quarterly Report (second quarter - October 01, 2019 through December 31, 2019).

Program Quarter Focus -

Continued efforts to improve One-Stop AJCC "Partner Collaboration". This includes a Hallmark of Excellence (continuous improvement plan) benchmark or performance measurement category that includes a continuous improvement plan to provide better customer service. And to add more available employment and training services as options for customers utilizing the AJCC center. We can accomplish this by providing a platform where information from Co-located partners and workforce agencies in the community can exchange information. This information would include current programs. Also new programs and services that are scheduled to start in the near future. The platform is offered through the Quarterly AJCC Partner meetings that the OSO designs, develops, coordinates and facilitates.

The OSO researches current services offered to customers in the AJCC center. And identifies outside agencies that would maybe not be the norm for partners and invites them into the quarterly partner meetings. An example of this strategy - inviting the Small Business Administration (SBA) to present at the meeting. Not only do we learn about entrepreneurship, but we develop a relationship with the new business owners who may need to hire employees for their new operations. The OSO also locates specialized services such as special services specific to Veterans, which may be limited with One-Stop WIOA services. This particular Community Veteran agency is able to provide housing for Veterans where the One-Stop cannot. This strategy of service expansion only increases the opportunity for a service that can lead to employment placement. And increase State mandated performance measures for the Orange County Workforce Development Board.

OSO AJCC One-Stop operations meeting review activity:

Establishment of monthly co-facilitated one stop partner operations meetings. Hallmark of Excellence will be infused into a portion of the agenda. In addition to the OSO weekly monitoring of one stop activity including facilities oversight.

Creation and development of partner collaboration physical signage in one stop centers.
Which will include logos of each one stop partner as a visual of one stop partnerships to customers.

Establish Hallmark of Excellence benchmarks at each operations meetings at the one stops. The first selected area is partner collaboration. The next area maybe customer service surveys.

AJCC Quarterly Partner Meetings: 11/22/19 see attached agenda

OSO design and development of partner education by researching and selecting program speakers that will enhance customer services. And align partner agencies programs for enhanced benefits for one stop customers.

The focus of this meeting was twofold - presentations of information regarding Re-entry programs and Community Outreach efforts towards assistance with financial literacy

Speakers from:

Goodwill of Orange County Youth Re-entry program provided 4 speakers to provide information to the 27 in attendance about their new and long term programs regarding re-entry programs within Orange County. Several links were developed amongst several of the programs in attendance.

ProPath, Inc.

Career Management Consultants

Financial Planning Association of Orange County

Provide Pro Bono financial planning and financial literacy services

This program was introduced by the Orange County Board of Supervisors and adopted by the County of Orange. This group has provided several workshops and individual sessions for customers that utilize our one stop centers. There were at least four other agencies in the meeting that wanted to utilize their services also.

Quarterly Stakeholders meeting - 10/17/19 see attached agenda

Meeting of Manager level one stop partners which included EDD, Department of Rehabilitation, Working Wardrobes.

Each agency has an opportunity to discuss their agencies programs and activities. And updates and changes that are expected.

For this meeting the biggest point of discussion was from EDD regarding all the changes to their Department at the State level - there will even be a change in their name.

One Stop system updates for both North and South County Centers.

We also strategized how the Hallmark of Excellence program could be infused into the one stop centers and their services. It was agreed to include Hallmark of Excellence activities into future stakeholder agendas. And how continuous improvement activities could reach every one stop partner.



Orange County

One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of CaliforniaSM network.

Stakeholder's Meeting

Agenda

Thursday, October 17th 2019

1:30pm – 3:00pm

One-Stop Irvine

17891 Cartwright Road

Suite 100

Irvine, CA 92614

Meeting Topics

Welcome and Introductions

- Facilitator: David Baquerizo: One-Stop Operator Services

1. One-Stop System Updates

2. EDD Updates

Department of Rehabilitation Updates

4. Hallmark of Excellence

5. Open Discussion

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Orange County
One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of California's network.

Stakeholder Meeting

Sign-In Sheet

October 17th, 2019
Irvine

Last Name	First Name	Agency	Email Address	Interested in presenting? Y/N
van Erp	Trinh	DOR-	Aviana.Trinh.vanErp@dor.ca.gov	Sure.
FAGAN	Dendra	DOR	SFAFAN@dor.ca.gov	
Woolley	Davis	KRAA	d.woolley@oconestop.com	
PHORSBERG	DAVIDS	KRAA	Davidonestop.com	
Martini	Ana	EDD	ana.martini@edd.ca.gov	
Wester-Savina	Rhonda	EDD	rhonda.wester@edd.ca.gov	
Profeta	MaryAnn	Working Wardrobes	maryannp@workingwardrobes.org	yes
Gustan	GILBERTA	OConestop-65-MCS	Gloria.gustan@oconestop.com	

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Quarterly Partner Meeting

Agenda

Friday, November 22nd 2019

10:00am – 12:00pm

One-Stop Irvine

17891 Cartwright Road

Suite 100

Irvine, CA 92614

Meeting Topics

- **Welcome**
 - Facilitator: David Baquerizo: One-Stop Operator Services, KRA Corporation
- **Orange County One-Stop Center Updates & Activities**
 - Managed Career Solutions (MCS) – Provider of AJCC One-Stop Career Services for the Garden Grove Center
 - The KRA Corporation – Provider of AJCC One-Stop Career Services for the Irvine One-Stop Center
- **Presentations**
 - Goodwill of Orange County Youth Re-Entry Program
 - Speakers: Chris Stoner: Manager of Placements and Benefits Services
 - Isaac Harmon: Youth Re-Entry Supervisor
 - Haley Valenzuela: Re-Entry Case Manager/Data Specialist
 - Guillermo Montes: Re-Entry Case Manager
 - Jodean Hudson: Director of Placement Services
 - Financial Planning Association of Orange County (FPAOC)
 - Speakers: Mark P. Silberfarb FPAOC Community Outreach (Pro Bono) Committee
 - Laurie Dubchansky FPAOC Community Outreach (Pro Bono) Committee
 - FPAOC Community Outreach Committee Motto "WE RISE BY LIFTING OTHERS"
- **OC One-Stop Partners – One Minute Commercials**
- **Orange County Community News and Events**
- **Next Partner Meeting –** February 12th, 2020
10:00am – 12:00pm
Garden Grove One-Stop Center
7077 Orangewood Avenue, Suite 200
Garden Grove, CA 92841
- **Adjournment & Partner Networking Opportunities**

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Orange County

One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of CaliforniaSM network.

Partner Meeting

Sign-In Sheet

Friday, November 22nd, 2019
10:00am – 12:00pm

First Name	Last Name	Agency	Email Address
Claudia	Almanza	DDP - Time	claudia.almanza@dcd.ca.gov
Susan	FARAN	DDP	Sfaran@dir.ca.gov
Rosemary	Touyano	SCC Division of Center	Touyano@irosemary@
Caroline	Fortuno	SCC - Business/Centered	fortuno-caroline@scclg.edu
Chelsea	Ernst	Laura's House	ernst@laurashouse.org
David	Veria	WHW	education@whw.org
Jeff	Schliesser	TTES	jeff.schliesser@temporaryshelter.org
Andrea	Bezmalinovich	OCSD	abezmalinovich@ocsd.org
CHRIS	Lim	Dgn.	cnlim@dnr.ca.gov
LETICIA	Hernandez	OCHA	leticia.hernandez@ocwa.org
Jennifer	Reed	Waymakers	JReed@waymakersoc.org
JORDAN	Hudson	Goodwill	jordan@ocgoodwill.org

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Orange County

One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of CaliforniaSM network.

