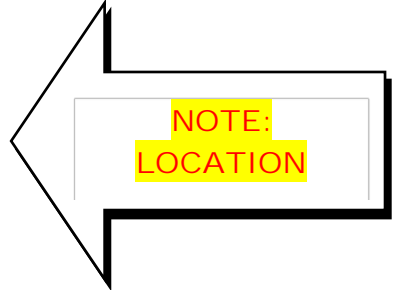




ORANGE COUNTY DEVELOPMENT BOARD
1300 S. GRAND AVENUE, BLDG. B, 3RD FLOOR
SANTA ANA, CA 92705-4407
PHONE: (714) 480-6500

Orange County Development Board

October 23, 2019
8:30 A.M.
Orange County Development Board
County Operations Center
1300 S. Grand Ave.
Building B – Conference Room A/B
Santa Ana, CA 92705
714-480-6500



AGENDA

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

CALL TO ORDER

PLEDGE OF ALLEGIANCE

BOARD MEMBER ROLL CALL

PUBLIC COMMENTS:

Members of the public may address the Orange County Development Board (OCDB) on items listed within this agenda or matters not appearing on the agenda so long as the subject matter is within the jurisdiction of the OCDB (3 minutes max).

1. SUMMARY ACTION MINUTES

INFORMATION

The Summary Action Minutes of the July 24, 2019 Orange County Development Board meeting will be provided.

2. UNITED WAYS OF CALIFORNIA REAL COST MEASURE

PRESENTATION

A presentation will be provided by Henry Gascon, Director of Program and Policy Development, United Ways of California.

3. EDD LABOR MARKET INFORMATION (LMI)

PRESENTATION

A presentation will be provided by Maritza Gamboa, Research Data Specialist, EDD LMI Division.

- 4. **ORANGE COUNTY REGIONAL PLANNING UNIT UPDATE** **INFORMATION**
Deborah Sanchez with the Santa Ana Workforce Development Board will provide an update on the Orange County Region Prison 2 Employment Program.
- 5. **GRANTS UPDATE** **INFORMATION**
Staff will provide information on recent grant activity.
- 6. **WIOA PERFORMANCE DASHBOARD** **INFORMATION**
Staff will provide information on the WIOA Performance Dashboard for all programs for the period of January 1, 2019 through September 30, 2019.
- 7. **STATE AUDIT UPDATE** **INFORMATION**
Staff will provide an update on the recent State audits.
- 8. **CHAIR AND DIRECTOR'S REPORT** **INFORMATION**
The Chair and Director will provide an update on workforce-related activities.

ADJOURNMENT

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at www.ocboard.org.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.

Item #1 – INFORMATION

Orange County Development Board
Full Board Meeting

July 24, 2019

8:30 AM

Orange County Development Board
1300 S. Grand Ave.
Building A – Conference Room B
Santa Ana, CA 92705
714-480-6500

SUMMARY ACTION MINUTES

BOARD MEMBER ROLL CALL:

Present: Bob Bunyan, Tod Burnett, Rob Claudio, Janelle Cranch, Alireza Jazayeri, Lauray Holland-Leis, John Luker, Doug Mangione, Barbara Mason, Mike Ruane, Tod Sword, Trung Le, Gary Matkin.

Absent: Ernesto Medrano, Kevin Landry, Tom Tassinari.

PUBLIC COMMENTS:

(None)

- 1. SUMMARY ACTION MINUTES** **INFORMATION**
The Summary Action Minutes of April 24, 2019 Orange County Development Board meeting and the May 30, 2019 Orange County Development Board Special Meeting were provided.
- 2. 2019 ECONOMIC REPORT (SOUTH OC ECONOMIC COALITION) PRESENTATION**
A presentation was provided by Elliot Stern, President of Saddleback College and Anthony Teng, Dean of Advanced Technology and Applied Science, Saddleback College.
- 3. EDD LABOR MARKET INFORMATION** **PRESENTATION**
A presentation was provided by Maritza Gamboa, Research Data Specialist, EDD Labor Market Information Division.
- 4. REGIONAL AND LOCAL TRAINING POLICIES** **ACTION**
Local and Training Policies were presented for review and approval.
APPROVED AS RECOMMENDED
- 5. GRANTS UPDATE** **INFORMATION**
Staff provided information on recent grant activity.

- 6. WIOA PERFORMANCE DASHBOARD** **INFORMATION**
Staff provided information on the WIOA Performance Dashboard for all programs for the period of January 1, 2019 through June 30, 2019.
- 7. BOARD MEMBER APPOINTMENT UPDATE** **INFORMATION**
Staff provided an update on the board member appointment process.
- 8. STATE AUDIT UPDATE** **INFORMATION**
Staff provided an update on the recent State audits.
- 9. CHAIR AND DIRECTOR'S REPORT** **INFORMATION**
The Chair and Director provided an update on workforce-related activities.

**Item #5 – INFORMATION
GRANTS UPDATE
October 23, 2019**

Current and Recently Completed Grants

Grant Name	Funder	Fiscal Agent	Description	OCDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Current Status	Match	Subrecipient(s)
Prison to Employment Initiative Planning (P2E)	CA Workforce Development Board/EDD	County of Orange	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved	Administrator / Regional Planning Lead	Formerly incarcerated and other justice involved individuals	\$ 142,500	10/01/18	03/31/20	In Progress	0%	Santa Ana WDB/ Anaheim WDB
Regional Training & Regional Organizer	CA Workforce Development Board/EDD	County of Orange	The Regional Organizer (RO) supports ongoing efforts to enhance regional workforce leadership collaboration and implement the Regional Plans by building on the efforts of the SlingShot Coalitions that are operational in California. Regional Training Coordinators (RTC) and training funds support continued professional development and capacity building efforts for staff and partners in the region.	Administrator / Regional Planning Lead	Orange County Regional Planning Unit – Regional Workforce System	\$ 161,600	04/01/19	09/30/20	In Progress	0%	Santa Ana WDB/ Anaheim WDB
VEAP 17-18	CA Workforce Development Board/EDD	County of Orange	Coordinated Veterans services delivery in OC	Administrator / One-Stop Center System	One-Stop Center customers and Veterans	\$ 500,000	04/01/18	03/31/20	In Progress	100%	KRA Corporation, Managed Career Solutions
Regional Plan Implementation Grant	CA Workforce Development Board/EDD	County of Orange	Funding to support regional plan implementation priority goals and sector focused work	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 400,000	01/01/18	06/30/19	completed	0%	Anaheim WDB, Santa WDB, Regional Organizer
Regional Training Coordinator-2 (RTC 2)	CA Workforce Development Board/EDD	County of Orange	Deepen the regional coalition and workforce development partnership building	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 200,000	06/30/17	03/31/19	completed	0%	Santa Ana WDB
Regional Capacity Building RII-2	CA Workforce Development Board/EDD	County of Orange	Incentivize regional capacity building and infrastructure development in support of WIOA	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 350,000	06/30/17	03/31/19	Completed	0%	Santa Ana WDB/ Anaheim WDB
English Language Learner Navigator Pilot	CA Workforce Development Board/EDD	County of Orange	Placing English language learner navigators within the OC One-Stop Centers	Administrator / One-Stop Center System	English language learners and immigrants	\$ 500,000	06/01/17	03/31/19	Completed	0%	OCAPICA
Regional Organizers	CA Workforce Development Board/EDD	County of Orange	Industry engagement, system alignment and collaboration across the workforce development system.	Administrator / Regional Planning Lead / One-Stop Center System	Orange County Regional Planning Unit – Regional Workforce System	\$ 85,714	03/01/17	03/31/19	Completed	0%	Regional Organizer
National Dislocated Worker Grant - 2017 Wildfires	Employment Development Department	County of Orange	Clean-up and recovery of areas affected by 2017 Wildfires	Administrator / One-Stop Center System	Long-term unemployed young adults	\$ 1,000,000	10/01/17	12/31/18	Completed	0%	Orange County Conservation Corps
Second Chance Grants - LEAP 2	Department of Labor	County of Orange	Job centers inside correctional facilities serving prisoners	Administrator / One-Stop Center System	Incarcerated Individuals Preparing for Release	\$ 500,000	07/01/16	12/31/18	Completed	0%	Working Wardrobes
TOTAL						\$ 3,839,814					

Grants Under Consideration / Applications in Progress or Submitted

Grant Name	Funder	Fiscal Agent	Description	OCDB Role	Targeted Customer(s)	Total Grant	Begin Date	End Date	Current Status	Match	Subrecipient(s)
AB1111	California Workforce Development Board	County of Orange	The Breaking Barriers to Employment Initiative is intended to supplement existing workforce and education programs by providing services to ensure the success of individuals either preparing to enter or already enrolled in workforce and education programs.	Administrator / One-Stop Center System	Adults and Youth with Disabilities	\$ 500,000	01/01/20	6/30/2021	Application submitted	100%	Goodwill of Orange County
Prison to Employment Initiative (P2E)	CA Workforce Development Board/EDD	Santa Ana WDB	Collaborative development of regional partnerships and plans to serve the formerly incarcerated and other justice involved	Administrator / Regional Planning Lead	Formerly incarcerated and other justice involved individuals	\$ 4,400,000	05/01/19	2021	Application submitted	0%	TBD
ELL Co-Enrollment Pilot Program - February 2019	CA Workforce Development Board/EDD	County of Orange	Placing English language learner navigators within the OC One-Stop Centers	Administrator / One-Stop Center System	English language learners and immigrants	\$ 300,000	06/01/19	12/31/20	Turned down funding due to partnership requirements	100%	OCAPICA
Summer Training and Employment Program for Students (STEPS)	California Department of Rehabilitation	County of Orange	Provide job preparation and work experience to students with disabilities.	Administrator / One-Stop Center System	Students with disabilities	\$ 250,000	03/07/19	06/30/20	Turned down funding due to additional requirements from State	0%	Goodwill of Orange County

Item #6 – INFORMATION

**WIOA PERFORMANCE DASHBOARD
October 23, 2019**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs for the 1st Quarter of Program Year 2019-20.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Performance Reports

1. OCDB Performance Report Dashboard July 1, 2019 -September 30, 2019
2. KRA One-Stop Operator
 - a. One-Stop System Meeting
 - b. One-Stop Operator Stakeholder Meeting
3. WIOA One-Stop VOS Greeter Report 1st Quarter Report
4. Orange County One-Stop System 1st Quarter Report
 - a. Adult
 - b. Dislocated Worker
 - c. Youth
5. KRA WIOA Title Career Services One-Stop South 1st Quarter Report
6. MCS WIOA Title Career Services One-Stop North 1st Quarter Report
7. La Habra WIOA Youth 1st Quarter Report
8. KRA WIOA Youth 1st Quarter Report
9. OCAPICA WIOA Youth 1st Quarter Report



Item #6

OCDB Performance Report Dashboard
July 1, 2019 – September 30, 2019

ORANGE COUNTY DEVELOPMENT BOARD

PERFORMANCE REPORT DASHBOARD

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

The following executive snapshot provides a high-level overview of Providers, programs and performance.

