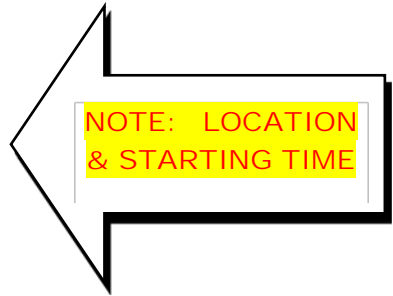




ORANGE COUNTY DEVELOPMENT BOARD
1300 S. GRAND AVENUE, BLDG. B, 3RD FLOOR
SANTA ANA, CA 92705-4407
PHONE: (714) 480-6500

Orange County Development Board
Service Delivery and Performance Committee

February 15, 2018
1:00 P.M.
Orange County Development Board
1300 S. Grand Ave.
Building B – Conference Room A/B
Santa Ana, CA 92705
(714) 480-6500



AGENDA

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

CALL TO ORDER

BOARD MEMBER ROLL CALL

PUBLIC COMMENTS:

Members of the public may address the Service Delivery & Performance Committee on items listed within this agenda so long as the subject matter is within the jurisdiction of the OCDB (3 minutes max).

- | | |
|---|--------------------|
| 1. MINUTES | ACTION |
| The minutes of the October 12, 2017 Service Delivery and Performance Committee meeting will be presented for review and approval. | |
| 2. WIOA YOUNG ADULT PROGRAM OVERVIEW | INFORMATION |
| Staff will provide information on the WIOA Young Adult Program. | |
| 3. WIOA YOUNG ADULT FUNDING RECOMMENDATIONS | ACTION |
| The Young Adult Services funding recommendations for Program Year 2018-19 will be presented for review and approval. | |

- 4. WIOA ONE-STOP SYSTEM CERTIFICATION** **ACTION**
Staff will provide information on the WIOA One-Stop System Certification.
- 5. WIOA PERFORMANCE REPORTS** **INFORMATION**
Staff will present the WIOA Performance Reports for all programs for the period ending December 31, 2017.

ADJOURNMENT

This agenda contains a brief description of each item to be considered. Except as provided by law, no action shall be taken on any item not appearing in the agenda. To speak on an item, complete a Speaker Request Form(s) identifying the item(s) and deposit it in the box on the Chairman's desk. To speak on a matter not appearing in the agenda, but under the jurisdiction of the Orange County Development Board, you may do so during Public Comments. Speaker request forms must be deposited prior to the beginning of the meeting, the reading of the individual agenda items and/or the beginning of Public Comments. When addressing the Development Board, it is requested that you state your name for the record. Address the Board as a whole through the Chair. Comments to individual Members or staff are not permitted. Speakers are limited to three (3) minutes.

Materials/handouts can be requested up to 72 hours in advance of OCDB meetings by visiting the Orange County Development Board Administrative Office located at 1300 S. Grand Avenue, Building B, Santa Ana, CA 92701 8:00 am - 5:00 pm, Monday-Friday or at www.ocboard.org

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. TDD/TTY users, please call the California Relay Service (800) 735-2922 or 711. If you need special assistance to participate in this program, please contact 714-480-6500 at least 72 hours prior to the event to allow reasonable arrangements to be made to ensure program accessibility.

Item #1 – ACTION

**Minutes
Recommendation Summary
February 15, 2018**

**Orange County Development Board
Service Delivery & Performance Committee**

**October 12, 2017
1:00 p.m.
Orange County One-Stop Center
Garden Grove Conference Room
7077 Oranewood Ave.
Garden Grove, CA 92841**

Guests:

Doug Wooley
Abdi Layevadi

David Baquerizo
Valerie Bueno

Kimberly May
Janae Partida

Al Rodriguez
Rosie Cervantes

MINUTES

CALL TO ORDER

Kay Turley-Kirchner called the meeting to order at 1:03 p.m.

BOARD MEMBER ROLL CALL:

Present: Janelle Cranch, Alireza Jazayeri, Kay Turley-Kirchner, Rob Claudio, and Alan Woo.

Absent: John Luker, Barbara Mason, Gary Matkin and Ernesto Medrano.

PUBLIC COMMENTS:

Kay Turley-Kirchner opened public comment.
No public comment received.

- 1. MINUTES ACTION**
The minutes of the July 13, 2017 Service Delivery & Performance meeting were presented for review and approval.

Alan Woo motioned for approval. Rob Claudio seconded. Janelle Cranch abstained
Motion passed.
- 2. WIOA PERFORMANCE REPORTS DISCUSSION**
Staff provided information on the WIOA Performance Reports for all programs ending June 30, 2017.

Staff provided information on the new format of presenting performance and expenditure data. The performance outcomes for WIOA programs and discretionary grants for the 4th quarter of Program Year 2016-17.

The Committee discussed potential opportunities to improve the youth and adult programs overall and in specific industry clusters, partnership development and resource allocation data in the South County. Additionally, the possibility of developing a focus group to strategize and improve young adult programs specifically.

3. PROGRAM FUNDING EXPENDITURE REPORTS DISCUSSION

Staff provided information on the Expenditure Report for all programs ending June 30, 2017.

Staff provided information on current expenditure information and the duration of funding/grants terms.

The Committee discussed having service providers present information/success stories at future meetings.

4. UPDATE ON THE ONE-STOP CENTER SYSTEM INFORMATION

One-Stop Center System staff provided an update on current programs.

One-Stop Staff provided information on the English Language Learner Program, and the process of participant intake and the eligibility requirements.

The Committee discussed current workshops offered at the One-Stop Centers, partnership and coordination opportunities with the Community Colleges, regional coordination with Anaheim and Santa Ana Workforce Development Boards, and the next steps on the Regional Plan implementation.

Meeting adjourned at 2:02 p.m.

Item #2 – INFORMATION

**WIOA YOUNG ADULT PROGRAM OVERVIEW
Recommendation Summary
February 15, 2018**

BACKGROUND:

Staff will provide information on the WIOA Young Adult Program.

RECOMMENDATIONS:

Receive and File

ATTACHMENT(S):

WIOA Young Adult Program Overview

WIOA AND THE WIOA TITLE I YOUTH PROGRAM

- The Workforce Innovation and Opportunity Act (WIOA), signed into law on July 22, 2014, is the first legislative reform of the public workforce system in 15 years.
- WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states and local areas can leverage other Federal, State, Local, and philanthropic resources to support in-school and out-of-school youth.
- WIOA affirms the Department of Labor's commitment to providing high quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations, and culminating with a good job along a career pathway or enrollment in post-secondary education.

WIA vs. WIOA

WIA

- Target young people ages 14-21
- 30% allocated to out-of-school youth (OSY)
- 10 program elements
- Youth Council required
- Low income required for both ISY and OSY

WIOA

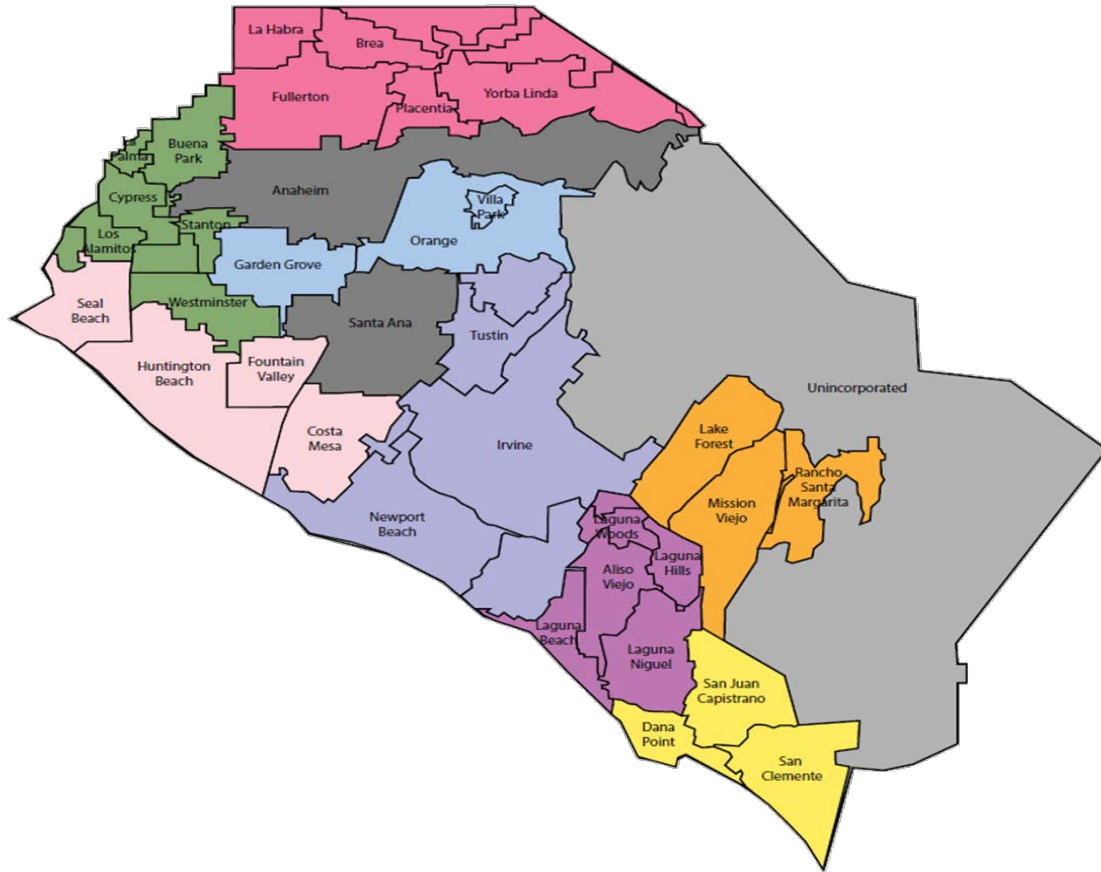
- Expanded age range to 24 (now 14-24)
 - Locally, we serve 17-24
- 75% allocated to out-of-school youth (OSY)
- 14 program elements
 - Original 10 were consolidated into 9 and added 5 new elements (highlighted on next slide)
- Youth Council no longer required
- Low income required for ISY and some OSY
- Emphasis on Work Experience – 20% of funds