Partner Meeting

Sign-In Sheet

Friday, November 22nd, 2019
10:00am – 12:00pm

First Name	Last Name	Agency	Email Address
Halley	Valenzuela	OC Goodwill	HalleyV@ocgoodwill.org
Guillermo	MONTES	OC Goodwill YALL	GuillermoM@ocgoodwill.org
Chris	Storer	Goodwill	Chris@ocgoodwill.org
Mark	Silber-Farb	Financial Planning Assn. of Orange County	msilberfarb@globalfinancialinstitute.org
Isaac	Harmon	ocgoodwill	isaach@ocgoodwill.org
Roberto	Peña	New Opportunities Org.	roberto@newapps.org
Tom	TRAV	Coastline College	tomtrav@coastlinecollege
Mirna	Camarena	Human Options	mirnacamarena@humanoptions.org
SANDY	ANNINO	LONG BEACH JOB CORPS CENTER	sandyannino@jpcorps.org
Zimwa	Hernandez	OC One Stop - Irvine	zimwa zimwa.hernandez@oconestop.org
Hanna	Ibrahim	Families Forward	hibrahim@families-forward.org.com
Aracely	Pelayo	Families Forward	apelayo@families-forward.org

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Orange County

One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of CaliforniaSM network.

Partner Meeting

Sign-In Sheet

Friday, November 22nd, 2019
10:00am – 12:00pm

First Name	Last Name	Agency	Email Address
Maria	Thomas	OSSA	Maria.Thomas@ssa.ocgov.com
Veronica	Gomez	Working Alternatives Inc.	Vgomez@workingalternatives.org
Johanny	Garcia	QA Man for	Johanny.garcia@thompsonnetwork.com

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Item #5

WIOA One-Stop VOS Greeter Report
2nd Quarter Report PY19/20

VOSGreeter® - by Visit Reason

- Region/Lwia: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Start Date: 10/1/2019
 - End Date: 12/31/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	I am here to see a specific staff member	70	1.31%	1 hour, 29 minutes
		70		
State - Dept. of Rehabilitation	Department of Rehabilitation	16	0.30%	11 minutes
		16		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	38	0.71%	11 minutes
		38		
State - EDD: Veterans Assistance	Veteran Services	104	1.95%	20 minutes
		104		
State - Employer Services: Business Services	Business Services	354	6.63%	35 minutes
		354		
State - Employer Services: Job Recruitment	On-Site Recruitment	203	3.80%	14 minutes
		203		
State - Partner Program	Employment Means Success (EMS Inc.)	84	1.57%	0 Minutes
	Experience Unlimited	325	6.09%	19 minutes
	Senior Community Service Employment Program (SCSEP)	16	0.30%	1 hour, 11 minutes
		425		
State - Resource Room: Self Service	Resource Room	647	12.12%	38 minutes
		647		
State - Resource Room: Staff Assisted	Counselor of the Day	121	2.27%	21 minutes
	EDD Workforce / CalJOBS	1,103	20.66%	26 minutes
	1st Time Visitor	1,251	23.44%	17 minutes
		2,475		
State - Specific Staff Member	Career Counseling Appointment	218	4.08%	26 minutes
		218		
State - Training Services	Trade Adjustment Assistance (TAA)	13	0.24%	8 minutes
		13		
State - Unemployment Insurance Assistance	Unemployment Insurance Information	144	2.70%	29 minutes
		144		
State - Workshop	Workshop	526	9.85%	18 minutes
		526		
State - Youth Services	OCAPICA Young Adult	16	0.30%	6 minutes
		16		
I am here to see a specific staff member	I am here to see a specific staff member	19	0.36%	41 minutes
		19		
N/A	I am here to see a specific staff member	70	1.31%	1 hour, 29 minutes
		70		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	5,338	100.00%	26 minutes
	Grand Total Number of Individuals:	4,041		
Total Rows: 20				

VOSGreeter® - by Visit Reason

- Region/Lwia: Orange County Community Services Agency, Special P
 - Office: ORA - OS Garden Grove
 - Start Date: 10/1/2019
 - End Date: 12/31/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	I am here to see a specific staff member	174	2.02%	2 hours, 49 minutes
	Resource Room	1,414	16.39%	1 hour, 6 minutes
	Trade Adjustment Assistance (TAA)	12	0.14%	18 minutes
	Unemployment Insurance Information	255	2.96%	55 minutes
	Veteran Services	44	0.51%	2 hours, 7 minutes
	Workshop	738	8.56%	34 minutes
	Senior Community Service Employment Program (SCSEP)	54	0.63%	27 minutes
	Supportive Services for Veteran Families (SSVF)	12	0.14%	8 minutes
	Youth Employment Opportunities Program	17	0.20%	17 minutes
	Experience Unlimited Professional Networking Group	44	0.51%	3 hours, 33 minutes
		2,764		
State - Adult Education	ESL Class	154	1.79%	1 hour, 51 minutes
		154		
State - Dept. of Rehabilitation	Department of Rehabilitation	39	0.45%	1 hour, 44 minutes
		39		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	289	3.35%	1 hour, 17 minutes
		289		
State - Employer Services: Business Services	Business Services	306	3.55%	53 minutes
		306		
State - Employer Services: Job Recruitment	On-Site Recruitment	374	4.34%	48 minutes
		374		
State - Resource Room: Staff Assisted	1st Time Visitor	1,887	21.88%	55 minutes
	Counselor of the Day	159	1.84%	4 hours, 58 minutes
	EDD Workforce / CalJOBS	2,177	25.24%	1 hour, 12 minutes
	ELL Navigator	6	0.07%	2 hours, 54 minutes
		4,229		
State - Specific Staff Member	Career Counseling Appointment	260	3.01%	4 hours, 42 minutes
		260		
I am here to see a specific staff member	I am here to see a specific staff member	37	0.43%	1 hour, 15 minutes
		37		
N/A	I am here to see a specific staff member	174	2.02%	2 hours, 49 minutes
		174		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	8,626	100.00%	1 hour, 18 minutes
	Grand Total Number of Individuals:	6,267		
Total Rows: 22				



Item #5

Orange County One-Stop System
2nd Quarter Report PY19/20

- a. Adult
- b. Dislocated Worker
- c. Youth

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	0	19	24	43	84
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	0	183	150	333	363
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	0	88	74	162	179
1b. Female	0	95	75	170	182
Ethnicity/Race					
2a. Hispanic/Latino	0	58	38	96	102
2b. American Indian or Alaskan Native	0	8	2	10	9
2c. Asian	0	36	30	66	67
2d. Black or African American	0	23	23	46	51
2e. Native Hawaiian or Other Pacific Islander	0	2	1	3	5
2f. White	0	85	75	160	177
2g. More Than One Race	0	9	9	18	17
Other Demographics					
3a. Eligible Veterans	0	43	31	74	76
3b. Individuals with a Disability	0	36	20	56	61
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	156	123	279	301
Education Level					
4a. Secondary School Graduate or Equivalent	0	49	41	90	95
4b. Completed 1 or more years of Postsecondary Education	0	20	21	41	50
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	13	9	22	23
4d. Associate's Degree	0	18	12	30	35
4e. Bachelor's Degree or Equivalent	0	58	45	103	112
4f. Advanced Degree Beyond Bachelor's Degree	0	21	18	39	41
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	0	2	6	8	7
2. Low-income individuals	0	136	107	243	262
3. Older individuals	0	46	29	75	83

