Notes

1. **City of Santa Ana Data Request**
   a. Hafsa Kaka from the City of Santa Ana provided a description and purpose of the request. Three primary reasons for the data include: research, media, and alignment with the city and county. The City of Santa Ana is also interested in creating a dashboard that provides data of residents experiencing homelessness in Santa Ana. The County of Orange and the committee expressed some concern over how much individualized data requests would begin to charge the system over time, as well as how to standardize the data pulled for different cities. The City of Santa Ana request for data was recommended to be shared at the upcoming CoC Board meeting to create a framework for the request, along with creating a framework for possible future data requests. Erin agreed to work on the proposal and continue conversations with Hafsa for clarification. See slides 2-4 for more information on the type of request from the City of Santa Ana.

2. **CoC Board Report**
   a. Erin shared highlights to the CoC Board Report for the month of July. Highlights include 100% entries into Permanent Supportive Housing (PSH) came from homelessness, average days on the CES Prioritization List has decreased, and PSH and Transitional Housing (TH) projects met the threshold for Leavers with Increased Income. Erin also shared areas for improvement, such as decreasing the number of vacant Emergency Shelter (ES) beds, meeting the thresholds for Stayers with Increased Income, and increasing the number of successful exits from TH and ES projects. The committee recommended including the totals to the CoC Board report data for reference to the percentages on the report.

3. **Project Performance Analysis**
   a. Preview
i. Jim Wheeler from the County of Orange shared the importance of system performance analysis for the Continuum of Care. System performance is crucial to local CoC’s because high performing CoC’s are effectively meeting HUD standard goals and increasing the odds of being awarded the yearly available NOFA bonus projects for new permanent housing opportunities. Agencies only review their system performance together once a year, but Erin and Jim would like to increase the number of times agencies review their performance scores. The goal is to continuously find areas for improvement and collaboratively, assist in improving the system.

Erin stated that all executive directors will be notified via email to avoid surprises regarding the project performance analysis.

b. Schedule

i. Project performance analysis will focus on different measures and will be shared at the upcoming Data and Performance Management meetings bimonthly. Project performance data will be reviewed on a project level to determine if thresholds need to be updated, and to determine improvement plans for each measure and/or project. 2-1-1 Orange County will provide technical assistance and support to projects requiring assistance. In addition, the same measure will be reviewed five months after the initial analysis to evaluate how performance has changed. Erin shared the analysis schedule, on slide 9, to allow agencies time to prepare for the evaluated measure. One year’s worth of data will be used in the analysis and evaluations will be on a yearly rolling schedule. Elizabeth Andrade stated that this information will be shared at the upcoming Homeless Provider Forum in addition to notifying the executive directors.

4. Clarity Migration Update

a. Erin provided an update about Clarity’s custom data migration. Updates to services, case notes and coordinated entry can be found on slide 10.

Next Meeting Date: September 13, 2018, 1:30 – 3:00