14 PROGRAM ELEMENTS

The WIOA Section 129(c)(2) includes 14 program elements to be provided to participants. Local Areas are not required to provide all 14 required elements to each participant. Local Areas have the flexibility to determine which specific services a youth will receive based upon the youth's assessment and service strategy. Local Boards, however, must ensure that all 14 program elements are available in their Local Area.

1. *Tutoring, study skills training, instruction, and dropout prevention*
2. *Alternative secondary school services or dropout recovery services*
3. *Paid and unpaid work experience*
4. *Occupational skills training*
5. ***Education offered concurrently with workforce preparation and training for a specific occupation***
6. *Leadership development opportunities*
7. *Supportive services*
8. *Adult mentoring*
9. *Follow-up services*
10. *Comprehensive guidance and counseling*
11. ***Financial literacy education***
12. ***Entrepreneurial skills training***
13. ***Services that provide labor market information***
14. ***Post-secondary preparation and transition activities***

REGIONS / SERVICE AREAS - PY 2017-18



City of La Habra

1

\$296,115 (ISY)

\$284,803 (OSY)

OCAPICA

2 3 4 5 6

\$276,095

\$280,186

\$289,536

\$304,960

\$277,350

KRA Corporation

7

\$262,187

KRA Corporation

8

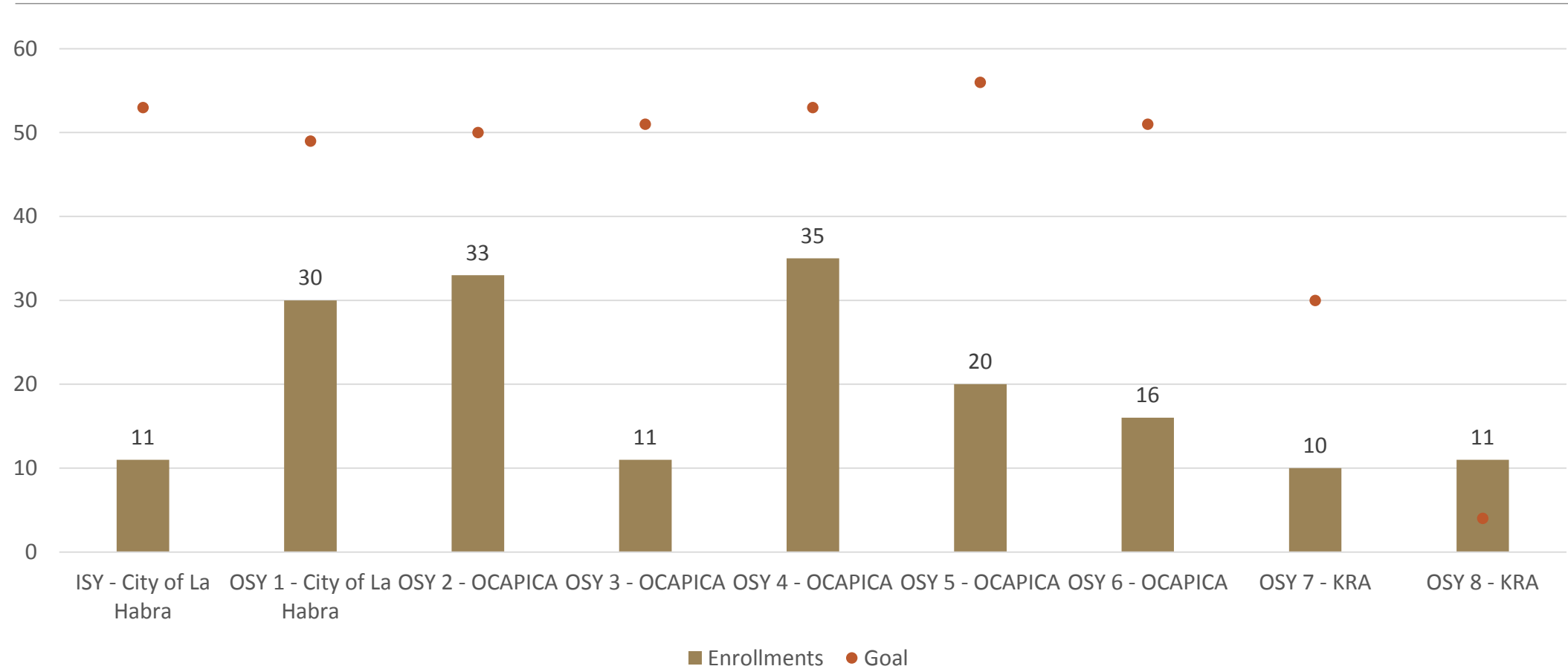
\$26,200*

**Increased to \$110,500 to serve additional participants*

\$2,297,432

ANNUAL PERFORMANCE GOALS

(as of December 31, 2017)



FUNDING AVAILABILITY FOR 2018-19

Funding Recommendations

PROGRAM	TOTAL FUNDING
OSY	\$2,919,400
ISY	\$150,600
TOTAL	\$3,070,000

There are 2 more years in this RFP cycle after this Program Year.

SOCIAL MEDIA OUTREACH PILOT

The County of Orange “boosted” a Facebook post about our program for 30 days.

- Approximate cost = \$500
- Targeted ages 17-24 in Orange County
- 44,280 viewed (*\$0.01 cost per view*)
 - 30,519 women (69%)
 - 13,761 men (31%)
- 1,833 clicked the link/photo (*\$0.01 cost per click*)
 - 1,331 women (72%)
 - 502 men (27%)
- Over 300 interest forms were submitted (*\$1.67 cost per form*)
- 5 participants have been enrolled with others being scheduled for intake appointments.

City	Total	City	Total
Santa Ana	89	Buena Park	4
Anaheim	63	Laguna Hills	4
Garden Grove	20	Rancho Santa Margarita	4
Orange	20	Ladera Ranch	2
Fullerton	14	Placentia	2
Costa Mesa	9	Yorba Linda	2
Tustin	7	Aliso Viejo	1
Brea	6	Dana Point	1
Huntington Beach	6	Fountain Valley	1
Lake Forest	6	La Habra	1
Mission Viejo	6	Laguna Niguel	1
Irvine	5	Newport Beach	1
San Juan Capistrano	5	Trabuco Canyon	1
Stanton	5	Other	6
Westminster	5	Grand Total	312

NEXT STEPS

- **Enhanced Social Media** – Continuous targeted outreach through the County of Orange Facebook page; establish Communication Plan/Strategy; consider engaging communication/social media consultant.
- **Youth Cohort Challenge** – *Does It Take to Effectively Engage and Retain Out of School Youth Throughout the Program Lifespan* We were selected out of 85 entities to participate in the Department of Labor’s first Youth Cohort Challenge– *What pan?* During the next few months of virtual cohort sessions, we’ll learn from experts in the field, see some phenomenal models and engage deeply with peers. The cohort will help our team take its youth engagement efforts to the next level while, at the same time, greatly influence the Administration’s thinking on this issue.
- **Strengthening Education and Workforce Development for Justice-Involved Young Adults** – With support from the U.S. Department of Education’s Office of Career, Technical, and Adult Education, RTI International invited community partnerships to join a technical assistance initiative to improve the outcomes of justice-involved young adults (ages 16–24). This new initiative will connect these youths with career and technical education (CTE), workforce development, and special education services. We were selected to participate in this initiative.

