Data & Performance Management Meeting

July 11, 2019
CoC Dashboard

- The dashboard has been approved and is published at ochmis.org > Reports > CoC Dashboard

- Demographics and CoC Board Report tabs will be updated on a monthly basis, FCES and Households Served tabs will be updated quarterly, SPM tab will be updated annually

- The expectation is that the dashboard will continue to be improved as the community starts to use the dashboard and provide feedback
Sharing Case Notes in HMIS

• Currently in HMIS, users can see that a case note was entered by another agency, but they cannot read the case note unless it was entered by their agency.
• Services and the notes attached to them are visible to all agencies in HMIS if the client consented to share their data.

Discussion
• What are case notes currently being used for?
• What is being included in case notes?
• What complications would prevent case notes from being shared in HMIS?
• What needs to occur for case notes to be shared in HMIS?
SO Project Performance Reports

• Reporting period: 6/1/18 – 5/31/19

• Follow-up data will be shared at December meeting and published on our website
Average Time in Project

The average number of days between the client’s Project Start Date and their Project End Date, or the last date in the reporting period if not exited.

This data is not submitted to HUD as part of any performance reports, but was included in the PPR as a local decision.

Ensure the client’s Project Start and End Dates are accurate in HMIS. If a client has not received services for more than 90 days, they should be exited from the project as of the date the last service was received.

Of the 1,258 active clients in street outreach projects today, 53% should be exited because services have not been provided in the past 90 days.
Entries from Homelessness

The percentage of entries from homelessness (including transitional housing) for HoHs

This data is not submitted to HUD as part of any performance reports, but was included in the PPR as a local decision.

Neutral entries (excluded from measure):
• Clients currently fleeing from DV
• CH clients entering from non-homeless situations
• Clients entering from institutional settings where LOS was less than 90 days and client was homeless prior to entry

Of the 155 entries from non-homeless situations, 100 are because the data was not collected.
Successful Exits

The percentage of exits to permanent housing destinations

This data is submitted to HUD as part of the System Performance Measures report.

Neutral exits (excluded from measure):
• Deceased
• Hospital
• Residential project or halfway house with no homeless criteria

Ensure that “Other” is not selected as a destination for any of your clients, as this is not considered a successful exit

80% of exits from street outreach projects are to “unknown” destinations.
Returns to Homelessness

The percentage of clients that exited to permanent housing in the last two years and later returned to a project targeting homeless clients in HMIS

This data is submitted to HUD as part of the System Performance Measures report.
Street Outreach
Project Performance Reports

6/1/18 - 5/31/19

Measures
Average Time in Project
Entries from Homelessness
Successful Exits
Returns to Homelessness