“Performance” is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations

●	IN COMPLIANCE AND EXCEEDING METRICS	↑	UPWARD TREND
●	IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS	↓	DOWNWARD TREND
●	MINOR CORRECTIVE ACTION NEEDED	→	NO CHANGE
●	SIGNIFICANT CORRECTIVE ACTION NEEDED		

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES	%
Managed Career Solutions	Adult (North)	● →	WIOA	\$1,481,205.00	\$378,728.25	25.57%
	DW (North)	● →	WIOA	\$2,218,795.00	\$507,486.12	22.87%
	Business Services (North)	● →	WIOA	\$262,500.00	\$97,557.21	37.16%
	*Veterans (North)	● ↑	WIOA	\$150,000.00	\$45,594.06	30.40%
KRA Corporation	Adult (South)	● →	WIOA	\$1,480,000.00	\$384,767.32	26.00%
	DW (South)	● →	WIOA	\$2,220,000.00	\$525,486.53	23.67%
	Business Services (South)	● →	WIOA	\$262,500.00	\$70,589.28	26.89%
	*Veterans (South)	● ↑	WIOA	\$150,000.00	\$51,550.21	34.37%
	One-Stop Operator	● ↑	WIOA	\$37,500.00	\$11,693.70	31.18%
Working Wardrobes	Senior Community Service Employment Program (SCSEP)	● ↑	California Department of Aging	\$675,757.00	\$471,721.68	69.81%
OCAPICA	Employment Preparation Program (EPP)	● ↑	Social Services Agency	\$2,925,752.00	\$216,922.84	7.41%
	Vocational Training (VTR)	● ↑	Social Services Agency	\$330,000.00	\$8,002.33	2.42%
	Work Experience (WEX)	● ↑	Social Services Agency	\$300,000.00	\$19,709.20	6.57%
ADULT AND DISLOCATED WORKER PROGRAMS TOTAL				\$9,819,009.00	\$2,789,808.73	26.49%
City of La Habra	Youth (ISY) – North	● ↑	WIOA	\$150,600.00	-	0.00%
	Youth (OSY) – Region 1	● ↑	WIOA	\$586,600.00	-	0.00%
OCAPICA	Youth (OSY) – Region 2	● ↑	WIOA	\$435,946.00	\$28,230.19	6.48%
	Youth (OSY) – Region 3	● ↑	WIOA	\$219,701.00	\$10,411.01	4.74%
	Youth (OSY) – Region 4	● ↑	WIOA	\$519,683.00	\$32,532.06	6.26%
	Youth (OSY) – Region 5	● ↑	WIOA	\$354,969.00	\$22,168.76	6.25%
	Youth (OSY) – Region 6	● ↑	WIOA	\$219,701.00	\$15,220.56	6.93%
KRA Corporation	Youth (OSY) – Region 7	● ↑	WIOA	\$210,465.00	-	0.00%
	Youth (OSY) – Region 8	● ↑	WIOA	\$435,235.00	-	0.00%
YOUTH PROGRAM TOTAL				\$3,132,900.00	\$108,562.58	30.66%

Source: CalJOBS and Subrecipient Reports

*Multi-year grants

Expenditures as of October 1, 2019.



ADULT AND DISLOCATED WORKER PROGRAMS

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

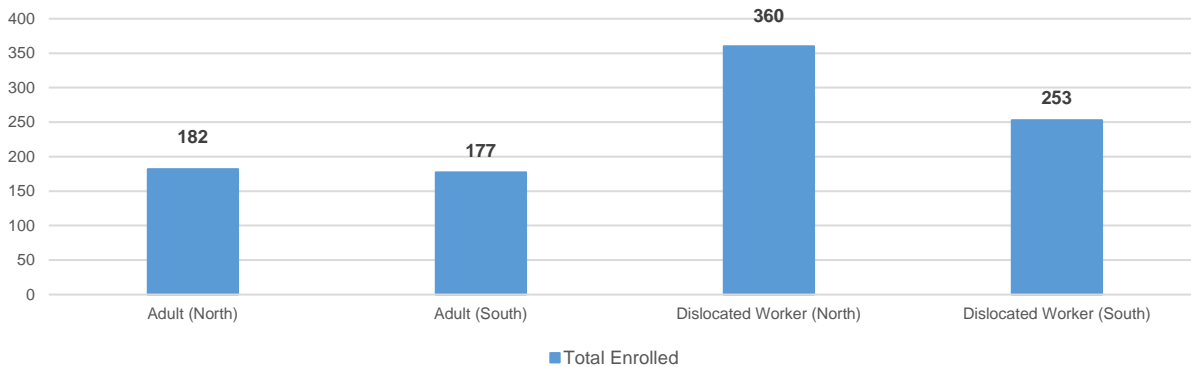
BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

WHO, WHAT, WHERE

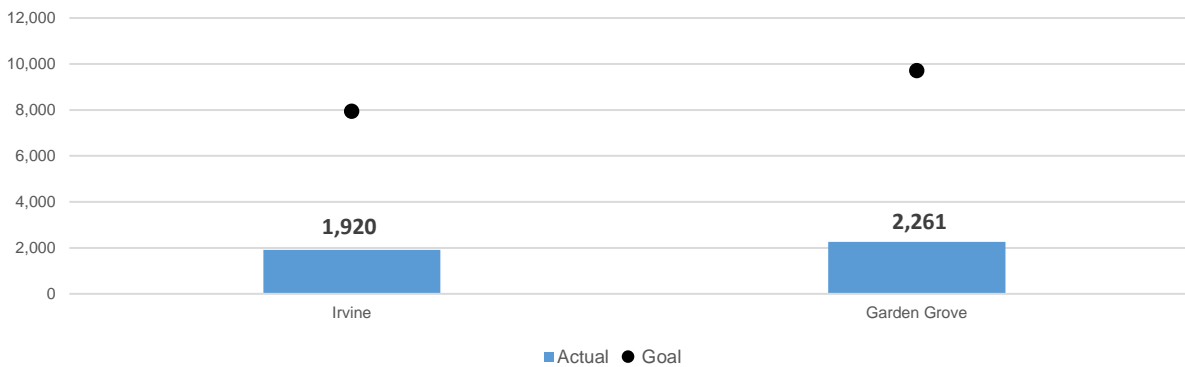
- SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
- CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

PEOPLE WE SERVE



SERVICE RESULTS

TOTAL FIRST-TIME VISITORS BY LOCATION





YOUTH / YOUNG ADULT PROGRAM

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

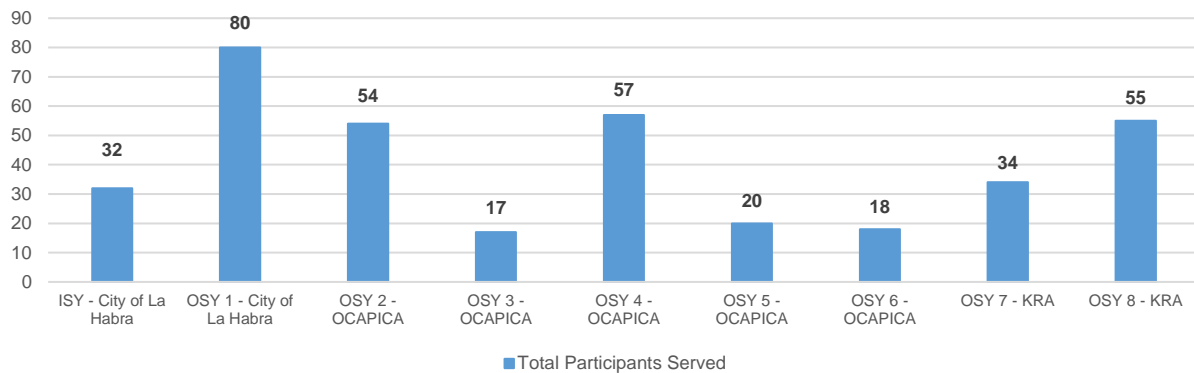
BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment support for young people still in school.

WHO, WHAT, WHERE

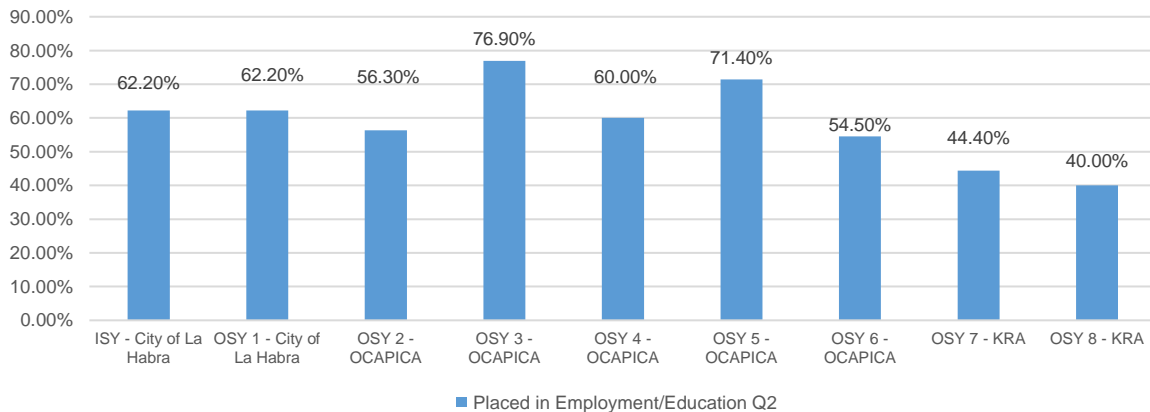
- SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION
- CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, LAGUNA HILLS, SAN JUAN CAPISTRANO

PEOPLE WE SERVE



SERVICE RESULTS

PLACED IN EMPLOYMENT OR EDUCATION





SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

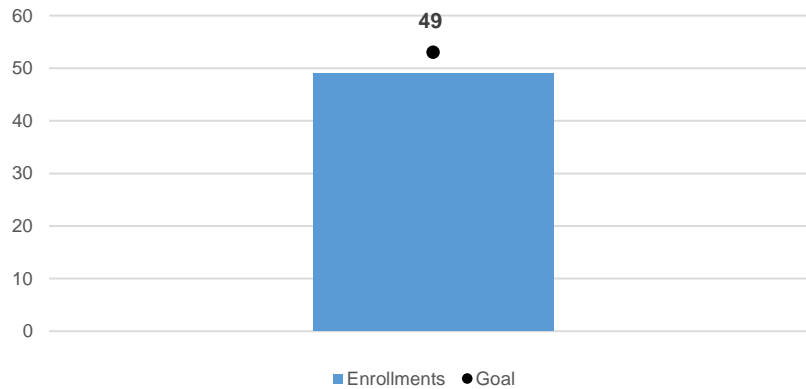
BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

WHO, WHAT, WHERE

- SERVICE PROVIDER(S):** WORKING WARDROBES.
- CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

PEOPLE WE SERVE



SERVICE RESULTS

ENTERED EMPLOYMENT (N/A IN Q1)	MEDIAN WAGE (N/A IN Q1)												
<table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Entered Employment</td> <td>0.00%</td> </tr> <tr> <td>Goal</td> <td>30.00%</td> </tr> </tbody> </table>	Category	Value	Entered Employment	0.00%	Goal	30.00%	<table border="1"> <thead> <tr> <th>Category</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Median Wage</td> <td>\$0.00</td> </tr> <tr> <td>Goal</td> <td>\$3,750.00</td> </tr> </tbody> </table>	Category	Value	Median Wage	\$0.00	Goal	\$3,750.00
Category	Value												
Entered Employment	0.00%												
Goal	30.00%												
Category	Value												
Median Wage	\$0.00												
Goal	\$3,750.00												



VETERANS' EMPLOYMENT-RELATED ASSISTANCE PROGRAM (VEAP)

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

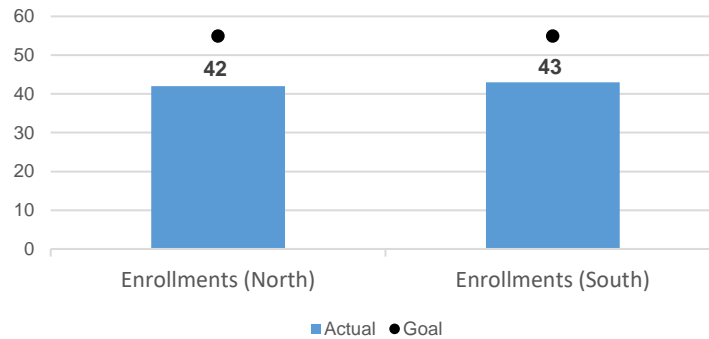
BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD) to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the ninth VEAP grant awarded to Orange County. The Project helps prepare Orange County veterans for careers in a variety of industries through education and employment assistance. The Project focuses on serving female veterans. Veterans can access training, supportive services, and job referrals unique to their skillsets and career goals.