Item #3 – ACTION

**WIOA YOUNG ADULT FUNDING RECOMMENDATIONS
Recommendation Summary
February 15, 2018**

BACKGROUND:

The WIOA Young Adult Services Request for Proposal (RFP) was released on January 28, 2016. FY 2018-19 is Year 3 of a four-year cycle. Current WIOA Young Adult Providers include City of La Habra, Orange County Asian and Pacific Islander Community Alliance (OCAPICA), and KRA Corporation. For Year 3, we are proposing La Habra receive a greater proportion of Out of School (OSY) funding compared to In School (ISY). Outcomes have been more successful with OSY.

Funding Allocations

PROGRAM	TOTAL FUNDING
OSY	\$2,919,400
ISY	\$150,600
TOTAL	\$3,070,000

OSY REGION	AGENCY	TOTAL FUNDING	ENROLLMENT TARGETS (est.)
Region 1 <i>Cities: Brea, Fullerton, La Habra, Placentia, and Yorba Linda (including adjacent unincorporated areas)</i>	City of La Habra	\$556,600	90
Region 2 <i>Cities: Buena Park, Cypress, La Palma, Los Alamitos, Stanton, and Westminster (including adjacent unincorporated areas)</i>	OCAPICA	\$440,000	75
Region 3 <i>Cities: Costa Mesa, Fountain Valley, Huntington Beach, and Seal Beach (including adjacent unincorporated areas)</i>	OCAPICA	\$205,000	35
Region 4 <i>Cities: Garden Grove, Orange, and Villa Park (including adjacent unincorporated areas)</i>	OCAPICA	\$531,000	90
Region 5 <i>Cities: Irvine, Newport Beach, and Tustin (including adjacent unincorporated areas)</i>	OCAPICA	\$352,000	60
Region 6 <i>Cities: Lake Forest, Mission Viejo, and Rancho Santa Margarita (including adjacent unincorporated areas)</i>	OCAPICA	\$205,000	35
Region 7 <i>Cities: Aliso Viejo, Laguna Beach, Laguna Hills, Laguna Niguel, and Laguna Woods (including adjacent unincorporated areas)</i>	KRA Corporation	\$194,800	25

Region 8 <i>Cities: Dana Point, San Clemente, and San Juan Capistrano (including adjacent unincorporated areas)</i>	KRA Corporation	\$435,000	70
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ISY REGION	AGENCY	TOTAL FUNDING	ENROLLMENT TARGETS (est.)
Northern Region <i>Cities: Brea, Buena Park, Costa Mesa, Cypress, Fountain Valley, Fullerton, Garden Grove, Huntington Beach, La Habra, La Palma, Los Alamitos, Orange, Placentia, Seal Beach, Stanton, Tustin, Villa Park, Westminster, and Yorba Linda (including adjacent unincorporated areas)</i>	City of La Habra	\$150,600	25

RECOMMENDATIONS:

1. Approve funding recommendations as outlined in the “Funding Allocations” tables above.
2. Authorize staff to negotiate contracts for FY 2018-2019 within the not-to-exceed funding parameters outlined in Recommendation #1.
3. Authorize staff to exercise a cost contingency increases not to exceed a total of 10% of the first year contract amount, pursuant to County Contract Policy Manual Section 2.2-113.
4. If negotiations do not yield a contract, authorize staff to negotiate with other fundable providers as procured through the WIOA Young Adult Career Program RFP.
5. If WIOA funds allocated by the State and/or the carry-in from FY 2017-18 is less than or greater than the estimated amounts, authorize staff to adjust allocations accordingly.

ATTACHMENT(S):

None

Item #4 – ACTION

WIOA ONE-STOP SYSTEM CERTIFICATION Recommendation Summary February 15, 2018

BACKGROUND:

Title I of the Workforce Innovation and Opportunity Act (WIOA) requires the State Workforce Development Board, in consultation with local Chief Elected Officials (CEO) and Local Workforce Development Boards (Local WDBs) in their Local Workforce Development Area (LWDAs), to establish criteria and procedures to evaluate and to certify America's Job Center of California (AJCCs).

This evaluation and certification examines effectiveness, physical and programmatic accessibility, and continuous improvement. The goal is to establish a statewide standard that ensures all of California's customers receive a consistent and high-quality level of services.

AJCC certification is the responsibility of the OCDB. The OCDB shall be responsible for conducting certification reviews for each of the two comprehensive AJCCs within the Orange County Development Area (Irvine and Garden Grove). OCDB will use the two Comprehensive AJCC Certification Matrices developed by the State:

1) **Baseline Certification**

Baseline AJCC Certification is meant to ensure that the AJCC is in compliance with key WIOA statutory and regulatory requirements including implementation of signed Memoranda of Understanding with all of the required partners, defined roles of the Operator and Career Services Provider and compliance with all Americans with Disabilities Act regulations. The OCDB met these requirements and submitted certification to the State on December 31, 2017.

2) **Hallmarks of Excellence Certification**

Hallmarks of Excellence AJCC Certification is more comprehensive and is meant to encourage continuous improvement by identifying areas where Local Boards may be exceeding quality expectations as well as areas in which improvement is needed. The Hallmarks of Excellence Criteria evaluate the physical layout of the AJCC, universal access, partnerships, provision of customer-centered services, attainment of industry-recognized credentials, integrated business services and staff qualifications. Hallmarks certification is due to the State on June 30, 2018.

Hallmarks of Excellence Certification Process

The OCDB is responsible for establishing a Certification Team that will be responsible for completing independent and objective evaluations of each AJCC. The Team will make certification recommendations to the OCDB.

The OCDB must appoint the members of the Team, which may include individuals from the state level, OCDB members, OCDB staff and/or individuals outside the Local Area to ensure objective evaluations. Certification Team members must be free of conflicts of interest. The Team will not include any current Title I Career Services Provider Staff, Partner Staff, or One-Stop Operator.

The SD&P Committee is being asked to designate one member of SD&P to serve on the Certification Team. An item on this topic will be brought to the full OCDB board meeting on February 28, 2018 to seek authority to convene the entire Certification Team and proceed with the Hallmarks of Excellence Certification.

The Certification Team will evaluate AJCC operations, conduct staff interviews and evaluate customer satisfaction surveys of job seekers and employers. The Certification Team shall determine, as a group, whether an AJCC has sufficiently met the certification criteria. The Team will use the Criteria Matrices developed by the State and submit a written determination to the Executive Committee/OCDB and the State by June 30, 2018.

RECOMMENDATION(S):

1. Designate a member of SD&P to serve on the Certification Team.

ATTACHMENT(S):

None

Item #5 – INFORMATION

**WIOA PERFORMANCE REPORTS
Recommendation Summary
February 15, 2018**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs as of December 31, 2017.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Performance Reports

ORANGE COUNTY DEVELOPMENT BOARD

PERFORMANCE REPORT DASHBOARD FOR PY 2017-18 (2ND QUARTER)



The following executive snapshot provides a high-level overview of Providers, programs, and performance.

“Performance” is an indicator of whether the Provider is meeting their target metrics as well as compliance with contractual obligations.

- IN COMPLIANCE AND ON TRACK TO MEET ALL METRICS
- MINOR CORRECTIVE ACTION NEEDED
- SIGNIFICANT CORRECTIVE ACTION NEEDED

CONTRACTOR	PROGRAM NAME		FUNDING STREAM	BUDGET	EXPENSES	% EXPENDED
ProPath, Inc.	Adult (North)	●	WIOA	\$705,411.00	\$365,239.72	51.78%
	Adult (South)	●	WIOA	\$743,276.00	\$388,132.55	52.22%
	Dislocated Worker (North)	●	WIOA	\$927,072.00	\$481,505.65	51.94%
	Dislocated Worker (South)	●	WIOA	\$1,052,650.00	\$565,121.20	53.69%
	Business Services	●	WIOA	\$350,000.00	\$155,506.61	44.43%
	*Veterans' 8 Adult	●	State of California	\$108,000.00	\$105,317.91	97.52%
	*Veterans' 8 Dislocated Worker	●	State of California	\$92,000.00	\$74,873.69	81.38%
	OC4Vets	●	Health Care Agency	\$433,540.00	\$127,322.07	29.37%
	Senior Community Service Employment Program (SCSEP)	●	Office on Aging	\$691,853.00	\$342,205.66	49.46%
	*Supervised Population	●	State of California	\$156,605.00	\$75,451.69	48.18%
PGWIN	*Veterans' 8 Adult	●	State of California	\$121,500.00	\$121,499.75	100.00%
	*Veterans' 8 Dislocated Worker	●	State of California	\$103,500.00	\$104,696.82	101.16%
Working Wardrobes	*LEAP-2 Jail Program	●	Department of Labor	\$265,355.00	\$98,107.46	36.97%
OCAPICA	Employment Preparation Program (EPP)	●	Social Services Agency	\$364,782.00	\$159,471.97	43.72%
	Vocational Training (VTR)	●	Social Services Agency	\$70,000.00	\$30,591.24	43.70%
	Work Experience (WEX)	●	Social Services Agency	\$127,030.00	\$61,505.24	48.42%
	*English Language Learner	●	WIOA	\$216,000.00	\$34,767.86	16.10%
ADULT (SERVING INDIVIDUALS 18+) TOTAL				\$6,528,574.00	\$3,291,317.09	50.41%
City of La Habra	Youth (ISY) – North	●	WIOA	\$296,115.00	\$130,031.72	43.91%
	Youth (OSY) – Region 1	●	WIOA	\$284,803.00	\$111,879.88	39.28%
OCAPICA	Youth (OSY) – Region 2	●	WIOA	\$276,095.00	131,911.15	47.78%
	Youth (OSY) – Region 3	●	WIOA	\$280,186.00	\$83,666.08	29.86%
	Youth (OSY) – Region 4	●	WIOA	\$289,536.00	\$107,810.49	37.24%
	Youth (OSY) – Region 5	●	WIOA	\$304,960.00	\$133,308.93	43.71%
	Youth (OSY) – Region 6	●	WIOA	\$277,350.00	\$85,235.34	30.73%
KRA Corporation	Youth (OSY) – Region 7	●	WIOA	\$262,187.00	\$61,758.28	23.56%
	Youth (OSY) – Region 8	●	WIOA	\$26,200.00**	\$10,568.30	40.34%
YOUTH (SERVING INDIVIDUALS 17-24) TOTAL				\$2,297,432.00	\$856,170.17	37.27%
OCDB TOTAL						

