



ORANGE COUNTY DEVELOPMENT BOARD
1300 S. GRAND AVENUE, BLDG. B, 3RD FLOOR
SANTA ANA, CA 92705-4407
PHONE: (714) 480-6500

Orange County Development Board
Service Delivery and Performance Committee

February 9, 2017
1:00 P.M.
Orange County One-Stop Center
Garden Grove Conference Room (2nd Floor)
7077 Oranewood Ave.
Garden Grove, CA 92841

**NOTE: LOCATION
& STARTING TIME**

AGENDA

CALL TO ORDER

The agenda contains a description of each item to be considered. No action will be taken on items not appearing in this agenda.

PUBLIC PARTICIPATION

Members of the public may address the Service Delivery and Performance Committee on items listed within this agenda so long as the subject matter is within the jurisdiction of the Committee.

- 1. MINUTES** **ACTION**
The minutes of the April 14, 2016 Service Delivery and Performance Committee meeting will be presented for review and approval.
- 2. COMMITTEE SCOPE** **DISCUSSION**
Staff will present information on the Service Delivery & Performance Committee scope of responsibilities related to the One-Stop Center System and Youth/Young Adult Services.
- 3. OC REGIONAL AND UNIFIED LOCAL PLAN** **ACTION**
Staff will present the outline for a six month service alignment strategy for Program Year 2017-18.
- 4. ANAHEIM / OC JOB FAIR** **ACTION**
Staff will present the framework for a MOU with the City of Anaheim, City of Santa Ana and OCDB/County of Orange for the annual Anaheim/OC Job Fair.

5. PERFORMANCE REPORTS **INFORMATION**

Staff will present the Performance Reports for all programs for the period ending December 31, 2016.

6. PROGRAM FUNDING EXPENDITURE REPORTS **INFORMATION**

Staff will present the Expenditure Reports for all programs for the period ending December 31, 2016.

ADJOURNMENT

If you need special assistance to participate in this meeting, call (714) 480-6500 or the TDD at (714) 834-7163. Please call 48 hours in advance to allow the County to make reasonable arrangements to ensure accessibility to this meeting. (28 CFR 35.102-35.104 American Disabilities Act Title II).

To obtain copies of OCDB Agendas and Attachments, visit our website at: www.ocboard.org or contact the Orange County Development Board Administrative Office: 1300 S. Grand Avenue, Bldg. B, 3rd Floor, Santa Ana, CA 92705 – (714) 480-6500.

Item #1 – ACTION

**MINUTES
Recommendation Summary
February 9, 2017**

**Orange County Workforce Investment Board
Service Delivery and Performance Committee**

**April 14, 2016
1:00PM
Orange County One-Stop Center
Garden Grove Conference Room
7077 Oranewood Ave.
Garden Grove, CA 92841**

MINUTES

ROLL CALL:

Present:

Alan Woo
Barbara Mason
June Kuehn
Rob Claudio

Guests:

Andrew Smith
Bernie Gilbert
David Baquerizo
Fredrick Reyes
Hector Huezo
Rena Drake
Steven Moraldo

CALL TO ORDER: 1:02 p.m.

- 1. MINUTES ACTION**
The minutes of the July 9, 2015 Service Delivery and Performance Committee were presented for review and approval.

Motion was made to approve the minutes. Alan Woo motioned for approval. Rob Claudio seconded. Motion passed.
- 2. ONE-STOP SYSTEM FUNDING ALLOCATIONS ACTION**
Staff presented the One-Stop System funding allocations for review and approval.

Motion was made to approve the recommendations. Alan Woo motioned for approval. June Kuehn seconded. Motion passed.
- 3. SUBSCRIPTION WITH FUTUREWORK SYSTEMS ACTION**
Information regarding the subscription with Future Work Systems was presented for review and approval.

Motion was made to approve the recommendations. Alan Woo motioned for approval. June Kuehn seconded. Motion passed.

- 4. WIOA PERFORMANCE REPORTS** **INFORMATION**
Staff provided WIOA Performance Reports for all programs for the period ending February 29, 2016.
- 5. PROGRAM FUNDING EXPENDITURE REPORTS** **INFORMATION**
Staff provided the Expenditure Reports for all programs for the period ending February 29, 2016.
- 6. STATUS OF ONE-STOP SYSTEM** **INFORMATION**
Staff provided an update on the One-Stop System

Meeting adjourned at 2:16 p.m.

Item #2 – DISCUSSION

**COMMITTEE SCOPE
Recommendation Summary
February 9, 2017**

BACKGROUND:

The OCDB Bylaws describe the scope of each Committee:

Executive Committee

The Executive Committee shall formulate public relations, marketing and job development activities, lead the coordination of economic and workforce development activities and strategies, and manage local labor market information to benefit employers and job seekers in connection with other agencies.

Standing Committees

1. The Service Delivery and Performance Committee provides programmatic oversight of the One-Stop System, including young adult services, and the development of a quality One-Stop System, coordination of services, performance measure attainment, workforce development policy implementation, accessibility in accordance with the Americans with Disabilities Act and partnership facilitation. In addition, the Service Delivery and Performance Committee oversees the negotiation and maintenance of Memoranda of Understanding (MOUs), measures customer satisfaction, manages the One-Stop Certification process for comprehensive OC One-Stop Center system.
2. The Business Services Committee shall make recommendations with respect to work based activities such as on-the-job training, customized training, incumbent worker training, work experience and transitional work experience. The Committee will oversee regional and industry sector partnerships and the Employer Services measure.