WHO, WHAT, WHERE

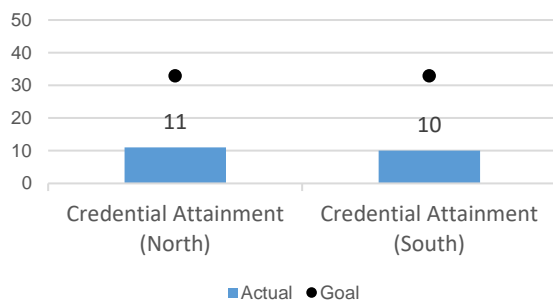
- SERVICE PROVIDER(S):** MANAGED CAREER SOLUTIONS AND KRA CORPORATION
- CONTRACT TERM:** JANUARY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE AND IRVINE

PEOPLE WE SERVE

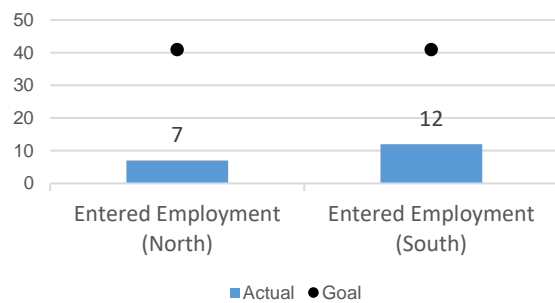


SERVICE RESULTS

CREDENTIAL ATTAINMENT



ENTERED EMPLOYMENT





SSA EMPLOYMENT PREPARATION PROGRAM (EPP)

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

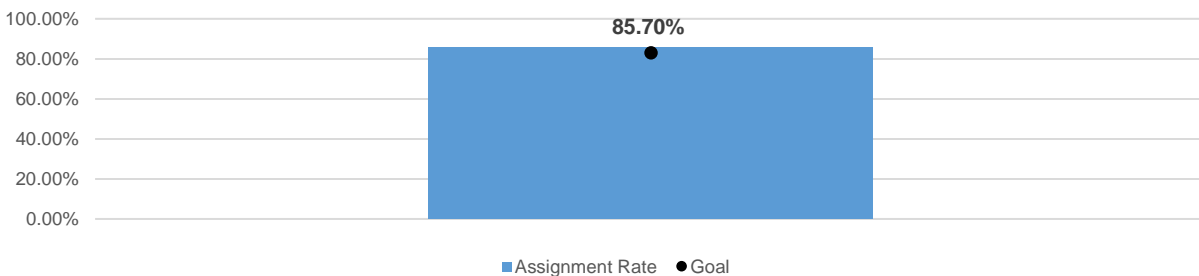
In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

WHO, WHAT, WHERE

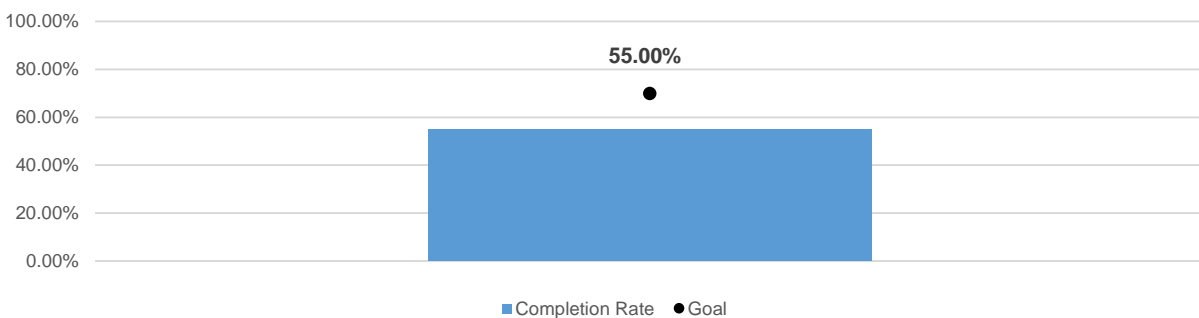
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

ASSIGNMENT TO WORK EXPERIENCE



COMPLETION OF WORK EXPERIENCE





SSA VOCATIONAL TRAINING PROGRAM (VTR)

PY 2019-20




1ST QUARTER
(7/1/19 -10/1/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

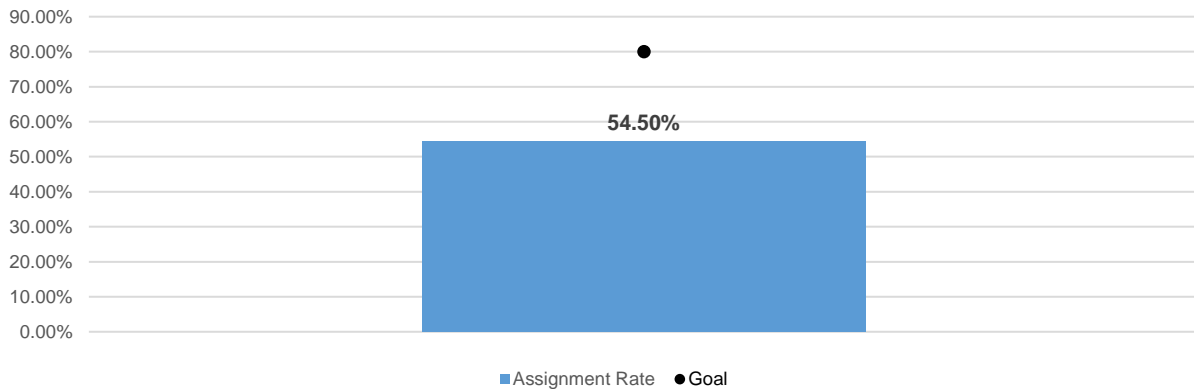
VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

WHO, WHAT, WHERE

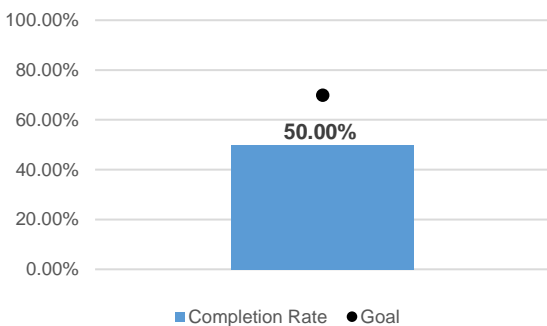
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

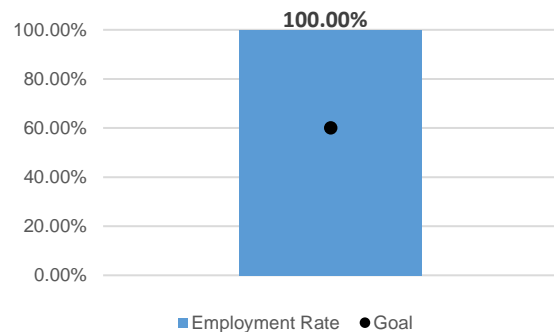
ASSIGNMENT TO VOCATIONAL TRAINING



COMPLETION RATE



ENTERED EMPLOYMENT





SSA WORK EXPERIENCE PROGRAM (WEX)

PY 2019-20

1ST QUARTER
(7/1/19 -10/1/19)

BACKGROUND

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

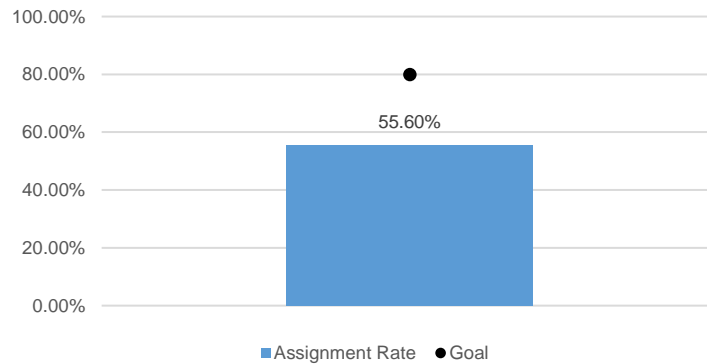
In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

WHO, WHAT, WHERE

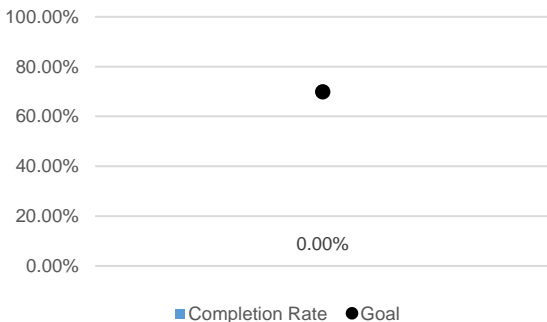
- SERVICE PROVIDER(S):** OCAPICA
- CONTRACT TERM:** JULY 1, 2019 – JUNE 30, 2020
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

SERVICE RESULTS

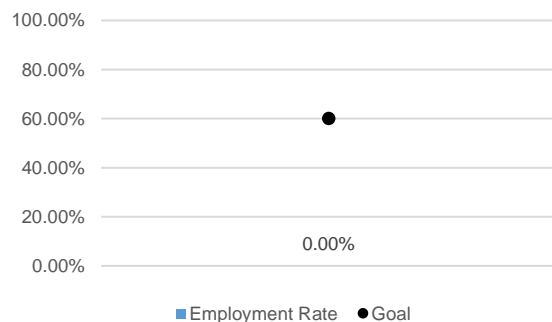
ASSIGNMENT TO WORK EXPERIENCE



COMPLETION RATE



ENTERED EMPLOYMENT





Item #6

KRA One-Stop Operator
1st Quarter Report PY19/20

K R A

April 10, 2019

The KRA Corporation
One-Stop Operator Quarterly Report

Time Period: January 1, 2019 through March 31, 2019 (third quarter).