Source: CalJOBS and Subrecipient Reports

**Multi-year grants
**Funding increased to \$110,500 to serve additional participants



ADULT AND DISLOCATED WORKER PROGRAMS




PY 2017-18

2ND QUARTER

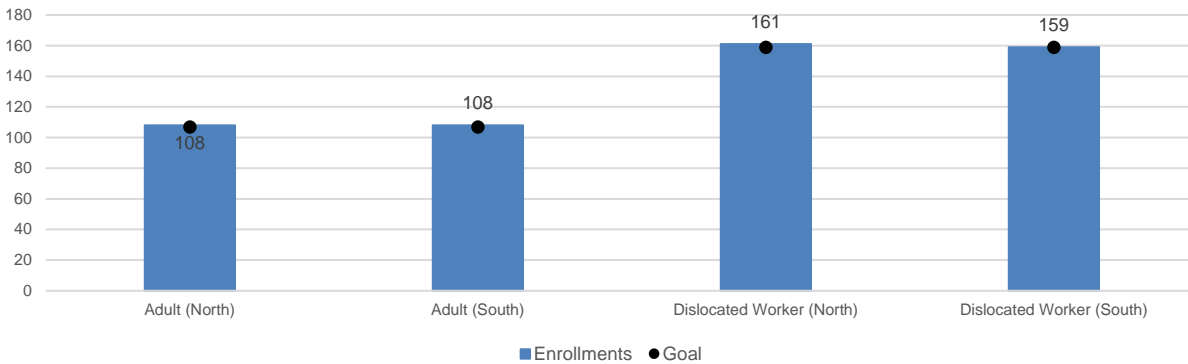
BACKGROUND

The Workforce Innovation and Opportunity Act (WIOA) provides for a workforce system that is accessible to all job seekers, customer centered, and training that is job-driven. The Adult and Dislocated Worker programs provide training and employment services in the Orange County One-Stop Center system, and are required partners. Under WIOA, partner programs and entities that are jointly responsible for workforce and economic development, educational, and other human resource programs, collaborate to create a seamless customer-focused One-Stop Center System that integrates service delivery across all programs to make it easier for workers to access the services they need to obtain skills and employment.

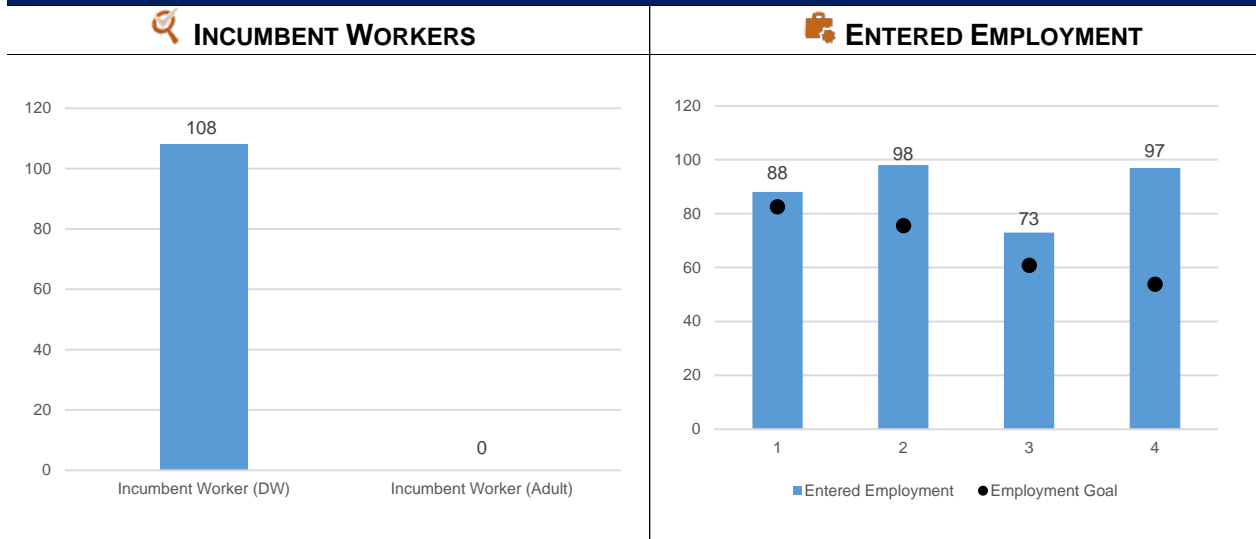
WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

PEOPLE WE SERVE



SERVICE RESULTS





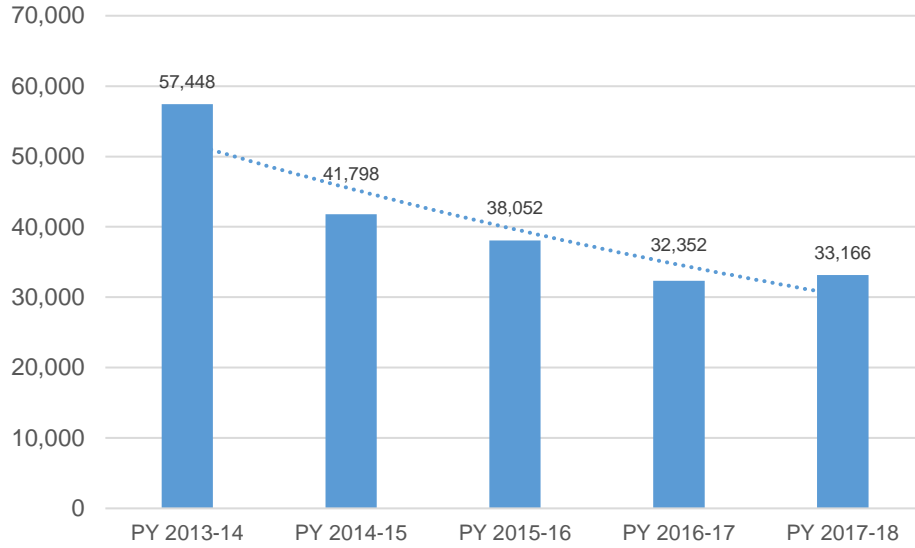
ADULT AND DISLOCATED WORKER PROGRAMS (CONTINUED)