4. Ex-offenders	<u>0</u>	<u>14</u>	<u>15</u>	<u>29</u>	<u>34</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>19</u>	<u>14</u>	<u>33</u>	<u>35</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>17</u>	<u>13</u>	<u>30</u>	<u>34</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>3</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>9</u>	<u>14</u>	<u>23</u>	<u>24</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>92</u>	<u>56</u>	<u>148</u>	<u>159</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>66.7 %</u>	<u>100.0 %</u>	<u>81.0 %</u>	<u>90.6 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>80.9 %</u>	<u>73.7 %</u>	<u>78.8 %</u>	<u>71.4 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$7,309.02</u>	<u>\$8,712.02</u>	<u>\$8,120.55</u>	<u>\$9,224.25</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>57.1 %</u>	<u>57.1 %</u>	<u>58.3 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>6.3 %</u>	<u>6.3 %</u>	<u>13.2 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>3</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>3</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>3</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	0	47	34	81	71
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	0	407	236	643	621
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	0	154	106	260	253
1b. Female	0	252	130	382	367
Ethnicity/Race					
2a. Hispanic/Latino	0	109	42	151	144
2b. American Indian or Alaskan Native	0	10	1	11	10
2c. Asian	0	84	73	157	161
2d. Black or African American	0	27	12	39	39
2e. Native Hawaiian or Other Pacific Islander	0	2	3	5	6
2f. White	0	214	113	327	310
2g. More Than One Race	0	13	3	16	13
Other Demographics					
3a. Eligible Veterans	0	16	17	33	33
3b. Individuals with a Disability	0	11	7	18	20
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	407	236	643	621
Education Level					
4a. Secondary School Graduate or Equivalent	0	97	48	145	154
4b. Completed 1 or more years of Postsecondary Education	0	57	20	77	73
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	21	21	42	40
4d. Associate's Degree	0	41	18	59	52
4e. Bachelor's Degree or Equivalent	0	130	84	214	196
4f. Advanced Degree Beyond Bachelor's Degree	0	52	40	92	91
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	0	1	1	2	4
2. Low-income individuals	0	275	128	403	359
3. Older individuals	0	143	76	219	203

4. Ex-offenders	<u>0</u>	<u>2</u>	<u>3</u>	<u>5</u>	<u>5</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>3</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>26</u>	<u>17</u>	<u>43</u>	<u>42</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>13</u>	<u>8</u>	<u>21</u>	<u>21</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>51</u>	<u>29</u>	<u>80</u>	<u>66</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>87.0 %</u>	<u>100.0 %</u>	<u>91.8 %</u>	<u>93.8 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>85.2 %</u>	<u>84.4 %</u>	<u>85.0 %</u>	<u>85.1 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$10,589.78</u>	<u>\$19,198.59</u>	<u>\$12,964.15</u>	<u>\$11,074.56</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>75.0 %</u>	<u>75.0 %</u>	<u>68.6 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>9.8 %</u>	<u>9.8 %</u>	<u>7.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>11</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>11</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>11</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	122	15	137	94
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	289	31	320	379
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	158	9	167	197
1b. Female	128	22	150	181
Ethnicity/Race				
2a. Hispanic/Latino	154	20	174	195
2b. American Indian or Alaskan Native	8	1	9	13
2c. Asian	21	2	23	20
2d. Black or African American	26	2	28	39
2e. Native Hawaiian or Other Pacific Islander	3	0	3	3
2f. White	114	11	125	153
2g. More Than One Race	9	2	11	10
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	68	4	72	81
3c. Out of School Youth	275	20	295	347
3d. In-School Youth	14	11	25	32
3e. Unemployed Individuals	257	23	280	336
Education Level				
4a. Secondary School Graduate or Equivalent	125	25	150	189
4b. Completed 1 or more years of Postsecondary Education	3	1	4	6
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	1	1	3
4e. Bachelor's Degree or Equivalent	2	0	2	3
4f. Not a Secondary School Graduate or Equivalent	157	4	161	175
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	283	30	313	372
3. Older individuals	0	0	0	0
4. Ex-offenders	47	1	48	57
5. Homeless individuals or runaway youth	114	14	128	168
6. Current or former foster care youth	20	7	27	45
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	47	4	51	51
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	1	0	1	0
10. Single parents (Including single pregnant women)	10	2	12	19
11. Long-term unemployed (27 or more consecutive weeks)	184	13	197	233

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	64.6 %	85.2 %	69.7 %	63.1 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	66.7 %	72.7 %	67.4 %	60.6 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$4,678.24	\$5,386.27	\$4,977.14	\$3,391.99
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	28.6 %	54.5 %	35.9 %	45.5 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	3.4 %	3.4 %	3.4 %	8.9 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #5

KRA WIOA Title I Career Services One-Stop South
2nd Quarter Report PY19/20



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$4,402	772
Self-Service (First-time visitors)	\$428	7,943

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations). <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
<i>B.1. 15% must be from new businesses that have not participated in previous job fairs</i>	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

Grant Term: January 1, 2019 – December 31, 2019

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	28%
13. Female Veterans Ages 45 - 54	18	32%

Reporting Requirements: Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE ADULT	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	70.5%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	67.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$6,300
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	59.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE DISLOCATED WORKER	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	74.0%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	70.0%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$8,350
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	63.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>11</u>	<u>16</u>	<u>27</u>	<u>50</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>86</u>	<u>73</u>	<u>159</u>	<u>180</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	<u>0</u>	<u>39</u>	<u>38</u>	<u>77</u>	<u>90</u>
1b. Female	<u>0</u>	<u>47</u>	<u>34</u>	<u>81</u>	<u>89</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>19</u>	<u>18</u>	<u>37</u>	<u>40</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>3</u>
2c. Asian	<u>0</u>	<u>23</u>	<u>9</u>	<u>32</u>	<u>33</u>
2d. Black or African American	<u>0</u>	<u>11</u>	<u>12</u>	<u>23</u>	<u>26</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>1</u>	<u>0</u>	<u>1</u>	<u>3</u>
2f. White	<u>0</u>	<u>42</u>	<u>42</u>	<u>84</u>	<u>96</u>
2g. More Than One Race	<u>0</u>	<u>4</u>	<u>5</u>	<u>9</u>	<u>8</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>22</u>	<u>16</u>	<u>38</u>	<u>40</u>
3b. Individuals with a Disability	<u>0</u>	<u>19</u>	<u>14</u>	<u>33</u>	<u>37</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>68</u>	<u>55</u>	<u>123</u>	<u>138</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>18</u>	<u>21</u>	<u>39</u>	<u>42</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>12</u>	<u>10</u>	<u>22</u>	<u>27</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>6</u>	<u>2</u>	<u>8</u>	<u>9</u>
4d. Associate's Degree	<u>0</u>	<u>5</u>	<u>6</u>	<u>11</u>	<u>13</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>35</u>	<u>23</u>	<u>58</u>	<u>67</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>10</u>	<u>10</u>	<u>20</u>	<u>21</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2. Low-income individuals	<u>0</u>	<u>55</u>	<u>55</u>	<u>110</u>	<u>124</u>