The One Stop Operator activity was focused on the following activities for this quarter:

The focus in January was primarily on the transition of the One Stop Centers. With two new service providers coming into the system to operate the One Stop Centers in the system. MCS would be the service provider for the One Stop Center in Garden Grove (north) and the military base office in Los Alamitos. The KRA Corporation would be the service provider for the Irvine One Stop Center (south).

The One Stop Operator was focused on a smooth transition of services for the centers and their customers. This would be accomplished through the coordination of service provider staff and facility operations. Fortunately, the new service providers retained 95% of the previous service provider's staff and continued to provide services in the same One Stop Center facilities. So, the customers really didn't notice a difference in the services offered within the centers. The One Stop Operator was also focused on the workforce partners involved in the One Stop Centers and their continued involvement with the center customers and establishing relationships with new service providers. The advantage here is the workforce partner's staff did not change. They had been working with previous service provider staff so it was business as usual for them.

We should mention that the One Stop Operator was involved with both the new service providers' contract negotiation meetings with the County. He was able to see first-hand some of the contract requirements in terms of activities required. And in terms of staffing plans which included management oversight. These meetings were beneficial in the planning process for the One Stop Centers service provider transition.

The month of February focused mainly on facilitating the first quarterly One Stop Center Partner Meeting for the new service providers. The current partner list was reviewed to ensure a good representation of workforce partners within the community were on the list. And to add or delete contacts where necessary. The agenda for the meeting was prepared (see attached). The agenda first focused on introducing the new service providers to the partner community. And then introduced some existing and new providers who presented information to the group. Then the meeting focused on the first phase of cross training. Each agency in attendance was asked to provide basic information about their services and customer eligibility requirements. We should mention that partners were also invited to bring written materials about their programs to share with the group.

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The One Stop Operator is starting to prepare for an electronic referral program that will be available on the EDD CalJOBS System very soon. The ability to utilize the referral system properly will require cross-training amongst partners in the system.

The Partner meeting was very well attended with about 95% partner representation. Some new Representatives to partner agencies were identified and added to the partner list. We had a small gathering of the new service providers after the partner meeting to exchange views on the quality of the meeting and ideas for improvements.

Various follow-up activities were performed after the meeting with new partners. Most of this activity included making introductions for shared services or formalizing customer benefits.

The month of March continued to focus on workforce partner collaboration. And also an effort to find partners that would be interested in having a presence in the One Stop Centers and becoming a paying tenant within the Center. This is an attempt to offset some of the cost in running the Center. This has been a continuous effort since January. We have had two stakeholders take additional space and one new sub-tenant. The One Stop Operator continues to be involved in One Stop Center services, service providers and partner collaborations. He visits the centers weekly and observes center operations and makes recommendations whenever needed.

There was no County SDP performance evaluation meeting held within this quarter.

The focus for the next quarter will be workforce partner MOU completion.

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Quarterly Partner Meeting

Agenda

Thursday, May 16th 2019
10:00am – 12:00pm
Irvine AJCC One-Stop Center
17891 Cartwright Road
Suite 100
Irvine, CA 92614

*Please RSVP by: Wednesday, May 15th, 2019 noon to: David.b@oconestop.com

Meeting Topics

- **Welcome and Introductions**
 - Partner Meeting Facilitator: David Baquerizo: One-Stop Operator Services – KRA Corporation
- **Update: OC AJCC One-Stop Centers Activities – Service Providers**
 - KRA Corporation: AJCC Irvine One-Stop Center
 - Presenter: Michelle Foster
 - Managed Career Solutions (MCS): AJCC Garden Grove One-Stop Center
 - Presenter: Kimberly May
- **OC One-Stop Partner Spotlight:**
 - Well (ness) essity Program
Orange County Asian and Pacific Islander Community Alliance Inc. (OCAPICA)
Presenter: Lorraine Tuala, LCSW, Program Supervisor
 - Covered California
Orange County Asian and Pacific Islander Community Alliance Inc. (OCAPICA)
Presenter: Alisi Tulua, Program Manager
 - Working Wardrobes Career Center
Presenter: Kristin Delcamp, Director Career Success Institute
- **OC One-Stop Partners – One Minute Commercials**
- **Orange County Community News and Events**
- **Next OC One-Stop Partner Meeting – August 15th, 2019**

10:00am – 12:00pm
Garden Grove AJCC One-Stop Center
7077 Oranewood Avenue
Garden Grove, CA 92841
- **Adjournment & Partner Networking Opportunities**

****Special Note: Feel free to bring brochures and literature about your organization to share with the group.**



July 31st, 2019

The KRA Corporation
One-Stop Operator Quarterly Report

Fourth Quarter 2019 - One Stop Operator (OSO) Quarterly Report

General Comments:

The OC OSO has been involved in one of the most important State program enhancements in the last 5 years. The State EDD Office has been developing an electronic partner referral and tracking system that would be provided as an add-on program on their CalJOBS system. This partner referral program will be the first electronic attempt to track and file client services shared by the one stop systems and their mandated partners. The program will be another process in future partner MOU agreements in regards to how partner collaboration efforts will not only be defined but tracked and quantified as well. A CalJOBS Governing Council was assembled in January of 2019. The OSO has a Representative on the Council and has the ability to provide programmatic concepts and function capabilities input. The OSO has also been able to join mandated one stop partners in focus groups to develop program positives and negatives based on each partner's programmatic procedures, capabilities and performance measures. The program development plan has already entered an IT phase of development. The program will track in CalJOBS how each individual one stop customers can receive services from various agencies. We can foresee how future one stop partner meetings will have an administrative report discussion as part of each meeting. The OSO is presenting the progress of the electronic system at all OC Stakeholder and Partner meetings.

The OSO has also been involved with County Staff in collecting One Stop facility data that will be utilized to establish one stop partner cost sharing formulas within partner MOU agreements. And in the recruitment of additional tenants for the One Stop Centers.

One Stop System Meetings:

Stakeholder Meeting Irvine - April 10, 2019

Facilitated by: David Baquerizo KRA OSO services

Representatives from each of the career services providers (KRA and MCS) had the opportunity to present.

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Both service providers gave a brief overview of their first 3 months of activity within the one stops. Mostly referring to continuation of previous one stop contractor's employees staying on with new service providers. And how that assisted with smooth transition for customers. Both service providers were also deeply involved in the development of regional job fairs in their individual areas. They also confirmed a good collaborative relationship continues with One Stop partners like EDD and DOR.

Chris Zavouris from County Staff was in attendance at the meeting. He was there to talk about the upcoming MOU partner agreements. He basically talked about the framework of the next phase of MOU's and how they may differ from phase I and II. And timeframes of the MOU processes and expectations for completions.

The EDD Manager in attendance talked about the good relationship that they have had with the current service provider staff in the past and how it continues under the new service providers. She also talked about some staffing changes that were expected to occur in the near future.

The DOR was able to update the group on some staffing changes as well. She was also able to explain how different DOR groups perform different activities. Then she gave a breakdown on how their Orange County offices cover different geographic areas. She then talked about a new apprenticeship program which has been introduced to serve youth with disabilities in the area.

One Stop Quarterly Partner Meeting Garden Grove - May 15, 2019

Facilitated by: David Baquerizo - KRA One Stop Operator Services An update of OC

AJCC One Stop Centers Activities was provided by: A KRA Corporation

Representative - Michelle Foster

A MCS Representative - Kimberly May

The OSO will always attempt to invite specific partners with new or in-demand programs in order to spotlight their services and access to them.

At this partner meeting he had invited staff from OCAPICA and Working Wardrobes:

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K R A

The staff from OCAPICA presented information about their Covered California Program and a Well (ness) program. Both of these programs could be accessed by any of the partner agencies in the room and were well received.

The staff with Working Wardrobes presented information about their Career Success Institute and the vast array of programs and services to special groups like veterans that they offer.

After the presentations - members from all the agencies at the meeting were able to present a one minute commercial (which really was about 5 to 10 minutes) about their agency and their services and eligibility requirements. This was very useful to all in attendance and is setting the scene for the soon to come electronic partner referral system.

Before adjourning news and events were announced by all in attendance and the next meeting date was announced.

The partner meeting was well attended (about 30 in attendance) but the OSO will make an effort to bring in more community agencies for every meeting in the future. We figure the more agencies involved the more services available for our customers.

David Baquerizo

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Orange County

One-Stop Center

Linking Business & People

The Orange County One-Stop Center is a proud partner of America's Job Center of CaliforniaSM network.

Stakeholder's Meeting

Agenda

Wednesday, April 10th 2019

10:00am – 11:00am

One-Stop Irvine

17891 Cartwright Road

Suite 100

Irvine, CA 92614

Meeting Topics

Welcome and Introductions

- Facilitator: David Baquerizo: One-Stop Operator Services

- 1. New Service Providers – Work Assignments and Reviews**
- 2. Update on “new” agency services and forthcoming services**
- 3. MOU announcement and preparation**
- 4. Making better choices for customers**
- 5. Next Steps**
- 6. Department of Rehabilitation Updates**

The WIOA Title I Financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922. If you need special assistance to participate in this program, please call (949) 341-8000. Please call 48 hours in advance to allow the One-Stop Center to make reasonable arrangements to ensure accessibility to this program.



Item #6

WIOA One-Stop VOS Greeter Report
1st Quarter Report PY19/20

VOSGreeter® - by Visit Reason

- Region/Lwia: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Start Date: 7/1/2019
 - End Date: 9/30/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	Event Attendance	32	0.39%	0 Minutes
		32		
State - Dept. of Rehabilitation	Department of Rehabilitation	28	0.34%	9 minutes
		28		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	71	0.86%	14 minutes
		71		
State - EDD: Veterans Assistance	Veteran Services	106	1.29%	20 minutes
		106		
State - Employer Services: Business Services	Business Services	642	7.82%	22 minutes
		642		
State - Employer Services: Job Recruitment	On-Site Recruitment	164	2.00%	19 minutes
		164		
State - Partner Program	Employment Means Success (EMS Inc.)	160	1.95%	0 Minutes
	Experience Unlimited	586	7.14%	13 minutes
	Senior Community Service Employment Program (SCSEP)	19	0.23%	13 minutes
		765		
State - Resource Room: Self Service	Resource Room	1,129	13.75%	22 minutes
		1,129		
State - Resource Room: Staff Assisted	Counselor of the Day	227	2.76%	18 minutes
	EDD Workforce / CalJOBS	1,640	19.97%	17 minutes
	1st Time Visitor	1,920	23.38%	13 minutes
		3,787		
State - Specific Staff Member	Career Counseling Appointment	251	3.06%	20 minutes
		251		
State - Training Services	Trade Adjustment Assistance (TAA)	28	0.34%	57 minutes
		28		
State - Unemployment Insurance Assistance	Unemployment Insurance Information	179	2.18%	24 minutes
		179		
State - Workshop	Workshop	876	10.67%	16 minutes
		876		
State - Youth Services	OCAPICA Young Adult	33	0.40%	17 minutes
		33		
N/A	I am here to see a specific staff member	121	1.47%	30 minutes
		121		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	8,212	100.00%	17 minutes
	Grand Total Number of Individuals:	6,370		
Total Rows: 19				