PY 2017-18

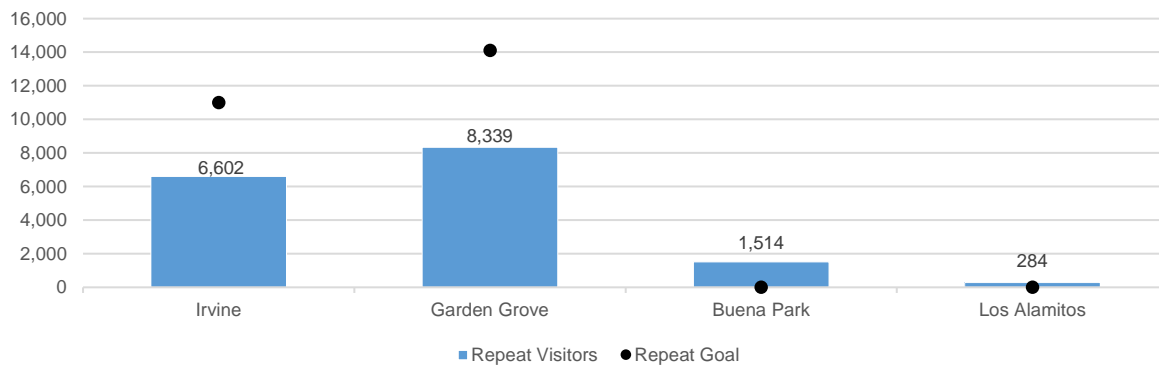
2ND QUARTER



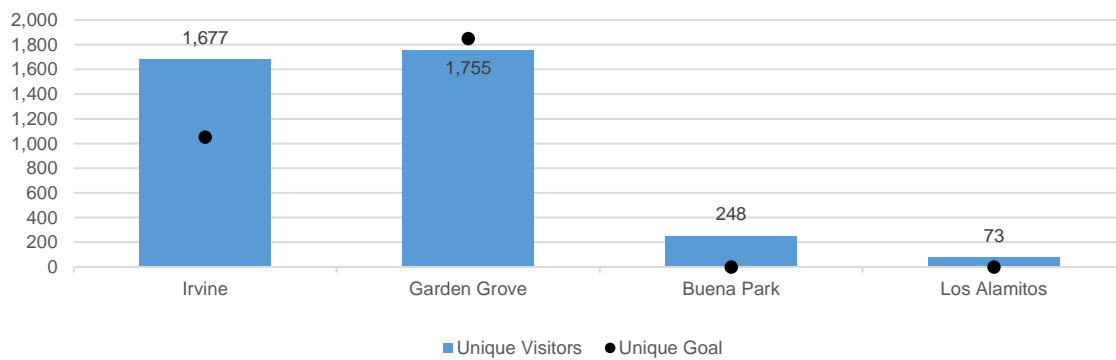
TOTAL VISITORS BY PROGRAM YEAR



TOTAL REPEAT VISITORS BY LOCATION



TOTAL UNIQUE VISITORS BY LOCATION








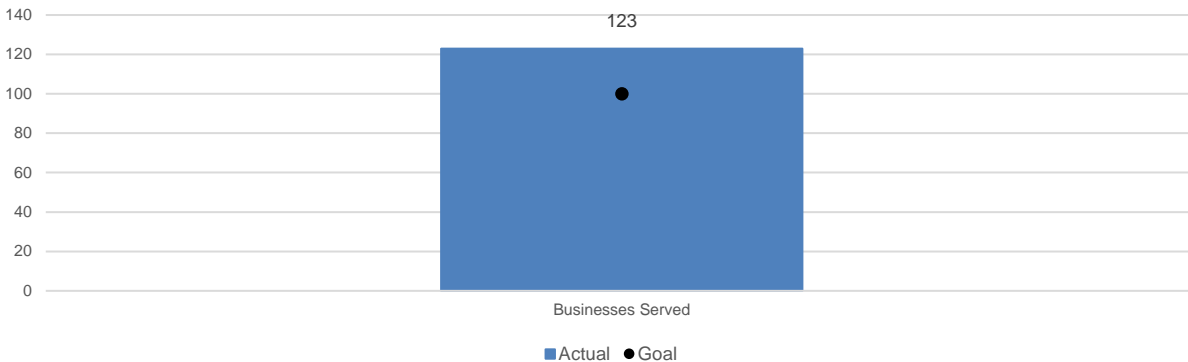
BACKGROUND

The purpose of the Workforce Innovation and Opportunity Act (WIOA) is to align employment, education, and training programs to strengthen the labor market. These programs are designed to meet the needs of employers in relation to their economic needs. It is the responsibility of business service staff to perform ongoing outreach activities such as: conducting on-site meetings with employers or maintaining a presence at job fairs; encouraging employer access to resources provided through grants and tax funding; consulting employers on how to reduce high employee turnover rates; providing information concerning employee training programs as they relate to labor market trends.

WHO, WHAT, WHERE

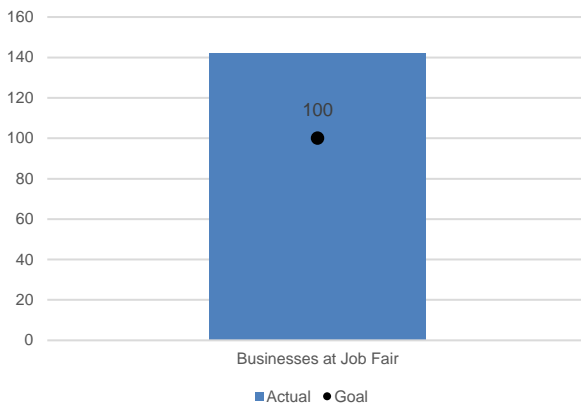
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS

BUSINESS WE SERVE

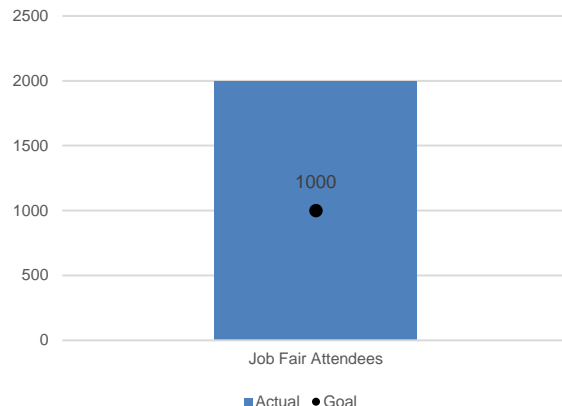


JOB FAIRS

 **BUSINESSES AT JOB FAIRS**



 **JOB FAIR ATTENDEES**





YOUTH / YOUNG ADULT PROGRAM

PY 2017-18

2ND QUARTER

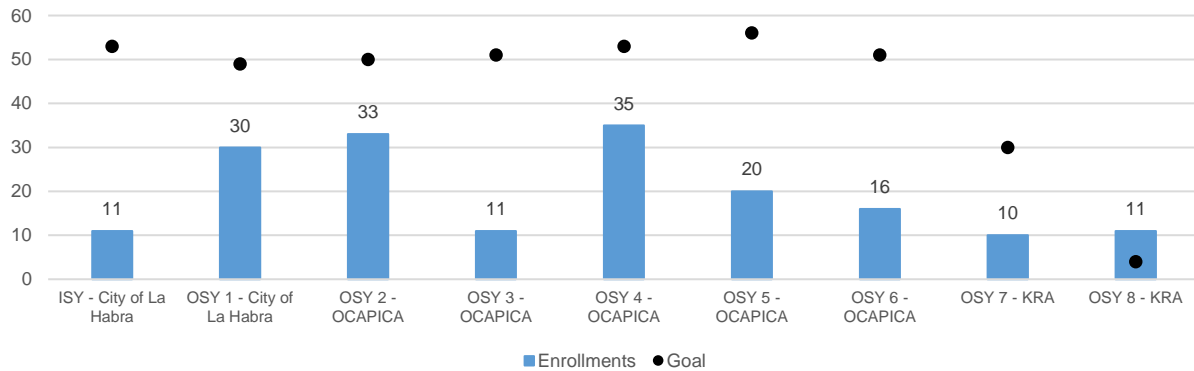
BACKGROUND

The WIOA Youth / Young Adult program is for young people ages 17-24 who are both in and out-of-school, to assist them in their career and educational development. Locally, at least 80% of funds must be used for out-of-school youth. The types of services funded include training and youth development programs for young people who have left school, as well as after-school services and employment supports for young people still in school.

WHO, WHAT, WHERE

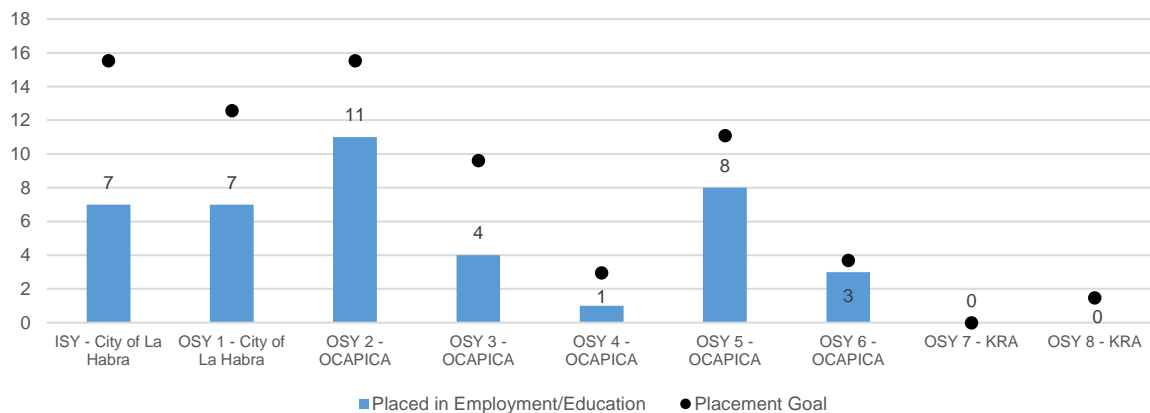
- SERVICE PROVIDER(S):** CITY OF LA HABRA, OCAPICA, KRA CORPORATION
- CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
- SERVICE LOCATIONS:** LA HABRA, BUENA PARK, COSTA MESA, GARDEN GROVE, IRVINE, LAKE FOREST, LAGUNA HILLS, SAN JUAN CAPISTRANO