3. Older individuals	<u>0</u>	<u>24</u>	<u>16</u>	<u>40</u>	<u>45</u>
4. Ex-offenders	<u>0</u>	<u>5</u>	<u>4</u>	<u>9</u>	<u>11</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>14</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>6</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>1</u>	<u>3</u>	<u>4</u>	<u>5</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>33</u>	<u>25</u>	<u>58</u>	<u>65</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>78.6 %</u>	<u>100.0 %</u>	<u>85.0 %</u>	<u>93.3 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>87.0 %</u>	<u>75.0 %</u>	<u>83.9 %</u>	<u>66.7 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$7,906.77</u>	<u>\$9,659.97</u>	<u>\$8,190.00</u>	<u>\$10,053.94</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>33.3 %</u>	<u>33.3 %</u>	<u>66.7 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>	<u>7.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>2</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>2</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>2</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>19</u>	<u>18</u>	<u>37</u>	<u>34</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>167</u>	<u>98</u>	<u>265</u>	<u>256</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	<u>0</u>	<u>51</u>	<u>39</u>	<u>90</u>	<u>94</u>
1b. Female	<u>0</u>	<u>116</u>	<u>59</u>	<u>175</u>	<u>162</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>34</u>	<u>19</u>	<u>53</u>	<u>54</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>4</u>	<u>0</u>	<u>4</u>	<u>3</u>
2c. Asian	<u>0</u>	<u>33</u>	<u>32</u>	<u>65</u>	<u>66</u>
2d. Black or African American	<u>0</u>	<u>7</u>	<u>6</u>	<u>13</u>	<u>11</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>
2f. White	<u>0</u>	<u>99</u>	<u>43</u>	<u>142</u>	<u>130</u>
2g. More Than One Race	<u>0</u>	<u>4</u>	<u>1</u>	<u>5</u>	<u>2</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>4</u>	<u>6</u>	<u>10</u>	<u>8</u>
3b. Individuals with a Disability	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>167</u>	<u>98</u>	<u>265</u>	<u>256</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>33</u>	<u>9</u>	<u>42</u>	<u>46</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>21</u>	<u>8</u>	<u>29</u>	<u>29</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>3</u>	<u>9</u>	<u>12</u>	<u>13</u>
4d. Associate's Degree	<u>0</u>	<u>13</u>	<u>5</u>	<u>18</u>	<u>18</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>64</u>	<u>43</u>	<u>107</u>	<u>95</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>31</u>	<u>24</u>	<u>55</u>	<u>53</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2. Low-income individuals	<u>0</u>	<u>88</u>	<u>29</u>	<u>117</u>	<u>87</u>

3. Older individuals	<u>0</u>	<u>73</u>	<u>26</u>	<u>99</u>	<u>90</u>
4. Ex-offenders	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>4</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>4</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>20</u>	<u>12</u>	<u>32</u>	<u>23</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>88.9 %</u>	<u>100.0 %</u>	<u>94.3 %</u>	<u>100.0 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>82.7 %</u>	<u>90.0 %</u>	<u>84.8 %</u>	<u>83.9 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$12,149.40</u>	<u>\$26,000.00</u>	<u>\$19,500.00</u>	<u>\$12,473.35</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>72.4 %</u>	<u>72.4 %</u>	<u>72.7 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>	<u>1.4 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>4</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>4</u>	100.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>4</u>	100.0 %	0.0 %



Item #5

MCS WIOA Title I Career Services One-Stop North
2nd Quarter Report PY19/20



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$3,787	897
Self-Service (First-time visitors)	\$350	9,714

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations). <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
<i>B.1. 15% must be from new businesses that have not participated in previous job fairs</i>	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

Grant Term: January 1, 2019 – December 31, 2019

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	28%
13. Female Veterans Ages 45 - 54	18	32%

Reporting Requirements: Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE ADULT	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	70.5%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	67.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$6,300
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	59.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE DISLOCATED WORKER	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	74.0%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	70.0%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$8,350
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	63.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Garden Grove
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>8</u>	<u>8</u>	<u>16</u>	<u>34</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>97</u>	<u>77</u>	<u>174</u>	<u>183</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	<u>0</u>	<u>49</u>	<u>36</u>	<u>85</u>	<u>89</u>
1b. Female	<u>0</u>	<u>48</u>	<u>41</u>	<u>89</u>	<u>93</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>39</u>	<u>20</u>	<u>59</u>	<u>62</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>6</u>	<u>1</u>	<u>7</u>	<u>6</u>
2c. Asian	<u>0</u>	<u>13</u>	<u>21</u>	<u>34</u>	<u>34</u>
2d. Black or African American	<u>0</u>	<u>12</u>	<u>11</u>	<u>23</u>	<u>25</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>
2f. White	<u>0</u>	<u>43</u>	<u>33</u>	<u>76</u>	<u>81</u>
2g. More Than One Race	<u>0</u>	<u>5</u>	<u>4</u>	<u>9</u>	<u>9</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>21</u>	<u>15</u>	<u>36</u>	<u>36</u>
3b. Individuals with a Disability	<u>0</u>	<u>17</u>	<u>6</u>	<u>23</u>	<u>24</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>88</u>	<u>68</u>	<u>156</u>	<u>163</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>31</u>	<u>20</u>	<u>51</u>	<u>53</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>8</u>	<u>11</u>	<u>19</u>	<u>23</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>7</u>	<u>7</u>	<u>14</u>	<u>14</u>
4d. Associate's Degree	<u>0</u>	<u>13</u>	<u>6</u>	<u>19</u>	<u>22</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>23</u>	<u>22</u>	<u>45</u>	<u>45</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>11</u>	<u>8</u>	<u>19</u>	<u>20</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>2</u>	<u>6</u>	<u>8</u>	<u>7</u>
2. Low-income individuals	<u>0</u>	<u>81</u>	<u>52</u>	<u>133</u>	<u>138</u>