VOSGreeter® - by Visit Reason

- Region/Lwia: Orange County Community Services Agency, Special P

- Office: ORA - OS Garden Grove

- Start Date: 7/1/2019

- End Date: 9/30/2019

Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
N/A	Event Attendance	24	0.24%	0 Minutes
	Resource Room	1,987	19.85%	25 minutes
	Trade Adjustment Assistance (TAA)	17	0.17%	27 minutes
	Unemployment Insurance Information	240	2.40%	12 minutes
	Veteran Services	76	0.76%	10 minutes
	Workshop	791	7.90%	11 minutes
	Senior Community Service Employment Program (SCSEP)	39	0.39%	16 minutes
	Supportive Services for Veteran Families (SSVF)	10	0.10%	9 minutes
		3,184		
State - Adult Education	ESL Class	31	0.31%	18 minutes
		31		
State - Dept. of Rehabilitation	Department of Rehabilitation	50	0.50%	22 minutes
		50		
State - Dept. of Social Services	OCAPICA SSA EPP/VTR/WEX	413	4.13%	17 minutes
		413		
State - Employer Services: Business Services	Business Services	419	4.19%	23 minutes
		419		
State - Employer Services: Job Recruitment	On-Site Recruitment	367	3.67%	13 minutes
		367		
State - Resource Room: Staff Assisted	1st Time Visitor	2,261	22.59%	13 minutes
	Counselor of the Day	158	1.58%	15 minutes
	EDD Workforce / CalJOBS	2,559	25.57%	17 minutes
	ELL Navigator	5	0.05%	35 minutes
		4,983		
State - Specific Staff Member	Career Counseling Appointment	267	2.67%	14 minutes
		267		
N/A	I am here to see a specific staff member	295	2.95%	18 minutes
		295		
Parent Reason	Visit Reason	Individuals	Percent	Average Wait Time
	Total Visit Reason Count:	10,009	100.00%	17 minutes
	Grand Total Number of Individuals:	7,382		
Total Rows: 19				



Item #6

Orange County One-Stop System
1st Quarter Report PY19/20

- a. Adult
- b. Dislocated Worker
- c. Youth

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	55	30	85	101
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	184	175	359	382
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	0	85	94	179	190
1b. Female	0	98	80	178	190
Ethnicity/Race					
2a. Hispanic/Latino	0	54	45	99	98
2b. American Indian or Alaskan Native	0	7	1	8	8
2c. Asian	0	34	33	67	74
2d. Black or African American	0	24	29	53	45
2e. Native Hawaiian or Other Pacific Islander	0	1	3	4	4
2f. White	0	93	87	180	194
2g. More Than One Race	0	10	8	18	14
Other Demographics					
3a. Eligible Veterans	0	43	38	81	71
3b. Individuals with a Disability	0	36	22	58	61
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	154	144	298	325
Education Level					
4a. Secondary School Graduate or Equivalent	0	47	46	93	91
4b. Completed 1 or more years of Postsecondary Education	0	24	29	53	61
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	13	10	23	26
4d. Associate's Degree	0	15	16	31	31
4e. Bachelor's Degree or Equivalent	0	61	49	110	119
4f. Advanced Degree Beyond Bachelor's Degree	0	21	21	42	46
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	0	2	5	7	8
2. Low-income individuals	0	135	121	256	270
3. Older individuals	0	49	34	83	93

4. Ex-offenders	0	16	17	33	41
5. Homeless individuals or runaway youth	0	20	15	35	59
6. Current or former foster care youth	0	0	0	0	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	0	16	17	33	40
8. Eligible migrant and seasonal farmworkers	0	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	1	2	3	3
10. Single parents (Including single pregnant women)	0	10	14	24	29
11. Long-term unemployed (27 or more consecutive weeks)	0	91	63	154	166

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	0.0 %	78.6 %	88.2 %	81.7 %	77.6 %
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	0.0 %	66.7 %	79.2 %	70.7 %	78.5 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$0.00	\$7,800.00	\$10,061.45	\$8,840.00	\$7,852.94
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	0	0	58.3 %	58.3 %	73.1 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	0	0.0 %	10.2 %	9.7 %	50.4 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))

1. Covered Entrants Who Reached the End of the Entry Period	19		
2. Covered Entrants Who Received a Service During the Entry Period	19	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	19	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	0	40	31	71	55
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	0	386	227	613	589
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	0	148	101	249	236
1b. Female	0	238	126	364	353
Ethnicity/Race					
2a. Hispanic/Latino	0	98	46	144	132
2b. American Indian or Alaskan Native	0	9	1	10	11
2c. Asian	0	89	69	158	158
2d. Black or African American	0	25	14	39	33
2e. Native Hawaiian or Other Pacific Islander	0	2	4	6	6
2f. White	0	197	108	305	294
2g. More Than One Race	0	8	5	13	11
Other Demographics					
3a. Eligible Veterans	0	14	19	33	33
3b. Individuals with a Disability	0	12	8	20	20
3c. Incumbent Workers	0	0	0	0	0
3d. Unemployed Individuals	0	386	227	613	589
Education Level					
4a. Secondary School Graduate or Equivalent	0	100	52	152	159
4b. Completed 1 or more years of Postsecondary Education	0	53	18	71	58
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	19	19	38	33
4d. Associate's Degree	0	37	15	52	51
4e. Bachelor's Degree or Equivalent	0	115	79	194	182
4f. Advanced Degree Beyond Bachelor's Degree	0	51	40	91	90
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	0	4	0	4	5
2. Low-income individuals	0	243	108	351	296
3. Older individuals	0	133	66	199	190

4. Ex-offenders	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>6</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>26</u>	<u>16</u>	<u>42</u>	<u>46</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>13</u>	<u>8</u>	<u>21</u>	<u>22</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>40</u>	<u>25</u>	<u>65</u>	<u>65</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>92.7 %</u>	<u>96.2 %</u>	<u>93.8 %</u>	<u>87.8 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>87.2 %</u>	<u>80.6 %</u>	<u>85.1 %</u>	<u>90.1 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$11,440.00</u>	<u>\$9,200.00</u>	<u>\$11,074.56</u>	<u>\$11,417.79</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>68.6 %</u>	<u>68.6 %</u>	<u>69.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>7.4 %</u>	<u>7.2 %</u>	<u>55.1 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>2</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>2</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>2</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	84	10	94	93
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	327	42	369	384
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	173	18	191	204
1b. Female	153	24	177	179
Ethnicity/Race				
2a. Hispanic/Latino	166	26	192	220
2b. American Indian or Alaskan Native	11	2	13	16
2c. Asian	16	1	17	21
2d. Black or African American	35	4	39	41
2e. Native Hawaiian or Other Pacific Islander	3	0	3	0
2f. White	134	17	151	155
2g. More Than One Race	8	2	10	8
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	74	6	80	74
3c. Out of School Youth	311	26	337	349
3d. In-School Youth	16	16	32	35
3e. Unemployed Individuals	294	32	326	343
Education Level				
4a. Secondary School Graduate or Equivalent	149	36	185	193
4b. Completed 1 or more years of Postsecondary Education	4	2	6	6
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	3	0	3	3
4e. Bachelor's Degree or Equivalent	2	0	2	2
4f. Not a Secondary School Graduate or Equivalent	166	4	170	177
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	321	41	362	378
3. Older individuals	0	0	0	0
4. Ex-offenders	52	4	56	58
5. Homeless individuals or runaway youth	147	17	164	156
6. Current or former foster care youth	32	12	44	34
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	43	4	47	46
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	15	4	19	18
11. Long-term unemployed (27 or more consecutive weeks)	212	13	225	255

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	54.4 %	90.5 %	61.3 %	69.7 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	56.1 %	71.4 %	59.2 %	61.4 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$3,391.99	\$3,387.64	\$3,389.81	\$3,531.11
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	50.0 %	50.0 %	50.0 %	46.2 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	9.6 %	2.8 %	7.6 %	7.6 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #6

KRA WIOA Title I Career Services One-Stop South
1st Quarter Report PY19/20



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$4,402	772
Self-Service (First-time visitors)	\$428	7,943

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations). <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
<i>B.1. 15% must be from new businesses that have not participated in previous job fairs</i>	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

Grant Term: January 1, 2019 – December 31, 2019

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	28%
13. Female Veterans Ages 45 - 54	18	32%

Reporting Requirements: Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE ADULT	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	70.5%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	67.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$6,300
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	59.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline



PERFORMANCE
KRA Corporation
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE DISLOCATED WORKER	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	74.0%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	70.0%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$8,350
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	63.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>30</u>	<u>20</u>	<u>50</u>	<u>30</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>91</u>	<u>86</u>	<u>177</u>	<u>195</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	<u>0</u>	<u>38</u>	<u>48</u>	<u>86</u>	<u>93</u>
1b. Female	<u>0</u>	<u>53</u>	<u>37</u>	<u>90</u>	<u>101</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>19</u>	<u>21</u>	<u>40</u>	<u>35</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>4</u>
2c. Asian	<u>0</u>	<u>22</u>	<u>10</u>	<u>32</u>	<u>38</u>
2d. Black or African American	<u>0</u>	<u>12</u>	<u>14</u>	<u>26</u>	<u>21</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
2f. White	<u>0</u>	<u>46</u>	<u>49</u>	<u>95</u>	<u>104</u>
2g. More Than One Race	<u>0</u>	<u>4</u>	<u>4</u>	<u>8</u>	<u>6</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>20</u>	<u>17</u>	<u>37</u>	<u>33</u>
3b. Individuals with a Disability	<u>0</u>	<u>19</u>	<u>15</u>	<u>34</u>	<u>33</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>69</u>	<u>66</u>	<u>135</u>	<u>157</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>15</u>	<u>26</u>	<u>41</u>	<u>42</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>14</u>	<u>13</u>	<u>27</u>	<u>34</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>6</u>	<u>4</u>	<u>10</u>	<u>10</u>
4d. Associate's Degree	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>15</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>40</u>	<u>24</u>	<u>64</u>	<u>67</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>11</u>	<u>10</u>	<u>21</u>	<u>25</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2. Low-income individuals	<u>0</u>	<u>59</u>	<u>64</u>	<u>123</u>	<u>130</u>