PEOPLE WE SERVE



SERVICE RESULTS

PLACED IN EMPLOYMENT OR EDUCATION





VETERANS (VEAP 8) PROGRAM

PY 2017-18

2ND QUARTER

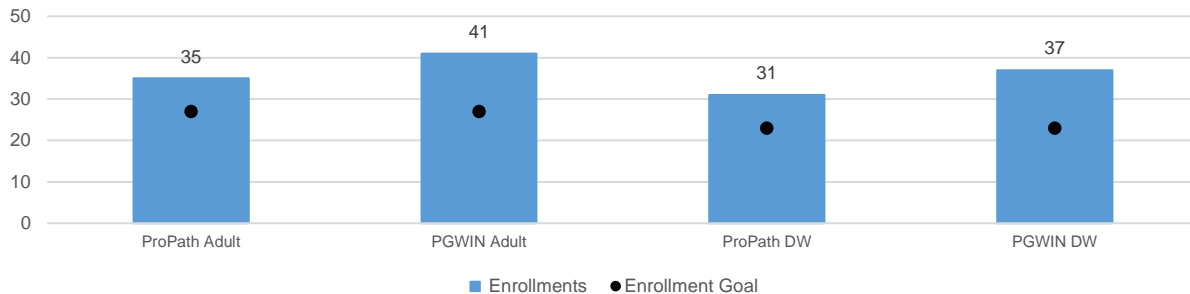
BACKGROUND

Orange County was awarded \$500,000 by the California Employment Development Department (EDD), in collaboration with Pacific Gateway Workforce Innovation Network (PGWIN), to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the eighth VEAP grant awarded to Orange County. The Project helps prepare veterans for careers in a variety of industries through education and employment assistance. The Project serves all of Orange County as well as veterans referred from Los Angeles County. Veterans are able to access training, supportive services, and job referrals unique to their skillsets and career goals.

WHO, WHAT, WHERE

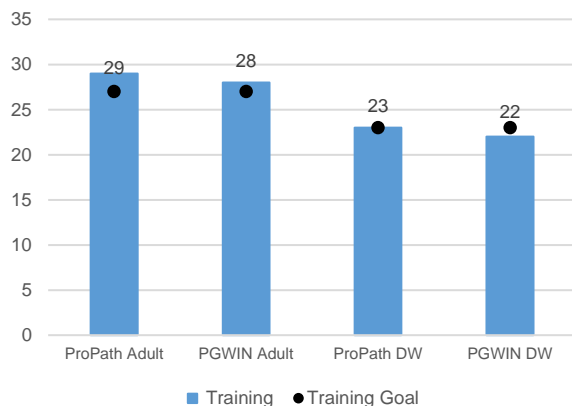
- SERVICE PROVIDER(S):** PROPATH, INC., PGWIN
- GRANT TERM:** JUNE 1, 2016 – DECEMBER 31, 2017
- SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK, LOS ALAMITOS
LONG BEACH

PEOPLE WE SERVE

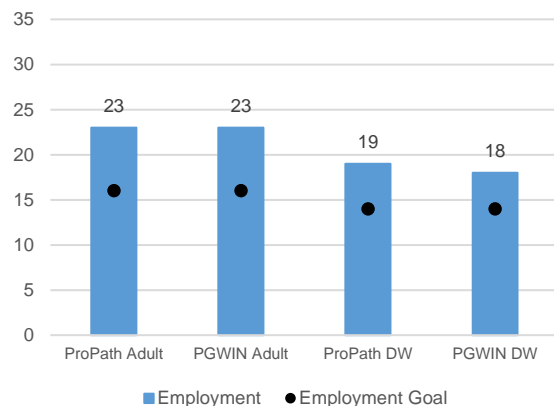


SERVICE RESULTS

ENROLLMENT IN TRAINING



PLACED IN EMPLOYMENT








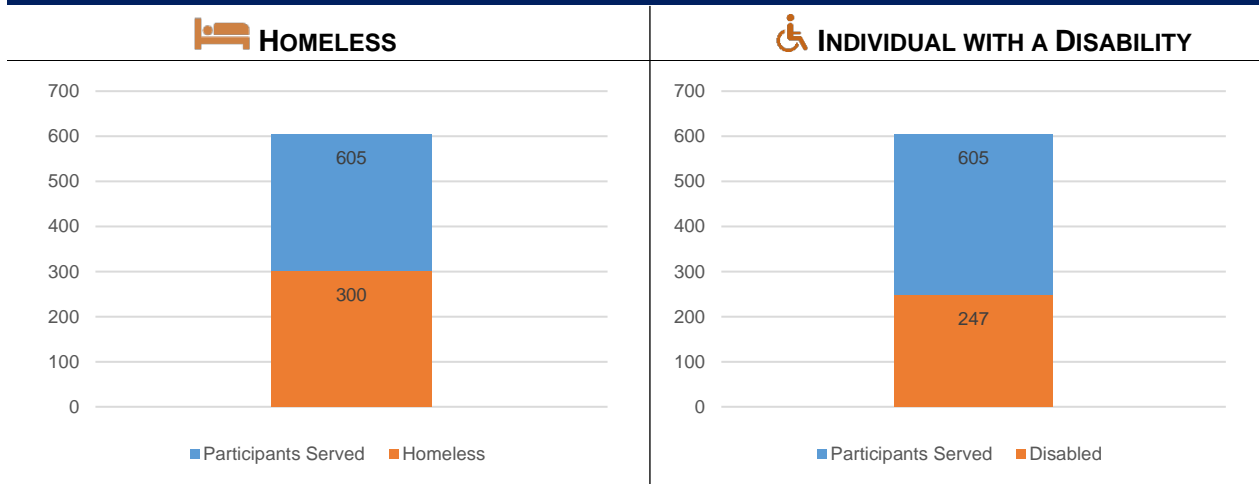
BACKGROUND

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, OC4VETS. Veterans have been identified as a sub-group that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to conduct outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

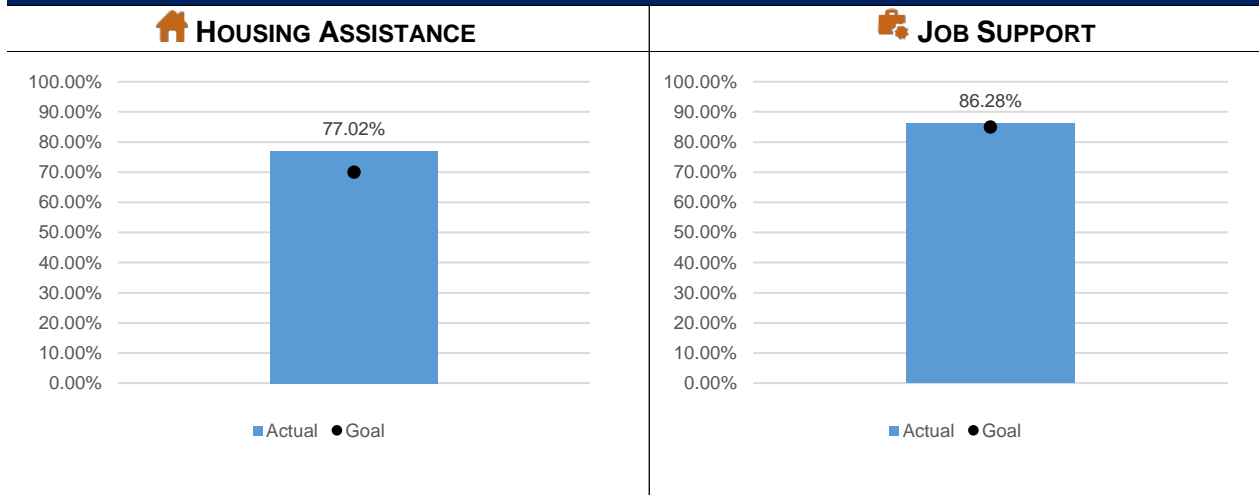
WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** NOVEMBER 1, 2011 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** OC VETERANS SERVICE OFFICE: SANTA ANA

PEOPLE WE SERVE



SERVICE RESULTS








SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

PY 2017-18
2ND QUARTER

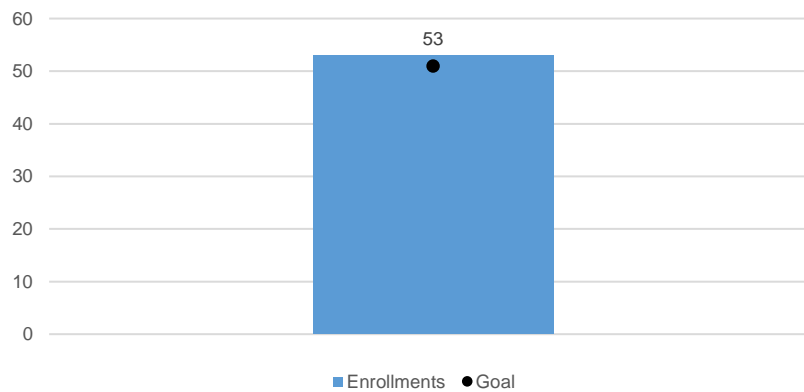
BACKGROUND

The SCSEP offers low income, unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least age 55 and unemployed become employable and obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