3. Older individuals	<u>0</u>	<u>22</u>	<u>13</u>	<u>35</u>	<u>38</u>
4. Ex-offenders	<u>0</u>	<u>9</u>	<u>11</u>	<u>20</u>	<u>23</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>14</u>	<u>6</u>	<u>20</u>	<u>21</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>16</u>	<u>12</u>	<u>28</u>	<u>28</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>3</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>8</u>	<u>11</u>	<u>19</u>	<u>19</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>59</u>	<u>31</u>	<u>90</u>	<u>94</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>50.0 %</u>	<u>100.0 %</u>	<u>77.3 %</u>	<u>87.5 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>75.0 %</u>	<u>72.7 %</u>	<u>74.3 %</u>	<u>75.7 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$4,752.72</u>	<u>\$8,175.16</u>	<u>\$7,185.75</u>	<u>\$7,800.00</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>75.0 %</u>	<u>75.0 %</u>	<u>55.6 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>11.5 %</u>	<u>11.5 %</u>	<u>18.8 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>1</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>1</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>1</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Garden Grove
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>28</u>	<u>16</u>	<u>44</u>	<u>37</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>240</u>	<u>138</u>	<u>378</u>	<u>365</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)					
Sex					
1a. Male	<u>0</u>	<u>103</u>	<u>67</u>	<u>170</u>	<u>159</u>
1b. Female	<u>0</u>	<u>136</u>	<u>71</u>	<u>207</u>	<u>205</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>75</u>	<u>23</u>	<u>98</u>	<u>90</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>6</u>	<u>1</u>	<u>7</u>	<u>7</u>
2c. Asian	<u>0</u>	<u>51</u>	<u>41</u>	<u>92</u>	<u>95</u>
2d. Black or African American	<u>0</u>	<u>20</u>	<u>6</u>	<u>26</u>	<u>28</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>4</u>
2f. White	<u>0</u>	<u>115</u>	<u>70</u>	<u>185</u>	<u>180</u>
2g. More Than One Race	<u>0</u>	<u>9</u>	<u>2</u>	<u>11</u>	<u>11</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>12</u>	<u>11</u>	<u>23</u>	<u>25</u>
3b. Individuals with a Disability	<u>0</u>	<u>9</u>	<u>6</u>	<u>15</u>	<u>18</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>240</u>	<u>138</u>	<u>378</u>	<u>365</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>64</u>	<u>39</u>	<u>103</u>	<u>108</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>36</u>	<u>12</u>	<u>48</u>	<u>44</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>18</u>	<u>12</u>	<u>30</u>	<u>27</u>
4d. Associate's Degree	<u>0</u>	<u>28</u>	<u>13</u>	<u>41</u>	<u>34</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>66</u>	<u>41</u>	<u>107</u>	<u>101</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>21</u>	<u>16</u>	<u>37</u>	<u>38</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>4</u>
2. Low-income individuals	<u>0</u>	<u>187</u>	<u>99</u>	<u>286</u>	<u>272</u>

3. Older individuals	<u>0</u>	<u>70</u>	<u>50</u>	<u>120</u>	<u>113</u>
4. Ex-offenders	<u>0</u>	<u>2</u>	<u>3</u>	<u>5</u>	<u>5</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>3</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>24</u>	<u>15</u>	<u>39</u>	<u>38</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>10</u>	<u>6</u>	<u>16</u>	<u>17</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>31</u>	<u>17</u>	<u>48</u>	<u>43</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>0.0 %</u>	<u>86.1 %</u>	<u>100.0 %</u>	<u>90.0 %</u>	<u>90.6 %</u>
2. Employment Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0.0 %</u>	<u>88.3 %</u>	<u>73.3 %</u>	<u>85.3 %</u>	<u>86.5 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$0.00</u>	<u>\$10,403.76</u>	<u>\$15,435.00</u>	<u>\$10,589.78</u>	<u>\$10,070.01</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0</u>	<u>80.0 %</u>	<u>80.0 %</u>	<u>61.5 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>16.3 %</u>	<u>16.3 %</u>	<u>12.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>7</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>7</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>7</u>	100.0 %	100.0 %



Item #5

La Habra WIOA Youth
2nd Quarter Report
PY19/20



**PERFORMANCE
CITY OF LA HABRA
Program Year 2019-20**

I. REGION 1 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	44
B. Carry-ins	75
C. Follow-ups	55

II. IN-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	15
B. Carry-ins	15
C. Follow-ups	15

TOTAL PARTICIPANTS SERVED (I + II)	219
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**PERFORMANCE
CITY OF LA HABRA
Program Year 2019-20**

WIOA PERFORMANCE MEASURE YOUNG ADULT/YOUTH	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	TIME PERIOD (EXIT COHORT) TO BE REPORTED	GOAL
Total Participants Served <i>(real time)</i>		07/01/19 to 06/30/20	
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	07/01/18 to 06/30/19	64%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	01/01/18 to 12/31/18	63.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	07/01/18 to 06/30/19	Baseline
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	01/01/18 to 12/31/18	55.0%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	07/01/19 to 06/30/20	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	01/01/18 to 12/31/18 and 07/01/18 to 06/30/19	Baseline

Reference: See DOL-WIOA Periods for Reporting Outcomes

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth La Habra - Region 1
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	17	9	26	20
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	90	15	105	114
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	50	4	54	54
1b. Female	39	11	50	59
Ethnicity/Race				
2a. Hispanic/Latino	52	10	62	68
2b. American Indian or Alaskan Native	1	1	2	5
2c. Asian	2	0	2	1
2d. Black or African American	5	2	7	11
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	33	7	40	49
2g. More Than One Race	0	2	2	2
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	17	3	20	24
3c. Out of School Youth	78	4	82	82
3d. In-School Youth	12	11	23	32
3e. Unemployed Individuals	82	13	95	100
Education Level				
4a. Secondary School Graduate or Equivalent	25	14	39	50
4b. Completed 1 or more years of Postsecondary Education	2	1	3	2
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	62	0	62	61
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	88	15	103	114
3. Older individuals	0	0	0	0
4. Ex-offenders	11	0	11	13
5. Homeless individuals or runaway youth	17	2	19	22
6. Current or former foster care youth	6	6	12	19
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	10	1	11	11
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	5	0	5	10
11. Long-term unemployed (27 or more consecutive weeks)	35	5	40	46

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	63.6 %	83.3 %	73.9 %	67.6 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	50.0 %	100.0 %	66.7 %	74.1 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$5,671.70	\$5,888.75	\$5,780.23	\$4,306.68
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	0.0 %	50.0 %	28.6 %	42.9 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	7.3 %	7.1 %	7.3 %	6.2 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #5

OCAPICA WIOA Youth
2nd Quarter Report
PY19/20



**PERFORMANCE
OCAPICA
Program Year 2019-20**

I. REGION 2 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	40
B. Carry-ins	69
C. Follow-ups	20

II. REGION 3 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	20
B. Carry-ins	30
C. Follow-ups	15

III. REGION 4 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	50
B. Carry-ins	90
C. Follow-ups	14

IV. REGION 5 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	30
B. Carry-ins	55
C. Follow-ups	20



**PERFORMANCE
OCAPICA
Program Year 2019-20**

V. REGION 6 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	20
B. Carry-ins	30
C. Follow-ups	15

TOTAL PARTICIPANTS SERVED (I + II + III + IV + V)	518
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WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 2
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	13	1	14	7
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	46	4	50	56
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	24	2	26	30
1b. Female	22	2	24	26
Ethnicity/Race				
2a. Hispanic/Latino	23	0	23	24
2b. American Indian or Alaskan Native	2	0	2	3
2c. Asian	8	2	10	10
2d. Black or African American	6	0	6	7
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	13	2	15	17
2g. More Than One Race	3	0	3	4
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	8	0	8	9
3c. Out of School Youth	46	4	50	56
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	46	4	50	56
Education Level				
4a. Secondary School Graduate or Equivalent	28	3	31	36
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	1	1	1
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	18	0	18	18
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	46	4	50	54
3. Older individuals	0	0	0	0
4. Ex-offenders	6	0	6	7
5. Homeless individuals or runaway youth	30	4	34	35
6. Current or former foster care youth	0	0	0	2
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	3	1	4	5
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	0	0	0	0
11. Long-term unemployed (27 or more consecutive weeks)	46	4	50	55

