VA Long Beach Healthcare System

Healthcare for Homeless Veterans Program

Coordinated Entry System

Presented by: Dustin Halliwell, LCSW, CES Coordinator  March 7, 2019
HCHV Programs

- **HUD/VASH**
  - Partnership between the Department of Housing and Urban Development (HUD) and VA. Provides housing for eligible homeless Veterans and their families

- **Grant Per Diem (GPD)**
  - Housing resources funded by VA in partnership with community agencies

- **Homeless Outreach**
  - Partner with community agencies to offer various VAHS to homeless veterans in the community

- **Veteran Justice Outreach (VJO)**
  - Legal/homeless services to veterans in criminal justice system
Coordinated Entry System

• Purpose
  ○ coordinate and manage the homeless crisis response system’s resources that allows users to efficiently and effectively **get connected to interventions that will rapidly end their homelessness**.

  ○ CES includes a way to divert and prevent homelessness and also the ability to **immediately access crisis response services** like emergency shelter. Additionally, they must include processes to **quickly access permanent housing**.
Components of CES

1) By Name List
   - identifies all Veterans experiencing homelessness

2) Community Case Conferencing
   - case coordination, problem-solving, and case management between community providers who serve homeless Veterans

3) Community Assessment Tool
   - Vulnerability Index-Service Prioritization Decision Assistance Tool (VI-SPDAT)

4) Data Sharing
   - Inputting information into HMIS
CES Work Flow Chart

Street Outreach/first contact with Veteran

Add Veteran’s name to By Name List using Google Form link

VA checks healthcare eligibility

Attend BNL meeting/refer

HUD-VASH at VA CRRC

SSVF provider: VOA/US Vets

Rapid Rehousing: 1736 Family Crisis

Substance abuse/transitional

Refer to other community provider/Individual CES prioritization
Questions?

Contact Information:

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COUNTY OF ORANGE
VETERANS SERVICES

HEALTH CARE AGENCY
BEHAVIORAL HEALTH SERVICES

KEVIN ALEXANDER, DBH, LPCC
SERVICE CHIEF II
KALEXANDER@OCHCA.COM
(714) 480-6476
Untreated behavioral health problems often lead to homelessness, unemployment, hospitalization, suicide, incarceration, violence, etc.

Veterans are an underserved population at traditional treatment programs.

Orange County is home to approximately 130,000 Veterans.
Barriers for Veterans Seeking Behavioral Health Care

- Warrior mentality
- Concern for career
- Social stigmas
- Lack of benefits eligibility or knowledge
- Limited insight
County Behavioral Health Services for Veterans

- OC4Vets
- Court Support 4 Vets
- Outside the Wire Drop Zone
- Strong Families, Strong Children
Criteria:
• Military veteran or family member
• Presents with a need for Behavioral Health Services
• Resides within Orange County

Services:
• Screening and assessment
• Clinical case management
• Short-term therapy
• Peer support and navigation
• In-house Resource Specialist for housing and employment
• Community Outreach
• Referral and linkage to community resources
Support for Veterans involved with the legal system

Support for Veterans involved with the legal system

Services:
- Screening and assessment
- Individualized service plans
- Clinical case management to navigate system
- Referrals and linkage to community resources
- Support during court proceedings

Criteria:
- Residing in Orange County
- Veteran has an open case in an OC court and wants assistance
Outside the Wire Drop Zone

- On-campus support for military connected students
- Assists the Veteran in the transition from military life to college life
- Staffed by Veterans who understand the distinct challenges, stressors and barriers that military connected students may face
- Staff recognize the experiences and strengths that military connected students bring to the college and community
Behavioral Health Services for Military Families in Orange County

Criteria:
- Residing in Orange County
- Military family member(s) desire help

Services:
- Screening and assessment
- Individualized service plans
- Counseling
- Clinical case management
- Referrals and linkage to community resources

Utilizes evidenced based models
Available to all Orange County Veterans and Families

Hours: Monday - Friday 8 a.m.- 5 p.m.
Phone: (714) 480-6476

Located in the Orange County Veteran Services Office
1300 S. Grand, Bldg. B, Santa Ana, CA 92705

Please contact our office with any questions regarding any of our programs or to make a referral