The bylaws also describe the usage of “industry experts” as appropriate. Knowledgeable individuals who are *not* OCDB members may act as consultants to the committees. Said individuals shall receive no remuneration, shall not have voting privileges and shall be subject to all conflict of interest statutes, regulations and ordinances.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

None

Item #3– ACTION

**OC REGIONAL AND UNIFIED LOCAL PLAN
Recommendation Summary
February 9, 2017**

BACKGROUND:

The Orange County Regional Plan (OC Regional Plan) identifies regional coordination and alignment strategies to increase collaboration and alignment among the two city workforce boards and the County's Development Board.

The OC Regional Plan has been developed with collaborative input from key regional partners and stakeholders. Implementation commitments and partner roles are described and detailed within the regional plan. A Cooperative Agreement details the commitment, collaboration, and alignment to support the Orange County Regional Plan's strategies and actions. The engagement of partners has been a priority for the region in an effort to align workforce, education, and businesses to foster a comprehensive workforce system that is responsive to demand-driven needs in the region. The OC Regional Plan is focused on constructing a regional training, education, and workforce architecture that aligns with the Orange County regional labor market and California State Plan policy objectives. Individuals will access and experience this regional workforce architecture primarily through local service delivery efforts. The overarching Orange County Regional Plan vision is a large-scale movement that will address industry identified skills gaps, employment, education, workforce, economic development, and poverty challenges in the region through assessment and strategic alignment of partners' regional goals, policies, practice, and service delivery.

An outline has been developed to assist in the implementation of the OC Regional Plan. The outline provides specific focus areas for the service delivery related work with Anaheim and Santa Ana.

RECOMMENDATION:

Approve outline for alignment actions. Delegate OCDB Executive Director to make changes as required and/or add content that that supports mutually beneficial collaboration initiatives and improves service delivery alignment with the Cities of Santa Ana and Anaheim.

ATTACHMENT:

OCDB Alignment Actions Outline (To be distributed at the meeting)

Item #4 - ACTION

**ANAHEIM / OC JOB FAIR
Recommendation Summary
February 9, 2017**

BACKGROUND:

The Anaheim/OC Job Fair & Expo is a joint venture of the County of Orange/Orange County Development Board (OCDB), the City of Anaheim/Anaheim Jobs, and the City of Santa/Santa Ana WORK Center.

In an effort to align activities with the OC Regional Plan, a framework for an annual / regional job fair will be presented.

RECOMMENDATION:

Approve Framework for a Memorandum of Understanding (MOU) focused on an annual/regional job fair that includes County of Orange/OCDB, City of Anaheim, City of Santa Ana and State of CA, Employment Development Department.

ATTACHMENT(S):

Framework for MOU (To be distributed at the meeting)

Item #5 – INFORMATION

**PERFORMANCE REPORTS
Recommendation Summary
February 9, 2017**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews performance data to assess overall performance. Staff will present performance reports for all programs as of December 31, 2016.

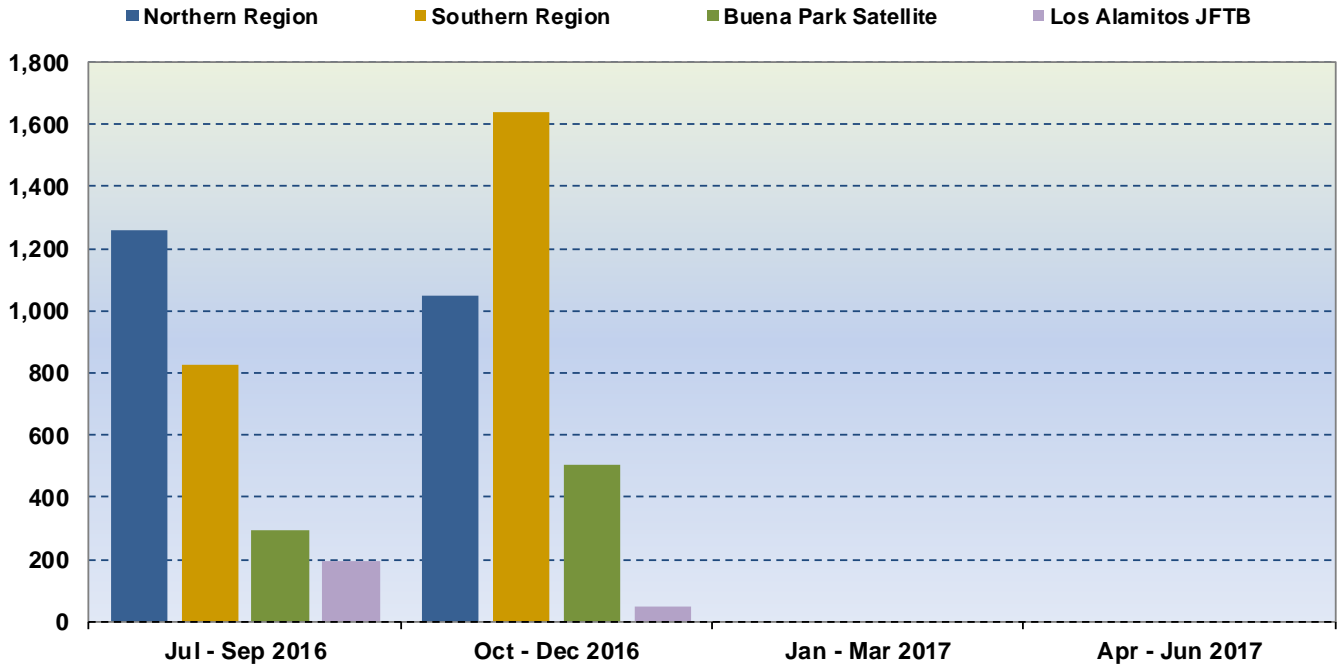
RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Performance Reports