3. Older individuals	<u>0</u>	<u>24</u>	<u>19</u>	<u>43</u>	<u>50</u>
4. Ex-offenders	<u>0</u>	<u>4</u>	<u>5</u>	<u>9</u>	<u>12</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>25</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>1</u>	<u>5</u>	<u>6</u>	<u>8</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>3</u>	<u>5</u>	<u>10</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>32</u>	<u>30</u>	<u>62</u>	<u>73</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>74.1 %</u>	<u>88.9 %</u>	<u>80.0 %</u>	<u>87.1 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>58.3 %</u>	<u>88.9 %</u>	<u>66.7 %</u>	<u>80.8 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$9,800.00</u>	<u>\$10,049.35</u>	<u>\$9,835.42</u>	<u>\$7,689.46</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>66.7 %</u>	<u>66.7 %</u>	<u>75.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>6.7 %</u>	<u>6.4 %</u>	<u>49.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>8</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>8</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>8</u>	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Irvine
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>20</u>	<u>14</u>	<u>34</u>	<u>30</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>148</u>	<u>105</u>	<u>253</u>	<u>243</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	<u>0</u>	<u>50</u>	<u>43</u>	<u>93</u>	<u>92</u>
1b. Female	<u>0</u>	<u>98</u>	<u>62</u>	<u>160</u>	<u>151</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>32</u>	<u>22</u>	<u>54</u>	<u>43</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>3</u>	<u>0</u>	<u>3</u>	<u>2</u>
2c. Asian	<u>0</u>	<u>32</u>	<u>34</u>	<u>66</u>	<u>68</u>
2d. Black or African American	<u>0</u>	<u>6</u>	<u>5</u>	<u>11</u>	<u>7</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>
2f. White	<u>0</u>	<u>81</u>	<u>46</u>	<u>127</u>	<u>126</u>
2g. More Than One Race	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>1</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>2</u>	<u>6</u>	<u>8</u>	<u>9</u>
3b. Individuals with a Disability	<u>0</u>	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>148</u>	<u>105</u>	<u>253</u>	<u>243</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>33</u>	<u>12</u>	<u>45</u>	<u>46</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>21</u>	<u>8</u>	<u>29</u>	<u>20</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>5</u>	<u>8</u>	<u>13</u>	<u>11</u>
4d. Associate's Degree	<u>0</u>	<u>12</u>	<u>6</u>	<u>18</u>	<u>17</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>49</u>	<u>44</u>	<u>93</u>	<u>90</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>26</u>	<u>27</u>	<u>53</u>	<u>56</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2. Low-income individuals	<u>0</u>	<u>56</u>	<u>28</u>	<u>84</u>	<u>49</u>

3. Older individuals	<u>0</u>	<u>60</u>	<u>28</u>	<u>88</u>	<u>86</u>
4. Ex-offenders	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>10</u>	<u>13</u>	<u>23</u>	<u>20</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>85.7 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>84.6 %</u>	<u>82.6 %</u>	<u>83.9 %</u>	<u>89.3 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$15,130.80</u>	<u>\$7,748.00</u>	<u>\$12,473.35</u>	<u>\$12,109.52</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>72.7 %</u>	<u>72.7 %</u>	<u>61.1 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>1.5 %</u>	<u>1.5 %</u>	<u>64.9 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	100.0 %



Item #6

MCS WIOA Title I Career Services One-Stop North
1st Quarter Report PY19/20



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

JOB SEEKER SERVICES	COST PER JOB SEEKER	TOTAL JOB SEEKERS SERVED
Staff Assisted	\$3,787	897
Self-Service (First-time visitors)	\$350	9,714

BUSINESSES SERVICES	TOTAL BUSINESSES SERVED
Provide substantial and Qualifying Business Services to businesses/employers (can include nonprofit and municipal organizations). <i>Note: Refer to Scope of Services for required activities. Refer to WSIN17-09 CalJOBS Activity Codes Information Notice for a listing of employer services.</i>	210
Customized recruitment events for targeted industries	36

JOB FAIRS & WORK-BASED TRAINING	TOTAL
A. Job Fairs	2
B. Businesses at each job fair (CalJOBS activity code E21)	50
<i>B.1. 15% must be from new businesses that have not participated in previous job fairs</i>	8
C. Job fair attendees	500
D. Business job fair satisfaction surveys received	20
E. Participant job fair satisfaction surveys received	100
F. 25% of system-wide job placements through OJTs	25% of job placements



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

Grant Term: January 1, 2019 – December 31, 2019

VEAP SERVICES	TOTAL PARTICIPANTS	PERFORMANCE GOAL RATE (%)
1. Total Participants to be served	55	
2. Employment Rate 2nd Quarter After Exit	41	75%
3. Employment Rate 4th Quarter After Exit	39	70%
4. Credential Attainment within 4 Quarters After Exit	33	60%
5. Median Earnings 2nd Quarter After Exit		\$6,000.00
6. Special Disabled or Disabled Veteran	2	
7. Homeless Veteran	2	
8. An Offender	2	
9. Recently Separated Veterans	8	
10. Lacking High School Diploma or Equivalent	0	
11. Low-Income Veteran	25	
12. Female Veterans Ages 35 -44	15	28%
13. Female Veterans Ages 45 - 54	18	32%

Reporting Requirements: Participant services shall be entered into CalJOBS. Business services shall be entered in CalJOBS using the CalJOBS CRM Module. County may request additional reports as needed.

Performance metrics contained in Attachment E of this Agreement are high-level performance metrics. Upon approval by the Orange County Board of Supervisors, detailed performance metrics must be submitted to the County of Orange for approval. Performance metrics templates will be provided by the County of Orange. Performance metrics shall be adhered to based upon these detailed metrics.



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE ADULT	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	70.5%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	67.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$6,300
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	59.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline



PERFORMANCE
Managed Career Solutions, SPC.
January 1, 2019 – June 30, 2020

WIOA PERFORMANCE MEASURE DISLOCATED WORKER	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	GOAL
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	74.0%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	70.0%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	\$8,350
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	63.5%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	Baseline

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Adult
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Garden Grove
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>24</u>	<u>10</u>	<u>34</u>	<u>39</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>93</u>	<u>89</u>	<u>182</u>	<u>186</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	<u>0</u>	<u>47</u>	<u>46</u>	<u>93</u>	<u>96</u>
1b. Female	<u>0</u>	<u>45</u>	<u>43</u>	<u>88</u>	<u>89</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>35</u>	<u>24</u>	<u>59</u>	<u>63</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>5</u>	<u>0</u>	<u>5</u>	<u>4</u>
2c. Asian	<u>0</u>	<u>12</u>	<u>23</u>	<u>35</u>	<u>36</u>
2d. Black or African American	<u>0</u>	<u>12</u>	<u>15</u>	<u>27</u>	<u>24</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>1</u>	<u>1</u>	<u>0</u>
2f. White	<u>0</u>	<u>47</u>	<u>38</u>	<u>85</u>	<u>89</u>
2g. More Than One Race	<u>0</u>	<u>6</u>	<u>4</u>	<u>10</u>	<u>8</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>23</u>	<u>21</u>	<u>44</u>	<u>38</u>
3b. Individuals with a Disability	<u>0</u>	<u>17</u>	<u>7</u>	<u>24</u>	<u>28</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>85</u>	<u>78</u>	<u>163</u>	<u>167</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>32</u>	<u>20</u>	<u>52</u>	<u>48</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>10</u>	<u>16</u>	<u>26</u>	<u>27</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>7</u>	<u>6</u>	<u>13</u>	<u>16</u>
4d. Associate's Degree	<u>0</u>	<u>10</u>	<u>8</u>	<u>18</u>	<u>16</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>21</u>	<u>25</u>	<u>46</u>	<u>52</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>10</u>	<u>11</u>	<u>21</u>	<u>21</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>2</u>	<u>5</u>	<u>7</u>	<u>8</u>
2. Low-income individuals	<u>0</u>	<u>76</u>	<u>57</u>	<u>133</u>	<u>139</u>

3. Older individuals	0	25	15	40	43
4. Ex-offenders	0	12	12	24	29
5. Homeless individuals or runaway youth	0	15	7	22	34
6. Current or former foster care youth	0	0	0	0	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	0	15	12	27	31
8. Eligible migrant and seasonal farmworkers	0	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	1	2	3	3
10. Single parents (Including single pregnant women)	0	8	11	19	19
11. Long-term unemployed (27 or more consecutive weeks)	0	59	33	92	93

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	0.0 %	85.2 %	92.3 %	87.5 %	71.4 %
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	0.0 %	77.3 %	73.3 %	75.7 %	75.5 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$0.00	\$7,459.96	\$10,707.45	\$7,800.00	\$7,937.06
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	0	0	55.6 %	55.6 %	70.0 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	0	0.0 %	13.2 %	12.5 %	51.6 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))

1. Covered Entrants Who Reached the End of the Entry Period	11		
2. Covered Entrants Who Received a Service During the Entry Period	11	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	11	100.0 %	100.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Dislocated Worker
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - OS Garden Grove
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Basic Career Services (other than self service)	Individualized Career Services	Training Services	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION					
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>0</u>	<u>20</u>	<u>17</u>	<u>37</u>	<u>25</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>238</u>	<u>122</u>	<u>360</u>	<u>346</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)				<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)					
Sex					
1a. Male	<u>0</u>	<u>98</u>	<u>58</u>	<u>156</u>	<u>144</u>
1b. Female	<u>0</u>	<u>140</u>	<u>64</u>	<u>204</u>	<u>202</u>
Ethnicity/Race					
2a. Hispanic/Latino	<u>0</u>	<u>66</u>	<u>24</u>	<u>90</u>	<u>89</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>6</u>	<u>1</u>	<u>7</u>	<u>9</u>
2c. Asian	<u>0</u>	<u>57</u>	<u>35</u>	<u>92</u>	<u>90</u>
2d. Black or African American	<u>0</u>	<u>19</u>	<u>9</u>	<u>28</u>	<u>26</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>2</u>	<u>2</u>	<u>4</u>	<u>4</u>
2f. White	<u>0</u>	<u>116</u>	<u>62</u>	<u>178</u>	<u>168</u>
2g. More Than One Race	<u>0</u>	<u>7</u>	<u>4</u>	<u>11</u>	<u>10</u>
Other Demographics					
3a. Eligible Veterans	<u>0</u>	<u>12</u>	<u>13</u>	<u>25</u>	<u>24</u>
3b. Individuals with a Disability	<u>0</u>	<u>11</u>	<u>7</u>	<u>18</u>	<u>18</u>
3c. Incumbent Workers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3d. Unemployed Individuals	<u>0</u>	<u>238</u>	<u>122</u>	<u>360</u>	<u>346</u>
Education Level					
4a. Secondary School Graduate or Equivalent	<u>0</u>	<u>67</u>	<u>40</u>	<u>107</u>	<u>113</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>32</u>	<u>10</u>	<u>42</u>	<u>38</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>14</u>	<u>11</u>	<u>25</u>	<u>22</u>
4d. Associate's Degree	<u>0</u>	<u>25</u>	<u>9</u>	<u>34</u>	<u>34</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>66</u>	<u>35</u>	<u>101</u>	<u>92</u>
4f. Advanced Degree Beyond Bachelor's Degree	<u>0</u>	<u>25</u>	<u>13</u>	<u>38</u>	<u>34</u>
C. EMPLOYMENT BARRIER					
1. Displaced homemakers	<u>0</u>	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
2. Low-income individuals	<u>0</u>	<u>187</u>	<u>80</u>	<u>267</u>	<u>247</u>