WHO, WHAT, WHERE

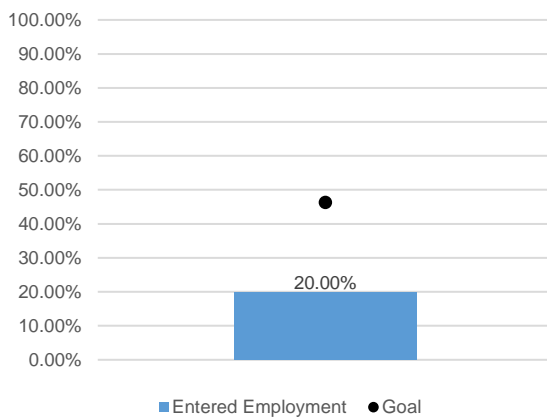
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE

PEOPLE WE SERVE

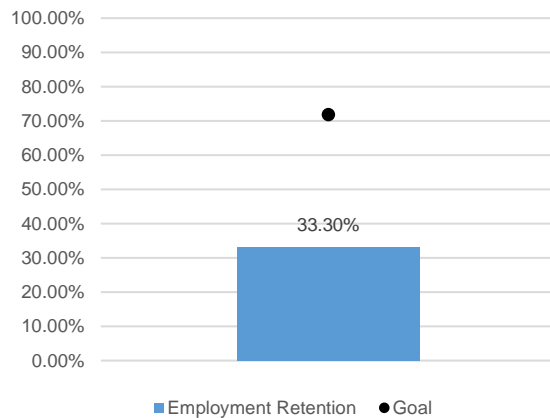


SERVICE RESULTS

PLACED IN EMPLOYMENT



RETAINED EMPLOYMENT AFTER EXIT








SUPERVISED POPULATION PROGRAM

PY 2017-18
2ND QUARTER

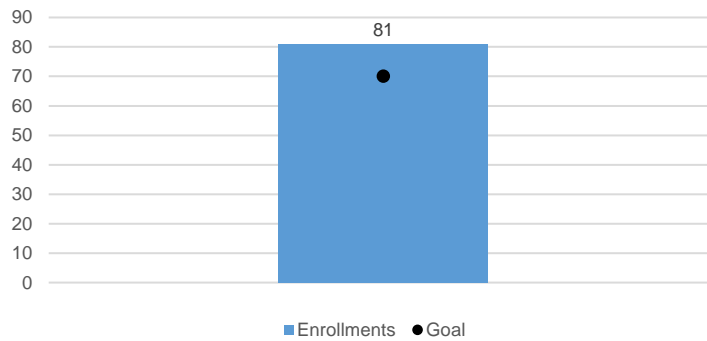
BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. The “supervised population” includes all persons who are on probation, mandatory supervision, or post-release community supervision. The program will expand collaborative relationships between the OC Probation Department and Community Corrections Partnerships as well as OCDB in support of innovative strategies that accelerate educational attainment and reemployment for the “supervised population.”

WHO, WHAT, WHERE

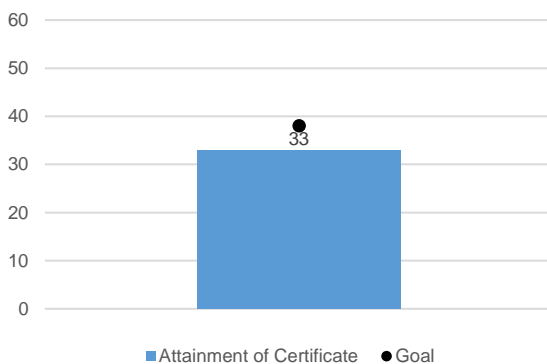
-  **SERVICE PROVIDER(S):** PROPATH, INC.
-  **GRANT TERM:** JUNE 30, 2016 – MAY 31, 2018
-  **SERVICE LOCATIONS:** OC PROBATION OFFICE: SANTA ANA, GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE

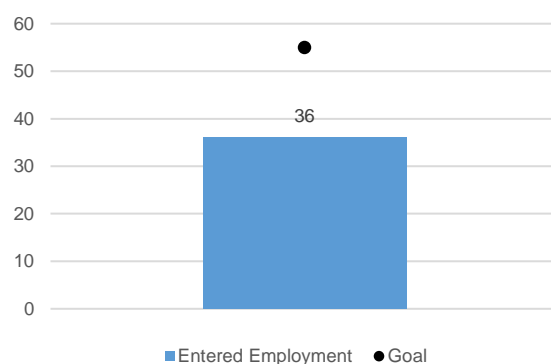


SERVICE RESULTS

ATTAINED CERTIFICATE



PLACED IN EMPLOYMENT








BACKGROUND

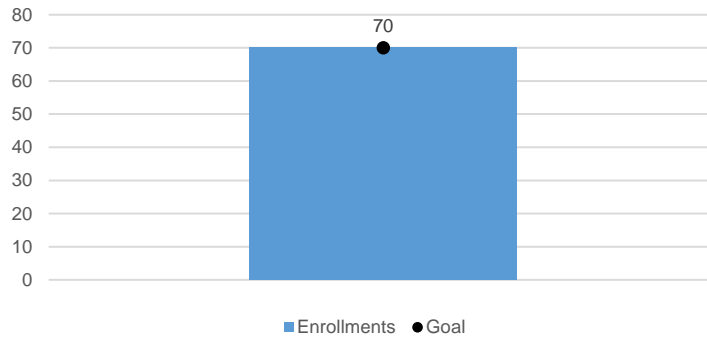
The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 2 program. The LEAP 2 program aims to establish a Transition Center within the Central Women’s Jail and Intake Release Center and assist female offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was made possible as a result of OCDB’s collaborative relationships with the OC Sheriff’s Department, Probation Department and the OC Health Care Agency.

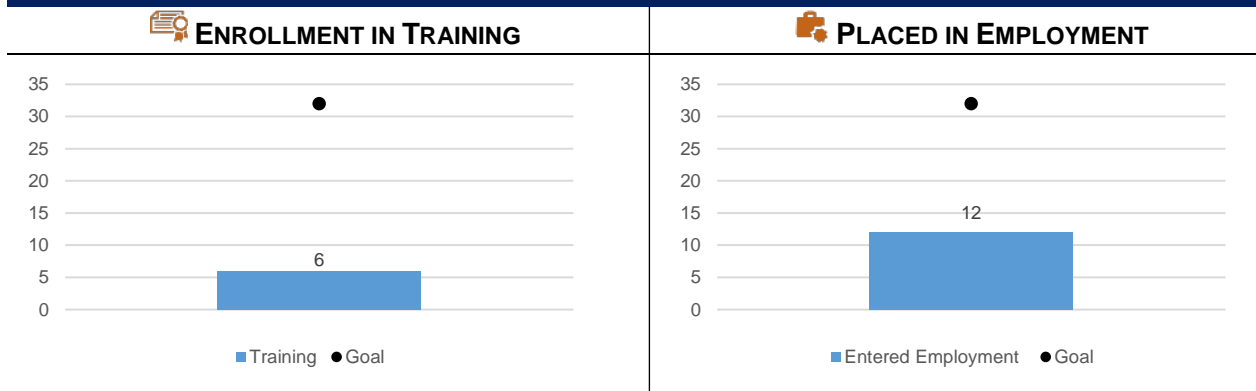
WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** WORKING WARDROBES
-  **GRANT TERM:** JULY 1, 2016 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** CENTRAL WOMEN’S JAIL: SANTA ANA, GARDEN GROVE, IRVINE

PEOPLE WE SERVE



SERVICE RESULTS





SSA EMPLOYMENT PREPARATION PROGRAM (EPP)




PY 2017-18
2ND QUARTER

BACKGROUND

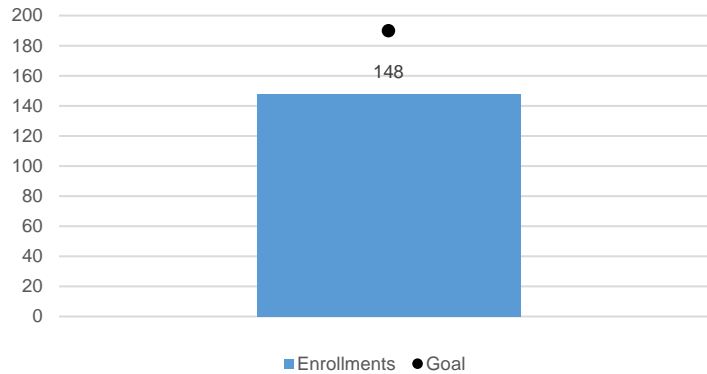
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the EPP program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