Orange County Development Board
 One-Stop System
 Universal Services Client Unique Count
 Performance Report for PY 2016-17
 As of December 31, 2016



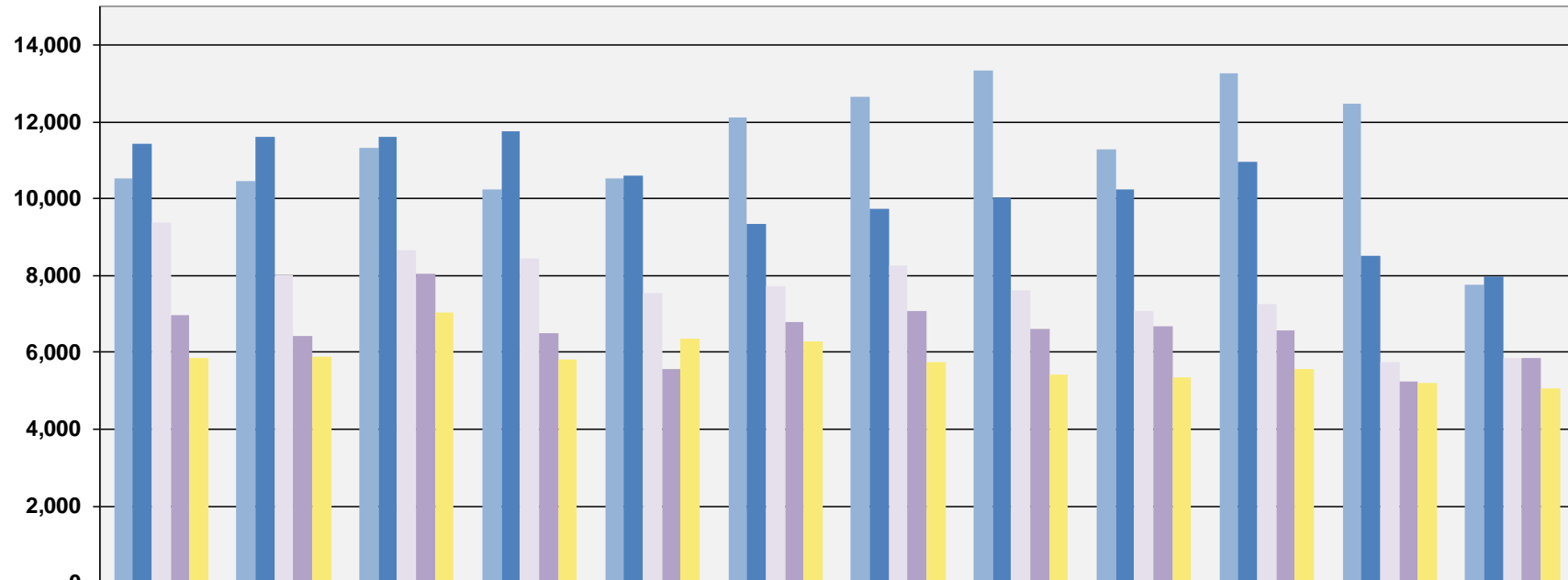
| OC One-Stop Centers- Unique Count | | | | |
|-----------------------------------|-----------------|-----------------|----------------------|-------------------|
| Reporting Period | Northern Region | Southern Region | Buena Park Satellite | Los Alamitos JFTB |
| Jul - Sep 2016 | 1,261 | 824 | 297 | 193 |
| Oct - Dec 2016 | 1,050 | 1,639 | 506 | 50 |
| Jan - Mar 2017 | N/A | N/A | N/A | N/A |
| Apr - Jun 2017 | N/A | N/A | N/A | N/A |
| Total | 2,311 | 2,463 | 803 | 243 |

| Universal Service Statistics PY 2016-17 July 1, 2016 - December 31, 2016 | | |
|--|---------------------|-----------------|
| Workshops | OC One-Stop Centers | |
| | Northern Region | Southern Region |
| One-Stop Orientation | 421 | 365 |
| Resume | 363 | 439 |
| Job Searching / Networking | 392 | 208 |
| Interviewing | 245 | 193 |
| Other Workshops ** | 1,148 | 379 |
| Total | 2,569 | 1,584 |

* Provider: ProPath, Inc.

** Other workshops such as Introduction to Computers, Transferable Skills, Financial Strategies, etc.

Orange County Development Board
 One-Stop System
 Universal Services Client, Total Visitors
 Performance Report for PY 2016-17
As of December 31, 2016



| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Totals |
|------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|---------|
| 2012 | 10,517 | 10,468 | 11,308 | 10,261 | 10,520 | 12,099 | 12,643 | 13,327 | 11,285 | 13,263 | 12,457 | 7,753 | 135,901 |
| 2013 | 11,447 | 11,595 | 11,616 | 11,744 | 10,600 | 9,351 | 9,745 | 10,017 | 10,232 | 10,963 | 8,500 | 7,991 | 123,801 |
| 2014 | 9,389 | 8,005 | 8,654 | 8,433 | 7,541 | 7,732 | 8,267 | 7,606 | 7,067 | 7,261 | 5,739 | 5,858 | 91,552 |
| 2015 | 6,973 | 6,417 | 8,035 | 6,518 | 5,575 | 6,791 | 7,064 | 6,627 | 6,698 | 6,587 | 5,237 | 5,839 | 78,361 |
| 2016 | 5,864 | 5,896 | 7,055 | 5,806 | 6,356 | 6,286 | 5,745 | 5,436 | 5,360 | 5,556 | 5,193 | 5,062 | 69,615 |