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	70.0 %	50.0 %	68.2 %	56.3 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	78.6 %	100.0 %	80.0 %	83.3 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$5,162.81	\$8,116.10	\$5,272.60	\$2,765.94
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	0.0 %	100.0 %	16.7 %	0.0 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	0.0 %	0.0 %	0.0 %	8.3 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 3
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>4</u>	<u>0</u>	<u>4</u>	<u>8</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>18</u>	<u>0</u>	<u>18</u>	<u>17</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	<u>14</u>	<u>0</u>	<u>14</u>	<u>12</u>
1b. Female	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>8</u>	<u>0</u>	<u>8</u>	<u>9</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2c. Asian	<u>2</u>	<u>0</u>	<u>2</u>	<u>1</u>
2d. Black or African American	<u>2</u>	<u>0</u>	<u>2</u>	<u>1</u>
2e. Native Hawaiian or Other Pacific Islander	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
2f. White	<u>7</u>	<u>0</u>	<u>7</u>	<u>6</u>
2g. More Than One Race	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>5</u>	<u>0</u>	<u>5</u>	<u>4</u>
3c. Out of School Youth	<u>18</u>	<u>0</u>	<u>18</u>	<u>17</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>17</u>	<u>0</u>	<u>17</u>	<u>17</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>10</u>	<u>0</u>	<u>10</u>	<u>8</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>8</u>	<u>0</u>	<u>8</u>	<u>9</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>16</u>	<u>0</u>	<u>16</u>	<u>17</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>3</u>	<u>0</u>	<u>3</u>	<u>2</u>
5. Homeless individuals or runaway youth	<u>5</u>	<u>0</u>	<u>5</u>	<u>2</u>
6. Current or former foster care youth	<u>2</u>	<u>0</u>	<u>2</u>	<u>1</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>17</u>	<u>0</u>	<u>17</u>	<u>17</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>66.7 %</u>	<u>0</u>	<u>66.7 %</u>	<u>76.9 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>75.0 %</u>	<u>100.0 %</u>	<u>80.0 %</u>	<u>50.0 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$6,119.07</u>	<u>\$0.00</u>	<u>\$6,119.07</u>	<u>\$5,648.81</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>	<u>100.0 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 4
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	25	0	25	20
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	49	2	51	58
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	24	1	25	30
1b. Female	23	1	24	28
Ethnicity/Race				
2a. Hispanic/Latino	20	2	22	24
2b. American Indian or Alaskan Native	2	0	2	1
2c. Asian	2	0	2	0
2d. Black or African American	5	0	5	6
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	19	0	19	22
2g. More Than One Race	2	0	2	0
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	13	0	13	11
3c. Out of School Youth	49	2	51	58
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	49	2	51	58
Education Level				
4a. Secondary School Graduate or Equivalent	29	1	30	37
4b. Completed 1 or more years of Postsecondary Education	1	0	1	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	19	1	20	21
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	48	2	50	57
3. Older individuals	0	0	0	0
4. Ex-offenders	15	0	15	17
5. Homeless individuals or runaway youth	36	2	38	47
6. Current or former foster care youth	1	0	1	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	2	0	2	1
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	1	0	1	0
10. Single parents (Including single pregnant women)	0	0	0	1
11. Long-term unemployed (27 or more consecutive weeks)	48	2	50	58

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	47.1 %	100.0 %	59.1 %	60.0 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	59.1 %	0	59.1 %	30.8 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$5,652.93	\$6,169.84	\$6,169.84	\$1,376.49
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	28.6 %	0	28.6 %	100.0 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	0.0 %	0.0 %	0.0 %	0.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 5
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	7	0	7	13
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	18	0	18	22
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	6	0	6	8
1b. Female	12	0	12	14
Ethnicity/Race				
2a. Hispanic/Latino	8	0	8	11
2b. American Indian or Alaskan Native	2	0	2	2
2c. Asian	2	0	2	3
2d. Black or African American	4	0	4	3
2e. Native Hawaiian or Other Pacific Islander	2	0	2	1
2f. White	7	0	7	8
2g. More Than One Race	3	0	3	2
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	5	0	5	7
3c. Out of School Youth	18	0	18	22
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	18	0	18	22
Education Level				
4a. Secondary School Graduate or Equivalent	6	0	6	6
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	1	0	1	1
4f. Not a Secondary School Graduate or Equivalent	10	0	10	14
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	18	0	18	22
3. Older individuals	0	0	0	0
4. Ex-offenders	2	0	2	2
5. Homeless individuals or runaway youth	6	0	6	5
6. Current or former foster care youth	2	0	2	1
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	0	0	0	0
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	0	0	0	0
11. Long-term unemployed (27 or more consecutive weeks)	16	0	16	21

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	66.7 %	75.0 %	69.2 %	71.4 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	75.0 %	0	75.0 %	55.6 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$1,319.26	\$4,565.55	\$2,507.08	\$3,234.45
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	60.0 %	0	60.0 %	25.0 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	0.0 %	0	0.0 %	0.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 6
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	<u>9</u>	<u>0</u>	<u>9</u>	<u>6</u>
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	<u>13</u>	<u>0</u>	<u>13</u>	<u>18</u>
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	<u>9</u>	<u>0</u>	<u>9</u>	<u>8</u>
1b. Female	<u>4</u>	<u>0</u>	<u>4</u>	<u>10</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>6</u>	<u>0</u>	<u>6</u>	<u>4</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2c. Asian	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
2d. Black or African American	<u>0</u>	<u>0</u>	<u>0</u>	<u>3</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>10</u>	<u>0</u>	<u>10</u>	<u>12</u>
2g. More Than One Race	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>4</u>	<u>0</u>	<u>4</u>	<u>7</u>
3c. Out of School Youth	<u>13</u>	<u>0</u>	<u>13</u>	<u>18</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>13</u>	<u>0</u>	<u>13</u>	<u>18</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>9</u>	<u>0</u>	<u>9</u>	<u>11</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	13	0	13	18
3. Older individuals	0	0	0	0
4. Ex-offenders	0	0	0	1
5. Homeless individuals or runaway youth	0	0	0	4
6. Current or former foster care youth	0	0	0	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	1	0	1	1
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	0	0	0	1
11. Long-term unemployed (27 or more consecutive weeks)	13	0	13	18

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	71.4 %	100.0 %	75.0 %	54.5 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	64.3 %	0	64.3 %	57.1 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$2,090.28	\$5,391.75	\$2,348.32	\$5,089.87
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	20.0 %	0	20.0 %	33.3 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	0.0 %	0	0.0 %	0.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #5

KRA WIOA Youth
2nd Quarter Report
PY19/20



**PERFORMANCE
KRA CORPORATION
Program Year 2019-20**

I. REGION 7 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	24
B. Carry-ins	25
C. Follow-ups	13

II. REGION 8 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	45
B. Carry-ins	67
C. Follow-ups	17

TOTAL PARTICIPANTS SERVED (I + II)	191
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**PERFORMANCE
KRA CORPORATION
Program Year 2019-20**