3. Older individuals	<u>0</u>	<u>73</u>	<u>38</u>	<u>111</u>	<u>104</u>
4. Ex-offenders	<u>0</u>	<u>3</u>	<u>2</u>	<u>5</u>	<u>6</u>
5. Homeless individuals or runaway youth	<u>0</u>	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>0</u>	<u>24</u>	<u>14</u>	<u>38</u>	<u>43</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>11</u>	<u>6</u>	<u>17</u>	<u>20</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>0</u>	<u>30</u>	<u>12</u>	<u>42</u>	<u>45</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>0.0 %</u>	<u>88.2 %</u>	<u>94.7 %</u>	<u>90.6 %</u>	<u>90.7 %</u>
2. Employment Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>89.7 %</u>	<u>76.9 %</u>	<u>86.5 %</u>	<u>91.4 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$0.00</u>	<u>\$9,875.38</u>	<u>\$11,196.67</u>	<u>\$10,070.01</u>	<u>\$10,147.37</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>61.5 %</u>	<u>61.5 %</u>	<u>81.8 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0.0 %</u>	<u>13.0 %</u>	<u>12.9 %</u>	<u>45.7 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
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E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))

1. Covered Entrants Who Reached the End of the Entry Period	<u>2</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>2</u>	100.0 %	100.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>2</u>	100.0 %	100.0 %



Item #6

La Habra WIOA Youth
1st Quarter Report PY19/20



**PERFORMANCE
CITY OF LA HABRA
Program Year 2019-20**

I. REGION 1 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	44
B. Carry-ins	75
C. Follow-ups	55

II. IN-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	15
B. Carry-ins	15
C. Follow-ups	15

TOTAL PARTICIPANTS SERVED (I + II)	219
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**PERFORMANCE
CITY OF LA HABRA
Program Year 2019-20**

WIOA PERFORMANCE MEASURE YOUNG ADULT/YOUTH	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	TIME PERIOD (EXIT COHORT) TO BE REPORTED	GOAL
Total Participants Served <i>(real time)</i>		07/01/19 to 06/30/20	
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	07/01/18 to 06/30/19	64%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	01/01/18 to 12/31/18	63.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	07/01/18 to 06/30/19	Baseline
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	01/01/18 to 12/31/18	55.0%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	07/01/19 to 06/30/20	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	01/01/18 to 12/31/18 and 07/01/18 to 06/30/19	Baseline

Reference: See DOL-WIOA Periods for Reporting Outcomes

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth La Habra - Region 1
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	14	6	20	12
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	89	23	112	113
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	43	10	53	51
1b. Female	45	13	58	61
Ethnicity/Race				
2a. Hispanic/Latino	53	15	68	76
2b. American Indian or Alaskan Native	3	2	5	5
2c. Asian	1	0	1	2
2d. Black or African American	7	4	11	10
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	39	10	49	56
2g. More Than One Race	0	2	2	2
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	19	5	24	27
3c. Out of School Youth	73	7	80	79
3d. In-School Youth	16	16	32	34
3e. Unemployed Individuals	79	19	98	98
Education Level				
4a. Secondary School Graduate or Equivalent	28	22	50	52
4b. Completed 1 or more years of Postsecondary Education	1	1	2	2
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	59	0	59	58
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	89	23	112	113
3. Older individuals	0	0	0	0
4. Ex-offenders	11	2	13	13
5. Homeless individuals or runaway youth	18	4	22	22
6. Current or former foster care youth	11	8	19	15
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	8	1	9	11
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	8	2	10	10
11. Long-term unemployed (27 or more consecutive weeks)	38	6	44	47

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	50.0 %	90.9 %	62.2 %	83.3 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	68.4 %	75.0 %	70.4 %	75.0 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$4,709.61	\$3,070.61	\$4,234.17	\$3,298.64
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	54.5 %	37.5 %	47.4 %	50.0 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	9.3 %	0.0 %	6.2 %	10.4 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %



Item #6

KRA WIOA Youth
1st Quarter Report PY19/20



**PERFORMANCE
KRA CORPORATION
Program Year 2019-20**

I. REGION 7 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	24
B. Carry-ins	25
C. Follow-ups	13

II. REGION 8 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	45
B. Carry-ins	67
C. Follow-ups	17

TOTAL PARTICIPANTS SERVED (I + II)	191
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**PERFORMANCE
KRA CORPORATION
Program Year 2019-20**

WIOA PERFORMANCE MEASURE YOUNG ADULT/YOUTH	DESCRIPTION <i>[WIOA Section 116, 20 CFR 677.155(a)]</i>	TIME PERIOD (EXIT COHORT) TO BE REPORTED	GOAL
Total Participants Served <i>(real time)</i>		07/01/19 to 06/30/20	
Placement in Employment/Education/Training (2nd Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the second quarter after exit from the program.	07/01/18 to 06/30/19	64%
Placement in Employment/Education/Training (4th Quarter After Exit)	Percentage of participants who are in education or training activities, or in unsubsidized employment, during the fourth quarter after exit from the program.	01/01/18 to 12/31/18	63.5%
Median Earnings	Median earnings of participants who are in unsubsidized employment during the second quarter after exit from the program.	07/01/18 to 06/30/19	Baseline
Credential Rate	Percentage of participants who obtained a recognized post-secondary credential or a secondary school diploma, or its recognized equivalent during participation or up to one year after exit.	01/01/18 to 12/31/18	55.0%
In-Program Skills Gain	Percentage of participants who during a program year, are in an education or training program that leads to a recognized post-secondary credential or employment and who are defined as documented academic, technical, occupational or other forms of progress towards such a credential of employment.	07/01/19 to 06/30/20	Baseline
Employer Effectiveness	Effectiveness in serving employers, based on indicators developed as required by Section 116(b)(2)(iv) of WIOA.	01/01/18 to 12/31/18 and 07/01/18 to 06/30/19	Baseline

Reference: See DOL-WIOA Periods for Reporting Outcomes

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth KRA - Region 7
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>6</u>	<u>0</u>	<u>6</u>	<u>6</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>28</u>	<u>6</u>	<u>34</u>	<u>33</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	<u>20</u>	<u>2</u>	<u>22</u>	<u>22</u>
1b. Female	<u>8</u>	<u>4</u>	<u>12</u>	<u>11</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>14</u>	<u>4</u>	<u>18</u>	<u>17</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
2c. Asian	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
2d. Black or African American	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
2e. Native Hawaiian or Other Pacific Islander	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>
2f. White	<u>16</u>	<u>2</u>	<u>18</u>	<u>21</u>
2g. More Than One Race	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>7</u>	<u>0</u>	<u>7</u>	<u>5</u>
3c. Out of School Youth	<u>28</u>	<u>6</u>	<u>34</u>	<u>33</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>20</u>	<u>3</u>	<u>23</u>	<u>21</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>11</u>	<u>2</u>	<u>13</u>	<u>10</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>16</u>	<u>4</u>	<u>20</u>	<u>22</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>28</u>	<u>5</u>	<u>33</u>	<u>32</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>5</u>	<u>1</u>	<u>6</u>	<u>5</u>
5. Homeless individuals or runaway youth	<u>14</u>	<u>2</u>	<u>16</u>	<u>15</u>
6. Current or former foster care youth	<u>8</u>	<u>1</u>	<u>9</u>	<u>8</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>14</u>	<u>1</u>	<u>15</u>	<u>9</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>2</u>	<u>2</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>6</u>	<u>2</u>	<u>8</u>	<u>7</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>42.9 %</u>	<u>50.0 %</u>	<u>44.4 %</u>	<u>50.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$1,968.12</u>	<u>\$1,256.77</u>	<u>\$1,612.44</u>	<u>\$3,223.00</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>11.1 %</u>	<u>25.0 %</u>	<u>15.4 %</u>	<u>6.3 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth KRA - Region 8
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>2</u>	<u>0</u>	<u>2</u>	<u>5</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>47</u>	<u>8</u>	<u>55</u>	<u>38</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	<u>26</u>	<u>4</u>	<u>30</u>	<u>25</u>
1b. Female	<u>21</u>	<u>4</u>	<u>25</u>	<u>13</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>26</u>	<u>7</u>	<u>33</u>	<u>23</u>
2b. American Indian or Alaskan Native	<u>2</u>	<u>0</u>	<u>2</u>	<u>1</u>
2c. Asian	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
2d. Black or African American	<u>6</u>	<u>0</u>	<u>6</u>	<u>4</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>17</u>	<u>2</u>	<u>19</u>	<u>14</u>
2g. More Than One Race	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>11</u>	<u>0</u>	<u>11</u>	<u>6</u>
3c. Out of School Youth	<u>47</u>	<u>8</u>	<u>55</u>	<u>38</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>32</u>	<u>5</u>	<u>37</u>	<u>24</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>24</u>	<u>7</u>	<u>31</u>	<u>23</u>
4b. Completed 1 or more years of Postsecondary Education	<u>2</u>	<u>1</u>	<u>3</u>	<u>2</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4e. Bachelor's Degree or Equivalent	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
4f. Not a Secondary School Graduate or Equivalent	<u>19</u>	<u>0</u>	<u>19</u>	<u>11</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>44</u>	<u>8</u>	<u>52</u>	<u>35</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>7</u>	<u>1</u>	<u>8</u>	<u>4</u>
5. Homeless individuals or runaway youth	<u>28</u>	<u>7</u>	<u>35</u>	<u>23</u>
6. Current or former foster care youth	<u>10</u>	<u>2</u>	<u>12</u>	<u>7</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>13</u>	<u>2</u>	<u>15</u>	<u>9</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>5</u>	<u>0</u>	<u>5</u>	<u>3</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>7</u>	<u>0</u>	<u>7</u>	<u>5</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>40.0 %</u>	<u>0</u>	<u>40.0 %</u>	<u>100.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>100.0 %</u>	<u>0</u>	<u>100.0 %</u>	<u>0.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$2,894.15</u>	<u>\$0.00</u>	<u>\$2,894.15</u>	<u>\$3,818.88</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>28.6 %</u>	<u>0.0 %</u>	<u>15.4 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %



Item #6

OCAPICA WIOA Youth
1st Quarter Report PY19/20



**PERFORMANCE
OCAPICA
Program Year 2019-20**

I. REGION 2 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	40
B. Carry-ins	69
C. Follow-ups	20

II. REGION 3 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	20
B. Carry-ins	30
C. Follow-ups	15

III. REGION 4 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	50
B. Carry-ins	90
C. Follow-ups	14

IV. REGION 5 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	30
B. Carry-ins	55
C. Follow-ups	20



**PERFORMANCE
OCAPICA
Program Year 2019-20**

V. REGION 6 OUT-OF-SCHOOL YOUNG ADULT	PY 2019-20 TOTAL
A. New Enrollments (minimum)	20
B. Carry-ins	30
C. Follow-ups	15

TOTAL PARTICIPANTS SERVED (I + II + III + IV + V)	518
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WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 2
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>7</u>	<u>0</u>	<u>7</u>	<u>19</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	<u>26</u>	<u>2</u>	<u>28</u>	<u>27</u>
1b. Female	<u>24</u>	<u>2</u>	<u>26</u>	<u>27</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>24</u>	<u>0</u>	<u>24</u>	<u>28</u>
2b. American Indian or Alaskan Native	<u>3</u>	<u>0</u>	<u>3</u>	<u>3</u>
2c. Asian	<u>8</u>	<u>1</u>	<u>9</u>	<u>8</u>
2d. Black or African American	<u>7</u>	<u>0</u>	<u>7</u>	<u>4</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>14</u>	<u>3</u>	<u>17</u>	<u>16</u>
2g. More Than One Race	<u>4</u>	<u>0</u>	<u>4</u>	<u>2</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>9</u>	<u>0</u>	<u>9</u>	<u>6</u>
3c. Out of School Youth	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>50</u>	<u>4</u>	<u>54</u>	<u>54</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>31</u>	<u>4</u>	<u>35</u>	<u>36</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>17</u>	<u>0</u>	<u>17</u>	<u>16</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>48</u>	<u>4</u>	<u>52</u>	<u>52</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>7</u>	<u>0</u>	<u>7</u>	<u>7</u>
5. Homeless individuals or runaway youth	<u>30</u>	<u>4</u>	<u>34</u>	<u>31</u>
6. Current or former foster care youth	<u>1</u>	<u>1</u>	<u>2</u>	<u>2</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>5</u>	<u>0</u>	<u>5</u>	<u>8</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>49</u>	<u>4</u>	<u>53</u>	<u>53</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>46.2 %</u>	<u>100.0 %</u>	<u>56.3 %</u>	<u>73.3 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>83.3 %</u>	<u>0</u>	<u>83.3 %</u>	<u>61.5 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$3,010.85</u>	<u>\$2,761.62</u>	<u>\$2,765.94</u>	<u>\$2,014.16</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>12.5 %</u>	<u>0.0 %</u>	<u>8.3 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 3
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>8</u>	<u>0</u>	<u>8</u>	<u>10</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	<u>12</u>	<u>0</u>	<u>12</u>	<u>14</u>
1b. Female	<u>5</u>	<u>0</u>	<u>5</u>	<u>5</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>9</u>	<u>0</u>	<u>9</u>	<u>13</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2c. Asian	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
2d. Black or African American	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>
2e. Native Hawaiian or Other Pacific Islander	<u>1</u>	<u>0</u>	<u>1</u>	<u>0</u>
2f. White	<u>6</u>	<u>0</u>	<u>6</u>	<u>5</u>
2g. More Than One Race	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
3c. Out of School Youth	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>8</u>	<u>0</u>	<u>8</u>	<u>10</u>
4b. Completed 1 or more years of Postsecondary Education	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>9</u>	<u>0</u>	<u>9</u>	<u>8</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>2</u>	<u>0</u>	<u>2</u>	<u>3</u>
5. Homeless individuals or runaway youth	<u>2</u>	<u>0</u>	<u>2</u>	<u>2</u>
6. Current or former foster care youth	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>17</u>	<u>0</u>	<u>17</u>	<u>19</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>76.9 %</u>	<u>0</u>	<u>76.9 %</u>	<u>60.0 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>33.3 %</u>	<u>100.0 %</u>	<u>50.0 %</u>	<u>57.1 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$5,648.81</u>	<u>\$0.00</u>	<u>\$5,648.81</u>	<u>\$3,336.20</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>100.0 %</u>	<u>100.0 %</u>	<u>50.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 4
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	20	0	20	16
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	57	0	57	63
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	30	0	30	33
1b. Female	27	0	27	30
Ethnicity/Race				
2a. Hispanic/Latino	24	0	24	28
2b. American Indian or Alaskan Native	1	0	1	3
2c. Asian	0	0	0	2
2d. Black or African American	6	0	6	10
2e. Native Hawaiian or Other Pacific Islander	0	0	0	0
2f. White	22	0	22	20
2g. More Than One Race	0	0	0	1
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	11	0	11	10
3c. Out of School Youth	57	0	57	63
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	57	0	57	63
Education Level				
4a. Secondary School Graduate or Equivalent	36	0	36	40
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	21	0	21	23
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	56	0	56	63
3. Older individuals	0	0	0	0
4. Ex-offenders	17	0	17	17
5. Homeless individuals or runaway youth	46	0	46	52
6. Current or former foster care youth	0	0	0	1
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	1	0	1	1
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	1	0	1	1
11. Long-term unemployed (27 or more consecutive weeks)	57	0	57	62

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	50.0 %	100.0 %	60.0 %	54.5 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	30.8 %	0	30.8 %	50.0 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$819.50	\$3,408.37	\$1,376.49	\$3,709.75
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	100.0 %	0	100.0 %	0.0 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	0.0 %	0	0.0 %	33.3 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019)			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 5
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	12	1	13	12
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	20	0	20	28
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	0	0	0	0
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	7	0	7	11
1b. Female	13	0	13	17
Ethnicity/Race				
2a. Hispanic/Latino	11	0	11	17
2b. American Indian or Alaskan Native	2	0	2	1
2c. Asian	1	0	1	1
2d. Black or African American	3	0	3	6
2e. Native Hawaiian or Other Pacific Islander	1	0	1	0
2f. White	8	0	8	7
2g. More Than One Race	2	0	2	0
Other Demographics				
3a. Eligible Veterans	0	0	0	0
3b. Individuals with a Disability	6	0	6	7
3c. Out of School Youth	20	0	20	28
3d. In-School Youth	0	0	0	0
3e. Unemployed Individuals	20	0	20	28
Education Level				
4a. Secondary School Graduate or Equivalent	6	0	6	7
4b. Completed 1 or more years of Postsecondary Education	0	0	0	0
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	0	0	0	0
4d. Associate's Degree	0	0	0	0
4e. Bachelor's Degree or Equivalent	0	0	0	0
4f. Not a Secondary School Graduate or Equivalent	13	0	13	20
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	0	0	0	0

2. Low-income individuals	20	0	20	28
3. Older individuals	0	0	0	0
4. Ex-offenders	2	0	2	2
5. Homeless individuals or runaway youth	5	0	5	6
6. Current or former foster care youth	1	0	1	0
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	0	0	0	2
8. Eligible migrant and seasonal farmworkers	0	0	0	0
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	0	0	0	0
10. Single parents (Including single pregnant women)	0	0	0	0
11. Long-term unemployed (27 or more consecutive weeks)	19	0	19	27

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	66.7 %	100.0 %	71.4 %	87.5 %
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	71.4 %	0.0 %	55.6 %	42.9 %
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	\$3,234.45	\$3,481.46	\$3,234.45	\$3,396.25
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	0.0 %	50.0 %	33.3 %	66.7 %
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	0.0 %	0	0.0 %	0.0 %

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	0		
2. Covered Entrants Who Received a Service During the Entry Period	0	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	0	0.0 %	0.0 %

WIOA ETA 9173 Quarterly Report

- PIRL File Type: PIRL by Program
 - Program: Youth
 - LWIA: Orange County Community Services Agency, Special P
 - Office: ORA - Youth OCAPICA - Region 6
 - Report Period: 1st Quarter 2019
 - Quarter Type: Quarterly

Performance Items	Received services other than occupational skills training	Youth participants who have received occupational skills training	Total Current Period	Total Previous Period
A. SUMMARY INFORMATION				
1. Total Exiters (Cohort Period: 4/1/2019 - 6/30/2019)	<u>5</u>	<u>1</u>	<u>6</u>	<u>13</u>
2. Total Participants Served (Cohort Period: 7/1/2019 - 9/30/2019)	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>
3. Total Reportable Individuals (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
B. PARTICIPANT SUMMARY AND SERVICE INFORMATION (Cohort Period: 7/1/2019 - 9/30/2019)				
Sex				
1a. Male	<u>8</u>	<u>0</u>	<u>8</u>	<u>9</u>
1b. Female	<u>10</u>	<u>0</u>	<u>10</u>	<u>13</u>
Ethnicity/Race				
2a. Hispanic/Latino	<u>4</u>	<u>0</u>	<u>4</u>	<u>6</u>
2b. American Indian or Alaskan Native	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>
2c. Asian	<u>2</u>	<u>0</u>	<u>2</u>	<u>3</u>
2d. Black or African American	<u>3</u>	<u>0</u>	<u>3</u>	<u>3</u>
2e. Native Hawaiian or Other Pacific Islander	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
2f. White	<u>12</u>	<u>0</u>	<u>12</u>	<u>13</u>
2g. More Than One Race	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
Other Demographics				
3a. Eligible Veterans	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3b. Individuals with a Disability	<u>7</u>	<u>0</u>	<u>7</u>	<u>7</u>
3c. Out of School Youth	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>
3d. In-School Youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
3e. Unemployed Individuals	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>
Education Level				
4a. Secondary School Graduate or Equivalent	<u>5</u>	<u>0</u>	<u>5</u>	<u>6</u>
4b. Completed 1 or more years of Postsecondary Education	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
4c. Postsecondary Certification, License, or Educational Certificate (non-degree)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4d. Associate's Degree	<u>1</u>	<u>0</u>	<u>1</u>	<u>1</u>
4e. Bachelor's Degree or Equivalent	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4f. Not a Secondary School Graduate or Equivalent	<u>11</u>	<u>0</u>	<u>11</u>	<u>14</u>
C. EMPLOYMENT BARRIER				
1. Displaced homemakers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

2. Low-income individuals	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>
3. Older individuals	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
4. Ex-offenders	<u>1</u>	<u>0</u>	<u>1</u>	<u>4</u>
5. Homeless individuals or runaway youth	<u>4</u>	<u>0</u>	<u>4</u>	<u>5</u>
6. Current or former foster care youth	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
7. English language learners, individuals with low levels of literacy or facing substantial cultural barriers	<u>1</u>	<u>0</u>	<u>1</u>	<u>3</u>
8. Eligible migrant and seasonal farmworkers	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
9. Exhausting TANF within 2 years (Part A Title IV of the Social Security Act)	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
10. Single parents (Including single pregnant women)	<u>1</u>	<u>0</u>	<u>1</u>	<u>2</u>
11. Long-term unemployed (27 or more consecutive weeks)	<u>18</u>	<u>0</u>	<u>18</u>	<u>22</u>

D. CORE INDICATORS OF PERFORMANCE

1. Employment, Education or Training Placement Rate (Q2) (Cohort Period: 7/1/2018 - 9/30/2018)	<u>44.4 %</u>	<u>100.0 %</u>	<u>54.5 %</u>	<u>71.4 %</u>
2. Employment, Education or Training Placement Rate (Q4) (Cohort Period: 1/1/2018 - 3/31/2018)	<u>40.0 %</u>	<u>100.0 %</u>	<u>57.1 %</u>	<u>100.0 %</u>
3. Median Earnings (Cohort Period: 7/1/2018 - 9/30/2018)	<u>\$3,268.53</u>	<u>\$7,916.59</u>	<u>\$5,089.87</u>	<u>\$3,989.52</u>
4. Credential Rate (Cohort Period: 1/1/2018 - 3/31/2018)	<u>0</u>	<u>50.0 %</u>	<u>50.0 %</u>	<u>0.0 %</u>
5. Measurable Skill Gains (Cohort Period: 7/1/2019 - 9/30/2019)	<u>0.0 %</u>	<u>0</u>	<u>0.0 %</u>	<u>0.0 %</u>

Performance Items	Total Covered Entrants	Percent Served Current Period	Percent Served Previous Period
E. VETERANS' PRIORITY OF SERVICE (Cohort Period: 7/1/2019 - 9/30/2019))			
1. Covered Entrants Who Reached the End of the Entry Period	<u>0</u>		
2. Covered Entrants Who Received a Service During the Entry Period	<u>0</u>	0.0 %	0.0 %
3. Covered Entrants Who Received a Staff-Assisted Service During the Entry Period	<u>0</u>	0.0 %	0.0 %