Orange County Development Board
WIOA Adult and Dislocated Worker
Performance Report for PY 2016-17
As of December 31, 2016

ADULT

| | NORTHERN REGION | | | SOUTHERN REGION | | | BUENA PARK SATELLITE | | | OCDB TOTAL | | |
|--------------------------------------|-----------------|--|----------------|-----------------|--|----------------|----------------------|--|----------------|------------|--|----------------|
| | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved |
| (Cumulative, 07/01/16 to 12/31/2016) | | | | | | | | | | | | |
| Total Participants Registered | 307 | | | 288 | | | 26 | | | 621 | | |
| Carried In | 174 | | | 155 | | | 26 | | | 355 | | |
| New Registrants | 133 | 133 | 100.00% | 133 | 133 | 100.00% | | | | 266 | 266 | 100.00% |
| Exited | 115 | 106 | 108.49% | 117 | 92 | 127.17% | 18 | 14 | 128.57% | 250 | 212 | 117.92% |

DISLOCATED WORKER

| | NORTHERN REGION | | | SOUTHERN REGION | | | BUENA PARK SATELLITE | | | OCDB TOTAL | | |
|--------------------------------------|-----------------|--|----------------|-----------------|--|----------------|----------------------|--|----------------|------------|--|----------------|
| | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved | Actual | Contract Plan (as of 12/31/2016) | % Achieved |
| (Cumulative, 07/01/16 to 12/31/2016) | | | | | | | | | | | | |
| Total Participants Registered | 327 | | | 400 | | | 37 | | | 764 | | |
| Carried In | 124 | | | 197 | | | 37 | | | 358 | | |
| New Registrants | 203 | 200 | 101.50% | 203 | 200 | 101.50% | | | | 406 | 400 | 101.50% |
| Exited | 130 | 74 | 175.68% | 163 | 118 | 138.14% | 24 | 22 | 109.09% | 317 | 214 | 148.13% |

Data Source: State CalJOBS System

Legend:
■ At less than 80% of the goal
■ At or above 80% but below 90%
■ At or above 90% but below 100%
■ Met or exceeded 100% of the goal

Orange County Development Board
WIOA Youth - Enrollments
Performance Report for PY 2016-17
As of December 31, 2016

| | La Habra - Region 1 and ISY | | | | | | OCAPICA - Region 2 | | | OCAPICA - Region 3 | | | OCAPICA - Region 4 | | | OCAPICA - Region 5 | | |
|------------------------------------|--|------------------------------|------------|--|------------------------------|------------|--|------------------------------|------------|--|------------------------------|------------|---|------------------------------|------------|--------------------------------------|------------------------------|------------|
| | <i>Brea, Fullerton, La Habra, Placentia, Yorba Linda</i> | | | <i>Brea, Fullerton, La Habra, Placentia, Yorba Linda</i> | | | <i>Buena Park, Cypress, La Palma, Los Alamitos, Stanton, Westminster</i> | | | <i>Costa Mesa, Fountain Valley, Huntington Beach, Seal Beach</i> | | | <i>Garden Grove, Orange, Villa Park</i> | | | <i>Irvine, Newport Beach, Tustin</i> | | |
| | <i>In-School</i> | | | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | |
| (Cumulative, 07/01/16 to 12/31/16) | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved |
| Total Participants Served | 23 | | | 61 | | | 42 | | | 42 | | | 80 | | | 32 | | |
| <i>Carry-In</i> | 6 | | | 24 | | | 23 | | | 21 | | | 73 | | | 17 | | |
| <i>New Enrollments</i> | 17 | 59 | 28.81% | 37 | 37 | 100.00% | 19 | 25 | 76.00% | 21 | 25 | 84.00% | 7 | 4 | 175.00% | 15 | 30 | 50.00% |
| <i>Exits</i> | 6 | 7 | 85.71% | 21 | 7 | 300.00% | 12 | 10 | 120.00% | 6 | 5 | 120.00% | 26 | 22 | 118.18% | 8 | 2 | 400.00% |

| | OCAPICA - Region 6 | | | KRA - Region 7 | | | Saddleback - Region 8 | | | OCDB Total | | | | | |
|------------------------------------|---|------------------------------|------------|---|------------------------------|------------|--|------------------------------|------------|------------------|------------------------------|------------|----------------------|------------------------------|------------|
| | <i>Lake Forest, Mission Viejo, Rancho Santa Margarita</i> | | | <i>Aliso Viejo, Laguna Beach, Laguna Hills, Laguna Niguel, Laguna Woods</i> | | | <i>Dana Point, San Clemente, San Juan Capistrano</i> | | | | | | | | |
| | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | | <i>Out-of-School</i> | | | <i>In-School</i> | | | <i>Out-of-School</i> | | |
| (Cumulative, 07/01/16 to 12/31/16) | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved | Actual | Contract Plan as of 12/31/16 | % Achieved |
| Total Participants Served | 3 | | | 5 | | | 19 | | | 23 | | | 284 | | |
| <i>Carry-In</i> | 0 | | | 0 | | | 1 | | | 6 | | | 159 | | |
| <i>New Enrollments</i> | 3 | 37 | 8.11% | 5 | 34 | 14.71% | 18 | 37 | 48.65% | 17 | 59 | 28.81% | 125 | 229 | 54.59% |
| <i>Exits</i> | 0 | 0 | --- | 0 | 0 | --- | 3 | 0 | --- | 6 | 5 | 120.00% | 76 | 36 | 211.11% |

Data Source: State CalJOBS System

- Legend
- At less than 80% of the goal
 - At or above 80% but below 90%
 - At or above 90% but below 100%
 - Met or exceeded 100% of the goal

VETERAN'S EMPLOYMENT-ASSISTANCE PROGRAM (VEAP) – 7th GRANT

Orange County was awarded \$444,444 by the California Employment Development Department (EDD) to offer services targeted to meet veterans' unique needs and occupational goals, with an emphasis on those who recently returned to civilian life. This is the seventh VEAP grant awarded to Orange County. The grant term is June 1, 2015 through December 31, 2016. The Project helps prepare veterans for careers in a variety of industries through education and employment assistance. The Project serves all of Orange County as well as veterans referred from Los Angeles County. Veterans are able to access training, support services, and job referrals unique to their skillsets and career goals. The Project ended on December 31, 2016.