WIOA PERFORMANCE MEASURE YOUNG ADULT/YOUTH	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	TIME PERIOD (EXIT COHORT) TO BE REPORTED	GOAL
Total Participants Served <i>(real time)</i>		07/01/19 to 06/30/20	
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	07/01/18 to 06/30/19	64%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	01/01/18 to 12/31/18	63.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	07/01/18 to 06/30/19	Baseline
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	01/01/18 to 12/31/18	55.0%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	07/01/19 to 06/30/20	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	01/01/18 to 12/31/18 and 07/01/18 to 06/30/19	Baseline

Reference: See DOL-WIOA Periods for Reporting Outcomes

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth KRA - Region 7
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	18	2	20	6
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	19	4	23	35
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	9	0	9	23
1b. Female	10	4	14	12
Ethnicity/Race				
2a. Hispanic/Latino	13	4	17	19
2b. American Indian or Alaskan Native	0	0	0	0
2c. Asian	3	0	3	2
2d. Black or African American	1	0	1	2
2e. Native Hawaiian or Other Pacific Islander	0	0	0	1
2f. White	8	1	9	18
2g. More Than One Race	1	0	1	1
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	8	0	8	7
3c. Out of School Youth	18	4	22	35
3d. In-School Youth	1	0	1	0
3e. Unemployed Individuals	10	1	11	24
Education Level				
4a. Secondary School Graduate or Equivalent	6	1	7	13
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	1
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	13	3	16	21
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	<u>19</u>	<u>3</u>	<u>22</u>	<u>34</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>3</u>	<u>0</u>	<u>3</u>	<u>7</u>
5. Homeless individuals or runaway youth	<u>4</u>	<u>1</u>	<u>5</u>	<u>16</u>
6. Current or former foster care youth	<u>3</u>	<u>0</u>	<u>3</u>	<u>9</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>14</u>	<u>1</u>	<u>15</u>	<u>16</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>1</u>	<u>2</u>	<u>3</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>1</u>	<u>1</u>	<u>2</u>	<u>8</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	<u>100.0 %</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>44.4 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	<u>60.0 %</u>	<u>33.3 %</u>	<u>50.0 %</u>	<u>0.0 %</u>
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	<u>\$443.12</u>	<u>\$2,376.94</u>	<u>\$443.12</u>	<u>\$1,612.44</u>
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	<u>100.0 %</u>	<u>66.7 %</u>	<u>75.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	<u>0.0 %</u>	<u>0.0 %</u>	<u>0.0 %</u>	<u>14.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth KRA - Region 8
 - Report Period: 2nd Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 7/1/2019 - 9/30/2019)	29	3	32	2
2. Total Participants Served (Cohort Period: 10/1/2019 - 12/31/2019)	35	5	40	57
3. Total Reportable Individuals (Cohort Period: 10/1/2019 - 12/31/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 10/1/2019 - 12/31/2019)				
Sex				
1a. Male	21	2	23	31
1b. Female	14	3	17	26
Ethnicity/Race				
2a. Hispanic/Latino	23	4	27	35
2b. American Indian or Alaskan Native	1	0	1	2
2c. Asian	1	0	1	1
2d. Black or African American	3	0	3	6
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	17	1	18	21
2g. More Than One Race	0	0	0	0
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	8	0	8	11
3c. Out of School Youth	34	5	39	57
3d. In-School Youth	1	0	1	0
3e. Unemployed Individuals	21	2	23	39
Education Level				
4a. Secondary School Graduate or Equivalent	17	5	22	33
4b. Completed 1 or more years of Postsecondary Education	0	0	0	3
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	1	0	1	2
4f. Not a Secondary School Graduate or Equivalent	17	0	17	19
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	34	5	39	54
3. Older individuals	0	0	0	0
4. Ex-offenders	7	1	8	8
5. Homeless individuals or runaway youth	16	5	21	37
6. Current or former foster care youth	6	1	7	13
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	16	1	17	16
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	4	0	4	5
11. Long-term unemployed (27 or more consecutive weeks)	7	0	7	8

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 10/1/2018 - 12/31/2018)	66.7 %	100.0 %	71.4 %	40.0 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 4/1/2018 - 6/30/2018)	100.0 %	50.0 %	80.0 %	100.0 %
3. Median Earnings (Cohort Period: 10/1/2018 - 12/31/2018)	\$1,305.96	\$1,368.00	\$1,336.98	\$2,894.15
4. Credential Rate (Cohort Period: 4/1/2018 - 6/30/2018)	50.0 %	50.0 %	50.0 %	100.0 %
5. Measurable Skill Gains (Cohort Period: 10/1/2019 - 12/31/2019)	0.0 %	0.0 %	0.0 %	25.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 10/1/2019 - 12/31/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #5

Working Wardrobes
Senior Community Service
Employment Program (SCSEP)
2nd Quarter Report

U.S. Department of Labor Employment and Training Administration		SCSEP Quarterly Progress Report ETA 5140 Last Generated: 01/02/2020 10:52 AM	
A. GRANTEE INFORMATION			
1a. Grantee: California	1b. Sub-Grantee: CA022 Orange County Office on Aging	2. Grantee Code: 420	
3a. Report Period Ending: 12/31/2019	3b. Program Year(s): 2019	4. Number of Authorized Positions: 91	5. Number of Modified Positions: 53
B. PARTICIPATION LEVELS			
1. Carried Over from the Previous Program Year: Q1: 54 YTD: 53	2. New Participants: Q: 6 YTD: 13	3. Total Exits: Q: 6 YTD: 16	4. Current Participants: 50 5a. Vacancies: 2
5b. Rejected Records: 1		5c. Records with Duration Rejects: 0	
6. Number of Persons on Waiting List: Current: 0 YTD:		7. Co-Enrollments: Q: 1 YTD: 2	
8a. Exits Due to Unsubsidized Employment: Q: 0 YTD: 5 8b. Other Reasons for Exit: Q: 5 YTD: 8 8c. Exclusions: Q: 1 YTD: 3	9a. Transferred Into Project: Q: 0 YTD: 0 9b. Transferred Out of Project: Q: 0 YTD: 0	10a. Placements: Q: 0 YTD: 5 10b. OJE Placements: Q: 0 YTD: 0 10c. Median Starting Wage in Placements: Q: N/A L4Q: N/A	10d. Percent of Placements with Benefits: Q: N/A L4Q: 89 10e. Average Hours per Week in Placement: Q: N/A L4Q: 35.6 10f. Placements without Credit for Q2 Employment: Q: 0 YTD: 1
11. Number of Hours of Training: Q: 114 YTD: 235	12. Average CSA Hours per Week: Q: 13 YTD: N/A	13. Average Project Duration: Q: 18.1 L9Q: 21.6	
C. COMMUNITY SERVICE ASSIGNMENTS		Q	YTD
1. Number of participants providing service to the general community		33	42
2. Total number of hours worked in service to the general community		4796	11037
3. Number of participants providing service to the elderly community		22	26
4. Total number of hours worked in service to the elderly community		2636	5655
5. Total number of participants providing community service		55	65
6. Total number of hours worked in community service		7432	16692