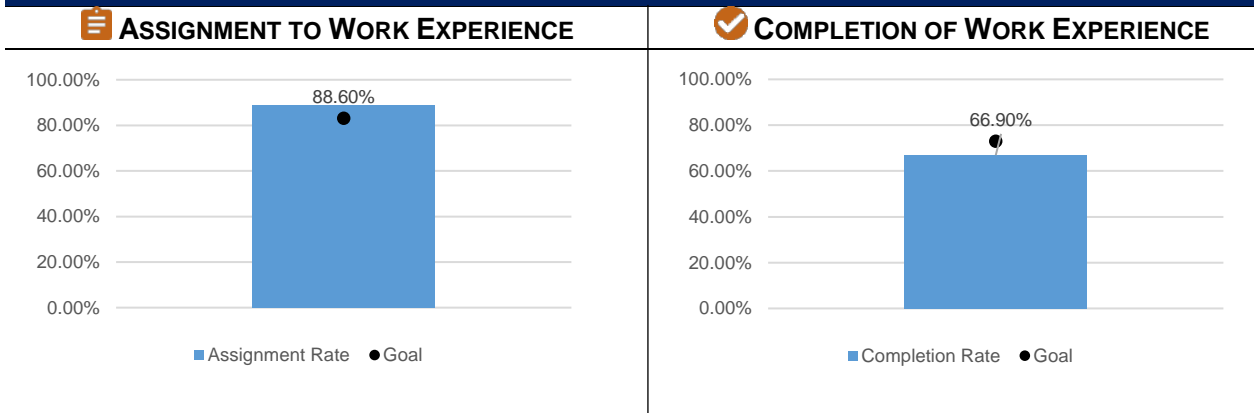
WHO, WHAT, WHERE

-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE



SERVICE RESULTS








BACKGROUND

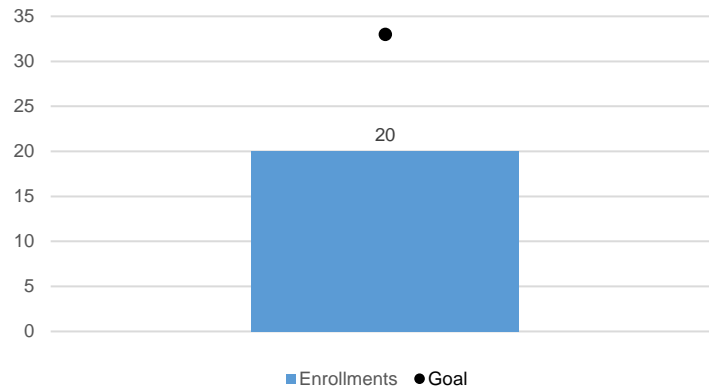
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

WHO, WHAT, WHERE

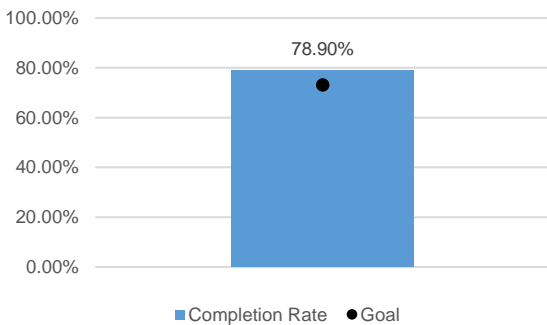
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE

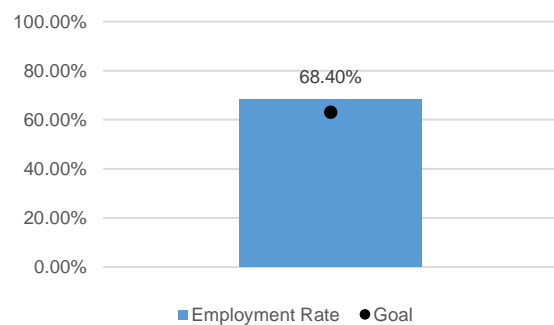


SERVICE RESULTS

 **COMPLETION RATE**



 **PLACED IN EMPLOYMENT**





SSA WORK EXPERIENCE PROGRAM (WEX)




PY 2017-18
2ND QUARTER

BACKGROUND

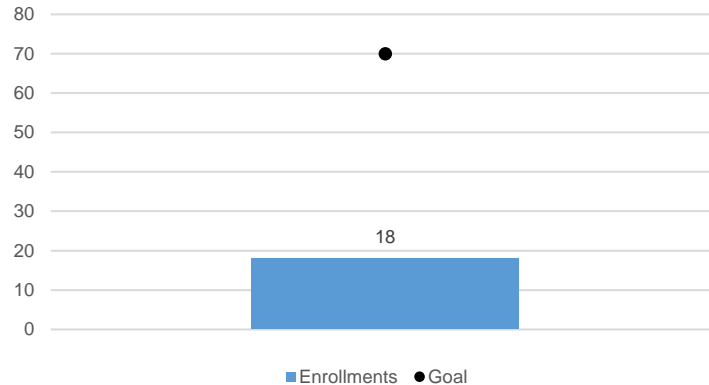
The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers, which must be addressed if they are to have successful outcomes. The program is referral based.

In the WEX program, the participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

WHO, WHAT, WHERE

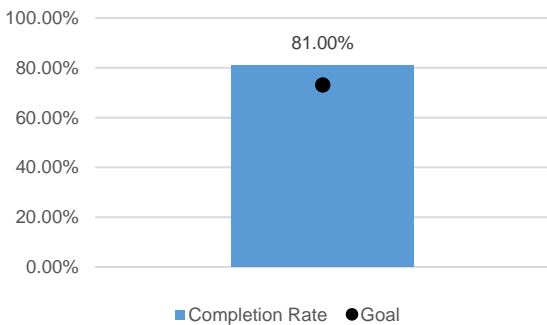
-  **SERVICE PROVIDER(S):** OCAPICA
-  **CONTRACT TERM:** JULY 1, 2017 – JUNE 30, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, IRVINE, BUENA PARK

PEOPLE WE SERVE

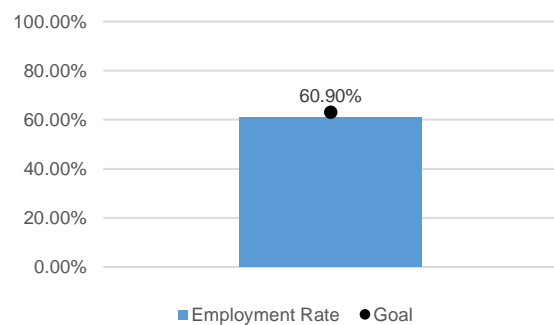


SERVICE RESULTS

COMPLETION RATE



ENTERED EMPLOYMENT








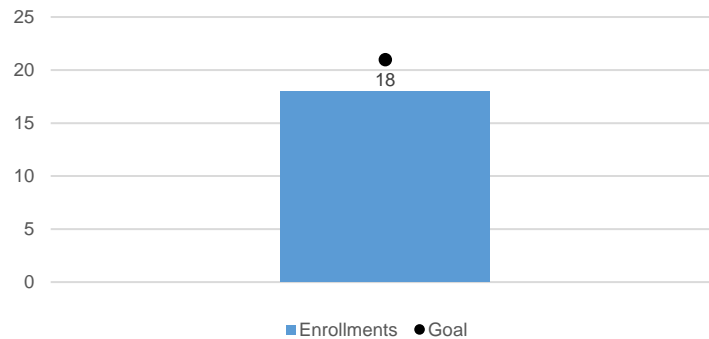
BACKGROUND

The County of Orange and Orange County Development Board (OCDB) was awarded a \$500,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the English Language Learner and Immigrant Workforce Grant. The grant will assist in aligning resources available under the Workforce Innovation and Opportunity Act (WIOA) Title I and Title II programs to serve the English Language Learner population. Funding will align WIOA program partner’s efforts to provide increased access to effective employment and training services.

WHO, WHAT, WHERE

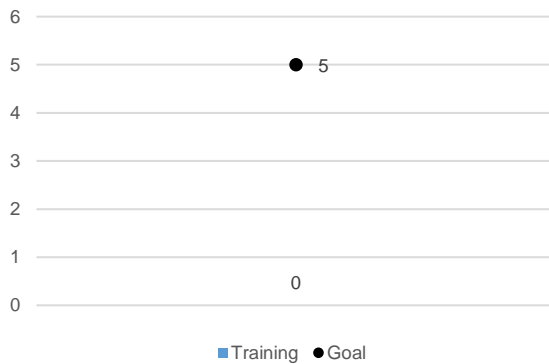
-  **SERVICE PROVIDER(S):** OCAPICA
-  **GRANT TERM:** JUNE 30, 2017 – DECEMBER 31, 2018
-  **SERVICE LOCATIONS:** GARDEN GROVE, BUENA PARK

PEOPLE WE SERVE



SERVICE RESULTS

ENROLLMENT IN TRAINING



PLACED IN EMPLOYMENT