Orange County Development Board
Recently Separated Veterans Program – 7th Grant
Performance Report for PY 2016-17
As of December 31, 2016

Grant Term - 06/01/15 to 12/31/16
(Cumulative, 06/01/15 to 12/31/16)

| ADULT (15 Percent) | | | | | | | | | |
|---------------------------|---------------|-------------------------------|------------|---------|-------------------------------|------------|-------------|-------------------------------|------------|
| | PROPATH, INC. | | | PGWIN | | | OCWIB TOTAL | | |
| | Actual | Contract Plan (thru 12/31/16) | % Achieved | Actual | Contract Plan (thru 12/31/16) | % Achieved | Actual | Contract Plan (thru 12/31/16) | % Achieved |
| Total Participants Served | 33 | 20 | 165.00% | 26 | 20 | 130.00% | 59 | 40 | 147.50% |
| Training | 22 | 20 | 110.00% | 22 | 20 | 110.00% | 44 | 40 | 110.00% |
| Training Completion | 21 | 16 | 131.25% | 18 | 16 | 112.50% | 39 | 32 | 121.88% |
| Exits | 24 | 20 | 120.00% | 26 | 20 | 130.00% | 50 | 40 | 125.00% |
| Placements | 21 | 13 | 161.54% | 17 | 13 | 130.77% | 38 | 26 | 146.15% |
| Average Wage at Placement | \$21.58 | | | \$18.32 | | | \$19.95 | | |

| DISLOCATED WORKER (25 Percent) | | | | | | | | | |
|---------------------------------------|---------------|-------------------------------|------------|---------|-------------------------------|------------|-------------|-------------------------------|------------|
| | PROPATH, INC. | | | PGWIN | | | OCWIB TOTAL | | |
| | Actual | Contract Plan (thru 12/31/16) | % Achieved | Actual | Contract Plan (thru 12/31/16) | % Achieved | Actual | Contract Plan (thru 12/31/16) | % Achieved |
| Total Participants Served | 32 | 20 | 160.00% | 25 | 20 | 125.00% | 57 | 40 | 142.50% |
| Training | 23 | 20 | 115.00% | 21 | 20 | 105.00% | 44 | 40 | 110.00% |
| Training Completion | 19 | 16 | 118.75% | 18 | 16 | 112.50% | 37 | 32 | 115.63% |
| Exits | 24 | 20 | 120.00% | 25 | 20 | 125.00% | 49 | 40 | 122.50% |
| Placements | 21 | 13 | 161.54% | 13 | 13 | 100.00% | 34 | 26 | 130.77% |
| Average Wage at Placement | \$27.14 | | | \$21.57 | | | \$24.36 | | |

Data Source: State CalJOBS System

Legend

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

SUPERVISED POPULATION WORKFORCE TRAINING

The County of Orange and Orange County Workforce development Board (OCDB) was awarded a \$400,000 grant by the California Workforce Development Board in partnership with the State Employment Development Department under the Supervised Population Workforce Training Grant Program. This workforce training project was made possible as a result of OCDB's collaborative relationships with the OC Probation Department, OC Sheriff's Department, OC Social Services Agency, OC Health Care Agency, and OC Re-Entry Partnership.

State Recidivism Reduction Funds will be used to implement and support recidivism reduction, workforce training and other development programs targeting the "*supervised population*." The "*supervised population*" includes all persons who are on probation, mandatory supervision, or post release community supervision. The 16-month program will expand collaborative relationships between the County Probation Department and Community Corrections Partnerships and OCWIB in support of innovative strategies that accelerate educational attainment and reemployment for the "*supervised population*." The Supervised Population Workforce Training program has a grant term of June 30, 2016 through December 31, 2017. The Project is operated by ProPath, Inc.

Orange County Development Board
Supervised Population Workforce Training Program
Performance Report for PY 2016-17
As of December 31, 2016

Grant Term - 06/30/16 to 12/31/17
(Cumulative, 10/01/16 to 12/31/16)

| | PROPATH, INC. | | |
|------------------------------|----------------------|----------------------------------|----------------|
| | Actual | Contract Plan (thru 12/31/16) | % Achieved |
| Total Participants Served | 31 | 30 | 103.33% |
| Training/Work-Based Learning | 15 | 13 | 115.38% |

Data Source: State CalJOBS System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

LINKING TO EMPLOYMENT ACTIVITIES PRE-RELEASE (LEAP)

The County of Orange/OC Community Services and the OCDB were awarded a \$500,000 grant by the U.S. Department of Labor to implement the Linking to Employment Activities Pre-Release (LEAP) 1 program. The LEAP 1 program aims to establish a Transition Center within the Theo Lacy facility and assist male offenders in preparing for work upon release. The project serves AB109 inmates who are 60-90 days away from release. The goal of the project is to improve the employment outcomes for transitioning offenders by leveraging and building upon the effective strategies that currently exist within the jail facilities and in the Orange County One-Stop Center System.