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D. PARTICIPANT CHARACTERISTICS							
		Q No.	Q %	YTD No.	YTD %	L4Q No.	L4Q %
Gender	1. Male	18	32	21	32	24	32
	2. Female	38	68	45	68	51	68
Age at Enrollment	3. 55-59	14	25	17	26	19	25
	4. 60-64	19	34	24	36	28	37
	5. 65-69	9	16	9	14	11	15
	6. 70-74	10	18	11	17	12	16
	7. 75 & over	4	7	5	8	5	7
Ethnicity	8. Hispanic, Latino or Spanish origin	2	4	4	6	5	7
Race	9. American Indian or Alaska Native	1	2	1	2	1	1
	10. Asian	9	16	10	15	10	13
	11. Black or African American	1	2	1	2	2	3
	12. Native Hawaiian or Pacific Islander	0	0	0	0	0	0
	13. White	18	32	21	32	26	35
	14. Two or More Races	0	0	0	0	0	0
Education	15. 8th grade & under	1	2	1	2	1	1
	16. 9th grade – 11th grade	4	7	5	8	5	7
	17. High School diploma or equivalent	16	29	20	30	22	29
	18. 1 – 3 years college	18	32	21	32	23	31
	19. Post-secondary certificate	2	4	2	3	3	4
	20. Associate's degree	3	5	3	5	5	7
	21. Bachelor's degree or equivalent	11	20	13	20	15	20
	22. Some graduate school	0	0	0	0	0	0
	23. Master's degree	1	2	1	2	1	1
	24. Doctoral degree	0	0	0	0	0	0
Additional Measures	25. Family income at or below the poverty level	47	84	54	82	62	83
	26. Individuals with disabilities	4	7	6	9	8	11
	27. Individuals with limited English proficiency	14	25	16	24	16	21
	28. Individuals with low literacy skills	3	5	3	5	4	5
	29. Individuals residing in rural areas	1	2	2	3	2	3
	30. Individuals with low employment prospects	55	98	64	97	72	96
	31. Individuals who failed to find employment after using WIA Title I	4	7	5	8	7	9
	32. Individuals age 75 and over at date of report	8	14	10	15	10	13
	33. Individuals who are homeless or at risk of homelessness	52	93	60	91	68	91
	34. Displaced homemakers	0	0	0	0	0	0
	35. Veterans (or eligible spouse of veteran)	3	5	3	5	4	5
	Post-9/11 era veterans	0	0	0	0	0	0
	36. Individuals receiving public assistance	24	43	28	42	33	44
	37. Individuals with severe disability	0	0	0	0	1	1
	38. Individuals who are frail	0	0	0	0	0	0
	39. Individuals old enough for but not receiving SS Title II	3	5	5	8	8	11
40. Individuals with severely limited employment prospects in areas of persistent unemployment	0	0	0	0	0	0	

E. CORE PERFORMANCE MEASURES					
MEASURE	DESCRIPTION	GOAL/TARGET	Q RATE	YTD RATE	L4Q RATE
1. Service Level	The number of participants who are active on the last day of the reporting period or who exited during the reporting period divided by the number of modified community service positions	151.9%	105.7% N = 56 D = 53	124.5% N = 66 D = 53	
2. Community Service	The number of hours of community service in the reporting period divided by the number of hours of community service funded by the grant minus the number of paid training hours in the reporting period	78.5%	51.8% N = 7,432 D = 14,355	58.2% N = 16,692 D = 28,703	
3. Service to Most in Need	Average number of barriers per participant. The total number of the following characteristics: severe disability, frail; age 75 or older, old enough for but not receiving SS Title II, severely limited employment prospects and living in an area of persistent unemployment, limited English proficiency, low literacy skills, disability, rural, veterans, low employment prospects, failed to find employment after using WIA Title I, and homeless or at risk of homelessness divided by the number of participants who are active on the last day of the reporting period or who exited during the reporting period	2.80	2.63 N = 147 D = 56	2.64 N = 174 D = 66	2.67 N = 200 D = 75
4. Common Measures Employment Rate – 2nd Quarter after Exit	The number of participants employed in the second quarter after the exit quarter divided by the number of participants who exited two quarters earlier	30.4% (TARGET)	66.7% N = 2 D = 3	50.0% N = 3 D = 6	
5. Common Measures Employment Rate – 4th Quarter after Exit	The number of participants employed in the fourth quarter after the exit quarter divided by the number of participants who exited four quarters earlier	24.5% (TARGET)	16.7% N = 1 D = 6	50.0% N = 7 D = 14	
6. Common Measures Median Earnings	Of those participants who are employed in the second quarter after the quarter of program exit, the median value of earnings in the second quarter after the exit quarter	4118 (TARGET)	N/A Count = 1	N/A Count = 2	
7. Effectiveness in serving employers, participants and host agencies	Average annual ACSI for employers	85.8%		Count = 0 Response Rate = 0	
	Average annual ACSI for participants	86.9%		Count = 0 Response Rate = 0	
	Average annual ACSI for host agencies	85.9%		Count = 0 Response Rate = 0	

GOAL means the negotiated, sanctionable expected level of performance for that performance measure.

TARGET means the negotiated, non-sanctionable expected level of performance used in baseline years for that performance measure.

Q means the count or rate for the current reporting quarter.

YTD means the count or rate for the program year to date, from July 1st through the current reporting quarter.

L4Q means the count or rate for the most recent four quarters, including the current reporting quarter.

N means the numerator used in the calculation of the rate.

D means the denominator used in the calculation of the rate.



Item #5

OCAPICA Social Services Agency (SSA)
2nd Quarter Report

ESE -OCCR	July	Aug	Sept	Q1	Oct	Nov	Dec	Q2	Jan	Feb	Mar	Q3	Apr	May	Jun	Q4	Summary
A. Referrals pending from previous month	21	13	24	58	29	22		51				0				0	109
B. New Referrals	24	30	31	85	30	25		55				0				0	140
C. Referrals returned prior to enrollment	16	10	9	35	14	11		25				0				0	60
D. Referrals pending enrollment (A+B-C)	29	33	46	108	45	36		81				0				0	189
E. Participants carried over from previous month	74	67	59	74	64	70		64				0				0	74
F. New enrollments	16	9	17	42	23	17		40				0				0	82
Assignment rate (F / D)	55.2%	27.3%	37.0%	38.9%	51.1%	47.2%		49.4%				#DIV/0!				#DIV/0!	43.4%
G. Exit before Completion	12	6	2	20	9	1		10				0				0	30
H. Completion	11	11	10	32	8	12		20				0				0	52
Completion Rate (H / (G+H))	47.8%	64.7%	83.3%	61.5%	47.1%	92.3%		66.7%				#DIV/0!				#DIV/0!	63.4%
J. Unsubsidized placements	9	6	4	19	5	6		11				0				0	30
Employment Rate (J / H)	81.8%	54.5%	40.0%	59.4%	62.5%	50.0%		55.0%				#DIV/0!				#DIV/0!	57.7%
I. Participants Enrolled EOM	67	59	64	89	70	74		144				0				0	144
L. Referrals Pending EOM	13	24	29	29	22	19		41				0				0	41