This innovative and unique grant proposal was one of only three awarded in California and was made possible as a result of OCDB's collaborative relationships with the OC Sheriff's Department, Probation Division and the OC Health Care Agency. The LEAP-1 program has a grant term of June 15, 2015 through June 14, 2017. The project is operated by Goodwill Industries of Orange County.

Orange County Development Board
Linking to Employment Activities Pre-Release (LEAP)
Performance Report for PY 2016-17
As of December 31, 2016

Grant Term - 06/15/15 to 06/14/17
(Cumulative, 06/15/15 to 12/31/16)

| | GOODWILL INDUSTRIES OF ORANGE COUNTY | | |
|---------------------------|---|----------------------------------|---------------|
| | Actual | Contract Plan (thru 12/31/16) | % Achieved |
| Total Participants Served | 101 | 65 | 155.38% |
| Training | 26 | 45 | 57.78% |
| Mentoring Services | 101 | 62 | 162.90% |
| Exits | 48 | 42 | 114.29% |
| Unsubsidized Employment | 25 | 27 | 92.59% |

Data Source: State CalJOBS System

Legend

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

The SCSEP offers low income unemployed seniors paid community service and training opportunities. The goal of the program is to help participants who are at least 55 years and unemployed, become employable and to obtain unsubsidized employment. SCSEP participants gain work experience in a variety of community service activities at non-profit and public facilities, including schools, hospitals, day-care centers, and senior centers.

Orange County Development Board Senior Community Service Employment Program (SCSEP) Performance Report for PY 2016-17 *As of December 31, 2016*

Grant Term: 07/01/16 to 06/30/17
(Cumulative, 07/01/14 to 03/31/16)

| Measure | PROPATH, INC. | | | OCDB TOTAL | | |
|-------------|---------------|---------------------------------|------------|------------|------------------------------|------------|
| | Actual | Contract Plan (thru 6/30/17) | % Achieved | Actual | State Plan (thru 6/30/17) | % Achieved |
| Enrollments | 59 | 60 | 98.33% | 59 | 58 | 101.72% |

PERFORMANCE MEASURES

(*Exiters from 04/01/16 to 09/30/16)

(**Exiters from 07/01/15 to 12/31/15)

| | PROPATH, INC. | | | OCDB TOTAL | | |
|-------------------------|---------------|---------------------------------|------------|------------|------------------------------|------------|
| | Actual | Contract Plan (thru 6/30/17) | % Achieved | Actual | State Plan (thru 6/30/17) | % Achieved |
| Service Level | 128.10% | 152.00% | 84.28% | 128.10% | 150.00% | 85.40% |
| Community Service | 74.80% | 82.00% | 91.22% | 74.80% | 80.00% | 91.88% |
| * Entered Employment | 20.00% | 46.30% | 43.20% | 20.00% | 44.30% | 45.15% |
| **Employment Retention | 77.80% | 71.90% | 108.21% | 77.80% | 69.90% | 111.30% |
| **Average Earnings | \$7,076.00 | \$8,867 | 79.80% | \$7,076.00 | \$8,667 | 81.64% |
| Service to Most-in-Need | 2.38 | 2.65 | 89.81% | 2.38 | 2.60 | 91.54% |

Data Source: SPARQ System

Legend:

- At less than 80% of the goal
- At or above 80% but below 90%
- At or above 90% but below 100%
- Met or exceeded 100% of the goal

WELFARE-TO-WORK EMPLOYMENT PROGRAM

The Orange County Social Services Agency (SSA) administers several different Welfare-to-Work Employment Programs. These Welfare-to-Work Activities mandate that CalWORKs recipients meet established work requirements with an end goal of unsubsidized employment. The clients served in these programs frequently have multiple barriers which must be addressed if they are to have successful outcomes. Program is referral based.

- **Vocational Training (VTR)**

VTR is a temporary, transitional, and short-term vocational educational activity, not to exceed twelve (12) months, to prepare participants for unsubsidized employment in a specific trade, occupation, or vocation.

- **Work Experience (WEX)**

The participant gains exposure to the working world and its requirements through a planned, structured learning experience that occurs over a twelve-week period. During this time, 100% wage reimbursement is provided directly to the participant.

- **Employment Preparation Program (EPP)**

The participant gains exposure to the working world and its requirements through a planned, structured learning experience in a public, non-profit or private organization that occurs over a six-month period. During this time, 100% of the wage is paid directly to the participant.

Orange County Development Board
 SSA/ Work Experience (WEX) and Vocational Training (VTR) Training Program
 Performance Report for PY 2016-17
As of December 31, 2016

Grant Term - 07/01/16 to 06/30/17
 (Cumulative, 07/01/16 to 12/31/16)

WORK EXPERIENCE (WEX)

| | OCAPICA | | | OCDB TOTAL | | |
|--|---------|---------------------------------|---------------|------------|--------------------------|---------------|
| | Actual | Contract Plan (thru 6/30/17) | % Achieved | Actual | M O U (thru 06/30/17) | % Achieved |
| Total Participants Served (Placed in WEX Assignments) | 30 | | | | | |
| Carried In (Already in WEX Assignment) | 16 | | | 16 | | |
| New Enrollments (Placed in WEX assignment) | 14 | 70 | 20.00% | 14 | 67 | 20.90% |
| Assignment Rate | 82.35% | 83.0% | 99.22% | 82.35% | 80.0% | 102.94% |
| Completion Rate | 74.07% | 73.0% | 101.47% | 74.07% | 70.0% | 105.82% |
| Employment Rate | 40.91% | 63.0% | 64.94% | 40.91% | 60.0% | 68.18% |

VOCATIONAL TRAINING (VTR)

| | OCAPICA | | | OCDB TOTAL | | |
|--|---------|---------------------------------|---------------|------------|--------------------------|---------------|
| | Actual | Contract Plan (thru 6/30/17) | % Achieved | Actual | M O U (thru 06/30/17) | % Achieved |
| Total Participants Served (Placed in WEX Assignments) | 28 | | | | | |
| Carried In (Already in WEX Assignment) | 12 | | | 12 | | |
| New Enrollments (Placed in WEX assignment) | 16 | 33 | 48.48% | 16 | 30 | 53.33% |
| Assignment Rate | 100.00% | 83.0% | 120.48% | 100.00% | 80.0% | 125.00% |
| Completion Rate | 36.36% | 73.0% | 49.81% | 36.36% | 70.0% | 51.95% |
| Employment Rate | 33.33% | 63.0% | 52.91% | 33.33% | 60.0% | 55.56% |

Data Source: Provider's Monthly Report

Legend:
■ At less than 80% of the goal
■ At or above 80% but below 90%
■ At or above 90% but below 100%
■ Met or exceeded 100% of the goal

Orange County Development Board
 SSA Employment Preparation Program (EPP)
 Performance Report for PY 2016-17
As of December 31, 2016

Grant Term - 07/01/16 to 06/30/17
 (Cumulative, 07/01/16 to 12/31/16)

| | OCAPICA | | | OCDB TOTAL | | |
|--|---------|---------------------------------|---------------|------------|--------------------------|---------------|
| | Actual | Contract Plan (thru 6/30/17) | % Achieved | Actual | M O U (thru 06/30/17) | % Achieved |
| Total Participants Served | 181 | | | | | |
| Carried In <i>(Already in WEX Assignment)</i> | 79 | | | 79 | | |
| New Enrollments <i>(Placed in WEX Assignment)</i> | 102 | 190 | 53.68% | 102 | 187 | 54.55% |
| Assignment Rate | 87.93% | 83.0% | 105.94% | 87.93% | 80.0% | 109.91% |
| Completion Rate | 67.42% | 73.0% | 92.35% | 67.42% | 70.0% | 96.31% |

Data Source: Provider's Monthly Report

Legend:
■ At less than 80% of the goal
■ At or above 80% but below 90%
■ At or above 90% but below 100%
■ Met or exceeded 100% of the goal

OC4VETS PROJECT

The Orange County Health Care Agency (HCA) has been approved for a Mental Health Services Act (MHSA) funded innovation project, the OC4VETS. Veterans have been identified as a sub-group (culture) that has existing barriers to accessing behavioral health care. This project intends to use multiple strategies to outreach, engage, and ensure veterans' access to needed resources as well as improve collaboration among agencies providing services to veterans. With HCA providing funding for the project, veterans who participate in the program are given job transition and job development support in addition to housing assistance and other supportive services.

Orange County Development Board
OC4Vets
Performance Report for PY 2016-17
As of December 31, 2016

Project Duration - 11/01/11 to 06/30/17
(Cumulative, 11/01/11 to 12/31/16)

| | PROPATH, INC. | | |
|---|----------------|---|----------------|
| | Actual | Contract Plan <i>(thru 12/31/16)</i> | % Achieved |
| Referrals Received from HCA | 691 | | |
| Total Participants Served | 586 | | |
| Job Support/Job Development | 89.08% | 85% | 104.80% |
| Housing Assistance | 77.99% | 70% | 111.41% |
| Other Supportive Services | 90.10% | 75% | 120.14% |
| Average Wage | \$14.74 | \$10.00 | 147.40% |
| <i>Participant Characteristics</i> | | | |
| Homeless | 291 | | |
| Disabled | 236 | | |
| Basic Literacy Skills Deficient | 0 | | |
| Offender | 63 | | |
| Limited English | 4 | | |

Data Source: State CalJOBS System

| | |
|--|----------------------------------|
| | At less than 80% of the goal |
| | At or above 80% but below 90% |
| | At or above 90% but below 100% |
| | Met or Exceeded 100% of the Goal |

INDIVIDUAL TRAINING ACCOUNT (ITA) PERFORMANCE REPORT*

The County contracts with State-approved post-secondary educational and vocational schools to provide occupational skills training to participants referred by the One-Stop Centers. The State of California maintains the Eligible Training Provider List (ETPL) which lists training providers that meet specific accreditation requirements. The OCWIB selects local training providers listed on the ETPL to provide training services in demand occupations and lists them on the OCWIB Approved Training Partner Directory (ATPD). An Individual Training Account (ITA) is established for each participant enrolled in training.

*To be distributed at the meeting.

Item #6 - INFORMATION

**PROGRAM FUNDING EXPENDITURE REPORTS
Recommendation Summary
February 9, 2017**

BACKGROUND:

The Service Delivery & Performance Committee routinely reviews provider expenditures to assess overall program expenditures. Expenditure data is presented for the period beginning July 1, 2016 through December 31, 2016.

RECOMMENDATION(S):

Receive and File

ATTACHMENT(S):

Expenditure Report

Service Delivery & Performance Annual Expenditure Report FY 2016/17

Through December 31, 2016

| | Budget | Invoices Received | | | Current Balance |
|--|---------------------|-------------------|---------------------|---------------|---------------------|
| | | Through | Expenses | % | |
| ProPath, Inc | | | | | |
| Adult North | 650,685.00 | 12/31/16 | 475,516.98 | 73.08% | 175,168.02 |
| Adult South | 802,330.00 | 12/31/16 | 498,841.96 | 62.17% | 303,488.04 |
| DW North | 967,752.00 | 12/31/16 | 631,712.96 | 65.28% | 336,039.04 |
| DW South | 1,203,495.00 | 12/31/16 | 733,762.68 | 60.97% | 469,732.32 |
| Senior Community Services (SCSEP) | 691,853.00 | 12/31/16 | 322,395.56 | 46.60% | 369,457.44 |
| Business Services - Rapid Response | 350,000.00 | 12/31/16 | 204,194.63 | 58.34% | 145,805.37 |
| OC4Vets | 433,540.00 | 12/31/16 | 140,151.58 | 32.33% | 293,388.42 |
| VEAP 7 (Veterans) - Adult 15% | 5,661.00 | 12/31/16 | 5,307.46 | 93.75% | 353.54 |
| VEAP 7 (Veterans) - DW 25% | 5,445.00 | 12/31/16 | 5,385.64 | 98.91% | 59.36 |
| Specialized Population | 225,000.00 | 12/31/16 | 41,673.10 | 18.52% | 183,326.90 |
| SSA - Employment Preparation Program (EPP) | 1,342,970.00 | 12/31/16 | 726,497.37 | 54.10% | 616,472.63 |
| SSA - Work Experience (WEX) | 282,970.00 | 12/31/16 | 72,839.76 | 25.74% | 210,130.24 |
| Total | 6,961,701.00 | | 3,858,279.68 | 55.42% | 3,103,421.32 |
| Women Helping Women | | | | | |
| Professional Services - LEAP (Linking Employment, Abilities & Potential) | 17,134.00 | 12/31/16 | 9,537.73 | 55.67% | 7,596.27 |
| Total | 17,134.00 | | 9,537.73 | 55.67% | 7,596.27 |
| Goodwill Industries of O.C. | | | | | |
| EEEDS - LEAP (Linking Employment, Abilities & Potential) | 361,674.00 | 12/31/16 | 205,796.51 | 56.90% | 155,877.49 |
| Total | 361,674.00 | | 205,796.51 | 56.90% | 155,877.49 |
| Working Wardrobes for New Start | | | | | |
| EEEDS - LEAP 2 (start date Oct 1, 2016) (Linking Employment, Abilities & Potential) | 192,355.00 | 12/31/16 | 4,637.68 | 2.41% | 187,717.32 |
| Total | 192,355.00 | | 4,637.68 | 2.41% | 187,717.32 |
| PGWIN - City of L.B. | | | | | |
| VEAP 7 (Veterans) - Adult 15% | 100,000.00 | 12/31/16 | 97,122.26 | 97.12% | 2,877.74 |
| VEAP 7 (Veterans) - DW 25% | 100,000.00 | 12/31/16 | 94,817.09 | 94.82% | 5,182.91 |
| Total | 200,000.00 | | 191,939.35 | 95.97% | 8,060.65 |
| OCAPICA | | | | | |
| SSA - Employment Preparation Program (EPP) | 364,782.00 | 12/31/16 | 170,595.10 | 46.77% | 194,186.90 |
| SSA - Vocational Training (VTR) | 66,150.00 | 12/31/16 | 32,132.35 | 48.57% | 34,017.65 |
| SSA - Work Experience (WEX) | 122,800.00 | 12/31/16 | 56,616.84 | 46.10% | 66,183.16 |
| Total | 553,732.00 | | 259,344.29 | 46.84% | 294,387.71 |
| OCAPICA | | | | | |
| Out of School Youth (OSY) - Region 2 | 290,626.00 | 12/31/16 | 88,723.38 | 30.53% | 201,902.62 |
| Out of School Youth (OSY) - Region 3 | 294,933.00 | 12/31/16 | 80,925.05 | 27.44% | 214,007.95 |
| Out of School Youth (OSY) - Region 4 | 304,775.00 | 12/31/16 | 139,105.52 | 45.64% | 165,669.48 |
| Out of School Youth (OSY) - Region 5 | 321,010.00 | 12/31/16 | 98,311.32 | 30.63% | 222,698.68 |
| Out of School Youth (OSY) - Region 6 | 291,947.00 | 12/31/16 | 59,081.56 | 20.24% | 232,865.44 |
| Total | 1,503,291.00 | | 466,146.83 | 31.01% | 1,037,144.17 |
| Saddleback College | | | | | |
| Out of School Youth (OSY) - Region 8 | 309,230.00 | | - | 0.00% | 309,230.00 |
| Total | 309,230.00 | | - | 0.00% | 309,230.00 |
| KRA CORP | | | | | |
| Out of School Youth (OSY) - Region 7 | 275,986.00 | | - | 0.00% | 275,986.00 |
| Total | 275,986.00 | | - | 0.00% | 275,986.00 |
| City of La Habra | | | | | |
| In School Youth (ISY) - Northern | 311,700.00 | 12/31/16 | 84,088.41 | 26.98% | 227,611.59 |
| Out of School Youth (OSY) - Region 1 | 299,793.00 | 12/31/16 | 108,434.68 | 36.17% | 191,358.32 |
| Total | 611,493.00 | | 192,523.09 | 31.48% | 418,969.91 |
| OCBC | | | | | |
| Adult | 182,200.00 | | - | 0.00% | 182,200.00 |
| Youth | 68,000.00 | | - | 0.00% | 68,000.00 |
| Dislocated Worker | 182,200.00 | | - | 0.00% | 182,200.00 |
| Rapid Response | 35,000.00 | | - | 0.00% | 35,000.00 |
| Workforce General Fund | 32,600.00 | | - | 0.00% | 32,600.00 |
| Total | 500,000.00 | | - | 0.00% | 500,000.00 |